

DICE fieldwork – cross-sectional and longitudinal interviews
New section on Coronavirus

Thank you for taking part in this Project. Before we start the interview, do you have any questions about the study? We would like to hear your experiences and views of feeling included where you currently live. This includes questions about your experiences during the COVID-19 lockdown.

Reminder: Taking part in this study is voluntary and participation has no impact on access to the services provided by the housing scheme where you live.

A lot of people have been self-isolating (staying indoors at home/ avoiding contact with others) over the last few weeks/ months because of coronavirus concerns....

- What have been your experiences of this so far?
- A lot of people have been changing their daily routines to avoid contact with others – have you made any changes to your routines? If so, how? If not, could you tell me more?
- How would you recommend other people similar age to you make changes to their routines – what changes could they make? (if any)
- How has this impacted on your contact with neighbours/ friends/ family members?
- How have you been keeping in touch with neighbours in this scheme/ friends/ family members? [prompts: telephone, post, email, texts/ messaging/ WhatsApp, social media]
- Has this stopped you doing activities/ routines that you would normally do? If so, how? [prompt, meeting with friends/family, going for walks, shopping, going to a club or social event]
- Has anyone from outside this scheme/ in the community got in touch with you during this difficult time? [prompt: groups they are a part of; friends; previous neighbours]
- How do you keep in touch with what's happening around your local community/ in England/ Wales? [prompts: news radio/ TV; social media; newspapers]
- What's it like reading/ hearing about current events?

- Has your housing provider [insert name] created any new rules/ policies about numbers of visitors to your scheme? What does this involve? How have you experienced these new rules?
- How are staff at the scheme currently supporting you? How are they making sure you are not isolated/ cut-off from others?

Sometimes people can feel lonely if they haven't had much contact with other people important to them/ around them....

- How would you describe loneliness?
- Has loneliness been a problem for you lately? If so, how?
- Has it been a problem for other people around you? [prompt: neighbours in this scheme/ friends/ family members]
- What would you like to see change right now? What things do you miss doing?
- What will you look forward to doing again once things get back to normal?

Sources of Help:

Some suggested support organisations if you are experiencing distress, or want some help and advice:

- Age UK Advice Line on 0800 678 1602 (open 8am-7pm, 365 days a year).
- Age Cymru Advice on 08000 223 444
- Cruise Bereavement Care Helpline: 0808 808 1677
- Website where you can access online chat: www.cruse.org.uk
Gwent Cruise Tel: 01633 251 982, Email: gwent@cruse.org.uk
- Mind on 0300 123 3393 or text 86463
- Samaritans Freephone 116 123
- Silverline Helpline 0800 4 70 80 90 (call anytime)
- Stonewall Housing confidential telephone advice line: 020 7359 5767 (Advice line is open every weekday between 10.00 am and 1.00 pm) or Email: info@stonewall.org.uk