

Guideline for Expert Interviews and Focus Group Discussions

Purpose	Probes for interviews with industry experts	Probes for FGD with community participants
To collect demographic information of participants	<ul style="list-style-type: none"> • Organisation • Designation • Working experience (yrs.) • Area specialised in 	<ul style="list-style-type: none"> • Years of residence in this address (C) • Age (C) • Civil status (C) • Employment (C) • Highest level of education (C)
To understand the participants' relevance and experience of the research focus	<ul style="list-style-type: none"> • Current role and years of experience within the RSUPD field? • Have you been involved in decision-making processes related to UPD? If yes, could you provide examples? • What is your understanding of community engagement in the context of RSUPD? • Have you previously collaborated with communities or engaged them in decision-making processes? If yes, what were the outcomes or challenges you encountered? • Any legislation/standards/policies followed for community engagement during the project? 	<ul style="list-style-type: none"> • What is your affiliation with the community or the specific location under study? • How familiar are you with the concept of RSUPD? • Have you ever been involved in a government development project? If yes, what is it? how did you involve? duration of the involvement? by which approach/through whom did you involve? • Have you participated in any decision-making processes related to UPD in your community? If yes, could you provide examples? • In your opinion, what role should communities play in the decision-making processes for UPD?
	<ul style="list-style-type: none"> • Did you benefit from community engagement? If yes, how? If not, why? • What are the key elements to focus on when engaging with communities using participatory approaches? 	
To investigate existing barriers and enablers for community engagement and potential solutions to overcome the constraints (Objective 1)	<p><u>Barriers:</u></p> <ul style="list-style-type: none"> • What are the noticed barriers and challenges to community engagement? <ul style="list-style-type: none"> - Any legal or regulatory barriers? - Any communication challenges or language barriers? - Any financial or resource constraints? <p><u>Solutions:</u></p> <ul style="list-style-type: none"> • Any actions taken to mitigate or eliminate the above-discussed barriers and challenges? • Any further solutions or recommended practices to overcome these? <p><u>Enablers:</u></p> <ul style="list-style-type: none"> • From your perspective, what factors or conditions facilitate successful community engagement? • How can technology or digital platforms be utilised as enablers for community participation? • What role does trust-building between stakeholders play in fostering community engagement? How can it be nurtured? • Are there any specific policies, guidelines, or frameworks that encourage community involvement in decision-making processes? If so, please describe them. <p><u>Links between the factors (Used Miro to illustrate links):</u></p> <ul style="list-style-type: none"> • How do you see the relationship between different barriers/enablers to community engagement? Are there any synergies or dependencies among them? • Can you identify any potential connections between enablers and the removal of specific barriers in the context of community 	

	<p>engagement?</p> <ul style="list-style-type: none"> How might the presence or absence of community engagement influence other aspects of RSUPD, such as project outcomes, social equity, or resilience? In your opinion, what are some strategies or interventions that can address multiple barriers and create a more interconnected and inclusive approach to community engagement?
To identify relevant stakeholders and investigate their contributions/ role in promoting community engagement (Objective 2)	<p><u>Identifying relevant stakeholders:</u></p> <ul style="list-style-type: none"> In your opinion, who are the key stakeholders to involve in RSUPD processes? Do they all involve? At what level? Can you provide a list of organizations, agencies, or groups that play a significant role in decision-making related to UPD? Are there any CBOs or advocacy groups that actively promote community engagement in these processes? Are there any specific individuals or leaders within the community who are instrumental in facilitating community participation? <p><u>Contributions and roles of stakeholders:</u></p> <ul style="list-style-type: none"> What responsibilities do you think government agencies or local authorities have in fostering community involvement? Can you identify any initiatives or programs undertaken by community-based organizations or NGOs that have successfully facilitated community engagement? What role do residents or community members themselves play in driving community engagement efforts? Are there any examples where collaboration between different stakeholders has led to effective community involvement? If yes, please describe them. Have you observed any positive examples or best practices where community engagement has been effectively promoted? If yes, could you provide some details? Any efforts taken to promote equitable resilience or equal participation in the decision-making process of urban development projects? (P) How important is ongoing communication and dialogue between stakeholders in promoting community engagement? Are there any existing platforms or mechanisms for such communication? <p><u>Potential areas for improvement:</u></p> <ul style="list-style-type: none"> In your view, are there any areas or aspects where stakeholders can improve their contributions to community engagement efforts? What resources or support do stakeholders need to enhance their roles in promoting community involvement? How can stakeholders better address issues of inclusivity and equity in decision-making processes? Are there any lessons or best practices from other contexts or regions that can be adapted to improve stakeholder engagement in your specific setting? In your opinion, what other organisations can involve improving the engagement of communities in development or any other projects?
To investigate effective methods to engage communities (Objective 3)	<ul style="list-style-type: none"> At what phase or level do you think community should engage? What is the current practice in selecting methods to engage communities? what is basis? Any rules/guideline you follow? Any difficulties? What methods have commonly been applied in practice? Why not other methods? What are the tools and techniques used to <ul style="list-style-type: none"> inform communities? consult with communities? involve - for participatory planning?

	<ul style="list-style-type: none"> - for collaborations? - for co-decision-making etc? • Why do you think communities need to engage in the process of RSUPD? • Methods specific for different phases of RSUPD? • Methods specific for different communities, especially for marginalized groups? • Methods appropriate for people with less experience or new to participatory work? • What strategies or approaches can be employed to empower vulnerable communities and enable their meaningful participation in RSUPD processes? • Are there any successful examples or best practices where vulnerable communities have empowered in the decision-making and planning of urban development projects? • How can capacity-building programs or initiatives design to enhance the knowledge, skills, and confidence of vulnerable community members? 	
To investigate a strategy to evaluate the level of community transformation and indicators (Objective 4)	<ul style="list-style-type: none"> • Can communities change through participation? If yes, any experience or evidence? • Have you ever measured the community transformation in any of the participatory projects you involved in? if yes, how? What measures are in place? • Any framework/ guideline/ model followed for community transformation? • What other measures can use to evaluate a community change? 	<ul style="list-style-type: none"> • What knowledge would you think you should enhance to engage in RSUPD?
To network with more participants	<ul style="list-style-type: none"> • Any suggestions for appropriate contacts for further interviews? • Any proposed areas for further research? 	