# Interview schedule CWS Jan 2021

Introduction/background/your business

* Who are you and what is your job role?
* How long have you been in this role and what brought you to it?
* How old is your CWS?
* How many staff are employed by your CWS?
* What is your business form? (e.g. limited company, social enterprise, charity, other)
* Could you provide details on your annual turnover, profitability, and number of CWS users?
* Do you have a particular business vision, or mission statement?
* How did you come to be doing this work?
* What does co-working mean to you?
* Describe what connection your organisation has to the coworking spaces (CWS) sector
  + When did your organisation first start talking/thinking about co-working professionally?
* What’s your understanding of the CWS ecosystem of sector across Greater Manchester?

CWS pre-COVID

* In your knowledge and experience, what was happening in the co-working sector prior to COVID?
* How fast was it growing?
* What were the catalysts for its growth?
* What were the constraints on its growth?
* Who uses coworking spaces and why do you think they find CWS useful?
* What was the role of CWS within the local/city/regional economy?
* Which other institutions/organisations do you work with in relation to coworking?
* What funding sources exist to support CWS?

CWS and COVID

* What, in your knowledge and experience, were the challenges faced by CWS due to COVID
* When did CWS start to reopen after earlier lockdowns?
* How did CWS adapt?
* What other forms of provision did they begin to offer, if any?
* Did government support make much of an impact?
* Has there been any change in demand from different users due to the pandemic and the shift to work-from-home? (i.e. more businesses locating staff to CWS)
* What role do you see CWS taking within the local/city/regional economic recovery from COVID-19?

CWS post-COVID

* What will your business be doing the same and differently post-COVID?
* What do you think the future of CWS is in this context?
* Will they move from the city centre to the suburbs?
* Who will use them and what kinds of services will they offer?
* What means will they use to attract members?
* What role will CWS play in the future economy of the region/city?
* What kind of local economy do CWS promote?
* Do CWS have a role in fostering more inclusive, democratic and sustainable business practices? If so, how? If not, why not and whose role is it?
* *Could you recommend other people working in/with the sector who it might be worth speaking to? Particularly co-working space managers/owners.*