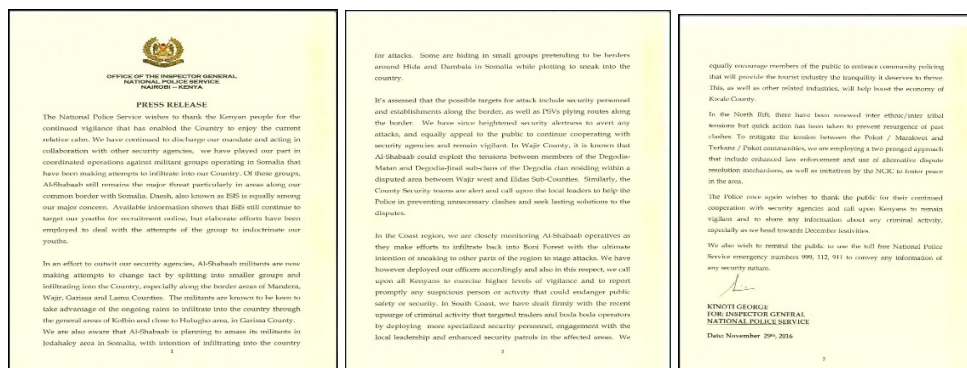


SMA Africa Report 2 – Kenya – November 2016

NPS Goes Conversational

The tenor of the information provided to the public seems to be shifting from aloof, ‘here’s what you need to know’ to a style that evokes a two-way relationship. Take the press release below which begins with thanks, goes on to provide a window into what the police know and how they intend to act, and what help they might need from citizens.



Source: https://twitter.com/NPSOfficial_KE/status/803567964624666624

The police accounts seem to be attempting to make conversation. Whether this shift is purely my imagination will need empirical confirmation. I proffer the Administrative Police’s ‘Hello Kenyan’ campaign launched in October, as tangible evidence for this claim. The messaging is earnest rather than authoritative, it preaches peace to counter tribalism and it literally is called ‘Hello Kenyan’. What better way to start a conversation with a Kenyan?

Tonight on @EbruTVKenya #PrimeTimeNews with the guest @MLeruk Comm. Of police and founder of #HelloKenyan (KangetheJosphat, 2016)

Hello Kenyan is an endeavor by the @APSKenya to bring the message : I am a Kenyan, My Tribe is Kenyan and I stand for Peace #Kenyans4Peace (HelloKenyan, 2016)

#HelloKenyan is a platform which brings Kenyans together towards a common goal of PEACE. Be a catalyst of PEACE (HelloKenyan, 2016)

#HelloKenyan wants to accelerate #TransformingKE by bringing all of us together for PEACE (HelloKenyan, 2016)

Main initiative by #HelloKenyan are early warning alerts and early response by our peace monitors deployed across the country (HelloKenyan, 2016)

#HelloKenyan is early warning and early response response (sic) where Kenyans can send a message to 107 from any network across the country (HelloKenyan, 2016)

107 is a service for any threats and the alert will be received (sic) National Police Service and action will be taken immediately. #HelloKenyan (HelloKenyan, 2016)

The stakeholders for #HelloKenyan are NCIC, university peace chapters , Inter religious organizations (HelloKenyan, (2016)

Hate speech is an area where the police have acted with seeming impartiality and boldness (recall the arrests and detentions of a variety of politicians). For whatever reason, it is a zone that is not treacherous for them (unlike dealing with corruption for instance, where they seem stymied). Commentary and campaigns on this subject are likely to increase as the election approaches.

If you engage in hate speech, be bold enough to face the Police.~@JBoinnet @NCIC_Kenya (NPSOfficial_KE, 2016)

Better than campaigns would be can actual change in behaviour. A news profile on an Administrative Policeman who is working to eradicate the 'second generation alcohol' scourge in his region, proved that there is indeed an appetite for good news about police and people in positions of power, in general. The officer and the journalists responsible for the Sergeant Saviour programme both received praise.

If one sergeant can change a whole community...surely what is NACADA doing? #sergeantsaviour (Jahmbeekoikaj, 2016)

#SergeantSaviour @ntvkenya this the true definition of "Utumishi kwa wote" Great job Sergeant! (Bonietipsy, 2016)

#SergeantSaviour Kimenchu 'Policing' the golden side of our men/women in Uniform that rarely make headlines. Indeed there is hope! (NikkiWachera, 2016)

@ntvkenya Well done Rose Wangui on #SergeantSaviour you took time to do a proper report. Highly commendable journalism (KivindyoMusyoki, 2016)

Stories like #Sergeantsaviour should be the news headlines. Not thieving public officers always. @ntvkenya (AngilaSO, 2016)

You've changed my mentality towards our forces #SergeantSaviour (Juliusyagan1, 2016)

Sergeant:I did not come to investigate, I came to help...My services are free of charge. God bless you sergeant @Rosiewangui #SergeantSaviour (Kiplvans,2016)

@Gmwelu @ntvkenya he should be promoted, he understood the 'utumishi' part in the police logo (Koraya_lakwen, 2016)

Who Can Be Blamed?

Three stories about illegal weapons illustrate that perceptions about individuals and institutions can be analysed by reactions to their social media incarnations. Take the Deputy President at a ceremony to destroy weapons amassed through arrests and raids. His efforts are met with scepticism:

This ceremony signals an end to danger and human suffering and the beginning of greater peace and security in Kenya and the region (WilliamsRuto, 2016)

I urge those in possession of illegal firearms to surrender them to police and those in custody of state weapons to maintain proper usage (WilliamsRuto, 2016)

----@williamsruto u sure they r on twitter? (V_napoleon, 2016)

----@WilliamsRuto why should you burn them instead of marking them (serial numbers), issue to the disciplined forces instead of buying new one??? (True_Davie, 2016)

An ATPU raid that secured illegal weapons garnered kudos for the popular County Governor rather than the team that conducted the raid or the government initiative (Nyumba Kumi) that generated the intel. I wonder what the response would have been, had *he* proceeded to burn the weapons; likely, still positive:

WELL DONE: A cache of weapons and several rounds of ammunition recovered in Garissa by ATPU #EpukaUgaidi (Courtesy :@kaachonjo2) (EpukaUgaidi, 2016)

Recovery and display of a cache (sic) of deadly weapons in Garissa on Monday 28th Nov 2016 thro' the nyumba kumi initiative (Amb_Saleh, 2016)

----@Amb_Saleh congratulations Boss! Always Equal to the Task. A rare man in the nation of Kenya.. Heco [kudos] sir & your team! (Ciissow, 2016)

----@Amb_Saleh @jmvungu I am a supporter of community policing. It works when citizens appreciate its importance (Zebrafarmer, 2016)

----Well done Amb. No doubt the security continues to improve under your watch @Amb_Saleh (Adow77, 2016)

----@Amb_Saleh Thank you amb for restoring security sanity in northeastern more so in garissa city (Axmenuuridiin, 2016)

It is interesting to note to whom success is attributed when it might be time to give the devil his due. Success in Garissa is attributable to the Governor, while in Mumias, blame for a messy operation to recover weapons stolen from a police post was laid at the feet of national level authorities. Local officials, who are most likely to have been in command of the GSU officers, were off the hook:

The deadly police operations to recover 7 G3 rifles and 180 ammunition stolen from Booker Police Post in Mumias on Tuesday. #KillingMumias (Atanasi_, 2016)

Police are allegedly accused of 1. Assaulting women 2. Beating up children. 3. killing animals and destroying property! 🤬 #KillingMumias (Atanasi_, 2016)

Mumias Update: officers stormed an old man's Mpesa shop, robbed him of all money, beat him up and left it burning (InsecurityKE, 2016)

MUMIAS UPDATE: 78 people admitted with severe fractures, 24 rape cases , 7 young people sodomized.. More to follow... #KillingMumias (InsecurityKE, 2016)

The way this policemen are behaving in Mumias, slowly am understanding why guys get radicalized (RkoDominic, 2016)

What Kenyan Media is not showing you on the current situation in Mumias . POLICE BRUTALITY !!!! (LeonLidigu, 2016)

MUMIAS MECHANIC, who sustained serious burns after GSU officers allegedly set his workshop alight in stolen arms recovery operation, dies (NationBreaking, 2016)

----@NationBreaking this one is on Boinet. He will pay for it by Gods grace (JixKamaunjoro, 2016)

----@NationBreaking @kenyanpundit u cant kill an officer n run away wt the gun. Lazima ipatigane by all means (FKipruto, 2016)

----@NationBreaking As a Kenyan who hails from the north eastern region, i can relate first hand with the brutality of our security forces (Allyisaaq, 2016)

The action in Mumias is interpreted as a manifestation of the general approach to national governance rather than a localised mishap:

Mumias: police ought to use intel led approach rather than inflict collective punishment on women & elderly. Its colonial tactics (Bkerrow, 2016)

What is this shameful police brutality in Mumias? Why are our police killing Luhyas like they are somalis & burning houses like it is Mandera (Ahmednasirlaw, 2016)

----@ahmednasirlaw this has been the force used in tracking mungiki, alshabaab, cattlerustlers (Kembz4u, 2016)

----@ahmednasirlaw @JunetMohamed I thought #policebrutality ws synonymous with us, so sorry Mumias residents, you arent alone in shedding tears (Coachsaid, 2016)

Be happy there's no military camp nearby #KillingMumias (MasibiliJames, 2016)

We are losing trust and confidence in our security forces. None of this is right. The govt. ought to take responsibility for #KillingMumias (JonesBaraza, 2016)

Happening now IPOA officials on a fact finding mission in Shibale, Mumias over #KillingMumias @NPSOfficial_KE @WanjikuRevolt @WanjeriNderu (LeonLidigu, 2016)

----@LeonLidigu @NPSOfficial_KE sadly nothing comes out of it. People dead, lives changed forever and all we do is PR. So so so sad. #darkdays (ClementSnr, 2016)

As the following posts suggest, another interpretation is that these very real, systemic issues are more likely a result of long-term neglect and indifference such that institutions become unprofessional and inept, rather than well thought out strategy of intimidation:

So the Police thinks that those robbers could still be cat-walking within Mumias area? Problem of using teeth to recruit #KillingMumias (Moses_kibaya, 2016)

The whole blame lies with the NPS, how do you have a police post manned by 4 officers yet a CS has 3 police bodyguards #KillingMumias (IkeOjuok, 2016)

(This is not to say, that there are not sections of the police and security apparatus that are elite and professional and for whom strategies of intimidation are likely foremost in their considerations. Let us not also forget IG Boinnet's Police Transformation programme whose fruits might one day be evident.)

The police attempted to explain the fiasco in Mumias:

NATIONAL POLICE SERVICE KSH. 500,000.00 REWARD. On 23rd day of November 2016, unknown number of criminals armed with dangerous weapons, robbed Booker Police Patrol Base in Mumias

West SubCounty, 7 G3 rifles and several ammunitions. In the course of the robbery, the criminals critically injured a Police officer on duty, who was admitted and is now recovering in the hospital. Immediate operation was instituted with the aim of recovering the firearms and ammunitions as well as bringing the culprits to book. The National Police Service announces to the public a reward of Ksh. 500,000.00 for the information leading to the recovery and arrest of the criminals on the run. The information will be handled with confidence and informers secured. The information may be given to any Police Station, Directorate of Criminal Investigation office or officers and through our Free Toll lines 999,112,911. At the same time, the Inspector General has directed and ordered for expeditious institution of investigations on complaints against any excesses by the Police during the operation. Any member of public, violated or ill treated in any manner, is asked to lodge official complaint for purposes of investigations. Any Police officer found culpable will face severe disciplinary action that include arraignment in court and dismissal from the service. George Kinoti (AIG) For Inspector General. National Police Service (National Police Service, 2016)

----A good move Mr kinoti and the police service at large but you people you are too harsh on civilians hata mtu akiwa na habari anaogopa (even if someone had information, they are afraid of you) anyway I wish you well hope next year I Will join you to maintain law and order . Nice time (Joshua Mwabali, 2016)

----But am hearing different version on Twitter that GSU are killing innocent Kenyans. I don't know whom to believe. Am stuck. Dilemma (Antony Kimani, 2016)

For those Kenyans tired of news of ineptitude, there are sources from which you are more likely to (only) receive news of success:

END OF THE ROAD: 4 Al Shabab fighters killed and 11 others injured in a joint security operation carried out in Elwak Mandera County (EpukaUgaidi, 2016)

'The Port City of Kismayu is the most peaceful places in Somalia, thanks to Jubaland Interim Forces and @kdinfo', Brig Gen Aden Koojaar (EpukaUgaidi, 2016)

KAZI NZURI: Mandera residents says the county security has improved since dusk to dawn curfew was imposed by @InteriorKE #EpukaUgaidi (EpukaUgaidi, 2016)

Well done our Heroes: @kdinfo diffuses an IED planted by Al Shabaab cowards in Bilis Qoqaan, Somalia #EpukaUgaidi (EpukaUgaidi, 2016)

Some of the vehicles & equipment donated today by the People's Republic of China to the Ministry of Defence at Defence Headquarters Nairobi (Kdinfo, 2016)

Congratulations to Rangers Regiment for winning this year's Chief of the Defence Forces Football Tournament at Lanet, Nakuru County.#WeAreKDF (Kdinfo, 2016)

Ugandan police arrest a suspected Al Shabaab terrorist of Kenyan origin, Mohamed Abdi Ali, at Busia border #EpukaUgaidi #SayNoToTerrorism (EpukaUgaidi, 2016)

FANTASTIC JOB: @NPSOfficial_KE officers arrest two Kenyans, two Tanzanians en route Yemen to join ISIS #EpukaUgaidi (EpukaUgaidi, 2016)

#BREAKING Terror Attack in Elwak Kenya Thwarted, 4 Al-Shabaab Terrorists Killed, Weapons Recovered in Spectacular... <http://fb.me/3f5IhjmV1> (CTNSIS, 2016)

Detectives say man killed by GSU officer at US Embassy Nairobi, Abdimahat Hassan, was a 'lone wolf' #EpukaUgaidi (EpukaUgaidi, 2016)

The Law on Social Media

Using mobile phones to deliver threats and conduct libel or slander is a sure way to fall afoul of the law. It appears that there are two mechanisms for breaking the law with social media.

When people speak of the ‘power of the blogger’ they allude to the fact that social media’s reach is the reason that the police are willing and able to throw the book at its users. The ability for a rumour to spread like wildfire on social media seems to be the reason Christine Njeri was arrested, rather than because the content of her message was libellous.

The run on Chase Bank a few months ago was attributed to a panic generated on social media and this seems to have led to penalties being levelled against users who speak about banking fraud. This is a case where the medium rather than the message was definitely the issue.

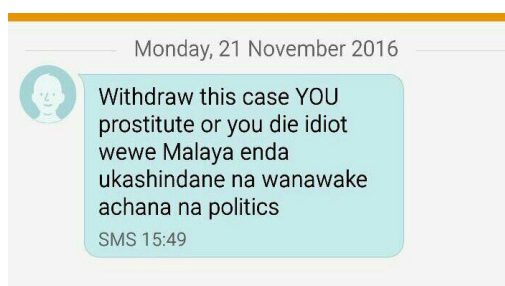
WOMAN accused of spreading malicious messages on social media against Family Bank detained; more arrests set to be made (Suemc_phee, 2016)

Banking Fraud officers arrest Christine Gachiko Njeri over malicious message about Family Bank on social media (iFreeKe, 2016)

Family Bank was chastened by the governor of the CBK in the same manner that Chase Bank was before it went into receivership. So, it does not seem criminal for Christine Njeri to have put two and two together and arrived at the conclusion that Family Bank was next. Arresting her for communicating this conclusion on social media seem tantamount to arresting people for gossip.

In the second case, MP Lempurkel was initially charged with physically assaulting MP Sara Korere at the offices of the Minister for Interior Nkaiserry, no less, where they had been summoned to iron out their differences.

Police arrest Laikipia North MP Mathew Lempurkel who fought with his female colleague Sara Korere and take him to Kileleshwa Police Station (Suemc_phee, 2016)



Translation: Withdraw this case you prostitute or you die idiot [you prostitute go and battle other women, leave politics alone]

Source: https://twitter.com/suemc_phee/status/801264978359648257

No sooner was he released on bail for the first charge, than he was immediately rearrested for sending her the text message above. Had he phoned her instead, he would have been fine.

Thus, the medium acts as both witness and weapon.

Aside

Speaking of falling afoul of the law, the Permanent Secretary in the Ministry of the Interior was found in contempt of court for failing to act on a court's orders. Twitter was very interested to see how the police deal with an order to arrest and imprison the head civil servant in charge of their mandate:

Interior PS Kibicho handed a 3-month civil jail by Nairobi High Court for failing to pay Nyayo House torture victim Michael Mahugu Sh2.65m (Edumwaura, 2016)

Interior PS Kibicho is about to put the rule of law to test. The rest of us are about to be treated to the mother of political theatrics (Abdsulem, 2016)

The imprisonment of Interior PS Kibicho is something i have to see to believe. It should send a message, though, no one is above the law!, (GeneOrunga, 2016)

IG Boinet We are waiting for you to execute your mandate by Arresting Interior PS Kibicho.let him land in prison the rest will follow (Anto_muchina, 2016)

Miscellaneous

1) Boniface Mwangi will be running for Member of Parliament for Starehe. He announced this at his book launch for his photography book, *Boniface Mwangi Unbounded*. In his usual theatrical manner, he hired Administrative Police (I did not know one could do this) who led him in, in hand cuffs. The response to his candidacy on social media has mostly been positive.

Now this will be nice...imagine @bonifacemwangi & @MohajichoPevu In parliament #BMUnBounded (MogakaEdwin, 2016)

2) Recent reports that might be of interest:

The U.S. war on al Qaeda now includes #AlShabaab in Somalia. Here are policy recommendations for fighting the group: <http://r.rand.org/322d> (RANDCorporation, 2016)

BAKE, partners launch 'State of the Internet in Kenya 2016' report #ifreeke <http://go.shr.lc/2fKUai0> via @aptantech (iFreeKe, 2016)

References

- Abdsulem, (2016), Interior PS Kibicho is about to put the rule of law to test. The rest of us are about to be treated to the mother of political theatrics., (Online), Twitter, 29 November, Available from <https://twitter.com/abdsulem/status/803559716320329729>, [Accessed 29, November 2016]
- Adow77, (2016), Well done Amb. No doubt the security continues to improve under your watch @Amb_Saleh, (Online), Twitter, 29 November, Available from <https://twitter.com/Adow77/status/803600956176891904>, [Accessed 29, November 2016]
- Ahmednasirlaw, (2016), What is this shameful police brutality in Mumias? Why are our police killing Luhya like they are somalis & burning houses like it is Mandera, (Online), Twitter, 25 November, Available from <https://twitter.com/ahmednasirlaw/status/802379343678894084>, [Accessed 25, November 2016]
- Allyisaaq, (2016), @NationBreaking As a Kenyan who hails from the north eastern region, i can relate first hand with the brutality of our security forces., (Online), Twitter, 25 November, Available from <https://twitter.com/allyisaaq/status/802231663505920000>, [Accessed 25, November 2016]
- Amb_Saleh, (2016), Recovery and display of a cache of deadly weapons in Garissa on Monday 28th Nov 2016 thro' the nyumba kumi initiative., (Online), Twitter, 29 November, Available from https://twitter.com/Amb_Saleh/status/803556479563431940, [Accessed 29, November 2016]
- AngilaSO, (2016), Stories like #Sergeantsaviour should be the news headlines. Not thieving public officers always. @ntvkenya, (Online), Twitter, 27 November, Available from <https://twitter.com/AngilaSO/status/802955321434132485>, [Accessed 27, November 2016]
- Anto_muchina, (2016), IG Boinet We are waiting for you to execute your mandate by Arresting Interior PS Kibicho. let him land in prison the rest will follow., (Online), Twitter, 29 November, Available from https://twitter.com/anto_muchina/status/803672117564669952, [Accessed 29, November 2016]
- Antony Kimani, (2016), But am hearing different version on Twitter that GSU are killing innocent Kenyans. I don't know whom to believe. Am stuck. Dilemma., (Online), Twitter, 28 November, Available from https://www.facebook.com/nationalpoliceke/posts/1880056085564757?comment_id=1881018138801885&comment_tracking=%7B%22tn%22%3A%22R0%22%7D, [Accessed 28, November 2016]
- Atanasi_, (2016), The deadly police operations to recover 7 G3 rifles and 180 ammunition stolen from Booker Police Post in Mumias on Tuesday. #KillingMumias, (Online), Twitter, 26 November, Available from https://twitter.com/atanasi_/status/802433912139960320, [Accessed 26, November 2016]
- Atanasi_, (2016), Police are allegedly accused of 1. Assaulting women 2. Beating up children. 3. killing animals and destroying property! 🚫 #KillingMumias, (Online), Twitter, 10 November, Available from https://twitter.com/atanasi_/status/802437765262520321, [Accessed 10, November 2016]
- Axmenuuridiin, (2016), @Amb_Saleh Thank you amb for restoring security sanity in northeastern more so in garissa city, (Online), Twitter, 29 November, Available from <https://twitter.com/axmenuuridiin/status/803572779543097344>, [Accessed 29, November 2016]
- Bkerrow, (2016), Mumias: police ought to use intel led approach rather than inflict collective punishment on women & elderly. Its colonial tactics., (Online), Twitter, 25 November, Available from <https://twitter.com/bkerrow/status/802213854356893697>, [Accessed 25, November 2016]

Bonietipsy, (2016), #SergeantSaviour @ntvkenya this the true definition of "Utumishi kwa wote" Great job Sergeant!, (Online), Twitter, 27 November, Available from <https://twitter.com/bonietipsy/status/802956397109514240>, [Accessed 27, November 2016]

Ciissow, (2016), @Amb_Saleh congratulations Boss! Always Equal to the Task. A rare man in the nation of Kenya.. Heco sir & your team!, (Online), Twitter, 29 November, Available from <https://twitter.com/ciissow/status/803737362757021700>, [Accessed 29, November 2016]

ClementSnr, (2016), @LeonLidigu @NPSOfficial_KE sadly nothing comes out of it. People dead,lives changed forever and all we do is PR. So so so sad. #darkdays, (Online), Twitter, 27 October, Available from <https://twitter.com/ClementSnr/status/803458488823349248>, [Accessed 27, October 2016]

Coachsaid, (2016), @ahmednasirlaw @JunetMohamed I thought #policebrutality ws synonymous with us, so sorry Mumias residents, you arent alone in shedding tears, (Online), Twitter, 26 November, Available from <https://twitter.com/Coachsaid/status/802530447733485568>, [Accessed 26, November 2016]

CTNSIS, (2016), #BREAKING Terror Attack in Elwak Kenya Thwarted, 4 Al-Shabaab Terrorists Killed, Weapons Recovered in Spectacular... <http://fb.me/3f5Ihjmvl>, (Online), Twitter, 19 November, Available from <https://twitter.com/CTNSIS/status/800052787094679552>, [Accessed 19, November 2016]

Edumwaura, (2016), Interior PS Kibicho handed a 3-month civil jail by Nairobi High Court for failing to pay Nyayo House torture victim Michael Mahugu Sh2.65m., (Online), Twitter, 29 November, Available from <https://twitter.com/edumwaura/status/803537379730526208>, [Accessed 29, November 2016]

EpukaUgaidi, (2016), Well done our Heroes: @kdinfo diffuses an IED planted by Al Shabaab cowards in Bilis Qoqaan, Somalia #EpukaUgaidi, (Online), Twitter, 29 November, Available from <https://twitter.com/EpukaUgaidi/status/803527836145451008>, [Accessed 29, November 2016]

EpukaUgaidi, (2016), WELL DONE: A cache of weapons and several rounds of ammunition recovered in Garissa by ATPU #EpukaUgaidi (Courtesy :@kaachonjo2), (Online), Twitter, 29 November, Available from <https://twitter.com/EpukaUgaidi/status/803531399441612800>, [Accessed 29, November 2016]

EpukaUgaidi, (2016), Ugandan police arrest a suspected Al Shabaab terrorist of Kenyan origin, Mohamed Abdi Ali, at Busia border #EpukaUgaidi #SayNoToTerrorism, (Online), Twitter, 22 November, Available from <https://twitter.com/EpukaUgaidi/status/801266050046300160>, [Accessed 22, November 2016]

EpukaUgaidi, (2016), FANTASTIC JOB: @NPSOfficial_KE officers arrest two Kenyans, two Tanzanians en route Yemen to join ISIS #EpukaUgaidi, (Online), Twitter, 22 November, Available from <https://twitter.com/EpukaUgaidi/status/801269045869875200>, [Accessed 22, November 2016]

EpukaUgaidi, (2016), Detectives say man killed by GSU officer at US Embassy Nairobi, Abdimahat Hassan, was a 'lone wolf' #EpukaUgaidi, (Online), Twitter, 19 November, Available from <https://twitter.com/EpukaUgaidi/status/800193541943205888>, [Accessed 19, November 2016]

EpukaUgaidi, (2016), END OF THE ROAD: 4 Al Shabab fighters killed and 11 others injured in a joint security operation carried out in Elwak Mandera County, (Online), Twitter, 20 November, Available from <https://twitter.com/EpukaUgaidi/status/800273119386607618>, [Accessed 20, November 2016]

EpukaUgaidi, (2016), 'The Port City of Kismayu is the most peaceful places in Somalia, thanks to Jubaland Interim Forces and @kdinfo', Brig Gen Aden Koojaar, (Online), Twitter, 18 November, Available from <https://twitter.com/EpukaUgaidi/status/799529275858808833>, [Accessed 18, November 2016]

- EpukaUgaidi, (2016), KAZI NZURI: Mandera residents says the county security has improved since dusk to dawn curfew was imposed by @InteriorKE #EpukaUgaidi, (Online), Twitter, 18 November, Available from <https://twitter.com/EpukaUgaidi/status/799533555059671041>, [Accessed 18, November 2016]
- FKipruto, (2016), @NationBreaking @kenyanpundit u cant kill an officer n run away wt the gun. Lazima ipatigane by all means., (Online), Twitter, 27 November, Available from <https://twitter.com/FKipruto/status/802814927463292928>, [Accessed 27, November 2016]
- GeneOrunga, (2016), The imprisonment of Interior PS Kibicho is something i have to see to believe. It should send a message, though, no one is above the law!, (Online), Twitter, 29 November, Available from <https://twitter.com/GeneOrunga/status/803569083237142528>, [Accessed 29, November 2016]
- HelloKenyan, (2016), #HelloKenyan is a platform which brings Kenyans together towards a common goal of PEACE. Be a catalyst of PEACE, (Online), Twitter, 04 October, Available from <https://twitter.com/HelloKenyan/status/783403324993310720>, [Accessed 04, October 2016]
- HelloKenyan, (2016), #HelloKenyan wants to accelerate #TransformingKE by bringing all of us together for PEACE, (Online), Twitter, 04 October, Available from <https://twitter.com/HelloKenyan/status/783404901619597314>, [Accessed 04, October 2016]
- HelloKenyan, (2016), Main initiative by #HelloKenyan are early warning alerts and early response by our peace monitors deployed across the country., (Online), Twitter, 05 october, Available from <https://twitter.com/HelloKenyan/status/783645097640521728>, [Accessed 05, October 2016]
- HelloKenyan, (2016), #HelloKenyan is early warning and early response response where Kenyans can send a message to 107 from any network across the country., (Online), Twitter, 05 October, Available from <https://twitter.com/HelloKenyan/status/783641269805416449>, [Accessed 05, October 2016]
- HelloKenyan, (2016), 107 is a service for any threats and the alert will be recieved National Police Service and action will be taken immediately. #HelloKenyan, (Online), Twitter, 05 October, Available from <https://twitter.com/HelloKenyan/status/783857567537762305>, [Accessed 05, October 2016]
- HelloKenyan, (2016), The stakeholders for #HelloKenyan are NCIC, university peace chapters , Inter religious organizations., (Online), Twitter, 05 october, Available from <https://twitter.com/HelloKenyan/status/783645343166689280>, [Accessed 05, October 2016]
- HelloKenyan, (2016), Hello Kenyan is an endeavor by the @APSKenya to bring the message : I am a Kenyan, My Tribe is Kenyan and I stand for Peace #Kenyans4Peace, (Online), Twitter, 03 December, Available from <https://twitter.com/HelloKenyan/status/805029911249436672>, [Accessed 03, December 2016]
- IFreeKE, (2016), BAKE, partners launch ‘State of the Internet in Kenya 2016’ report #ifreeke <http://go.shr.lc/2fKUai0> via @aptantech, (Online), Twitter, 30 November, Available from <https://twitter.com/iFreeKE/status/803925883320995840>, [Accessed 30, November 2016]
- IFreeKE, (2016), Banking Fraud officers arrest Christine Gachiko Njeri over malicious message about Family Bank on social media, (Online), Twitter, 19 November, Available from <https://twitter.com/iFreeKE/status/799905898281992192>, [Accessed 19, November 2016]
- IkeOjuok, (2016), The whole blame lies with the NPS, how do you have a police post manned by 4 officers yet a CS has 3 police bodyguards #KillingMumias, (Online), Twitter, 26 November, Available from <https://twitter.com/IkeOjuok/status/802477880403984384>, [Accessed 26, November 2016]
- InsecurityKE, (2016), Mumias Update: officers stormed an old man's Mpesa shop, robbed him of all money, beat him up and left it burning., (Online), Twitter, 26 November, Available from <https://twitter.com/InsecurityKE/status/802773728283205632>, [Accessed 26, November 2016]

- InsecurityKE, (2016), MUMIAS UPDATE: 78 people admitted with severe fractures, 24 rape cases , 7 young people sodomized.. More to follow... #KillingMumias, (Online), Twitter, 26 November, Available from <https://twitter.com/InsecurityKE/status/802766946756362240>, [Accessed 26, November 2016]
- Jahmbeekoikai, (2016), If one sergeant can change a whole community...surely what is NACADA doing? #sergeantsaviour, (Online), Twitter, 27 November, Available from <https://twitter.com/Jahmbeekoikai/status/802956464696524805>, [Accessed 27, November 2016]
- JixKamaunjoro, (2016), @NationBreaking this one is on Boinet. He will pay for it by Gods grace, (Online), Twitter, 25 November, Available from <https://twitter.com/JixKamaunjoro/status/802155662079827968>, [Accessed 25, November 2016]
- JonesBaraza, (2016), We are losing trust and confidence in our security forces. None of this is right. The govt. ought to take responsibility for #KillingMumias, (Online), Twitter, 26 November, Available from <https://twitter.com/JonesBaraza/status/802562411521683456>, [Accessed 26, November 2016]
- Joshua Mwabali, (2016), A good move Mr kinoti and the police service at large but you people you are too harsh on civilians hata mtu akiwa na habari anaogopa anyway I wish you well hope next year I Will join you to maintain law and order . Nice time, (Online), Facebook, 27 November, Available from https://www.facebook.com/nationalpoliceke/posts/1880056085564757?comment_id=1880179535552412&comment_tracking=%7B%22tn%22%3A%22R3%22%7D, [Accessed 27, November 2016]
- Juliusyagan1, (2016), You've changed my mentality towards our forces #SergeantSaviour, (Online), Twitter, 27 November, Available from <https://twitter.com/juliusyagan1/status/802972133051789312>, [Accessed 27, November 2016]
- KangetheJosphat, (2016), Tonight on @EbruTVKenya #PrimeTimeNews with the guest @MLeruk Comm. Of police and founder of #HelloKenyan, (Online), Twitter, 23 November, Available from <https://twitter.com/KangetheJosphat/status/801421197221081088>, [Accessed 23, November 2016]
- Kdinfo, (2016), Some of the vehicles & equipment donated today by the People's Republic of China to the Ministry of Defence at Defence Headquarters Nairobi., (Online), *Twitter*, 29 November, Available from <https://twitter.com/kdinfo/status/803536954772045824>, [Accessed 29, November 2016]
- Kdinfo, (2016), Congratulations to Rangers Regiment for winning this year's Chief of the Defence Forces Football Tournament at Lanet,Nakuru County.#WeAreKDF, (Online), *Twitter*, 24 November, Available from <https://twitter.com/kdinfo/status/801912086716698624>, [Accessed 24, November 2016]
- Kembz4u, (2016), @ahmednasirlaw this has been the force used in tracking mungiki,alshabaab,cattlerustlers, (Online), Twitter, 27 November, Available from <https://twitter.com/Kembz4u/status/802791578712489984>, [Accessed 27, November 2016]
- KipIvans, (2016), Sergeant:I did not come to investigate, I came to help...My services are free of charge. God bless you sergeant @Rosiewangui #SergeantSaviour, (Online), Twitter, 27 November, Available from <https://twitter.com/KipIvans/status/802962388643217408>, [Accessed 27, November 2016]
- KivindyMusyoki, (2016), @ntvkenya Well done Rose Wangui on #SergeantSaviour you took time to do a proper report. Highly commendable journalism., (Online), Twitter, 27 November, Available from <https://twitter.com/KivindyMusyoki/status/802956122185416704>, [Accessed 27, November 2016]

- Koraya_lakwen, (2016), @Gmwelu @ntvkenya he should be promoted, he understood the 'utumishi' part in the police logo, (Online), Twitter, 27 November, Available from https://twitter.com/koraya_lakwen/status/802974635528691712, [Accessed 27, November 2016]
- LeonLidigu, (2016), What Kenyan Media is not showing you on the current situation in Mumias . POLICE BRUTALITY !!!!, (Online), Twitter, 27 November, Available from <https://twitter.com/LeonLidigu/status/802403036861755392>, [Accessed 27, November 2016]
- LeonLidigu, (2016), Happening now IPOA officials on a fact finding mission in Shibale ,Mumias over #KillingMumias @NPSOfficial_KE @WanjikuRevolt @WanjeriNderu, (Online), Twitter, 27 November, Available from <https://twitter.com/LeonLidigu/status/802815394096484352>, [Accessed 27, November 2016]
- MasibiliJames, (2016), Be happy there's no military camp nearby #KillingMumias, (Online), Twitter, 26 November, Available from <https://twitter.com/MasibiliJames/status/802502381598478336>, [Accessed 26, November 2016]
- MogakaEdwin, (2016), Now this will be nice...imagine @bonifacemwangi & @MohaJichoPevu In parliament #BMUnBounded, (Online), Twitter, 19 November, Available from <https://twitter.com/MogakaEdwin/status/800054388890992641>, [Accessed 19, November 2016]
- Moses_kibaya, (2016), So the Police thinks that those robbers could still be cat-walking within Mumias area? Problem of using teeth to recruit #KillingMumias, (Online), Twitter, 26 November, Available from https://twitter.com/moses_kibaya/status/802452193341308928, [Accessed 26, November 2016]
- NikkiWachera, (2016), #SergeantSaviour Kimenchu 'Policing' the golden side of our men/women in Uniform that rarely make headlines. Indeed there is hope!, (Online), Twitter, 27 November, Available from <https://twitter.com/NikkiWachera/status/802956129831632896>, [Accessed 27, November 2016]
- National Police Service, (2016), NATIONAL POLICE SERVICE KSH. 500,000.00 REWARD. On 23rd day of November 2016, unknown number of criminals armed with dangerous weapons, robbed Booker Police Patrol Base in Mumias West SubCounty, 7 G3 rifles and several ammunitions. In the course of the robbery, the criminals critically injured a Police officer on duty, who was admitted and is now recovering in the hospital. Immediate operation was instituted with the aim of recovering the firearms and ammunitions as well as bringing the culprits to book. The National Police Service announces to the public a reward of Ksh. 500,000.00 for the information leading to the recovery and arrest of the criminals on the run. The information will be handled with confidence and informers secured. The information may be given to any Police Station, Directorate of Criminal Investigation office or officers and through our Free Toll lines 999,112,911. At the same time, the Inspector General has directed and ordered for expeditious institution of investigations on complaints against any excesses by the Police during the operation. Any member of public, violated or ill treated in any manner, is asked to lodge official complaint for purposes of investigations. Any Police officer found culpable will face severe disciplinary action that include arraignment in court and dismissal from the service. George Kinoti (AIG) For Inspector General. National Police Service., (Online), Facebook, 27 November, Available from <https://www.facebook.com/nationalpoliceke/posts/1880056085564757>, [Accessed 27, November 2016]
- NationBreaking, (2016), MUMIAS MECHANIC, who sustained serious burns after GSU officers allegedly set his workshop alight in stolen arms recovery operation, dies., (Online), Twitter, 25 November, Available from <https://twitter.com/NationBreaking/status/802139251177619456>, [Accessed 25, November 2016]

- NPSOfficial_KE, (2016), If you engage in hate speech, be bold enough to face the Police.~@JBoinnet @NCIC_Kenya, (Online), Twitter, 16 November, Available from https://twitter.com/NPSOfficial_KE/status/798853603762917376, [Accessed 16, November 2016]
- RANDCorporation, (2016), The U.S. war on al Qaeda now includes #AlShabaab in Somalia. Here are policy recommendations for fighting the group: <http://r.rand.org/322d>, (Online), Twitter, 28 November, Available from <https://twitter.com/RANDCorporation/status/803318807531950081>, [Accessed 28, November 2016]
- RkoDominic, (2016), The way this policemen are behaving in Mumias, slowly am understanding why guys get radicalized, (Online), Twitter, 27 November, Available from <https://twitter.com/RkoDominic/status/802890744138608644>, [Accessed 27, November 2016]
- Suemc_phee, (2016), Police arrest Laikipia North MP Mathew Lempurkel who fought with his female colleague Sara Korere and take him to Kileleshwa Police Station., (Online), Twitter, 22 November, Available from https://twitter.com/suemc_phee/status/801264978359648257, [Accessed 22, November 2016]
- Suemc_phee, (2016), WOMAN accused of spreading malicious messages on social media against Family Bank detained; more arrests set to be made., (Online), Twitter, 18 November, Available from https://twitter.com/suemc_phee/status/799876276341403648, [Accessed 18, November 2016]
- True_Davie, (2016), @WilliamsRuto why should you burn them instead of marking them (serial numbers), issue to the disciplined forces instead of buying new one???, (Online), Twitter, 15 November, Available from https://twitter.com/True_Davie/status/798471725059031042, [Accessed 15, November 2016]
- WilliamsRuto, (2016), This ceremony signals an end to danger and human suffering and the beginning of greater peace and security in Kenya and the region., (Online), Twitter, 15 November, Available from <https://twitter.com/WilliamsRuto/status/798465055419404288>, [Accessed 15, November 2016]
- WilliamsRuto, (2016), I urge those in possession of illegal firearms to surrender them to police and those in custody of state weapons to maintain proper usage., (Online), Twitter, 15 November, Available from <https://twitter.com/WilliamsRuto/status/798465231940964353>, [Accessed 15, November 2016]
- V_napoleon, (2016), @williamsruto u sure they r on twitter?, (Online), Twitter, 15 November, Available from https://twitter.com/v_napoleon/status/798465503261884416, [Accessed 15, November 2016]
- Zebrafarmer, (2016), @Amb_Saleh @jmvungu I am a supporter of community policing. It works when citizens appreciate its importance., (Online), Twitter, 29 November, Available from <https://twitter.com/zebrafarmer/status/803636993230077952>, [Accessed 29, November 2016]