Recommendations from Care at Home Inquiry

Score	Theme	Recommendation	Detail on What and Why
1st =	Funding and Commissioning	**Commissioning practices are currently too rigid to accurately reflect a personalised approach.**	- Stop commissioning 'time and task' services, that fuel a one size approach; - Time to build relationships needs funding as it leads to greater independence in the long run; Co-design/co-production in all tenders; - Investigate other financial models to bring back cash into the [care] sector; - Incentivise providers to facilitate independence outcomes; [The current model] Stops small or local providers [and we] need a diverse market; [Move towards an] Approved provider list, meeting the criteria's [describe elsewhere in these recommendations] instead of a preferred provider closed shop.
1st =	Informed Choices	**Care navigation models to be developed and available from 18+.**	- Information is necessary to enable choices; - Information can be held anywhere (in pubs, community centres and supermarkets); - Believe strongly in [promoting of] a social prescribing model that supports mental, physical and emotional health; (Social] Prescriptions need [information on] costs attached to it, so that provider services aren't at risk.
2nd =	Valuing Care Staff	**Consider creating a professional body for social care workers, similar to the General Medical Council or Nursing Medical Council.**	- Improve morale, improve recruitment and retention; - Maintain regulations and continual professional development; - Workers more valued and respected.
2nd =	Valuing Care Staff	**Improve terms and conditions for the contracts of Social care Workers, and ensure these meeting legal requirements.**	- Improve recruitment and retention; - Workers feel valued and respected; - providers save money; - Abides by the law!; - Raises status and professionalism of workers.
2nd =	Early intervention and Prevention	**[Prioritise] Earlier intervention.**	An earlier investment in prevention services will reduce long term costs.

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Score	Theme	Recommendation	Detail on What and Why
2nd =	Accommodation	**Suitable, safe, reasonable accommodation for all.**	- To remain independent; - reduces need to move; - More likely to want to remain in home for longer; [Improves] Safety.
2nd =	Working together	**Greater integration of Health, Social care, Housing, Voluntary services and the service uses, to share information and resources, and [improve] care planning.**	- Information should be managed by the individual rather than the service; - Permission held in a single technological record; - Break down boundaries between services and [reduce] institutional hierarchies; - Move towards one file per person that's owned by them; - make co-production mandatory in the commissioning cycle.
2nd =	Transport	**Good public transport remains essential to a good life at home.**	- Integrated transport system to support [the care] infrastructure; - Improve access; - Reduce cost; - Public transport free at 60 as in London, Scotland and Wales.
3rd =	Valuing Care Staff	**Introduce banding structure for care workers based on experience and qualification.**	- Improve recruitment and retention; - Provides career pathway and opportunities for progression; - Feel more valued and respected.
3rd =	What's important	**Individualised approach for everyone that 'incorporates' their personal wishes.**	Everyone has different needs and wishes.
3rd =	Technology	**Appropriate use of technology to enable people to remain independent, connected and safe**	[More use of] Facetime, skype and whattsapp; - Voice controlled assistance(echo/alarm); - Assistive technologies/healthcare technology; - Buddy GPs; - Welfare checks.
4th	Unpaid Support	**Recognising and valuing the contribution of unpaid carers.**	- Improve their support [while at] work and improve support for their own health and wellbeing; - Prevent burnout and crisis intervention; - Reduce carers own use of health and social care services in the future; - Carers save the system £11bn a year. It [the system] will not cope without their support, so they need to be supported.