Interview 22

**Interviewer** 00:03

You might get a signal on your side, if you please agree with that? Thank you very much. That's great. So we should start our interview. Thanks a lot for talking to me this morning. So basically, this interview will be divided in two parts. So one part will be we'll be talking about your experience before COVID-19. And the second second part we'll be talking about the current situation. So what do you have been doing for the festival? Could I please ask you to tell me about your PPI work before COVID-19?

Interviewee 00:49

Well, my first PPI work must have been about xx years ago, in it very early used. Like your this is one of my major interests. I have some experience of xxx. So I became a member of that committee and I think that was xxx years ago. And I've stayed with them ever since. And I probably fulfilled every pump that I've been you might have seen that bit getting off stodgy study may be right, do overs, research on the different committees management

**Interviewer** 06:37

Thank you. That's brilliant. Yeah. And you have a long, many years’ experience. I would ask the most of the meetings you have you attended before? What were the face to face meetings?

Interviewee 07:11

Yes, it is, I think. I don't think that before the pandemic. I did end up the second thing

**Interviewer** 07:30

Thank you very much. So now I would ask you, because you have a very long experience in your PPI contribution. So how do you feel about your PPI contribution?

Interviewee 07:45

I've enjoyed I have the time must be in front of your computer. because more and more I like what you've just a job.

**Interviewer** 08:55

Most of the face to face meetings you've had attended that you used to drive.

Interviewee 09:08

I've always driven to the station.

**Interviewer** 09:25

So what did you enjoy the most about face to face working please?

Interviewee 09:32

As I've just answered how to distance work, I think the social content, I don't work. I had a long period where 12 years looking after a xxx, so very much and you won't have become friendships. Very good long term friendships, the common I think exchanging ideas face to face, particularly over the coffee and lunch departments, or lunchtime, both the pure meeting the people in the social atmosphere. But I think it provides opportunity is from moving away from the pitch to agenda. And I think a lot of the best things that come from those conversations, what are other than the totally control agenda? Because you travel, and things come up. And they often lead to other things. I think that was the huge value of fate. And they might push certain bridges, so it's hard.

**Interviewer** 11:00

Thank you. That's really that's really helpful. And, uh, you're right, of course, a social interaction, you know, meeting new people meeting, getting new ideas, that's really important. So anything, anything in particular that supported your involvement?

Interviewee 11:17

You were quiet.

**Interviewer** 11:19

Okay. Anything in particular that supported your involvement in PPI before COVID-19, anything, anything was helpful that, that that helps you to get involved in the PPI work. Before anything particular. Particularly you can remember.

Interviewee 11:40

I made sure that

**Interviewer** 11:42

it might be because you, you joined PPI, many years ago, so I just kind of in a way what

interviewee 11:51

I think because of my previous duties, and because maybe of the job I did before, I was not frightened to speak up and courageous arms, like always tried to be positive report, if I said, I don't think that's a good idea. And I'd say to two big proposals is today, I think they are excellent games. But it's not. Let's just do things that are going to be broken into pitch. They will need a lot of preliminary work. And certainly at the moment, I don't think we are capable of doing it. I was quite prepared to stand up and say two professors. very eminent people. I don't think we can do it. I don't think it's a good idea. But I've always tried to put the positive will say, I don't think it to be caught. And perhaps we can do so.

**Interviewer** 13:00

Thank you. This was helpful.

Interviewee 13:06

Suddenly the issue of the, our usual gripe is we need somebody who's prepared to speak up to argue with doctors, not for the sake of arguing to put two reason cubbies and everybody in the office sick that's foamed had representation for being outspoken and not intimidating.

**Interviewer** 14:42

Sorry, you still might have blue sign because this sound is like it's breaking up.

Interviewee 14:50

Living sign that he has jumped out this thing that's come on. My guess is he's just gonna be kicking it in the next room. Is that better?

**Interviewer** 15:06

Yes. Okay, now? Yes, yes.

Interviewee 15:10

And it keeps turning it on. Get rid of it. So it's better using su but not I don't have some time to connect.

**Interviewer** 15:26

No problem. Thank you very much. Now Could you share some of the challenges about face to face working, that you've heard about some of the challenging difficulties when you are doing face to face?

Interviewee 15:48

I found that very difficult. My mobility problems. And I am not using public transport. But for the last couple of big meetings, they wanted me to go to xxx. Actually, the University arrange taxis. But I am no longer under my own state mobile foots incident instance, I went to the xxx meeting that somebody drove. Okay, age is beginning to happen.

So I became something of an expert.

I suspect most PPI people come to it. And this is certainly true, I think about appropriate university because of their own not one family link with some kind of medical condition where PPI is relevant.

**Interviewer** 18:26

Yes, but you had a broad range of experience because it's,

Interviewee 19:42

Just trying to remember, I seem to spend as much time on it, but I have slowed down very quickly as I've got. Things probably take me longer but I'm probably No, it is a bit less. You're doing quite a lot I had to read yesterday, because it's widened out.

**Interviewer** 21:04

Could I please clarify? So are you doing more or less compared to COVID-19? Before COVID? That did.

Interviewee 21:13

So they're doing less less, but like, that's my personal situation, not that there is less available? I am doing sure one of the main jobs in appeal is look looking at research applications. Right from the beginning from the first idea through the drafting of the applications through probably I tend to rewrite most of the show somebody is sitting on the beauty. And I have to say no, to more and more than the work is what I am doing.

**Interviewer** 22:04

You are saying no could ever ask why you are saying no.

Interviewee 22:09

I just don't seem to have the time. I'm much slow. I run up house, do all the cooking. Since pandemic I call put me on for three offers every month. And I am now very slow. Just put too much pressure.

**Interviewer** 22:34

So at the moment the work you have you are involved in PPI presumably the all of them are online doing a zoom meeting. Could I please ask? Do you feel anything different? Any change before COVID-19? And after COVID-19 now doing your PPI work?

Interviewee 23:07

I don't think so, But looking at each online, it's illegible black on. So those sorts of things. I tend to eat a bit I just say this doesn't work when you change the colors, make the backgrounds, the print those sorts of things at once. Because I own these so I know what they look like.

**Interviewer** 24:29

Thank you that Sorry to interrupt again. The sound is coming up again. Is there anything again?

Interviewee 24:35

Oh, yes. It switched on switch or is that big? You must get on. Is that coming?

**Interviewer** 24:40

Yes, coming back again and again.

Interviewee 24:45

Again on Chrome slow on speed. All right. keeps turning this on. Tell him because I can switch it off. If I can't see it. Come on.

**Interviewer** 24:56

Okay, yeah, I will tell you thank you very much. So So yeah. Have you found anything new when doing your meeting over zoom online? You are used to with this video conferencing? Yes. Have you done it before? Or is it something new? You feel like it's new to you?

Interviewee 25:19

There's always new things coming into law. I suppose where I used to go and give some talks, lectures, I'm actually ranking your briefing documents or doing a post try get some of that before all. I don't think there's anything like I've done it for so long and had such a wide experience on it.

**Interviewer** 25:56

Yeah, because

Interviewee 26:09

I used to do PowerPoint presentation when you go used to go places and give lectures. So used to do like trips.

**Interviewer** 26:11

When you said you are used to write up so did you used to write a one on your Microsoft Word document, or I used to write in a paper

Interviewee 26:20

For many years until we got in new head of department. I used to do the lectures on PPIE, for all the students that have what PPIE is like that one every year, though. We did a big seminar, one of the last ones. And I do a joint presentation with the head of xxx. And I wrote the out and identified into the different aspects. And then I talk to them, they speak from the point of view. And then, immediately afterwards, the same topic from that, and developed into a very good point, were getting to a number of outside countries joining he did one that was quite fun It called working to get into a city. And again, I don't know how to put that I spoke to get the big and then stopped and said we're not going to do this all the way through. And then we spoke to get it reject the different aspects on the work, how it was for the PPI person, how it was for the best you can get.

**Interviewer** 28:11

Thank you, it’s brilliant and great to hear all your experiences. It’s surprising that you are very much used to with this online platform long before covid-19 started.

Interviewee 29:47

No. I couldn't. It's a general feel that you already are on a spree and that one misses the social change. But I actually only comes to this I found a huge advantage. Yesterday, we were talking about the future and we're going to have a whole session and really, we have no decision but I think we will probably do mixed that the future will be different. We for some people, there have been huge advantages of do it each night. I when I grow up I did a funny bit. I said I couldn't use my I can't do it in like pajama bottoms. I get to have too much. And I get to have lipstick on every step for me these rules for people with some kind of illness and again, because I think it is their own disability is the turn people talk to each other. This is much easier. I joined for instance now very often that an early start. I don't have to get up. Yes, the ability to just come and sit in front of the computer is huge.

**Interviewer** 32:16

I can Yes, it's still okay but the picture sometime is like pause and that's okay, but I can hear you properly it's not a problem.

Interviewee 32:59

Me personally, and I think it's more to do with age and the other things I enjoy at night keeping a very large house because I'm cleaning that that is the big problem. And I haven't had time to give it the attention but that don't think it's personal for me because and not the same for every moment.

**Interviewer** 33:51

So once the pandemic is over when the COVID-19 and the lockdown and shielding everything is over. Do you think you will be doing more ppl work than you're doing currently?

Interviewee 34:08

If a saying have said they will provide check sheets for all Yes, I think that and I am doing currently because my other responsibilities will go and I much prefer doing PPI to cleaning the kitchen floor.

**Interviewer** 34:29

When the pandemic is over. Would you still like to work remotely or would you go back to face to face?

Interviewee 34:48

I will get paid to do it and I think we're going to do both yes will be but my ability to drive is going to change my whole life. But I have trouble and I think I will not be able to find that instance.

**Interviewer** 35:10

So, do they provide Taxis University and other transportation if were to attend face to face?

Interviewee 35:13

she had said to me yesterday that they would certainly provide for me and because I also gave live to somebody else who was on my route from here to the university that they could provide your taps and I said that my boy said guys, so they operate.

**Interviewer** 35:39

Of course Yeah, they need you.

Interviewee 35:42

Yes, I will continue as long as I can. And because I need some intellectual stimulation I need to keep my brain working. I need to have a patent my week when you had been very busy all your life and when you get old you can’t suck in doing nothing.

**Interviewer** 36:04

Yes, I agree. Of course they need your opinion input because you are a valued very valued member of PPI. Can I ask you the resources access to resources you have at home to do work, PPI work?

Interviewee 36:31

I don't think I have because I worked from home doing other things. And I have been on committees I did buy back then he resolved to 4g anyway a very old laser printer, which wore out and I think maybe if I was not doing all this work, I would not have bought another expensive laser I would have just bought too little but later on these are much cheaper to run in the long run. And but not really because I was already doing use in computer a great deal.

**Interviewer** 37:32

Thank you. Did you need Did you need any support in the last couple of months or during COVID-19 to do the work remotely any IT support that you need from anywhere

Interviewee 37:47

I don't you For example, I do not use Excel regularly. And I forgot the if you don't. And so, if I do use Excel I share legs through this I do that and I had huge trouble gets in this other prop program that is now giving me to go to town and he helped with that. So, I do I could probably taking a lot of time work it out much because I get work from home when my husband had xxx. I continued working from home because so I got I was already doing a great to

**Interviewer** 38:57

Yes and you’ve been doing it even before COVID-19 you you

Interviewee 39:00

I know some people have trouble our group has been very good. Some people have no electronics Central and one long standing then he is having somebody on the chairlift and she has her chair and she can still participate. It is difficult. Several of them and don't use the video today. But our group has been extremely accommodating. They really have made every attempt to keep people and to attract new people to the commission, we have a couple of very valuable movement. But who know that you booked your travel? These are the goods that come. No, I can't cheat you. You've got no.

**Interviewer** 40:39

Is it? Yeah, yeah. And the sound coming back from your site as well. That sound eco sound is it?

Interviewee 40:50

Have you stoked?

**Interviewer** 40:53

I can hear the double voices from from the background.

Interviewee 41:01

Is that better?

**Interviewer** 41:03

is still coming.

Interviewee 41:05

Each minute, my sound is gone.

**Interviewer** 41:10

All right, no problem. We have got only a couple of more questions. Okay. No problem. Was there anything in particular that made it more difficult to be involved in PPI work during COVID-19?

Interviewee 41:29

I'm thinking I think, and you want me to expand?

**Interviewer** 41:48

That's okay. If it is okay. If just trying to find out. doing the work, you know, meeting over zoom or teams was very difficult to get involved.

Interviewee 42:05

I think it might have been if I was new. But I already was familiar with the people I would use do you sing? Not soon? I think for some people, perhaps my, the fact that I hear it you need to have is, is making it hard. And that's because because people are not doing that. For me, I think not. But I do recognize some other people. And you were talking ledger has been very good.

**Interviewer** 42:53

Thank you very much. I think it will be my last question. Last. So could you please share that that has not worked very well? Or could have been done better? Is there any any? You know, any comments on that? That could have been done better?

Interviewee 43:25

Don't think so. Our team at the xxx. has fallen over backwards to accommodate people both on a generalized level for the organization and on the personal level. And then I one researches something that the opposite of epi on person who goes and salt so computer refugees from my experience here, which is all I know of, and of course the stuff I've done for the patient getting bold. O has always been on Thank you. I think for me personally that they could have done more. But I think that may be not generally true.

**Interviewer** 44:28

The last question would be Is there anything that I have not asked you? Would you like to add something else on top of our conversation please?

Interviewee 44:40

No, I think I answered your normal questions by answering it was very broad, like oh, has seat your sound gone?

**Interviewer** 44:54

No, no, I can hear you. I can you hear me? My sound is okay. I think

Interviewee 44:58

Yes. No. If you're Okay, okay.

**Interviewer** 45:02

Okay. Thank you very much. It's been it's been an honor to talk to you and I, you know, it was a pleasure to hear all your experience because you have a very, very long experience and you're a valued member of PPI it will be really helpful for our project and the one the contribution all the comments will be helpful.

Interviewee 45:24

Thank you!