"Good" Police Custody: Theorizing the 'Is' and the 'Ought' - Detainee Survey

You have been asked to take part in this survey because you are being held in police custody.

The survey is being undertaken by independent researchers from the University of Sheffield who are working on a study which looks at police custody practices across the country. Please see the information sheet given to you for further details.

You will be asked a number of questions about your experience of being held in this custody suite on this occasion.

The University Of Sheffield.

1. To continue with the survey please read and agree with the following statements:

Tick all that apply.

- [ ] I confirm that I have read and understand the information sheet provided to me which explains the above research project and I have had the opportunity to ask questions about the project
- [ ] I understand that my participation is voluntary and I am free to withdraw at any point during the survey without giving a reason and without negative consequences
- [ ] I understand that my responses will be anonymous and will be kept strictly confidential in that the names of individuals and custody suites will not be made apparent in the research. I understand that the only exception to this may be if I say things that indicate I may harm myself or others
- [ ] I agree for the anonymised data collected from me to be used in future research.
- [ ] I agree to take part in the above research project.

The following statements relate to the physical conditions of this police custody suite

Please indicate the extent to which you agree or disagree with the following statements:

2. Overall, this custody suite feels like no-one cares what it looks like

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

3. Generally, the noise in this custody suite is at an acceptable level

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

4. There appears to be plenty of space in this custody suite for staff and detainees

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

5. I feel like I am being detained underground in this custody suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

6. I feel worried that people can overhear personal information about me when I am being booked in at the custody desk

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

7. The lighting is about right in this custody suite, both in the day-time and at night

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

The following statements are about how you feel about being detained in this police custody suite.

Please indicate the extent to which you agree or disagree with the following statements :

8. I struggle to keep track of the time whilst I am in this police custody suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

9. I feel isolated from family and friends in this police custody suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

10. I feel helpless in this police custody suite as I rely on staff for nearly everything

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

11. I feel ashamed about my arrest and detention whilst I am in here

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

12. I feel like I am in limbo whilst I am in here

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

13. Overall, this police custody suite meets my basic needs (e.g for food/water/warmth)

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

14. Depending on staff to help me with things is one of the worst things about being in here

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

15. This custody suite makes me feel safe and secure

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

The following statements are about how you feel you have been treated by the staff you have come in to contact with in this custody suite

Please indicate the extent to which you agree or disagree with the following statements :

16. I feel that the staff in here have forgotten about me

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

17. All I want to do is get this over with and get out of here

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

18. I feel that I am treated the same as other detainees in this custody suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

19. I feel likely to receive the outcome that I deserve in this custody suite (e.g. charge/bail/no further action)

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

20. I am treated as a person of value by staff in this custody suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

21. I am treated as a human being in this custody suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree						Strongly Disagree

22. My rights and entitlements have been clearly explained to me by staff in this suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree						Strongly Disagree

23. Staff in this suite treat detainees according to their individual needs

Mark only one oval.

	1	2	3	4	5	
Strongly Agree						Strongly Disagree

24. Staff in here treat me with kindness

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

25. Staff in here do as much as they can to provide detainees with information about their case

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

26. All staff genuinely care about detainees in this custody

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

27. Getting out of police custody is more important to me than how I am treated by staff

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

28. The staff in this suite appear to work in a prompt and efficient manner

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

29. Staff in here do as much as they can to provide detainees with reading materials

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

30. Staff in here do as much as they can to help detainees make contact with family and friends outside the custody suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

31. The custody process feels like a production line in a factory

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

32. I feel the staff in here do as much as they can to make detainees feel safe

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

33. To get the things that you need in here you have to ask and ask and ask

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

34. Staff in this suite would do everything possible to help me consult with a legal Advisor, if I wanted one

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

The following statements are about the monitoring of staff and detainees in this custody suite.

Please indicate the extent to which you agree or disagree with the following statements:

35. CCTV cameras in this custody suite make me feel safer

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

36. I feel that making a complaint about staff in this custody suite would be pointless

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

37. Staff in here appear to strictly abide by police rules and procedures

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

38. The presence of CCTV cameras throughout this suite makes me feel like I have no privacy

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

39. I feel that if I were to make a complaint about staff in this suite, those responsible would be dealt with appropriately

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

40. CCTV footage would be useful if I were to make a complaint about staff in this custody suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

The following statements are about how staff act towards detainees in here

Please indicate the extent to which you agree or disagree with the following statements :

41. Having a joke with staff helps detainees to cope better with police custody

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

42. I feel that staff in this custody suite view me as a 'decent' person

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

43. Sharing a joke with staff would make me more willing to do what is asked of me in here

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

44. Staff in this custody suite treat me like I am innocent until proven guilty

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

45. Staff in this custody suite make fun of detainees

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

46. I feel that staff in this custody suite allow their personal feelings to affect the decisions they make about detainees

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

47. Staff in this custody suite are sometimes rude about detainees (e.g. calling them names)

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

48. I am treated as though I am a liar by staff in this custody suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

The following statements are about the interactions you have with staff in here

Please indicate the extent to which you agree or disagree with the following statements :

49. Staff in this suite talk politely to detainees

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

50. Overall, the staff in this suite act in ways that are consistent with my own ideas about what is right and wrong

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

51. The staff in this suite clearly explain the reasons for the decisions they make about me (e.g. when searching me and taking me to the cells)

Mark only one oval.

	1	2	3	4	5	
Strongly Agree						Strongly Disagree

52. Detainees know how to work 'the system' in here in order to get what they want

Mark only one oval.

	1	2	3	4	5	
Strongly Agree						Strongly Disagree

53. The staff in this custody suite treat me with respect

Mark only one oval.

	1	2	3	4	5	
Strongly Agree						Strongly Disagree

54. Staff in this suite treat all detainees fairly, regardless of their background (e.g. age/gender/ethnicity)

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

55. I feel that if I show respect to the staff in here, they are more likely to treat me favourably (e.g. bring me an extra drink)

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

56. The staff in this suite can be relied on to look after the welfare of detainees

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

57. I do what police custody staff tell me to do, even if I do not like the way they treat me

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

58. Staff can be trusted to make decisions that are right for detainees in this custody suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

59. I accept the decisions made by staff in this custody suite, even if they are not what I want

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

60. Staff in this custody suite use meals and drinks to get me to do what they want

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

61. In this police custody suite, I have little choice but to do as I am told by staff

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

62. Overall, I am satisfied with how the police have treated me in the past

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

63. I am more willing to do what I am asked in here by the Detention Officers who bring me meals and drinks

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

64. Forcibly removing detainees to the cells would always be a measure of last resort in here

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

65. If I were arrested again, I would be likely to do as I am asked in police custody

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

66. The staff in this suite can be relied on to act on the requests that I make (e.g. bringing me a drink)

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

67. In this custody suite, I treat staff the way I would wish to be treated myself

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

68. Overall, I am satisfied with how I am being treated in here

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

69. I do what the police ask me to do in here as it is in my best interests

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

70. I feel that control and restraint procedures would always used appropriately in this custody suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

71. The Detention Officers who bring me meals and drinks are more likely than police officers to treat me with humanity

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

72. Overall, I am likely to do what the police ask me to do in this custody suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

73. Staff in this suite treat all detainees fairly, regardless of what they are alleged to have done

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

The following statements are about different types of people that work in this custody suite

Please indicate the extent to which you agree or disagree with the following statements :

74. It is clear to me which staff are responsible for doing what in this custody suite

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

75. It is clear to me that there are two types of staff in this custody suite that wear different uniforms

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

76. The Detention Officers who bring me meals and drinks are mainly here to look after my welfare

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

77. Police Officers in this custody suite are mainly here to find out if I am guilty or not

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

The following statements are about what you think the purposes of police

Please indicate the extent you agree or disagree with the following

custody are

statements

78. Police custody is there to reform detainees by giving them a short, sharp shock

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

79. The main reason I am here is so the police can investigate the crime I was arrested for

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

80. Police custody is mainly about looking after detainees' welfare

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

81. All staff care about in this custody suite is my 'risk factors', rather than the person I really am

Mark only one oval.

	1	2	3	4	5	
Strongly Agree	◯	◯	◯	◯	◯	Strongly Disagree

Demographic Information

If you do not wish to provide information in response to any of the questions in this section, please leave blank or mark 'prefer not to say'

82. What is your age?

_____

83. What is your gender?

Tick all that apply.

- [ ] Male
- [ ] Female
- [ ] Other
- [ ] If 'Other' , please specify
- [ ] Prefer not to say

84. What is your ethnic group?

85. What is your nationality?

86. What is your religion?

Tick all that apply.

- [ ] Christian (All denominations including Catholic)
- [ ] Muslim
- [ ] Hindu
- [ ] Jewish
- [ ] Buddhist
- [ ] Sikh
- [ ] No religion
- [ ] Any other religion
- [ ] Prefer not to say