SP Study questionnaire

Field	Question	An	SW6	÷I
ntro				
gender (required)	FIEDWORKER - are you:		1	Male
			2	Female
fieldworker (required)	FIELDWORKER - please select your name:		13	Adam Molema
			20	Eddington Munowenyu
			-	Joseph Matthieu
			-	Mcebisi Lutshisa
			-	Mothabane Modupe
		-	-	
		_		Noel Munthali
			-	Themba Khumalo
			17	Tlangelani Makamu
			1	Asisipo Halu
			12	Cynthia Ma'a Ngefor
			2	Eva Magale
			11	Grace Adebowale
			-	Lutendo Mugwena
			-	Nondumiso Mfaba
			-	
		-	-	Nontokozo Mbatha
			-	Nthabiseng Mabelane
			5	Sisonke Mgijima
			21	Thandeka Ndlovu
			8	Thembelihle Tshabalala
			6	Tholani Nkomo
			-	Xolelwa Plaatjies
private (required)	The type of feaility visited was	-	-	
private (required)	The type of facility visited was	_		a private GP
			2	a public clinic
Provider search options				
searchtype (required)	Choose how you want to search the name of the provider:		cc	ontains Contains
			sta	rtswith Starts with
searchtext (required)	Enter a few letters from the clinic or provider's name to start your search, then go to the next screen to find the possible	-		
oodrontone (roquirou)	matches:			
evid (ee evine d)		-		tation talling on the
pvid (required)	Choose a matching provider name:		pro	ovider_id name
Confirm_private	To CONFIRM: you just had a consultation with [name] (whose practice is in [area] at the following address: [address1])			
	If this is not the correct name, check that you did not select a wrong name.			
	If the problem persists, finish the form and contact your supervisor immediately.			
	Question relevant when: selected(\${private} ,'1')			
Confirm_public	To CONFIRM: you just had a consultation at [name] which is at the following address: [address1]			
	If this is not the correct name, check that you did not select a wrong name.			
	If the problem persists, finish the form and contact your supervisor immediately.			
A	Question relevant when: selected(\${private}, '2')			
Arrival				
arrival (required)	What time did you arrive at the clinic/practice?			
Waiting area				
wait_in (required)	How many patients were in the waiting room/queuing when you reached the practice/clinic?			
	In the public sector, you should the number of acute patients (roughly) waiting to be seen in the same area where you have to wait.			
	Response constrained to: \${wait_in} <100	_		
wait_out (required)	How many patients were in the waiting room/queuing when you left the practice/clinic?			
	In the public sector, you should the number of acute patients (roughly) waiting to be seen in the same area where you have to wait.			
	 Response constrained to: \${wait_out} <100			
Consultation duration				
cons_start (required)	What time did the consultation start?			
note_time2 (required)	Please go back and make sure the consultation start time selected is AFTER the clinic arrival time you specified.			
	eq:Question relevant when: (((((((((((((((((((((((((((((((((((
	\$(arrival_m}))			
cons_end (required)	What time did the consultation end?			
note_time3 (required)	Please go back and make sure the consultation end time selected is AFTER the consultation start time you specified.	-		
=	Question relevant when: (\${consend_h} < \${constart_h}) or ((\${consend_h} = \${constart_h}) and ((\${consend_m} -			
	1) < \$(constant_m)))			
anta tima d		-		
note_time4	To CONFIRM:			
	Your consultation started at [constart_h]:[constart_m2] and finished at [consend_h]:[consend_m2].			

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Field	Question	Ans	we	r
attention (required)	During the [cons_duration] minutes the consultation lasted, approximately how many minutes did the provider spend doing			
	other things?			
	This captures the 'interruptions' during the consultation, meaning the time NOT dedicated to you/your case during the consultation (e.g. speaking on the phone, sorting the previous consultation etc)			
	Response constrained to: \${attention} < \${cons_duration}			
vitals (required)	Before your consultation, was there a station where your vitals were taken (by a nurse, the receptionist etc.)?		1	Yes
			0	No
Vitals station				
Group relevant when: selected(\${vita	ls} ,'1')			
note_vitals	The person who took your vitals did			
label2	If any test was done (eg: sugar prick test, etc) please report this under the "test" section.		1	Yes
IUDOIZ			-	No
			-	Not sure
vitals_1 (required)	measure your height?		-	Yes
			-	No
			9	Not sure
vitals_2 (required)	weigh you?		1	Yes
			0	No
			9	Not sure
vitals_3 (required)	take your temperature?		1	Yes
			0	No
			9	Not sure
vitals_4 (required)	take your blood pressure?		1	Yes
			0	No
			9	Not sure
vitals_5 (required)	take your pulse?		-	Yes
			-	No
			-	Not sure
tb_station (required)	Were you sent to a TB station to have a sputum test?		-	Yes
	Question relevant when: selected(\${private}, '2')		0	No
History-taking				
note_history	During the consultation, did the provider ASK about			
label1a			-	Yes
			-	Not sure
history_1 (required)	duration of the cough		-	Yes
history_r (required)			-	No
			-	Not sure
history_2 (required)	details about the cold		1	Yes
			0	No
			9	Not sure
history_3 (required)	temperature/fever		1	Yes
			0	No
			9	Not sure
history_4 (required)	productive / dry cough / mucus		1	Yes
			0	No
			9	Not sure
history_5 (required)	cough up blood		-	Yes
			-	No
			-	Not sure
history_6 (required)	similar problem before		-	Yes
			-	No
lah aldh	did the event day AOV share		-	Not sure
label1b	did the provider ASK about		-	Yes
			-	No Not sure
history_7 (required)	losing weight		-	Yes
			-	Yes
			-	Not sure
history_8 (required)	sweating at night		-	Yes
			-	No
			-	Not sure
history_9 (required)	sore throat		-	Yes
			-	No
			9	Not sure

ield	Question	Answer
history_10 (required)	chest pain	1 Yes
notory_re (required)		0 No
		9 Not sure
history_11 (required)	ear ache	1 Yes
		0 No
		9 Not sure
label1c	did the provider ASK about	1 Yes
		0 No
		9 Not sure
history_12 (required)	difficulty breathing / short of breath	1 Yes
,		0 No
		9 Not sure
history_13 (required)	breathing fast	1 Yes
		0 No
		9 Not sure
history (4 (as suized)	heartheating fact / selection	
nistory_14 (required)	heart beating fast / palpitation	1 Yes
		0 No
		9 Not sure
nistory_15 (required)	whistling noise when you breathe	1 Yes
se sources		0 No
		9 Not sure
nistory_16 (required)	your smoking	1 Yes
		0 No
		9 Not sure
history_17 (required)	your occupation/job	1 Yes
		0 No
		9 Not sure
interna 40 (manufaced)	haire is context with company coupling / company with TD	
history_18 (required)	being in contact with someone coughing / someone with TB	1 Yes
		0 No
		9 Not sure
abel1d	did the provider ASK about	1 Yes
		0 No
		9 Not sure
nistory_19 (required)	having TB before	1 Yes
		0 No
		9 Not sure
history_20 (required)	asthma (you or in your family)	1 Yes
		0 No
		9 Not sure
nistory_21 (required)	your HIV status	1 Yes
istory_zr (required)	you my status	
		0 No
		9 Not sure
istory_22 (required)	allergy to penicillin	1 Yes
		0 No
		9 Not sure
iistory_23 (required)	any allergy (in general)	1 Yes
		0 No
		9 Not sure
viotory 24 (received)	modication you take regularly (NOT Javan taken for these second and	
history_24 (required)	medication you take regularly (NOT drugs taken for these symptoms)	1 Yes
		0 No
		9 Not sure
y_exam (required)	During the actual consultation, did the provider examine you at all?	1 Yes
		0 No
		0 100
amination Group relevant when: selected	\${any_exam}, '1')	
note_examination	When the provider EXAMINED you, did s-he	
abel3		1 Yes
		0 No
		9 Not sure
physical_1 (required)	take your temperature?	1 Yes
		0 No
		9 Not sure
	take your blood pressure?	1 Yes
physical_2 (required)	take your blood pressure:	1 165
physical_2 (required)		0 No

Field	Question	Answer
physical_3 (required)	take your pulse?	1 Yes
prijolodi_o (rođenod)		0 No
		9 Not sure
a hard and of farmed and		
physical_4 (required)	examine your throat?	1 Yes
		0 No
		9 Not sure
physical_5 (required)	palpate for lymph nodes (below ears or throat)?	1 Yes
		0 No
		9 Not sure
physical_6 (required)	examine your ears with an otoscope?	1 Yes
		0 No
		9 Not sure
about at 7 (a a bat)	Patra ta sua harat (an ta sufara da suba d)	
physical_7 (required)	listen to your heart (centre of your chest)?	1 Yes
		0 No
		9 Not sure
physical_8 (required)	listen to your lungs (back and/or front)?	1 Yes
		0 No
		9 Not sure
physical_9 (required)	tap your lungs (percuss)?	1 Yes
physical_s (required)		
		0 No
		9 Not sure
physical_10 (required)	test your peak expiratory flow?	1 Yes
		0 No
		9 Not sure
physical_11 (required)	check your oxygen saturation?	1 Yes
		0 No
		9 Not sure
ests		
note_tests	For the following tests, did the provider do or recommend you do	
label4		1 Yes
		0 No
		9 Not sure
tests_1 (required)	throat swab	1 Yes
		0 No
		9 Not sure
tests_2 (required)	blood test	1 Yes
		0 No
		9 Not sure
tests_3 (required)	lung function test	1 Yes
		0 No
		9 Not sure
tests ((securine d)		
tests_4 (required)	chest X-ray	1 Yes
		0 No
		9 Not sure
tests_5 (required)	sputum test	1 Yes
		0 No
		9 Not sure
tests_6 (required)	urine test	1 Yes
		0 No
		9 Not sure
tests_7 (required)	finger prick test (for sugar)	1 Yes
		0 No
		9 Not sure
tests_8 (required)	finger prick test (for HIV)	1 Yes
		0 No
		9 Not sure
tacte Q (required)	some other test/s)	
tests_9 (required)	some other test(s)	1 Yes
		0 No
		9 Not sure
ests_other (required)	What other test(s) did they recommend to do?	
	If more than one test was recommended, please enter all names here.	
,		
_ , , ,	Question relevant when: selected(\${tests_9} ,'1') or selected(\${tests_9} ,'2')	
	Question relevant when: selected(\${tests_9}, '1') or selected(\${tests_9}, '2') Did the provider tell you WITHOUT YOU ASKING, what they thought was wrong with you?	1 Yes
diagnosis_told (required)		1 Yes 0 No

Field	Question	An	SWE	er
diagnosis (required)	What was the diagnosis given by the provider?		1	Cold
	You can select multiple answers		2	Acute pharyngitis
	Question relevant when: selected(\${diagnosis_told} ,'1') or selected(\${diagnosis_ask} ,'1')		-	Pharyngitis (unspecified)
			-	Acute bronchitis
			5	Chronic bronchitis
			-	Bronchitis (unspecified)
			-	A virus / viral infection
			-	A bacteria / bacterial infection
			-	Flu
			-	Asthma
			-	Pneumonia
			-	Sinusitis
		-	-	TB
			-	
			-	Nothing
		_	15	Other
diagnosis_other (required)	What was that other diagnosis given?			
	Question relevant when: selected(\${diagnosis}, '15')			
Follow-up and advice_1		_		
note_advice	Did the provider			
label5			1	Yes
			0	No
			9	Not sure
advice1 (required)	advise you to drink lots of fluids?		1	Yes
			0	No
			9	Not sure
advice2 (required)	tell you to come back in a few days (not saying why)?	-	-	Yes
				No
				Not sure
		-	-	
advice3 (required)	tell you to come back when you have done the tests recommended?			Yes
				No
		_	9	Not sure
advice4 (required)	tell you to come back IF the cough gets worse / does not go away?		1	Yes
			0	No
			9	Not sure
advice5 (required)	tell you to come back IF you cough up blood?		1	Yes
			0	No
			9	Not sure
advice6 (required)	tell you to come back IF you cough up purulent/green sputum?		1	Yes
				No
				Not sure
advice7 (required)	tell you to come back IF you develop shortness of breath?	-	-	Yes
advicer (required)		-		No
		-		
		-		Not sure
advice8 (required)	refer you to see a specialist / go to hospital for special care?			Yes
				No
			9	Not sure
refer	Where did the provider refer you?			
	Question relevant when: selected(\${advice8}, '1')			
note_notes	The next section captures information about drugs given/prescribed/recommended by the provider.			
drugs_filter (required)	Did the provider		1	write a prescription to get
	You can select multiple answers			drugs NOW
			2	give you some drugs
			3	recommend you get drugs
				from a pharmacy without
				prescription (over the counter)
			4	offered to give you an
				injection
			5	write a prescription to get
				drugs LATER if you still feel
				unwell
			6	None of the above
note_drugs (required)	Please go back and check your previous choices:	-		
	You cannot select "None of the above" with another choice.			
	Question relevant when: (selected(\${drugs_filter}, '1') and selected(\${drugs_filter}, '6')) or (selected(\${drugs_filter}			
	,'2') and selected(\${drugs_filter}, '6')) or (selected(\${drugs_filter}, '5') and selected(\${drugs_filter}, '6')) or (selected(
	\${drugs_filter},'3') and selected(\${drugs_filter},'6')) or (selected(\${drugs_filter},'4') and selected(\${drugs_filter},'6'))			

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Field	Question	Ans	swe	er
drugs_otc (required)	With regards to the drugs you could get from a pharmacy without a prescription, what did the provider recommend you		1	panado or pain killer
	should get:		2	cough syrup
	You can select multiple answers Question relevant when: selected(\${drugs_filter}, '3')		3	decongestant
	Question relevant when, selected (v[ulugs_inter] , 5)		4	aspirin
			5	some other drug
Follow-up and advice_2 Group relevant when: selected(\${dru	gs_filter} ,'1') or selected(\${drugs_filter} ,'2') or selected(\${drugs_filter} ,'4')			
note_drugexpl	With regards to the drugs dispensed or prescribed, did the provider			
label6			1	Yes
			0	No
			9	Not sure
drugs_expl1 (required)	justify WHY they were prescribing these drugs (eg in relation to the symptom, or diagnosis)?		1	Yes
			0	No
			9	Not sure
drugs_expl2 (required)	explain why you did NOT need antibiotics?		1	Yes
			0	No
			9	Not sure
drugs_expl3 (required)	explain that you needed antibiotics?		1	Yes
			0	No
			9	Not sure
drugs_expl4 (required)	explain how long you had to take the drugs for?		1	Yes
			0	No
			9	Not sure
drugs_expl5 (required)	explain how/when to take the drugs?		1	Yes
			0	No
			9	Not sure
drugs_expl6 (required)	say anything about the side effects of some of the drugs?		1	Yes
			0	No
			9	Not sure
drugs_pic (required)	Take a picture of the drugs the doctor gave you:			
	Question relevant when: selected(\${drugs_filter} ;2')			
script_pic (required)	Take a picture of the prescription the doctor gave you:			
	Question relevant when: selected(\${drugs_filter} ,'1') or selected(\${drugs_filter} ,'5')			
sicknote (required)	Did the provider give you a sick note?		1	Yes
			0	No
note_drugbag	Now, if you have any, you have to put all the drugs, prescription and/or sick note you received IN THE BAG with the following label: FiELDWORKER: [fw_name]			
	PROVIDER: [name] NUMBER: [pvid] Meka sure THE BAC IS CORRECTLY SEALED, as that pathing can fall out			
pay (required)	Make sure THE BAG IS CORRECTLY SEALED, so that nothing can fall out. How much did you pay in total for the visit?	-		
pay (required)	For a PUBLIC consultation, write 0 if you did not pay anything. For a PRIVATE consultation, enter the amount you paid cash. Response constrained to: \${pay} <10000			
pay_separate (required)	Were you charged separately for the drugs the provider give you?		1	Yes
	Question relevant when: \${pay} >0 and selected(\${drugs_filter} ,'2')		0	No
			9	Not sure
pay_drugs (required)	How much did you pay (in total) for the drugs? Enter 999 if you don't know how much the drugs were Question relevant when: selected(\${pay_separate},'1') Response constrained to: \${pay_drugs} <1000			
Who the provider was				
Group relevant when: selected(\${priv	rate} ,'2')			
	Was the provider who saw you		1	Male
			2	Female
provider_gender (required)				
provider_type (required)	Was the provider a doctor or a nurse?		1	A doctor
	This is the person who did the consultation (not the person who may have taken your temperature, blood pressure etc.)		2	A nurse
			3	Not sure
catch_name (required)	Did you manage to get the name of the provider?		1	Yes
			0	No
provider_name (required)	Please write the name of the provider: Question relevant when: selected(\${catch_name} ,'1')			

	Question	Answer
sp_role (required)	Which patient role did you use in this visit?	1 Basic patient
	VERY IMPORTANT: Please report the role you ACTUALLY used, even if you did not follow the planning!	2 Reluctant patient
		3 Prescription patient
		4 Self-claim patient
		5 Self-claim prescription patie
		11 Basic patient
		12 Reluctant patient
laim (required)	You said you played the self-claim patient: which version of the statement did you use:	1 I told your receptionist, but I
,	VERY IMPORTANT: Please report the role you ACTUALLY used, even if you did not follow the planning! Question relevant when: selected(\${sp_role}, '4') or selected(\${sp_role}, '5')	just want to make sure – I'll p cash now and I'll claim later from my Medical Aid
		2 I just got on Discovery Classi Saver, but I want to pay as a cash patient and claim mysel is that ok with you?
pasic_script (required)	Did you review the specific 'Basic patient' script today (before this consultation)?	1 Yes
	VERY IMPORTANT: Please report what you ACTUALLY did, even if you forgot to check the script!	0 No
	Question relevant when: selected(\${sp_role} ,'1') or selected(\${sp_role} ,'8')	
eluctant_script (required)	Did you review the specific 'Reluctant patient' script today (before this consultation)?	1 Yes
	VERY IMPORTANT: Please report what you ACTUALLY did, even if you forgot to check the script! Question relevant when: selected(\${sp_role}, '2') or selected(\${sp_role}, '9')	0 No
saver_script (required)	Did you review the specific Financially worried patient' script today (before this consultation)?	1 Yes
	VERY IMPORTANT: Please report what you ACTUALLY did, even if you forgot to check the script!	0 No
	Question relevant when: selected(\${sp_role}, '6')	
oharma_script <mark>(required)</mark>	Did you review the specific 'Prescription patient' script today (before this consultation)?	1 Yes
	VERY IMPORTANT: Please report what you ACTUALLY did, even if you forgot to check the script!	0 No
	Question relevant when: selected(\${sp_role} ,'3')	
oharmclaim_script (required)	Did you review the specific 'Prescription self-claim patient' script today (before this consultation)?	1 Yes
	VERY IMPORTANT: Please report what you ACTUALLY did, even if you forgot to check the script! Question relevant when: selected(\${sp_role}, '5')	0 No
claim_script (required)	Did you review the specific 'Self-claim patient' script today (before this consultation)?	4 200
daini_script (required)	VERY IMPORTANT: Please report what you ACTUALLY did, even if you forgot to check the script!	
	Question relevant when: selected(\${sp_role} ,'4')	0 No
f you had the role of the "Reluctant		
Group relevant when: selected(\$	\${sp_role} ,'2') or selected(\${sp_role} ,'9')	
and the info (no suring d)	Very head the sets of the "Deluctorst Detient", whet did you tell the required	d III de set sout es l'histige en la
antibio_info (required)	You had the role of the "Reluctant Patient" - what did you tell the provider?	1 "I do not want antibiotics unle you think it is necessary"
antibio_info (required)	You had the role of the "Reluctant Patient" - what did you tell the provider?	
antibio_info (required) info_react (required)	You had the role of the "Reluctant Patient" - what did you tell the provider?	you think it is necessary" 2 "I do not want antibiotics" (forgot to say "unless you thing
,		you think it is necessary" 2 "I do not want antibiotics" (forgot to say "unless you thin it is necessary")
	What reaction did your comment create: the provider	vou think it is necessary" 2 "I do not want antibiotics" (forgot to say "unless you thin it is necessary") 1 was rude / annoyed by your comment 2 told you that antibiotics are
,	What reaction did your comment create: the provider	image: second
	What reaction did your comment create: the provider	Image: second
	What reaction did your comment create: the provider	Image: second
	What reaction did your comment create: the provider	interface you think it is necessary" interface interface interface interface <td< td=""></td<>
	What reaction did your comment create: the provider	Image: second
	What reaction did your comment create: the provider	Image: second
	What reaction did your comment create: the provider	Image: second
	What reaction did your comment create: the provider	Image: second
	What reaction did your comment create: the provider	Image: second
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	What reaction did your comment create: the provider	Image: series of the series

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Field	Question	An	ISV	ver
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claim_react (required)	You had the role of the "Self-claim" or "Prescription self-claim patient". How did the GP react when you mentioned you wanted to claim yourself?		1	Did not react / did not seem to care
	You can select multiple answers Question relevant when: selected(\${sp_role} ,'4') or selected(\${sp_role} ,'5')		2	Proposed to claim the consultation to Discovery
				themselves
			3	B Asked why you dit not want them to claim
			4	Asked if you had enough
			ç	Savings for the consultation Nothing because you forgot to
				tell the GP (only told the receptionist)
presc_react (required)	You had the role of the "Prescription" or "Prescription self-claim patient".		1	The GP asked WHY you
	How did the GP react when you mentioned you wanted a precription? You can select multiple answers			wanted a separate prescription
	Question relevant when: selected(\${sp_role} ,'3') or selected(\${sp_role} ,'5')		2	2 The GP asked if you felt that his medicines were not good enough
			ę	9 Other
react_presc_other (required)	Specify the other reaction of the GP:			
	Question relevant when: selected(\${presc_react} ,'9')			
Medical Aid Group relevant when: selected(\${priv	(ate), (1)			
ma1 (required)	Did you tell the receptionist OR write in a registration form how you were going to pay for the consultation?		1	Yes - I said I was paying cash /
				I had no medical aid
			2	2 Yes - I said I was on Discovery
				Classic Savers
				B No - I did not give any information about this
			4	No - I can't remember what I
mo2 (required)	Did you tall the depter how you were going to new for the consultation?	_		said
ma2 (required)	Did you tell the doctor how you were going to pay for the consultation?			Yes - I said I was paying cash / I had no medical aid
			2	2 Yes - I said I was on Discovery
				Classic Savers
			+	 No - the doctor never asked. No - the doctor never asked
			1	but had my registration form
			Ę	5 No - I can't remember what I
				said
Satisfaction note_satisf	Did the provider			
label7			1	Strongly disagree
				2 Disagree
			+	8 Neither agree nor disagree
			+	Agree
dr_friend (required)	make you feel uncomfortable / was unfriendly	-	÷	5 Strongly agree
ar_mena (requirea)			-	2 Disagree
			-	8 Neither agree nor disagree
			4	Agree
			Ę	5 Strongly agree
dr_expl (required)	take time to explain things			Strongly disagree
			+	2 Disagree
			+	Neither agree nor disagree Agree
			+	5 Strongly agree
dr_listen (required)	listen carefully to the information you gave		+	Strongly disagree
			2	2 Disagree
				8 Neither agree nor disagree
			+	Agree
dr_rush (required)	rush the consultation	-	÷	5 Strongly agree Strongly disagree
			-	2 Disagree
			-	Neither agree nor disagree
			+	Agree
			F	5 Strongly agree

s7h

Field	Question	Answer

dr_recom (required)	On a scale of 1-10, how much would you recommend this doctor to relatives or friends (1= do not recommend at all ;	1	1
10=highly recommend)?	2	2 2	
		3	3 3
		4	4
		5	5 5
		6	6
		7	7 7
		8	3 8
		9	9
		1	0 10
form_geopoint1	Please capture the GPS coordinates of the facility you just visited - you must be near or close to the facility.		
	If you are far, capture your location anyway and speak to your supervisor.		
	GPS coordinates can only be collected when outside.		
comments	Please write here any COMMENT or UNCERTAINTY you might want to raise:		
note_end	This debriefing questionnaire is now over - if you are happy to send your form now, on the next screen, make sure the		
	form is FINALISED (box TICKED) and exit. It will automatically upload the form.		
	If you have any doubt about your responses, you can UNTICK the box 'FINALISED', then save and exit, and come back		
	to the questionnaire later.		