

SMA Africa – Kenya – June 2016 Report 2

NPS Poll

On 29th June, 2016 the Kenya Police's official Twitter account queried:

Has our one year presence on Social Media had an impact on matters Policing?
(NPSOfficial_KE, 2016)

All the responses to-date:

[...]Yes, a positive one. (Coldtusk, 2016)

[...]Yes.Traffic reports (Motorisoffice, 2016)

[..]Yes. Thank you for embracing digital. Utumishi kweli kweli [True service]. (TheforexguyKE, 2016)

[...] At least you have been responsive (Jackie_Arkle, 2016)

[...] you can do better by being more proactive and responding on a timely basis to all tweets @Ma3Route (HabBradley, 2016)

[...] You have ignored all my post on bribe takings cops, a big NO! (EMwikya, 2016)

[...] yes it has (Mailtomuraya, 2016)

[...] very very much, i appreciate.(Inspirer20100, 2016)

[...]till mjibu tweets za kila mtu mlilenga zangu za jana [until you respond to everyone's tweets, you ignored mine yesterday] (2njeri, 2016)

[...] profound, ... sky is the limit (Bizowgafrika, 2016)

[...] yes though not perfectly... U need to be replying tweets (MetitoOle, 2016)

[...] you do respond to some tweets & you seem to follow up. If you use this acc like 999 or 24/7 customer care, would be awesome (JesseKenya, 2016)

[...]Yes it has. (RingoNbi, 2016)

[...] no (Oireosabera, 2016)

[...]ningeongea lakini mtaanza kusema ni [I would have responded but you'll start to say that it is] #hatespeechKE, #SocialMediaDay2016 #SMDayKE (CollinsKevs, 2016)

[...] nop (sic) (Michael72759452, 2016)

[...] More.than u can.imagine (Tony_antoo, 2016)

Though short on details, the results of that unscientific poll should give @NPSOfficial_KE a warm feeling in their digital heart.

KDF account

Perhaps news of social media's worth has spread. The once near dormant KDF Twitter account has become very active. The content can be described as upbeat and even, informative in a 'fun facts' sort of way. Most tweets are accompanied by a photograph. Some of the most retweeted posts include:

KDF's Air Force Officer receives award for Best Research Paper at Egypt's Comd & Staff College #TukolmaraAngani [#SteadyInTheSky] (KDFInfo, 2016)

#TBT to 1966 The First Chief of the General Staff Major-General Robert Bernard Penfold (30 Nov 1966 to 31 May 1969) (KDFInfo, 2016)



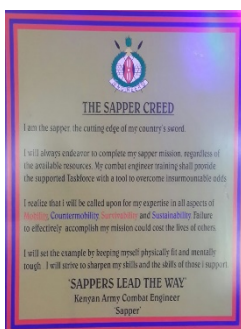
#HappyFather'sDay. The love of a family is life's greatest blessing, second only to serving one's motherland (KDFInfo, 2016)



---@kdfinfo hehehe whoever is in charge of this page siku hizi [these days], Kudos! gave it a human side... now for the HD 'muscle' pics. (Jasiri_TEA, 2016)

"The honour of every military is to account for all of its soldiers." Brig Ogolla at Combat Search& Rescue Exercise (KDFInfo, 2016)

I am the sapper, the cutting edge of my country's sword #TheSapperCreed: Kenya Army Combat Engineer' #Sappers (KDFInfo, 2016)



#ExerciseLindaRhino :They were officers, gentlemen & fighter pilots who flew alone. They will forever remain TIGERS.



Fighter pilots are rare, precious & endangered, like Rhino, hence the codename
 #ExerciseLindaRhino¹ #TukolmaraAngani



Social media seems to respond well to the photographs and the sentiment. On occasion, the KDF page will issue an update and photograph a press release.

#OperationalUpdate Four Al Shabaab terrorists killed in Milimani Lamu County. RPGs, hand grenades & rifles recovered



----@kdfinfo great but you are very poor in propaganda. Sometimes post pics of enemy KIA...told you to follow @IDFSpokesperson @suemc_phee (Mkibuchis_Mzito, 2016)

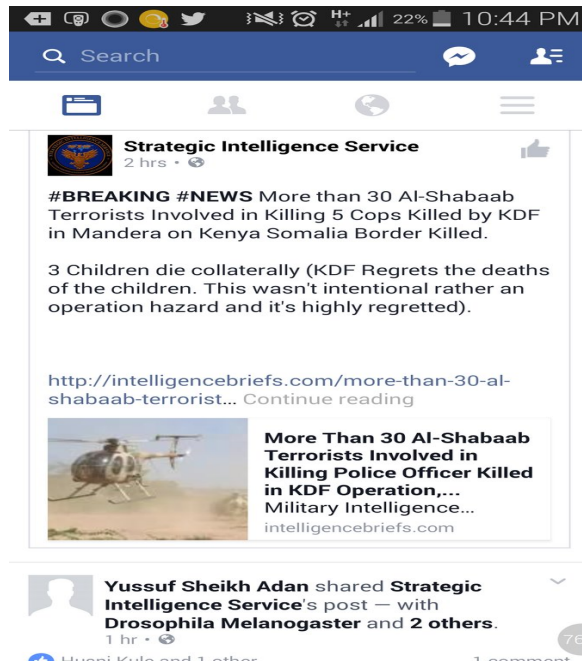
Most of those who responded to the post expressed thanks, rather than bloodlust. I would say, compared to the radio silence that came before, their current social media tactics are a vast improvement. That said, it still remains up to others to address unsavoury news.

Mandera Under Siege?

Word is, low flying KDF choppers bombarded Elram, a Kenyan village in Mandera injuring children. This is unacceptable #IstandWithElRamKids (AwDoll, 2016)

¹ I deduced from intervening tweets that #ExerciseLindaRhino referred to a training with US army personnel on search and rescue of fighter pilots during combat.

Kdf Denies Bombing #Mandera, Killing Three Children <http://dlvr.it/LdX2b1> (Riskmapintel, 2016)



Source: <https://twitter.com/HillizimAbey/status/745706381286735872>

I could not find the above Facebook post by Strategic Intelligence Services that discussed the retaliatory action and its casualties. It is interesting that they would have this information and be allowed to broadcast it. Why does the KDF prefer for an unaffiliated, arms-length outfit to do the telling? The KDF Twitter account did not make any mention of either pursuing Al Shabaab or the 'collateral damage'.

This sad event did not raise the usual ire in the social media stirrer set, or in the mainstream media for that matter. In general, #IStandWithElRamKids was a largely Somali community/North Eastern Province affair.

Innocent children killed in Mandera by @kdfinfo while in pursuit of Alshabaab. Was expecting a tag by #36Bloggers on this (LubisiaElvis, 2016)

#IStandWithElRamKids Absolutely TERRIFYING. If ALshabab had killed kids in nairobi, Everyone would be twittering. DOUBLE STANDARD

The protests in Mandera town did attract some attention:

Protesters in Elwak to occupy Deputy county commissioner's office until there is action #IStandWithElRamKids

Kenyan media are bunch of clowns. You kept mum on KDF bombing but you were quick to report Elwak demo @ntvkenya #IStandWithElRamKids

They come kill and walk away. KDF too will come to bomb kids after the enemy is gone. Confused #IStandWithElRamKids #ManderaUnderAttack (AbdullahiDerow, 2016)

KDF are [supposed to] protect us but they torment us #IStandWithElRamKids (NorthernKEVoice, 2016)



Source: <https://twitter.com/mhaibrein/status/746911036503101445>

The Elwak villagers are traumatised by the constant attack from both the alshabab militia and kdf #IstandWithElRamKids

Bus attacked near Kutulo #Mandera. The bus escaped unscathed. Police escorting the bus attacked with a rocket propelled grenade. 5 officers dead (Salimse77, 2016)

We condemn the attack by Alshabab at Dimu this morning 5 police officers killed. The info about their presence was long shared by the locals (Aliiroba, 2016)

Kenya: Al-Shabaab militants reported to have struck Damasa Town, Mandera & destroyed a Safaricom mast & a water pump

----@samirasawlani After finding out that locals report their cells, they want to prevent real time alerts to police.

MANDERA SECURITY committee suspends traveling of non-locals in and out of the county using buses until after Ramadhan over Shabaab threats. (NationBreaking, 2016)

It is no surprise that the inhabitants of the North Eastern Provinces feel like Kenya's step-children. Especially when truly tragic occurrences are not even afforded news coverage. Although social media is credited to giving voice to unheard ideas and peoples, it still a microcosm of society—those that are usually heard are also the most visible on social media.

#FindLawyerWillie

On June 27th, 2016 the hashtag #FindLawyerWillie began to trend after the Law Society of Kenya made a request for information on the whereabouts of a lawyer, Willie Kinuthia Kimani, his client and their taxi driver. The Law Society of Kenya is a well-respected institutions, that is often heard when it speaks, so word spread fast. The three had been missing for four days after appearing in court in a case in which Eric Mutunga accused an

Administrative Police officer of attempted murder. The two had entered a taxi belonging to Josephat Mwendwa never to be seen again.

The Law Society of Kenya (LSK) has received information that its member Mr. Willie Kimani, Advocate, an employee of International Justice Mission, together with two other Kenyans Mr. Josephat Mwendwa and Mr. Joseph Muiruri, went missing while returning from a court hearing at Mavoko Law Courts on 23rd June. We are reliably informed that the police are investigating their disappearance. The LSK appeals to any member of the public with information as to the circumstances of their disappearance or on their whereabouts to contact the police and/or the LSK Secretariat. Mercy K. Wambua SECRETARY/CEO (Law Society of Kenya, 2016)

Four days and his whereabouts are still unknown @JBoinnet @PoliceKE @NPSOfficial_KE #FindlawyerWillie (Mbenekam, 2016)

Given the circumstances surrounding the case, the first suspect(s) was the accused policeman and his cronies, even though usually reports of armed gunmen usually mean robbers. Inexplicably, or maybe not, given the nature of social media... the police, not 'a' police were fingered i.e. the police as an institution, rather an individual or individuals.

"Lawyer, client missing for 72 hours after cop court case" Kenya police kidnapped the two. I hope they're found alive (Bonifacemwangi, 2016)

---@bonifacemwangi since when does 'Armed Gunmen' translates to the police stop painting already tainted service in bad light man (Venomzeus, 2016)

--- @b_kigo @bonifacemwangi @npsofficial_ke @thetarkkenya 100% CHANCES POLICE HAVE KILLED THEM. TRULY SAD AND SICKENING (Mutualtimothy, 2016)

Kenya police has his hit squads that kidnap and kill people. The government has admitted so in the past, ask them where #FindLawyerWillie is. (Bonifacemwangi, 2016)

---@bonifacemwangi When it was Mungiki=Silence, when it was Muslims=Silence, Now it's Lawyers! Kenya Police tyranny continues unabated (M4bdi, 2016)

This is interesting. Why a large conspiracy, instead of merely implicating the policeman who was charged? Almost every month there is a story of an off-duty police person shooting someone, usually due to a love triangle. The policeman is often charged and the case barely registers on the media radar. Yet this case had legs. News of the disappearance even made it to the New York Times, it turned out that the lawyer worked for an organisation with good connections in Washington, DC.

It turned out that the three had been spotted confined in a metal container at a rural police post. Eric Mutunga had been able to slip a note to a passer-by, asking him to call his wife as he was in danger. To my mind, they had been taken away to be intimidated and given a scare, the AP person would not be foolish enough to kill them, would he? It was truly horrifying to hear that their bodies had been found in a river.

The hashtag #StopExtraJudicialKillings has been trending for many days since, even though this seems to be a conflation of two different problems. At the forefront, is Boniface Mwangi, a protest has been organised. Perhaps it does not matter that a criminal matter is being confused with state sanctioned killings, let's not let the facts get in the way of agitating for change. But then again, it might matter to people who interpret their plight as not generating the same kind of waves, to see their issue co-opted by different sort of tragedy, as if there's was not enough.

More on the 'real' and social media protest in July's report.

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