**Grant Number:** G3257-09

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**Project title:**

* *Funded project title:* The reorganization of store-based retail work in the context of technological change and Covid-19
* *Descriptive title of data:* Digital technologies' transformation of US store-based retail work-Worker and manager interviews 2022-23

The following files have been archived:

| File name | File description (Short description of content, sample size, format, any linking between different types of data, i.e. survey and interviews/focus groups) |
| --- | --- |
| User-Interviews-Anonymized list-Retail 1+2+3+4-August-September 2022-August 2023-V18.xlsx | Contains a listing of all 63 completed interviews, along with persons who agreed to do an interview but then canceled or no-showed (these are the “missing” numbers that explain why the 63 interviews are numbered 4 to 81), showing key characteristics of interviewees (age and self-reported race or ethnicity, job and job tenure, employers and store size). |
| Abstract-for-interview-data-deposit.docx | Short abstract describing the data |
| Digital\_technologies'\_transformation\_of\_US\_store-based\_retail\_work-Worker+manager\_interviews\_2022-23-detailed\_description.docx | Detailed description of the data deposited |
| Fulfillment-UCLA Worker Int-Order fulfillment-08.2022-final R3.docx | Interview guide for order fulfilment workers |
| Other-Reconciled\_Other Jobs V6\_08.09a.22.docx | Interview guide for other frontline store-based retail workers |
| Archive-of-interview-notes-files-starting-with-WP.zip | Zip file containing 63 interview notes files named WP[file number]-Anonymized-[description of interviewee, date, file status]. The files are numbered not necessarily successively from 4-81. These are interview notes on 63 semi-structured, one-hour interviews of store-based retail employees (frontline workers and managers) in various locations in the USA (with the exception of two in Canada), conducted August 2022 through August 2023. The interviews focus on technological change and how it is affecting the labour process, but also inquire about other aspects of the job and the respondents’ work history. |
| UCLA\_retail\_tech\_study-Worker\_interviews-Informed consent-HelloSign\_version1-08-2022.doc | Consent form for interview respondents |
| A\_Forum\_on\_Emerging\_Technologies-ILRR-2022.pdf | Industrial and Labor Relations Review forum on how technology is transforming work in several sectors in the USA. Includes a segment on retail based in some small part on these data. |

**Publications**: (based on this data, if any)

Carré, Françoise and Chris Tilly. “Digital technology implementation in retail stores: Trends, potentials, contingencies,” *Industrial and Labor Relations Review*, <https://journals.sagepub.com/doi/10.1177/00197939221095527> , May 2022. (Part of the Forum included in the data deposit)