Key: Question number, question as presented in JISC survey, codes for answers.

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| Question Number | Question |  |
| 1 | I understand that I can withdraw from this study at any time by closing the browser (before you click ‘submit’ at the end) | Yes = 1  No = 2 |
| 2 | I understand this research is about my experiences of a funeral | Yes = 1  No = 2 |
| 3 | I have support in place in case I find it upsetting | Yes = 1  No = 2 |
| 4 | I understand that my anonymous responses will be used in reports about this research | Yes = 1  No = 2 |
| 5 | I understand that my anonymous responses will be shared in a public archive for future research | Yes = 1  No = 2 |
| 6 | I understand I can withdraw from the study at any time before clicking ‘submit’ by closing the browser window | Yes = 1  No = 2 |
| 7 | Once I click ‘submit’ at the end of the survey, I will receive a receipt with a unique ID. If I want to withdraw consent (and have my personal data removed) after the study, I understand that I can do so by emailing Dr. Peter Branney (p.branney@bradford.ac.uk) and providing the unique ID on the receipt. | Yes = 1  No =2 |
| 8 | I consent to take part in this research | Yes = 1  No = 2 |
| 9 | Which of the following best describes your involvement in the funeral (that you will focus on in this questionnaire)? | 1 = Sole arranger  2 = Co-arranged with others  3 = Involved in, but did not lead arrangements  4 = Attended the funeral  5 = Other |
| 9a | If you selected ‘Other’, please specify | Qualitative text |
| 10 | How long ago did the funeral take place? | 1 = Less than 6 months ago  2 = Between 6 months - 2 years  3 = Between 2 years - 5 years  4 = Between 5 years - 10 years  5 = More than 10 years ago |
| 11 | Who was the funeral for? | 1 = My spouse or partner  2 = My parent  3 = My sibling  4 = My grandparent  5 = My child  6 = My grandchild  7 = My aunt / uncle  8 = A close friend  9 = Other |
| 11a | If you selected ‘other’ please specify? | Qualitative comment |
| 12 | What was the age of the person who died? | 1 = They died during pregnancy  2 = They were stillborn  3 = Less than one year old  4 = Between 1 - 18 years old  5 = Between 19 - 30 years old  6 = Between 31 - 60 years old  7 = Between 61 - 80 years old  8 = More than 81 years old |
| 13 | Did you expect the individual to die when they did? | 1 = Yes  2 = No |
| 14 | Which of these do you feel best describes the circumstances of the death? | 1 = The death was due to natural causes  2 = The death was not due to natural causes  3 = The person died by suicide  4 = I do not know how the person died  5 = Other |
| 14a | If you selected Other, please specify: | Qualitative comment |
| 15 | How would you best describe the religion / spirituality of the person who died | 1 = Religious and practicing  2 = Religious but not actively practicing  3 = Spiritual (but not aligned to a specific religion)  4 = Religion / spirituality were not important to them  5 = Unsure |
| 16 | Funeral wishes were known, and it meant a lot to be able to fulfil them | 1 = Strongly agree  2 = Agree  3 = Neither agree nor disagree  4 = Disagree  5 = Strongly disagree  6 = This question does not apply to me |
| 17 | I knew their funeral wishes and it did not make much difference to me | 1 = Strongly Disagree  2 = Disagree  3 = Neither agree nor disagree  4 = agree  5 = Strongly agree  6 = This question does not apply to me |
| 18 | I did not know their wishes and it did not matter | 1 = Strongly Disagree  2 = Disagree  3 = Neither agree nor disagree  4 = agree  5 = Strongly agree  6 = This question does not apply to me |
| 19 | I knew their wishes, and this caused problems | 1 = Strongly Disagree  2 = Disagree  3 = Neither agree nor disagree  4 = agree  5 = Strongly agree  6 = This question does not apply to me |
| 20 | I did not know their wishes, and this caused problems | 1 = Strongly Agree  2 = Agree  3 = Neither agree nor disagree  4 = Disagree  5 = Strongly disagree  6 = This question does not apply to me |
| 21 | Decisions were made by the right people working together | 1 = Strongly Agree  2 = Agree  3 = Neither agree nor disagree  4 = Disagree  5 = Strongly disagree  6 = This question does not apply to me |
| 22 | Decision making involved some conflict, but this was resolved constructively | 1 = Strongly Agree  2 = Agree  3 = Neither agree nor disagree  4 = Disagree  5 = Strongly disagree  6 = This question does not apply to me |
| 23 | Important decisions did not include the right people | 1 = Strongly Disagree  2 = Disagree  3 = Neither agree nor disagree  4 = agree  5 = Strongly agree  6 = This question does not apply to me |
| 24 | The Funeral Director listened carefully during the arrangement process | 1 = Strongly Agree  2 = Agree  3 = Neither agree nor disagree  4 = Disagree  5 = Strongly disagree  6 = This question does not apply to me |
| 25 | The Funeral Director’s contribution was neither here nor there | 1 = Strongly Disagree  2 = Disagree  3 = Neither agree nor disagree  4 = agree  5 = Strongly agree  6 = This question does not apply to me |
| 26 | The Funeral Director made it harder to create the right funeral | 1 = Strongly Disagree  2 = Disagree  3 = Neither agree nor disagree  4 = agree  5 = Strongly agree  6 = This question does not apply to me |
| 27 | The amount of time I had with the body was right for me (you may have had no contact at all) | 1 = Strongly Agree  2 = Agree  3 = Neither agree nor disagree  4 = Disagree  5 = Strongly disagree  6 = This question does not apply to me |
| 28 | I feel ambivalent about the amount of time with the body (you may have had no contact at all) | 1 = Strongly Agree  2 = Agree  3 = Neither agree nor disagree  4 = Disagree  5 = Strongly disagree  6 = This question does not apply to me |
| 29 | The contact did not meet my needs (you may have had no contact at all) | 1 = Strongly Disagree  2 = Disagree  3 = Neither agree nor disagree  4 = agree  5 = Strongly agree  6 = This question does not apply to me |
| 30 | The funeral was exactly as I wanted it to be | 1 = Strongly Agree  2 = Agree  3 = Neither agree nor disagree  4 = Disagree  5 = Strongly disagree  6 = This question does not apply to me |
| 31 | The funeral was good enough | 1 = Strongly Agree  2 = Agree  3 = Neither agree nor disagree  4 = Disagree  5 = Strongly disagree  6 = This question does not apply to me |
| 32 | I feel ambivalent about the funeral itself | 1 = Strongly Agree  2 = Agree  3 = Neither agree nor disagree  4 = Disagree  5 = Strongly disagree  6 = This question does not apply to me |
| 33 | The funeral was not as I wanted it to be | 1 = Strongly Disagree  2 = Disagree  3 = Neither agree nor disagree  4 = agree  5 = Strongly agree  6 = This question does not apply to me |
| 34 | How would you describe your ethnic identity? | 1 = Prefer not to say  2 = English, Welsh, Scottish, Northern Irish or British  3 = Irish  4Gypsy / Irish traveller  5 = Indian  6 = Pakistani  7 = Bangladeshi  8 = Chinese  9 = Caribbean  10 = African  11 = Arab  12 = White and Black Caribbean  13 = White and Black African  14 = White and Asian  15 = Other |
| 34a | If you selected Other, please specify | Qualitative input |
| 35 | What is your religion? | 1 = Prefer not to say  2 = No religion  3 = Christian (including Church of England, Catholic, Protestant and all other Christian denominations)  4 = Buddhist  5 = Jewish  6 = Muslim  7 = Sikh  8 = Other |
| 35a | If you selected Other, please specify | Qualitative input |
| 36 | Which of the following best describes your religion / spirituality? | 1 = Religious and practicing  2 = Religious but not actively practicing  3 = Spiritual (but not aligned to a specific religion)  4 = Religion / spirituality are not important to me  5 = Unsure |
| 37 | Which of the following best describes your household? | 1 = Single person household  2 = Couple with no dependent children (aged 17 and under)  3 = Couple with one or more dependent children (aged 17 and under)  4 = Single parent with one or more dependent children (aged 17 and under)  5 = All adult household containing three or more adults  6 = Prefer not to say |
| 38 | Which of the following best describes your gender identity? | 1 = Prefer not to say  2 = Man  3 = Woman  4 = Transgender  5 = Female to male / Trans-masculine  6 = Male to female / Trans-feminine  7 = Genderqueer  8 = No binary gender  9 = Agender / do not use label  10 = Questioning  11 = Other |
| 38a | If you selected Other, please specify | Qualitative input |
| 39 | Which of the following best describes your sexual orientation? | 1 = Prefer not to say  2 = Heterosexual  3 = Asexual  4 = Bisexual  5 = Gay  6 = Lesbian  7 = Pansexual  8 = Queer  9 = Unsure  10 = Other |
| 39a | If you selected Other, please specify | Qualitative input |
| 40 | Have you achieved a qualification at degree level or above? | 1 = Yes  2 = No  3 = Prefer not to say |
| 41 | Have you achieved any other qualifications? (tick all that apply) | 1 = GCSE’s or equivalent - i. 5 or more GCSEs (A\* - C, 9-4), O levels (Passes) or CSEs (grade1). ii. Any other GCSEs, O levels or CSEs (any grades) or Basic Skills course  2 = AS, A level or equivalent - i. 2 or more A levels, 4 or more AS levels. ii. 1 A level, 2-3 AS levels. iii. 1 AS level  3 = NVQ or equivalent  4 = No qualifications  5 = Prefer not to say  6 = Other |
| 41a | If you selected Other, please specify: | Qualitative input |
| 42 | What is your total income? Tick the box for the range into which your income falls. Count all income you received in the last twelve months Do not deduct Tax, National Insurance, Health Insurance payments, or your contributions to occupational pension schemes. Do not count loans because they are not income. For joint income, provide the share that you receive. | 1 = Nil or loss  2 = Up to £400 a week (up to £20,800 a year)  3 = £400 to £1000 a week (£20,800 to £52,000) a year  4 = More than £1000 a week (more than £52,000 a year)  5 = Prefer not to say |
| 43 | Think of this ladder as representing where people stand in the United Kingdom. At the top of the ladder are the people who are the best off – those who have the most money, the most education and the most respected jobs. At the bottom are the people who are the worst off – who have the least money, least education, and the least respected jobs or no job. The higher up you are on this ladder, the closer you are to the people at the very top; the lower you are, the closer you are to the people at the very bottom. (10 - Top 1 - Bottom) |  |
| 43.1-43.11 | Ladder questions |  |
| 44 | Is there anything else that you would like to tell us about the funeral? | Qualitative input |
| 45 | Do you have any comments on how these questions might be improved? | Qualitative input |
| 46 | Would you like a summary of this research | 1 = Yes  2 = No |
| 47 | If we are to send you a summary, we would need your email or postal address. | Qualitative input |
| 47a | Where would you like us to send the summary of the research (your email or postal address). | Qualitative input |