**Establishing the impact of COVID-19 on the health of domiciliary care workers in Wales: developing a model for UK service planning and carer support**

**The OSCAR Study**

**Interview topics V1.4 0902.21**

**INTERVIEW GUIDE**

**Background (Not relating to COVID) (***DCW characteristics will have been collected during screening call e.g. employer type, geographical region, how long worked as DCW)*

**So, can you tell me a little bit about how long you have been working as a DCW and what you do in this role and also who your employer is etc.**

* *How long have you been working as a registered DCW?*
* *IS A CARE MANAGER THE SAME AS A TEAM LEADER?*
* *Who is your employer? What is the size of the employer?*
* *Can you tell me a little bit about your role? What is it like to carry out your role? WHAT DUTIES DO THEY DO?*
* *What attracted you to the role?*
* *Do you have an additional job alongside your role as DCW?*

**Working practices since the COVID-19 Pandemic: (***Changes since the start of the pandemic and experience of COVID-19 policies, guidance and provision (employee specific and in general (UK)).*

**So, has your work changed since the COVID-19 outbreak (*workload, responsibilities, actual activities being done, preventative practices/PPE etc)? Any difficulties?. Cases of COVID with clients? Signs of symptoms etc – what to do – speak to Manager? Sending off tests. Speak to family at all?***

**Has your employer made any changes?**

**What have you found to be helpful/least helpful?**

Probes:

* *Have you had to take on more tasks or extended your role following the impact of COVID-19?*
* ***Have you received any training and/or mentoring since COVID-19? What type of training and where from, eg the on-line training, hand-outs, company training – where did this come from? Is it a Welsh thing or English? Is it based on information for the general population or focused on carers? Answers may differ according to if they are managers or carers. How to improve training?***
* *What changes or support has your employer put in place? How helpful have this been?* ***Is there anything else that you think might help?***
* *Have you undertaken any additional risk assessment for your role? Can you tell me about that?*
* *What did you think of the bonus payment that was offered to social care professionals in Wales? (Were you able to access this?)*

**Personal narrative (Relating to COVID-19): (***What is happening outside of work that may still impact their work?)*

**Has the COVID-19 pandemic affected you personally in the way you do your job?**

Probes:

* (*Have you had to self-isolate and if so, what were the consequences of this? Possibly not being paid by employer/was there any sick pay?/not being able to see clients as usual/any emotional impact for the DCW and their clients/what were their coping skills?)*

Have you had any particular concerns for your own health or your family’s health whilst working as a carer during the pandemic? Can you tell me a bit more about that? *(Moral calling versus risk).* Is there anything that you have done that has helped?

**Perceptions of wider health and wellbeing (Relating to both COVID and Non-COVID):** *(These questions will allow for an exploration of their attitudes to health risk and vaccinations in general as well as the source of their knowledge about covid-19 and vaccinations).*

**So, I’d like to talk a little bit about your own general views on COVID-19 and some of the ways it’s managed.**

**So, what do you think are the symptoms of COVID-19?**

**What do you think of testing for it/testing for it with no symptoms?**

**Will you be having the jab (**thoughts on this)? ***Perceptions of less risk after having the jabs?***

**Do you usually have the flu jab?** (thoughts on vaccinations in general)

Along the way, probe about where they get their knowledge from about covid and jabs in general?

**Other**

*Offer interviewee opportunity to raise any other issues not yet covered*

**Is there anything else you would like to say about your work role and COVID-19?**