**Health Information Seeking Behaviour Study: Bangladesh**

**Student Survey**

V1 Serial Number

V2 Name of the Interviewer (NOT INCLUDED IN FILE)

V3 Name of the Area

1= Chakaria

2 = Mirzapur

V4a College name (NOT INCLUDED IN FILE)

V4b College location (NOT INCLUDED IN FILE)

V5 Sex

1 = Male

2= Female

V6 Age

V7 Marital Status

1 = Unmarried

2 = Married

3 = Widowed/separated

4 = Divorced

V8 What kind of course are you enrolled on?

1 = HSC

2 = Honours

3 = Bachelor

4 = Diploma

5 = Masters

V9 What subject are you studying?

1 = Arts

2 = Science

3 = Commerce

98 = Other

Others Specify

V10 Are you on a scholarship?

1= Yes

2 =No

V11 Are you currently working / earning money (including part time)?

1 = Yes

2 = No

V12 Have you done any work in the last 12 months?

1= Yes

2 =No

V13 What is your occupation (What kind of work do you mainly do)?

1 = Professional

2 = Business

3 = Factory labour

4 = Semi-skilled labour / Service

5 = Unskilled labour

6 = Farmer/ Farmer labour

7 = Poultry cattle

8 = Handicraft work

9 = Maid servant

10 = Tutoring

11 = Data entry and collection

12 = Working in a shop

13 = Working in other business

14 = Electronics / computer

98 = Other

Others specify

V14 Which of the following best describes your current accommodation?

1= Your family home (with your parents)

2 = Home of relatives or friends

3= Home with in-laws

4 = Private accommodation (mess, hostel)

98 = Other

Others specify

V15 Does this household have a working?

1 = Electricity supply

2 = Solar electric

3 = Television

4 = Fan

5 = VCD/ CD player

6 = Refrigerator

7 = PC/ Laptop

8 = Radio

V16 How many people are living here (been living and eating together during the past 2 months and not absent for more than 9 months in the last year)

V17 How many people are living in your family home? (been living and eating together during the past 2 months and not absent for more than 9 months in the last year)

V18 Does your family household have a working?

1 = Electricity supply

2 = Solar electric

3 = Television

4 = Fan

5 = VCD/ CD player

6 = Refrigerator

7 = PC/ Laptop

8 = Radio

9 = Bicycle

10 = Motorcycle

11 = Mobile telephone

12 = Land phone/ TNT

13 = Sewing machine

14 = Watch/ Wall clock

15 = Cupboard

16 = Table

17 = Chair

18 = Bed

19 = Cabinet

20 = Showcase

21 = Sofa set

22 = Not applicable

V19 Is the Head of your family home currently working?

1 = Yes

2 = No

V20 Has the Head of your family home done any work in the last 12 months?

1 = Yes

2 = No

V21 What is the occupation of the Head of your family home (What kind of work does he /she mainly do)?

1 = Professional

2 = Business

3 = Factory labour

4 = Semi-skilled labour / Service

5 = Unskilled labour

6 = Farmer/ Farmer labour

7 = Poultry cattle

8 = Handicraft work

9 = Maid servant

10 = Tutoring

11 = Data entry and collection

12 = Working in a shop

13 = Working in other business

14 = Electronics / computer

98 = Other

V22 Does any of the family household members work as a menial labor?

1 = Yes

2 = No

V23 How much land is owned by your family household – for homestead (housing and pond) (decimal)? Includes village land for urban respondents

1 = None

2 = 1 to 9

3 = 10 or more

V24 How much land is owned by the household- for agriculture (decimal)? Includes village land for urban respondents?

1 = None

2 = 1 to 9

3 = 10 or more

V25 Does your family household have any kind of social security card (e.g.

Vulnerable Group Development Card)?

1 = Yes

2 = N0

3 = Don’t Know

V26 How often have you listened to a radio in the last month?

1 = Not used

2 = Less than once a week

3 = Once or twice a week

4 = Several times a week

5 = Once or twice a day

6 = Several times a day

V27 How often have you watched television in the last month?

1 = Not used

2 = Less than once a week

3 = Once or twice a week

4 = Several times a week

5 = Once or twice a day

6 = Several times a day

V28 Where do you watch TV?

1 = In my home

2 = At a relative’s house

3 = At a neighbour’s house

4 = Community Meeting Place

5 = Tea Shop

9 = Hostel

98 = Other

Others specify

V29 What time of day do you usually watch TV?

1 = Morning

2 = Afternoon

3 = Evening

V30 How often have you read a newspaper in the last month?

1 = Not used

2 = Less than once a week

3 = Once or twice a week

4 = Several times a week

5 = Daily

V31 How often have you used a public phone/kiosk/local shop in the last month?

1 = Not used

2 = Less than once a week

3 = Once or twice a week

4 = Several times a week

5 = Once or twice a day

6 = Several times a day

V32 How often have you used a private mobile phone in the last month?

1 = Not used

2 = Less than once a week

3 = Once or twice a week

4 = Several times a week

5 = Once or twice a day

6 = Several times a day

V33 Do you have a mobile phone?

1 = Yes

2 = No

V34 Do you have a SIM card)?

1 = Yes

2 = No

V35 Apart from yourself, who in the household where you are currently living has a mobile phone?

1 = Head of Household

2 = Spouse of head of household

3 = Son / Daughter of head of household

4 = Other relative of head of household

5 = Other household member

7 = Other students

8 = Friends

6 = Not applicable

98 = Other

Other specify

V36 In total, how many handsets are there in the household [where you are currently living]?

V37 Can you tell me how many of these are smart phones, how many are feature phones, and how many are basic phones?

1 = Smart phones

2 = Feature phones

3 = Basic phones

V38 Where do you regularly access phones or phone services?

1 = My own mobile phone

2 = Other household member’s mobile phone

3 = Other private mobile phone (e.g. friends, business)

4 = Manned public phone (e.g. kiosks, shops)

5 = Unmanned public phone (e.g. booths)

98 = Other

Others specify

V39 Which of the following best describes your mobile phone ownership?

1 = I have sole ownership of a mobile phone.

2 = I have shared ownership of a mobile phone

3 = I own a SIM card but no mobile phone

V40 What type of handset do you own?

1 = Smart phone

2 = Feature phone (e.g. basic music, photos, internet)

3 = Basic (e.g. calculators, clocks)

V41 Who else uses your phone?

1 = Spouse

2 = Other household members

3 = Work Colleagues

4= Friends

5= Other Person

6 = Nobody

V42 Which service providers (s) do you use? (include multiple SIMs)

1= Airtel

2 = Grameen

3 = Banglalink

4 = Robi

5 = Teletalk

6 = Citycell

98 = Other

Others specify

V43 When did you get your current mobile phone (year)

V44 When did you get your first mobile phone (year)

V45 Who pays for your airtime top-ups?

1 = Myself

2 = Father

3 = Brother

4 = Sister

5 = Other relative

6 = Friend

98 = Other

Others specify

V46 Have you ever tried to change the ringtone, wallpaper, music etc. on your phone?

1 = Yes

2 = No

V47 Were you able to do it successfully?

1 = Yes

2 = No

V48 Did you do this yourself, or did somebody do it for you?

1 = I did it myself

2 = Somebody else

V49 How many SMS texts do you yourself typically send in a week?

1 = None

2 = 1-5

3 = 6-10

4 = 11-20

5 = 21-30

6 = More than 30

7 = Don’t know

8 = Not aware of SMS

V50 How many SMS texts do you yourself typically receive in a week?

1 = None

2 = 1-5

3 = 6-10

4 = 11-20

5 = 21-30

6 = More than 30

7 = Don’t know

V51 Which of the following best describes your position when you receive an SMS message?

1 = Ask somebody to retrieve it

2 = Read it yourself

3 = Do not want to read it

4 = Read it by myself

98 = Other

Others specify

V52 Have you ever sent / received money by mobile phone?

1 = Yes

2 = No

3 = Not aware

V53 How often have you used the internet in the last month (including e-mail, facebook, chat, music, surfing etc)?

1 = Not used

2 = Less than once a week

3 = Once or twice a week

4 = Several times a week

5 = Once or twice a day

6 = Several times a day

7 = Not aware of internet

V54 Where have you accessed e mail / internet (within the last month)?

1 = Internet café

2 = University / College / School

3 = Fixed Modem/broadband within student accommodation

4 = Fixed Modem/broadband within the family household

5 = Other private e.g. friends / neighbours

6 = Place of work

7 = personal mobile

98 = Other

Others specify

V55 What do you use the internet for?

1= Searching (Googling)

2 = Email

3 = Listen / download music

4 = Watch videos (e.g. Youtube)

5 = Health forums

6 = Chat

7 = Facebook

8 = Skype

9 = Twitter

10 = News/sport (e.g. Newspaper websites)

11 = Keep in contact with friends/family

98 = Other

Others specify

V56 Have you used the internet to search for health information or information on sexual health?

1 = No

2 = Tried it once

3 = Have used it (more than once)

V57 Which internet services have you used when searching for health / sexual health information?

1= Searching (Googling)

2 = Email

3 = Listen / download music

4 = Watch videos (e.g. Youtube)

5 = Health forums

6 = Chat

7 = Facebook

8 = Skype

9 = Twitter

10 = News/sport (e.g. Newspaper websites)

11 = Keep in contact with friends/family

98 = Other

Others specify

V58 Has anybody else in the household where you currently live accessed email/ internet (within the last month)?

1= No

2 = Don’t know

3 = Head of household

4 = Spouse of Head of household

5 = Teenage son of Head of Household

6 = Teenage son of Head of Household

7 = Teenage daughter of Head of Household

8 = Primary school child

9 = Other household member

10 = Hostel supervisor

11 = Other students in the hostel(11)

12 = Other people in the house

98 = Other

Others specify

V59 How often have you used Facebook in the last month?

1 = Not used

2 = Less than once a week

3 = Once or twice a week

4 = Several times a week

5 = Once or twice a day

6 = Several times a day

7 = Not aware of Facebook

V60 How often have you used Skype in the last month?

1 = Not used

2 = Less than once a week

3 = Once or twice a week

4 = Several times a week

5 = Once or twice a day

6 = Several times a day

7 = Not aware of Skype

V61 How often have you used Viber in the last month?

1 = Not used

2 = Less than once a week

3 = Once or twice a week

4 = Several times a week

5 = Once or twice a day

6 = Several times a day

7 = Not aware of Viber

V62 How often have you used Tango in the last month?

1 = Not used

2 = Less than once a week

3 = Once or twice a week

4 = Several times a week

5 = Once or twice a day

6 = Several times a day

7 = Not aware of Tango

V63 How often have you used Wechat in the last month?

1 = Not used

2 = Less than once a week

3 = Once or twice a week

4 = Several times a week

5 = Once or twice a day

6 = Several times a day

7 = Not aware of Wechat

V64 How often have you used WhatsApp in the last month?

1 = Not used

2 = Less than once a week

3 = Once or twice a week

4 = Several times a week

5 = Once or twice a day

6 = Several times a day

7 = Not aware of WhatsApp

V65 How satisfied are you with your health?

1 = Very dissatisfied

2 = Dissatisfied

3 = No opinion

4 = Satisfied

5 = Very Satisfied

V66 Have any of your friends or family had a serious health problem in the last year?

1 = Yes

2 = No

3 = Don’t Know

V67 Which of the following people suffered from this serious health problems?

1 = Myself

2 = Other household member

3 = Other relatives

4 = Friend

5 = other student

98 = Other

Others specify

V68 Was the person hospitalized?

1 = Yes

2 = No

3 = Don’t Know

V69 Has anyone close to you (family or friends) died from an illness in the last year?

1 = Yes

2 = No

V70 Have you heard any radio spots or messages on health in last 30 days?

1 = Yes

2 = No

V71 What Kind of messages(s) have you heard?

1 = Advert

2 = Public health message

3 = Programme

98 = Others

Others specify

V72 Have you seen any TV spots or programs on health in the last 30 days?

1 = Yes

2 = No

V73 What kind of programme(s) have you seen?

1 = Entertainment

2 = Public health message

3 = Advert

98 = Others

Others specify

V74 What kind of adverts have you seen?

1 = Government

2 = NGO

3 = Commercial

4 = Don’t know

98 = Others

Others specify

V75 Which channels have you seen these health messages on

1 = ATN Bangla

2 = ATN News

3 = Bangla Vision

4 = BTV

5 = NTV

6 = RTV

7 = Ekushey TV

8 = Masranga

9 = Can’t Remember

98 = Others

Others specify

V76 Have you watched “The Health Show” (on ATN Bangla)?

1 = Heard of It but not seen

2 = No

3 = Yes

4 = Don’t know

V77 Have you watched “Busy Doctor MBBS” (on BTV)?

1 = Heard of It but not seen

2 = No

3 = Yes

4 = Don’t know

V78 Have you watched “Deho Ghori deho Tori” (on Ekushiy TV)?

1 = Heard of It but not seen

2 = No

3 = Yes

4 = Don’t know

V79 Have you read any health messages in printed newspapers in the last 30?

1 = Yes

2 = No

V80 What kind of messages have you read?

1 = Newspaper article

2 = Health section of newspaper

3 = Advert

98 = Others

Others specify

V81 Have you seen or read any other printed messages with regard to health in the last 30 days (e.g. poster, leaflets)

1 = Yes

2 = No

V82 Have you seen any music, dance or drama

1 = Yes

2 = No

V83 Have you heard any Miking message regarding health in the last 30 days?

1 = Yes

2 = No

V84 Have you received any SMS regarding health in the last 30 days?

1 = Yes

2 = No

V85 Was it in a Bangla ?

1 = Yes

2 = No

V86 What type of message(s) have you received?

1 = Government announcement

2 = NGO announcement

3 = Advert (Commercial)

4 = Appointment (hospital/ doctor)

5 = College health information

6 = Don’t Know

98 = Others

Others specify

V87 What did you do with the message(s) you received?

1 = I read it myself

3 = I ignored it

98 = Others

Others specify

V88 Have you received a call from somebody you don’t know regarding health in the last 30 days?

1 = Yes

2 = No

V89 Health phone lines where you can call and speak to a doctor?

1 = Not heard of it

2 = Have heard of it

3 = Have tried it once

4 = Have used it (more than once)

V90 What health phone line numbers do you call?

V91 Get health messages by SMS?

1 = Not heard of it

2 = Have heard of it

3 = Have tried it once

4 = Have used it (more than once)

V92 If you were worried that you might have a serious health problem, who is the first person or place you would seek advice from or discuss it with?

1 = Relatives

2 = Friend

3 = Neighbours

4 = Pharmacy

5 = Community clinic

6 = Family health centre

7 = Gov’t hospital

8 = Teaching hospital

9 = Doctor

10 = Pharmacy and doctor

11 = Village doctor

12 = Health worker

13 = NGO clinic / worker

14 = Private clinic

15 = Private hospital

16 = Teacher

17 = Kiosk owner

18 = Local leader

19 = Traditional healer

20 = Mobile health line

21 = Internet

22 = TV call show

23 = Radio call show

24 = Newspaper

25 = Homeopath

28 = Cholera hospital/ICDDR,B

29 = P.G hospital

30 = Student services

31 = Hostel supervisor

98 = Others

Others specify

V93 Which relative would you seek advice from or discuss it with?

1 = Household head

2 = Spouse

3 = Son

4 = Daughter

5 = Brother

6 = Sister

7 = Mother

8 = Father

9 = Mother in law

10 = Father in law

11 = Daughter in law

12 = Son in law

13 = Sister in law

14 = Brother in law

15 = Maternal uncle

16 = Maternal aunt

17 = Paternal uncle

18 = Paternal aunt

19 = Cousin

20 = Grandmother

21 = Grandfather

22 = Nephew

23 = Niece

98 = Others

Others specify

V94 Which of the following applies to this relative?

1 = They have some medical training

2 = They work in a medical facility (even if not medical staff)

3 = They know somebody with medical training

98 = Other source of medical knowledge

Others specify

V95 How far away does this relative live?

1 = Same household

2 = In the neighbourhood

3 = Nearby (can get there within 30 minutes)

4 = Outside the locality (takes more than 30 minutes to get there)

V96 This person / place will give me good health information.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V97 This person / place is likely to have experience of my specific condition.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V98 This person / place will have a good general knowledge (how things work).

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V99 This person / place will be caring towards me.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V100 This person / place will have the authority to refer me to somebody else

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V101 This person / place will be able to help me with resources needed for me to consult somebody else.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V102 I will approach this person/place because it will not cost much.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V103 I will approach this person/place because they are easy to contact

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V104 I will approach this person/place because they will treat my personal details confidentially

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V105 Would you consider contacting this person or place by phone

1 = Yes

2 = No

3 = Don’t know

V106 Would you consider asking somebody else to call them for you?

1 = Yes

2 = No

3 = Don’t know

V107 Using a phone will enable me to contact this person/place at any time of the day or night?

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

6 = Not applicable

V108 Using a phone will be cheaper than going to visit this person/place myself

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V109 It will be easier to discuss an embarrassing problem over a phone

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V110 Contacting this person/place by phone will not be helpful because they won’t be able to examine me.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V111 It will be hard to make myself understood over the phone

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V112 Contacting this person/place by phone will be expensive

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V113 If you were worried that you might have a serious health problem, who is the second person or place you would seek advice from or discuss it with?

1 = Relatives

2 = Friend

3 = Neighbours

4 = Pharmacy

5 = Community clinic

6 = Family health centre

7 = Gov’t hospital

8 = Teaching hospital

9 = Doctor

10 = Pharmacy and doctor

11 = Village doctor

12 = Health worker

13 = NGO clinic / worker

14 = Private clinic

15 = Private hospital

16 = Teacher

17 = Kiosk owner

18 = Local leader

19 = Traditional healer

20 = Mobile health line

21 = Internet

22 = TV call show

23 = Radio call show

24 = Newspaper

25 = Homeopath

28 = Cholera hospital/ICDDR,B

29 = P.G hospital

30 = Student services

31 = Hostel supervisor

27 = second advice not require

98 = Other

Others specify

V114 Which relative would you seek advice from or discuss it with?

1 = Household head

2 = Spouse

3 = Son

4 = Daughter

5 = Brother

6 = Sister

7 = Mother

8 = Father

9 = Mother in law

10 = Father in law

11 = Daughter in law

12 = Son in law

13 = Sister in law

14 = Brother in law

15 = Maternal uncle

16 = Maternal aunt

17 = Paternal uncle

18 = Paternal aunt

19 = Cousin

20 = Grandmother

21 = Grandfather

22 = Nephew

23 = Niece

98 = Other

Others specify

V115 Which of the following applies to this relative?

1 = They have some medical training

2 = They work in a medical facility (even if not medical staff)

3 = They know somebody with medical training

98 = Other source of medical knowledge

Others specify

V116 How far away does this relative live?

1 = Same household

2 = In the neighbourhood

3 = Nearby (can get there within 30 minutes)

4 = Outside the locality (takes more than 30 minutes to get there)

V117 This person / place will give me good health information.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V118 This person / place is likely to have experience of my specific condition.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V119 This person / place will have a good general knowledge (how things work).

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V120 This person / place will be caring towards me.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V121 This person / place will have the authority to refer me to somebody else

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V122 This person / place will be able to help me with resources needed for me to consult somebody else.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V123 I will approach this person/place because it will not cost much.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V124 I will approach this person/place because they are easy to contact

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V125 I will approach this person/place because they will treat my personal details confidentially

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V126 Would you consider contacting this person or place by phone

1 = Yes

2 = No

3 = Don’t know

V127 Would you consider asking somebody else to call them for you?

1 = Yes

2 = No

3 = Don’t know

V128 Using a phone will enable me to contact this person/place at any time of the day or night?

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

6 = Not applicable

V129 Using a phone will be cheaper than going to visit this person/place myself

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V130 It will be easier to discuss an embarrassing problem over a phone

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V131 Contacting this person/place by phone will not be helpful because they won’t be able to examine me.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V132 It will be hard to make myself understood over the phone

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V133 Contacting this person/place by phone will be expensive

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V134 If you were worried that you might have a serious health problem, who is the third person or place you would seek advice from or discuss it with?

1 = Relatives

2 = Friend

3 = Neighbours

4 = Pharmacy

5 = Community clinic

6 = Family health centre

7 = Gov’t hospital

8 = Teaching hospital

9 = Doctor

10 = Pharmacy and doctor

11 =

Village doctor

12 = Health worker

13 = NGO clinic / worker

14 = Private clinic

15 = Private hospital

16 = Teacher

17 = Kiosk owner

18 = Local leader

19 = Traditional healer

20 = Mobile health line

21 = Internet

22 = TV call show

23 = Radio call show

24 = Newspaper

25 = Homeopath

28 = Cholera hospital/ICDDR,B

29 = P.G hospital

30 = Student services

31 = Hostel supervisor

27 =Third advice not require

98 = Other

Others specify

V135 Which relative would you seek advice from or discuss it with?

1 = Household head

2 = Spouse

3 = Son

4 = Daughter

5 = Brother

6 = Sister

7 = Mother

8 = Father

9 = Mother in law

10 = Father in law

11 = Daughter in law

12 = Son in law

13 = Sister in law

14 = Brother in law

15 = Maternal uncle

16 = Maternal aunt

17 = Paternal uncle

18 = Paternal aunt

19 = Cousin

20 = Grandmother

21 = Grandfather

22 = Nephew

23 = Niece

98 = Other

Others specify

V136 Which of the following applies to this relative?

1 = They have some medical training

2 = They work in a medical facility (even if not medical staff)

3 = They know somebody with medical training

98 = Other source of medical knowledge

Others specify

V137 How far away does this relative live?

1 = Same household

2 = In the neighbourhood

3 = Nearby (< 30 minutes travel)

4 = Outside the locality (> 30 minutes travel)

V138 This person / place will give me good health information.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V139 This person / place is likely to have experience of my specific condition.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V140 This person / place will have a good general knowledge (how things work).

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V141 This person / place will be caring towards me.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V142 This person / place will have the authority to refer me to somebody else

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V143 This person / place will be able to help me with resources needed for me to consult somebody else.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V144 I will approach this person/place because it will not cost much.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V145 I will approach this person/place because they are easy to contact

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V146 I will approach this person/place because they will treat my personal details confidentially

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V147 Would you consider contacting this person or place by phone

1 = Yes

2 = No

3 = Don’t know

V148 Would you consider asking somebody else to call them for you?

1 = Yes

2 = No

3 = Don’t know

V149 Using a phone will enable me to contact this person/place at any time of the day or night?

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

6 = Not applicable

V150 Using a phone will be cheaper than going to visit this person/place myself

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V151 It will be easier to discuss an embarrassing problem over a phone

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V152 Contacting this person/place by phone will not be helpful because they won’t be able to examine me.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V153 It will be hard to make myself understood over the phone

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V154 Contacting this person/place by phone will be expensive

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V155 Have you been in the situation recently (in the last year) where you were worried that you might have had a serious health problem so you sought advice or discussed it with somebody?

1 = Yes

2 = No

V156 Who was the first person or place you sought advice from or discussed it with?

1 = Relatives

2 = Friend

3 = Neighbours

4 = Pharmacy

5 = Community clinic

6 = Family health centre

7 = Gov’t hospital

8 = Teaching hospital

9 = Doctor

10 = Pharmacy and doctor

11 = Village doctor

12 = Health worker

13 = NGO clinic / worker

14 = Private clinic

15 = Private hospital

16 = Teacher

17 = Kiosk owner

18 = Local leader

19 = Traditional healer

20 = Mobile health line

21 = Internet

22 = TV call show

23 = Radio call show

24 = Newspaper

25 = Homeopath

28 = Cholera hospital/ICDDR,B

29 = P.G hospital

30 = Student services

31 = Hostel supervisor

98 = Others

Others specify

V157 Which relative did you seek advice from or discuss it with?

1 = Household head

2 = Spouse

3 = Son

4 = Daughter

5 = Brother

6 = Sister

7 = Mother

8 = Father

9 = Mother in law

10 = Father in law

11 = Daughter in law

12 = Son in law

13 = Sister in law

14 = Brother in law

15 = Maternal uncle

16 = Maternal aunt

17 = Paternal uncle

18 = Paternal aunt

19 = Cousin

20 = Grandmother

21 = Grandfather

22 = Nephew

23 = Niece

98 = Others

Others specify

V158 Which of the following applies to this relative?

1 = They have some medical training

2 = They work in a medical facility (even if not medical staff)

3 = They know somebody with medical training

98 = Other source of medical knowledge

Others specify

V159 How far away does this relative live?

1 = Same household

2 = In the neighbourhood

3 = Nearby (< 30 minutes travel)

4 = Outside the locality (> 30 minutes travel)

V160 Did you contact this person/ place by phone?

1 = Yes

2 = No

3 = Don’t know

V161 Did you follow the advice given by this person/place?

1 = Yes

2 = No

3 = Not applicable

V162 Which of the following actions did you take after talking to this person/place?

1= Purchased Medicine

2 =Went to a Village Doctor

3 =Went to a MBBS Doctor I already know

4 =Went to a MBBS Doctor referred by them

5 =Went to Clinic or Hospital

6 =Asked someone else

7= Followed other advice given

V163 Who was the second person or place you sought advice from or discussed it with?

1 = Relatives

2 = Friend

3 = Neighbours

4 = Pharmacy

5 = Community clinic

6 = Family health centre

7 = Gov’t hospital

8 = Teaching hospital

9 = Doctor

10 = Pharmacy and doctor

11 = Village doctor

12 = Health worker

13 = NGO clinic / worker

14 = Private clinic

15 = Private hospital

16 = Teacher

17 = Kiosk owner

18 = Local leader

19 = Traditional healer

20 = Mobile health line

21 = Internet

22 = TV call show

23 = Radio call show

24 = Newspaper

25 = Homeopath

28 = Cholera hospital/ICDDR,B

29 = P.G hospital

30 = Student services

31 = Hostel supervisor

27 = Second person not require

98 = Other

Others specify

V164 Which relative did you seek advice from or discuss it with?

1 = Household head

2 = Spouse

3 = Son

4 = Daughter

5 = Brother

6 = Sister

7 = Mother

8 = Father

9 = Mother in law

10 = Father in law

11 = Daughter in law

12 = Son in law

13 = Sister in law

14 = Brother in law

15 = Maternal uncle

16 = Maternal aunt

17 = Paternal uncle

18 = Paternal aunt

19 = Cousin

20 = Grandmother

21 = Grandfather

22 = Nephew

23 = Niece

98 = Other

Others specify

V165 Which of the following applies to this relative?

1 = They have some medical training

2 = They work in a medical facility (even if not medical staff)

3 = They know somebody with medical training

98 = Other sources of medical knowledge

Others specify

V166 How far away does this relative live?

1 = Same household

2 = In the neighbourhood

3 = Nearby (can get there within 30 minutes)

4 = Outside the locality (takes more than 30 minutes to get there)

V167 Did you contact this person/ place by phone?

1 = Yes

2 = No

3 = Don’t know

V168 Did you follow the advice given by this person/place?

1 = Yes

2 = No

3 = Not applicable

V169 Which of the following actions did you take after talking to this person/place?

1= Purchased Medicine

2 =Went to a Village Doctor

3 =Went to a MBBS Doctor I already know

4 =Went to a MBBS Doctor referred by them

5 =Went to Clinic or Hospital

6 =Asked someone else

7= Followed other advice given

V170 Who was the third person or place you sought advice from or discussed it with?

1 = Relatives

2 = Friend

3 = Neighbours

4 = Pharmacy

5 = Community clinic

6 = Family health centre

7 = Gov’t hospital

8 = Teaching hospital

9 = Doctor

10 = Pharmacy and doctor

11 = Village doctor

12 = Health worker

13 = NGO clinic / worker

14 = Private clinic

15 = Private hospital

16 = Teacher

17 = Kiosk owner

18 = Local leader

19 = Traditional healer

20 = Mobile health line

21 = Internet

22 = TV call show

23 = Radio call show

24 = Newspaper

25 = Homeopath

28 = Cholera hospital/ICDDR,B

29 = P.G hospital

30 = Student services

31 = Hostel supervisor

27 = Third person not required

98 = Others

Others specify

V171 Which relative did you seek advice from or discuss it with?

1 = Household head

2 = Spouse

3 = Son

4 = Daughter

5 = Brother

6 = Sister

7 = Mother

8 = Father

9 = Mother in law

10 = Father in law

11 = Daughter in law

12 = Son in law

13 = Sister in law

14 = Brother in law

15 = Maternal uncle

16 = Maternal aunt

17 = Paternal uncle

18 = Paternal aunt

19 = Cousin

20 = Grandmother

21 = Grandfather

22 = Nephew

23 = Niece

98 = Other

Others specify

V172 Which of the following applies to this relative?

1 = They have some medical training

2 = They work in a medical facility (even if not medical staff)

3 = They know somebody with medical training

98 = Other source of medical knowledge

Others specify

V173 How far away does this relative live?

1 = Same household

2 = In the neighbourhood

3 = Nearby (can get there within 30 minutes)

4 = Outside the locality (takes more than 30 minutes to get there)

V174 Did you contact this person/ place by phone?

1 = Yes

2 = No

3 = Don’t know

V175 Did you follow the advice given by this person/place?

1 = Yes

2 = No

3 = Not applicable

V176 Which of the following actions did you take after talking to this person/place?

1 = Purchased Medicine

2 = Went to a Village Doctor

3 = Went to a MBBS Doctor I already know

4 = Went to a MBBS Doctor referred by them

5 = Went to Clinic or Hospital

6 = Asked someone else

7 = Followed other advice given

V177 Have you been in the situation recently (in the last year) where you were worried that you might have had any kind of health problem so you sought?

1 = Yes

2 = No

V178 Who was the first person or place you sought advice from or discussed it with?

1 = Relatives

2 = Friend

3 = Neighbours

4 = Pharmacy

5 = Community clinic

6 = Family health centre

7 = Gov’t hospital

8 = Teaching hospital

9 = Doctor

10 = Pharmacy and doctor

11 = Village doctor

12 = Health worker

13 = NGO clinic / worker

14 = Private clinic

15 = Private hospital

16 = Teacher

17 = Kiosk owner

18 = Local leader

19 = Traditional healer

20 = Mobile health line

21 = Internet

22 = TV call show

23 = Radio call show

24 = Newspaper

25 = Homeopath

28 = Cholera hospital/ICDDR,B

29 = P.G hospital

30 = Student services

31 = Hostel supervisor

98 = Others

Others specify

V179 Which relative did you seek advice from or discuss it with?

1 = Household head

2 = Spouse

3 = Son

4 = Daughter

5 = Brother

6 = Sister

7 = Mother

8 = Father

9 = Mother in law

10 = Father in law

11 = Daughter in law

12 = Son in law

13 = Sister in law

14 = Brother in law

15 = Maternal uncle

16 = Maternal aunt

17 = Paternal uncle

18 = Paternal aunt

19 = Cousin

20 = Grandmother

21 = Grandfather

22 = Nephew

23 = Niece

98 = Other

Others specify

V180 Which of the following applies to this relative?

1 = They have some medical training

2 = They work in a medical facility (even if not medical staff)

3 = They know somebody with medical training

98 = Other sources of medical knowledge

Others specify

V181 How far away does this relative live?

1 = Same household

2 = In the neighbourhood

3 = Nearby (can get there within 30 minutes)

4 = Outside the locality (takes more than 30 minutes to get there)

V182 Did you contact this person/ place by phone?

1 = Yes

2 = No

3 = Don’t know

V183 Did you follow the advice given by this person/place?

1 = Yes

2 = No

3 = Not applicable

V184 Which of the following actions did you take after talking to this person/place?

1= Purchased Medicine

2 =Went to a Village Doctor

3 =Went to a MBBS Doctor I already know

4 =Went to a MBBS Doctor referred by them

5 =Went to Clinic or Hospital

6 =Asked someone else

7= Followed other advice given

V185 Who was the second person or place you sought advice from or discussed it with?

1 = Relatives

2 = Friend

3 = Neighbours

4 = Pharmacy

5 = Community clinic

6 = Family health centre

7 = Gov’t hospital

8 = Teaching hospital

9 = Doctor

10 = Pharmacy and doctor

11 = Village doctor

12 = Health worker

13 = NGO clinic / worker

14 = Private clinic

15 = Private hospital

16 = Teacher

17 = Kiosk owner

18 = Local leader

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21 = Internet

22 = TV call show

23 = Radio call show

24 = Newspaper

25 = Homeopath

28 = Cholera hospital/ICDDR,B

29 = P.G hospital

30 = Student services

31 = Hostel supervisor

27 = Second person not require

98 = Other

Others specify

V186 Which relative did you seek advice from or discuss it with?

1 = Household head

2 = Spouse

3 = Son

4 = Daughter

5 = Brother

6 = Sister

7 = Mother

8 = Father

9 = Mother in law

10 = Father in law

11 = Daughter in law

12 = Son in law

13 = Sister in law

14 = Brother in law

15 = Maternal uncle

16 = Maternal aunt

17 = Paternal uncle

18 = Paternal aunt

19 = Cousin

20 = Grandmother

21 = Grandfather

22 = Nephew

23 = Niece

98 = Others

Others specify

V187 Which of the following applies to this relative?

1 = They have some medical training

2 = They work in a medical facility (even if not medical staff)

3 = They know somebody with medical training

98 = Other sources of medical knowledge

Others specify

V188 How far away does this relative live?

1 = Same household

2 = In the neighbourhood

3 = Nearby (<30 minutes travel)

4 = Outside locality (>30 minutes travel)

V189 Did you contact this person/ place by phone?

1 = Yes

2 = No

3 = Don’t know

V190 Did you follow the advice given by this person/place?

1 = Yes

2 = No

3 = Not applicable

V191 Which of the following actions did you take after talking to this person/place?

1= Purchased Medicine

2 =Went to a Village Doctor

3 =Went to a MBBS Doctor I already know

4 =Went to a MBBS Doctor referred by them

5 =Went to Clinic or Hospital

6 =Asked someone else

7= Followed other advice given

V192 Who was the third person or place you sought advice from or discussed it with?

1 = Relatives

2 = Friend

3 = Neighbours

4 = Pharmacy

5 = Community clinic

6 = Family health centre

7 = Gov’t hospital

8 = Teaching hospital

9 = Doctor

10 = Pharmacy and doctor

11 = Village doctor

12 = Health worker

13 = NGO clinic / worker

14 = Private clinic

15 = Private hospital

16 = Teacher

17 = Kiosk owner

18 = Local leader

19 = Traditional healer

20 = Mobile health line

21 = Internet

22 = TV call show

23 = Radio call show

24 = Newspaper

25 = Homeopath

28 = Cholera hospital/ICDDR,B

29 = P.G hospital

30 = Student services

31 = Hostel supervisor

27 = Third person not require

98 = Others

Others specify

V193 Which relative did you seek advice from or discuss it with?

1 = Household head

2 = Spouse

3 = Son

4 = Daughter

5 = Brother

6 = Sister

7 = Mother

8 = Father

9 = Mother in law

10 = Father in law

11 = Daughter in law

12 = Son in law

13 = Sister in law

14 = Brother in law

15 = Maternal uncle

16 = Maternal aunt

17 = Paternal uncle

18 = Paternal aunt

19 = Cousin

20 = Grandmother

21 = Grandfather

22 = Nephew

23 = Niece

98 = Others

Others specify

V194 Which of the following applies to this relative?

1 = They have some medical training

2 = They work in a medical facility (even if not medical staff)

3 = They know somebody with medical training

98 = Other sources of medical knowledge

Others specify

V195 How far away does this relative live?

1 = Same household

2 = In the neighbourhood

3 = Nearby (< 30 minutes travel)

4 = Outside locality (>30 minutes travel)

V196 Did you contact this person/ place by phone?

1 = Yes

2 = No

3 = Don’t know

V197 Did you follow the advice given by this person/place?

1 = Yes

2 = No

3 = Not applicable

V198 Which of the following actions did you take after talking to this person/place?

1= Purchased Medicine

2 =Went to a Village Doctor

3 =Went to a MBBS Doctor I already know

4 =Went to a MBBS Doctor referred by them

5 =Went to Clinic or Hospital

6 =Asked someone else

7= Followed other advice given

V199 Have you contacted a village doctor by phone (in the last year)?

1= Yes

2 =No

3 = Can’t Remember

V200 Have you contacted a Doctor by phone (in the last year)?

1= Yes

2 =No

3 = Can’t Remember

V201 Have you contacted a Health Worker by phone (in the last year)?

1= Yes

2 =No

3 = Can’t Remember

V202 Have you contacted any other health professional by phone (in the last year)?

1= Yes

2 =No

3 = Can’t Remember

V203 Have you used a phone to get a serial number (in the last year)?

1= Yes

2 =No

3 = Can’t Remember

V204 Have you used a phone to track a Doctor (in the last year)?

1= Yes

2 =No

3 = Can’t Remember

V205 Have you used a phone to get advice on a condition or treatment (in the last year)?

1= Yes

2 =No

3 = Can’t Remember

V206 Have you used a phone to make a complaint to a health care provider (in the last year)?

1= Yes

2 =No

3 = Can’t Remember

V207 Health phone lines will give me good health information

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V208 Health phone lines are likely to have experience of my specific condition

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V209 Health phone lines will have a good general knowledge (how thinks work)

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V210 Health phone lines will be caring towards me

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V211 Health phone lines will have the authority to refer me to somebody else

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V212 Health phone lines will be able to help me with resources needed for me to consult somebody else

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V213 I will use Health phone lines because it will not cost much

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V214 I will use Health phone lines because they are easy to contact

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V215 I will use Health phone lines because they will treat my personal details confidentially

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V216 The internet will give me good health information

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V217 On the internet I am likely to find experience of my specific condition

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V218 I can use the internet to find general knowledge (How things work)

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V219 Information on the internet is provided for my benefit

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V220 The internet will help me find the right person / place to be referred

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V221 The internet will help me find alternative options for health advice.

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V222 I will use the internet because it will not cost much

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V223 I will use the internet because it is easy to use

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V224 I will use the internet because my personal details will be confidentially

1 = Strongly disagree

2 = Disagree

3 = No opinion

4 = Agree

5 = Strongly agree

V225 How do you find out about availability and price of goods (buying or selling)

1 = N/A

2 = Face to Face

3 = Radio

4 = TV

5 = Newspaper/ Newsletter

6 = Printed leaflets / Posters

7 = Local Information Centre

8 = Miking

9 = Phone - Voice

10 = SMS

11 = Internet

12 = Letter

V226 How do you find out about Credit & other financial services

1 = N/A

2 = Face to Face

3 = Radio

4 = TV

5 = Newspaper/ Newsletter

6 = Printed leaflets / Posters

7 = Local Information Centre

8 = Miking

9 = Phone - Voice

10 = SMS

11 = Internet

12 = Letter

V227 How do you find out about job opportunities

1 = N/A

2 = Face to Face

3 = Radio

4 = TV

5 = Newspaper/ Newsletter

6 = Printed leaflets / Posters

7 = Local Information Centre

8 = Miking

9 = Phone-Voice

10 = SMS

11 = Internet

12 = Letter

V228 How do you find out about

Voter ID card registration

1 = N/A

2 = Face to Face

3 = Radio

4 = TV

5 = Newspaper/ Newsletter

6 = Printed leaflets / Posters

7 = Local Information Centre

8 = Miking

9 = Phone-Voice

10 = SMS

11 = Internet

12 = Letter

V229 How do you get in touch with people in emergencies (deaths, natural disaster, etc.)

1 = N/A

2 = Face to Face

3 = Radio

4 = TV

5 = Newspaper/ Newsletter

6 = Printed leaflets / Posters

7 = Local Information Centre

8 = Miking

9 = Phone-Voice

10 = SMS

11 = Internet

12 = Letter

V230 How do you get News (Local & International)

1 = N/A

2 = Face to Face

3 = Radio

4 = TV

5 = Newspaper/ Newsletter

6 = Printed leaflets / Posters

7 = Local Information Centre

8 = Miking

9 = Phone-Voice

10 = SMS

11 = Internet

12 = Letter

V231 Which of the following does your college put online?

2 = Timetables

3 = Results

4 = Registering for modules

5 = Access to reading materials

6 = Employment opportunities

7 = Further education opportunities

8 = Email / chat academic staff

98 = Other

Others specify

V232 Please indicate if you are a member of any of the following community groups

3 = Self-help group

5 = Clubs (e.g. sports, youth)

7 = Political party

9 = None

98 = Other

Specify others

V233 Are you a member of any health insurance scheme (formal or informal)?

1 = Yes

2 = No

V234 How would you describe your involvement in the self-help group?

1 = Not at all active

2 = Not very active

3 = Somewhat active

4 = Active

5 = Very active

V235 How useful is the self-help group in finding out about health matters?

1 = Not at all

2 = Useful

3 = Very useful

V236 How would you describe your involvement in the club (s)?

1 = Not at all active

2 = Not very active

3 = Somewhat active

4 = Active

5 = Very active

V237 How useful are the club (s) in finding out about health matters?

1 = Not at all

2 = Useful

3 = Very useful

V238 How would you describe your involvement in the political party?

1 = Not at all active

2 = Not very active

3 = Somewhat active

4 = Active

5 = Very active

V239 How useful is the political party in finding out about health matters?

1 = Not at all

2 = Useful

3 = Very useful

V240 How would you describe your involvement in the ‘other’ group?

1 = Not at all active

2 = Not very active

3 = Somewhat active

4 = Active

5 = Very active

V241 How useful is the ‘other’ in finding out about health matters?

1 = Not at all

2 = Useful

3 = Very useful

V242 Would you allow us to call you if it will be needed?

1 = Yes

2 = No

V243 What is your name?

V244 What is your phone number?

V245 Describe how private the interview was

1 = Private (One to One)

2 = Private. Family members (or good friends) present did not contribute much

3 = Family members (or good friends) present and contributed a lot

4 = Public

V246 Did this respondent tell you an interesting story?

1 = Yes

2 = No

V247 What is the domain of interest?

1 = Use of ICTs for health information

2 = Use of internet services (especially Facebook, skype, chat)

3 = Household dynamics

4 = How things have changed

98 = Other

Other Specify