

Vignettes for residents – DICE Project

1) Cliff and Sally

Cliff and Sally are a couple who live in a supported housing scheme. They attend almost every social event put on at the scheme. At an event to mark the royal wedding of Prince Harry and Meghan Markle, and in some events since, Cliff and Sally have made comments about Meghan Markle saying that she is 'polluting the royal blood line' and that members of the British Royal Family shouldn't be marrying 'coloured people'.

How should the scheme deal with this?

Do you think staff would respond?

If these people were living here, what do you think other residents would think?

How would residents in your scheme react to this behaviour?

Were you made aware of a code of conduct here at [name of organisation] when you moved in?

2) Phillip S.

Phillip Schofield (popular TV presenter in his 50s) has recently come out as a gay man and discussed being gay for a long time with the media. In the scheme where you currently live lots of residents have been discussing this news and you have observed one resident, Bob, making loud comments that he thinks it's disgusting, especially for a married man, and those sort of people should keep their gay thoughts and feelings to themselves. You know there are at least two other people in the scheme who identify as gay and lesbian and you have recently seen one of those residents walking away looking upset and teary after having a conversation in the courtyard with Bob.

What do you think should happen in this scenario?

What should staff do? If anything.

What would you do if you witnessed this comment from Bob?

How would lesbian and gay residents be treated where you currently live?

How do you think residents would react if they found out that their neighbour was a gay man or a lesbian?

3) Hayat (back-up if resident doesn't have a lot to say about the first two scenarios)

Hayat, who is a Muslim woman, lives in a housing with care scheme. The housing scheme has a café and communal area where some of the residents like to meet to eat lunch together. Prayer is an important part of Hayat's faith. She performs prayers five times a day. One of these prayers falls at around the same time as lunch time which is the busiest time of the day in the scheme for the staff on site and the estate manager. She would like to join other residents for lunch once she has finished her prayer, however her flat is located some distance from the communal area. Hayat uses a walking frame and often needs assistance to get from place to place.

How should the scheme manage the mismatch between scheduled mealtimes and Hayat's prayer routine? OR What could the scheme do to support Hayat? Should the scheme provide her with more support for prayers? If not, why not?

Should the scheme provide a space for Hayat to pray which is closer to the restaurant?

If Hayat lived here at [name of HCS scheme] what would other residents think?

What would help make Hayat feel more included?