

## **Semi-Structured Interview Question Guide**

### ***Key Informant Group 3: Immigrant Community Key Informants (leaders, representatives, associations etc)***

#### **General intro and scene setting:**

1. Tell us about your organisation (if relevant), what do you do - main aims and objectives?
2. Can you briefly describe the history of the organisation – how it was set up and why?
3. Describe your role or position within the organisation/community
4. What community do you represent? [only ask if not obvious – working with one nationality, for example]
5. What is your connection [personal] to this community?

#### **Characteristics and determinants of migration:**

6. What is the history of [group] people migrating to [insert country/city] and how has it changed over time?
7. Are there particular types of people that migrate from this group to [country/city]? [women, men, ethnic groups, specific areas, classes, skill sets, professions, for example]?\*
8. What are the main reasons that [group] migrate to [country/city]? [Prompt - ask about 'push' and 'pull' factors if both aren't covered in the initial answer – e.g. if they say a lot about why they wanted to leave UK/India/China etc, ask them about why they chose to come to Ng/Gh/Kn/Mz specifically.]\*
9. Have reasons and patterns of migration changed over time? How and why?\*
10. What challenges or difficulties do [group] experience when moving to [country/city]? How do they try to overcome them?

#### **Community's contributions to growth:**

11. What are the key sectors that [insert group] people work in?
12. Why are [group] [working/setting up business] in these particular sectors? [for profit, to give back, to transfer skills, for example]\*
13. Why or what reasons do you think they chose set up the business in this sector?\*
14. What do you see [insert group] people contributing to these particular sectors?

*Prompt/probe on any of the following inclusive growth indicators not mentioned by respondents that are particularly relevant to the position/standpoint of each respondent (see attached list for more details on these indicators):*

- *Level and quality of employment generation in immigrant businesses*
  - *Total level of employment generated?*
  - *Level of co-national immigrant employment vs 'host' national employment?*
  - *Gender balance of employment created?*
  - *Types of jobs held by immigrants vs 'host' nationals and men vs women?*
  - *Wage levels and conditions of immigrants vs 'host' nationals and men vs women?*
  - *How immigrant-owned businesses compare on these factors with other businesses in the 'host' country?*
- *Knowledge, innovation and market effects of immigrant businesses*
  - *New products and services introduced or innovative ways of doing things?*
  - *New knowledge and skills introduced?*
  - *Training and skills development for 'host' national employees?*
  - *Increased competition for local companies? How do local companies respond?*

- *Sourcing of raw materials, services etc – local, ‘home’ country or elsewhere?*
  - *Opportunities and challenges faced in ‘host’ country environment?*
  - *Wider social and political implications of immigrant businesses*
    - *Follow employment and benefit regulations and allow unions?*
    - *Undertake CSR or community welfare activities?*
15. How would you describe the nature of relations (both business and more generally) between [insert group] community and nationals?

Migration and policy:

16. What government policies/approaches are you aware of that affect your community and its businesses? Do any of these impact/effect you and how?\*
17. What do you think about the government’s approach to managing immigration and immigrant business activities?
18. Do you have any recommendations for policy change that would help [group] people do business in [country] and enhance their contribution to the economy?

Broader research:

19. Is there any aspect of our research that would be useful to you and your work?
20. Are there any additional points about the project we should include or consider?
21. Who else do you think it would be beneficial for us to talk to? If other key informants or data were discussed, can you connect us?