**Beyond Organisational Boundaries Research Study – Interview Topic Guide**

Pre research (Internet and github) on the company/organisation and tailor questions

*Background / preamble*

* Explain - research study about how organisations engage with open source where it is embedded and supported. How it is sustained.
* Consent questions to check
  + I have read and understood the Participant Information Sheet (V1, 2.2.23) and have had the opportunity to ask questions about the study and the role of a participant.
  + I agree to take part in a research interview and for my data to be used for the purpose of this study. I understand that I may be quoted directly in reports of the research but that I will not be directly identifiable (i.e. my name will not be used).
  + I understand my participation is voluntary and I may withdraw at any time for any reason until the conclusion of the study in July 2023 after which it may not be possible to remove my data from findings and outputs.
  + I understand that my interview will be audio recorded and that recording will be transcribed and anonymised after which the recording will be erased.
  + I understand that information collected by the researchers will be kept confidential and that I must keep the discussions confidential.
  + I am happy for my anonymised interview transcript to be archived for 10 years with the UK Data Service and the University of Southampton data repository PURE.
* And about experiences of the role played by Software ... how that’s managed the challenges...good practice...
* Camera on or off?; (where a camera is used, only the audio recording will be stored)
* Ask if participant has any questions about any aspect of our research process.

[Begin Recording and transcription ]

Individual Role and organisational position

1. Tell us about your career how did you get to [company]?
2. Tell me about your role ? What's the remit? what do you do?

Software, open source and digital infrastructure

1. Company - when set up? What's the business model
2. Background of the company... journey?
3. Whats the Product
4. Headoffice ? distributed?
5. How many staff? On what basis? how employed?
6. How does OS enable that model?
7. Open source stored in GitHub – how does this work for developers and clients?
8. Who are the target market? Who are you working with in companies? Does it need technical expertise to use the product?
9. Who are the communities ? Who are the developers – how do they work? Code of conduct?
10. How does the licencing work?
11. What are the Commercial Challenges? What are the public sector challenges?
12. How is open source end supported? sustained, over time...? what are the issues and challenges?
13. What is the institutional culture around open source? is this changing?
14. How does the company recruit?
15. Would a software developer looking for a job be interested in position? Developer career structures?
16. Long term sustainability of open source.. what are the challenges?

Concluding remarks/snowballing connections last 10 mins...

* Is there anything we have missed?
* Who else could we speak to at Aiven? – Can we talk to developers about their careers
* [End Recording/transcription]
* Thank you for your contribution. These data will inform research reports to be posted on our website in due course. Please get in touch if you require any further information about this study. Goodbye.