**Health Information Seeking Behaviour Study: Bangladesh**

**Household Survey**

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| 1 | Serial Number |
|  |  |
| 2 | Name of the Interviewer: (NOT INCLUDED IN FILE) |
|  |  |
| 3 | Name of the Village / Locality (NOT INCLUDED IN FILE) |
|  |  |
| 4 | Name of the District |
|  | 1. Chakaria |
|  | 2. Mirjapur |
|  | 3. Dhaka |
| 5 | Gender of the Respondent (OBSERVE) |
|  | 1. Male |
|  | 2. Female |
| 6 | Age of the Respondent? |
|  |  |
| 7 | What type of schooling did respondent have? |
|  | 1. Secular |
|  | 2. Religious |
|  | 3. None |
| 8 | What class did respondent reach? |
|  |  |
| 9 | What is Respondent's relationship to the head of the household? |
|  | 1. Head of Household |
|  | 2. Spouse |
|  | 3. Son |
|  | 4. Daughter |
|  | 5. Son-in-law |
|  | 6. Daughter-in-law |
|  | 7. Father |
|  | 8. Mother |
|  | 9. Brother |
|  | 10. Sister |
|  | 11. Father-in-law |
|  | 12. Mother-in-law |
|  | 13. Brother-in-law |
|  | 14. Sister-in-law |
|  | 15. Grandchild |
|  | 16. Other |
| 10 | How many people are living here in the household? ( been living and eating together during the past 2 months and not absent for more than 9 months in the last year) |
| 11 | How many children 13 years and older live in the household (up to and including 18)? |
| 12 | How many children aged 5 to 12 years live in the household? |
| 13 | How many children under 5 live in the household? |
| 14 | Has any child under 5 years of age had diarrhoea in the last 2 weeks? |
|  | 1. Yes |
|  | 2. No |
|  | 3. DK |
| 15 | Where did respondent seek health advice/ treatment for the diarrhoea? |
|  | 1. Pharmacy |
|  | 2. Community Clinic |
|  | 3. Family Health Centre |
|  | 4. Governmentt Hospital |
|  | 5. Doctor |
|  | 6. Village Doctor |
|  | 7. Health Worker |
|  | 8. NGO Clinic/ Worker |
|  | 9. Private Clinic |
|  | 10. Private Hospital |
|  | 11. Traditional healer |
|  | 12. Other |
|  | 13. Not sought treatment |
| 16 | Does respondent household have a working? |
|  | 1. Electricity supply |
|  | 2. Solar electric |
|  | 3. Television |
|  | 4. Fan |
|  | 5. VCD/ CD player |
|  | 6. Refrigerator |
|  | 7. PC/ Laptop |
|  | 8. Radio |
|  | 9. Bicycle |
|  | 10. Motorcycle |
|  | 11. Mobile telephone |
|  | 12. Non-mobile telephone |
|  | 13. Sewing machine |
|  | 14. Watch/ Wall clock |
|  | 15. Cupboard |
|  | 16. Table |
|  | 17. Chair |
|  | 18. Bed |
|  | 19. Cabinet |
|  | 20. Showcase |
|  | 21. Sofa set |
|  | 22. Not applicable |
| 17 | What kind of schooling did the Head of Household have? |
|  | 1. Secular |
|  | 2. Religious |
|  | 3. Don't know |
|  | 4. None |
| 18 | What class did he / she reach? |
| 19 | Are you currently working? |
|  | 1. Yes |
|  | 2. No |
| 20 | Have you done any work in the last 12 months? |
|  | 1. Yes |
|  | 2. No |
| 21 | What is your occupation (What kind of work do you mainly do)? |
|  | 1. Professional / Technical |
|  | 2. Business |
|  | 3. Factory worker / Blue collar / Service |
|  | 4. Semi-skilled labour / Service |
|  | 5. Unskilled labour |
|  | 6. Farmer / Agricultural worker |
|  | 7. Poultry / Cattle raising |
|  | 8. Home based manufacturing |
|  | 9. Domestic servant |
|  | 10. Other |
| 22 | Are you currently working / earning money? |
|  | 1. Yes |
|  | 2. No |
| 23 | Is the Head of household currently working? |
|  | 1. Yes |
|  | 2. No |
| 24 | Has the Head of Household done any work in the last 12 months? |
|  | 1. Yes |
|  | 2. No |

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| 25 | What is the occupation of the Head of Household (What kind of work does he/she mainly do)? |
|  | 1. Professional / Technical |
|  | 2. Business |
|  | 3. Factory worker / Blue collar / Service |
|  | 4. Semi-skilled labour / Service |
|  | 5. Unskilled labour |
|  | 6. Farmer / Agricultural worker |
|  | 7. Poultry / Cattle raising |
|  | 8. Home based manufacturing |
|  | 9. Domestic servant |
|  | 10. Other |
| 26 | Does any household member work as a menial labourerIs? |
|  | 1. Yes |
|  | 2. No |
| 27 | How much land is owned by the household for homestead (housing and pond) (decimal)? Includes village land for urban respondents. |
|  | 1. None |
|  | 2. 1 to 9 |
|  | 3. 10 or more |
| 28 | How much land is owned by the household- for agriculture (decimal)? Includes village land for urban respondents? |
|  | 1. None |
|  | 2. 1 to 39 |
|  | 3. 40 or more |
| 29 | How often in the last year have you had problems satisfying the food needs of the household? |
|  | 1. Never |
|  | 2. Seldom |
|  | 3. Sometimes |
|  | 4. Often |
|  | 5. Always |
| 30 | Does your household have any kind of social security card (e.g. Vulnerable Group Development Card)? |
|  | 1. Yes |
|  | 2. No |
|  | 3. DK |
| 31 | How often have you listened to a radio in the last month? |
|  | 1. Not used |
|  | 2. Less than once a week |
|  | 3. Once or twice a week |
|  | 4. Several times a week |
|  | 5. Once or twice a day |
|  | 6. Several times a day |
| 32 | How often have you watched television in the last month? |
|  | 1. Not used |
|  | 2. Less than once a week |
|  | 3. Once or twice a week |
|  | 4. Several times a week |
|  | 5. Once or twice a day |
|  | 6. Several times a day |
| 33 | Where do you watch TV? |
|  | 1. In my home |
|  | 2. At a relative's house |
|  | 3. At a neighbor's house |
|  | 4. Tea Shop/Restaurant |
|  | 5. Other |
| 34 | What time of day do you usually watch TV? |
|  | 1. Morning |
|  | 2. Afternoon |
|  | 3. Evening |
| 35 | How often have you read a newspaper in the last month? |
|  | 1. Not Read |
|  | 2. Less than once a week |
|  | 3. Once or twice a week |
|  | 4. Several times a week |
|  | 5. Daily |
| 36 | How often have you used a public phone in the last month? |
|  | 1. Not used |
|  | 2. Less than once a week |
|  | 3. Once or twice a week |
|  | 4. Several times a week |
|  | 5. Once or twice a day |
|  | 6. Several times a day |
| 37 | How often have you used a private mobile phone in the last month? |
|  | 1. Not used |
|  | 2. Less than once a week |
|  | 3. Once or twice a week |
|  | 4. Several times a week |
|  | 5. Once or twice a day |
|  | 6. Several times a day |
| 38 | Do you have a mobile phone (or SIM card)? |
|  | 1. Yes |
|  | 2. No |

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| 39 | Apart from yourself, who in the household has a mobile phone? |
|  | 1. Head of Household |
|  | 2. Spouse of head of household |
|  | 3. Son / Daughter of head of household |
|  | 4. Other relative of head of household |
|  | 5. Other household member |
|  | 6. Not applicable |
| 40 | Which household members have a mobile phone? |
|  | 1. Head of Household |
|  | 2. Spouse of head of household |
|  | 3. Son / Daughter of head of household |
|  | 4. Other relative of head of household |
|  | 5. Other household member |
| 41 | In total, how many handsets are there in your household? |
|  |  |
| 42 | Where do you regularly access phones or phone services? |
|  | 1. My own mobile phone |
|  | 2. Other household member's mobile phone |
|  | 3. Other private mobile phone (e.g. friends, business) |
|  | 4. Manned public phone (e.g. kiosks, shops) |
|  | 5. Unmanned public phone (e.g. booths) |
| 43 | Which of the following best describes your mobile phone ownership? |
|  | 1. I have sole ownership of a mobile phone? |
|  | 2. I have shared ownership of a mobile phone? |
|  | 3. I own a SIM card but no mobile phone? |
| 44 | Who else uses your phone? |
|  | 1. Spouse |
|  | 2. Other household members |
|  | 3. Work Colleagues |
|  | 4. Friends |
|  | 5. Other Person |
|  | 6. Nobody |
| 45 | Which service providers (s) do you use? (Include multiple SIMs) |
|  | 1. Airtel |
|  | 2. Grameen |
|  | 3. Banglalink |
|  | 4. Robi |
|  | 5. Teletalk |
|  | 6. Citycell |
|  | 7. Other |
| 46 | Have you ever tried to change the ringtone, wallpaper, music etc. on your phone? |
|  | 1. Yes |
|  | 2. No |
| 47 | Were you able to do it successfully? |
|  | 1. Yes |
|  | 2. No |
| 48 | Did you do this yourself, or did somebody do it for you? |
|  | 1. I did it myself |
|  | 2. Somebody else |
| 49 | How many SMS texts do you yourself typically send in a week? |
|  | 1. None |
|  | 2. 1-5 |
|  | 3. 6-10 |
|  | 4. 11-20 |
|  | 5. 21-30 |
|  | 6. More than 30 |
|  | 7. Don't know |
|  | 8. Not aware of SMS |
| 50 | How many SMS texts do you yourself typically receive in a week? |
|  | 1. None |
|  | 2. 1-5 |
|  | 3. 6-10 |
|  | 4. 11-20 |
|  | 5. 21-30 |
|  | 6. More than 30 |
|  | 7. Don't know |
| 51 | Are you able to read SMS text yourself? |
|  | 1. Yes |
|  | 2. No |
| 52 | Which of the following best describes your position when you receive an SMS message? |
|  | 1. Ask somebody to read it |
|  | 2. Unalble to read it |
|  | 3. Do not want to read it |
|  | 4. Other |
| 53 | Have you ever sent / received money by mobile phone? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Not aware |

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| 54 | How often have you used the internet in the last month (including e-mail, facebook, chat, music, surfing etc)? |
|  | 1. Not used |
|  | 2. Less than once a week |
|  | 3. Once or twice a week |
|  | 4. Several times a week |
|  | 5. Once or twice a day |
|  | 6. Several times a day |
|  | 7. Not aware of internet |
| 55 | Where have you accessed e-mail / internet (within the last month)? |
|  | 1. Internet cafa's |
|  | 2. University / College / School |
|  | 3. Fixed modem/broadband within the household |
|  | 4. Mobile phone owned by household member |
|  | 5. Other private e.g. friends / neighbors |
|  | 6. Place of work |
|  | 7. personal mobile |
|  | 8. Other Place |
| 56 | Have you used the internet to search for health information? |
|  | 1. No |
|  | 2. Tried it once |
|  | 3. Have used it (more than once) |
| 57 | Has anybody else in your household accessed email/ internet (within the last month)? |
|  | 1. No |
|  | 2. DonÃ¢â‚¬â„¢t know |
|  | 3. Head of household |
|  | 4. Spouse of Head of Household |
|  | 5. Son/daughter of Head of Household |
|  | 6. Teenage son of Head of Household |
|  | 7. Teenage daughter of Head of Household |
|  | 8. Primary school child |
|  | 9. Other household member |
| 58 | How often have you used Facebook in the last month? |
|  | 1. Not used |
|  | 2. Less than once a week |
|  | 3. Once or twice a week |
|  | 4. Several times a week |
|  | 5. Once or twice a day |
|  | 6. Several times a day |
|  | 7. Not aware of Facebook |

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| 59 | How often have you used Skype in the last month? |
|  | 1. Not used |
|  | 2. Less than once a week |
|  | 3. Once or twice a week |
|  | 4. Several times a week |
|  | 5. Once or twice a day |
|  | 6. Several times a day |
|  | 7. Not aware of Skype |
| 60 | How worried are you about the health of your family? |
|  | 1. Not worried |
|  | 2. Worried |
|  | 3. Very Worried |
|  | 4. No opinion |
| 61 | How satisfied are you with your health? |
|  | 1. Very dissatisfied |
|  | 2. Dissatisfied |
|  | 3. No opinion |
|  | 4. Satisfied |
|  | 5. Very Satisfied |
| 62 | Have any of your friends or family had a serious health problem in the last year? |
|  | 1. Yes |
|  | 2. No |
|  | 3. DK |
| 63 | Which of the following people suffered from this serious health problems? |
|  | 1. Myself |
|  | 2. Other household member |
|  | 3. Other relatives |
|  | 4. Friend |
|  | 5. Other |
| 64 | Was the person hospitalized? |
|  | 1. Yes |
|  | 2. No |
|  | 3. DK |
| 65 | Has any household member died from an illness in the last year? |
|  | 1. Yes |
|  | 2. No |
| 66 | Have you heard any radio spots or messages with regard to health in last 30 days? |
|  | 1. Yes |
|  | 2. No |

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| 67 | What Kind of messages(s) have you heard? |
|  | 1. Advert |
|  | 2. Public health message |
|  | 3. Programme |
|  | 4. Other |
| 68 | Have you seen any TV spots or programs with regard to health in the last 30 days? |
|  | 1. Yes |
|  | 2. No |
| 69 | What kind of programme(s) have you seen? |
|  | 1. Entertainment |
|  | 2. Public health message |
|  | 3. Advert |
|  | 4. Other |
| 70 | What kind of adverts have you seen? |
|  | 1. Government |
|  | 2. NGO |
|  | 3. Commercial |
|  | 4. Other |
|  | 5. Don't know |
| 71 | Which channels have you seen these health messages on? |
|  | 1. ATN Bangla |
|  | 2. ATN News |
|  | 3. Bangla Vision |
|  | 4. BTV |
|  | 5. NTV |
|  | 6. RTV |
|  | 7. Ekushey TV |
|  | 8. Masranga |
|  | 9. Others |
|  | 10. Can't remember |
| 72 | Have you watched “The Health Show" (on ATN Bangla)? |
|  | 1. No (Not Heard of It) |
|  | 2. No |
|  | 3. Yes |
|  | 4. Don't Know |
| 73 | Have you watched “Busy Doctor MBBS" (on BTV)? |
|  | 1. No (Not Heard of It) |
|  | 2. No |
|  | 3. Yes |
|  | 4. Don't Know |

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| 74 | Have you watched “Deho Ghori deho Tori" (on Ekushiy TV)? |
|  | 1. No (Not Heard of It) |
|  | 2. No |
|  | 3. Yes |
|  | 4. Don't Know |
| 75 | Have you read any health messages in printed newspapers in the last 30 days? |
|  | 1. Yes |
|  | 2. No |
| 76 | What kind of messages have you read? |
|  | 1. Newspaper article |
|  | 2. Health section of the newspaper |
|  | 3. Advert |
|  | 4. Other |
| 77 | Have you seen or read any other printed messages with regard to health in the last 30 days (e.g. poster, leaflets) |
|  | 1. Yes |
|  | 2. No |
| 78 | Have you seen any music, dance or drama regarding health in the last 30 days? |
|  | 1. Yes |
|  | 2. No |
| 79 | Have you heard any Miking message regarding health in the last 30 days? |
|  | 1. Yes |
|  | 2. No |
| 80 | Have you received any SMS regarding health in the last 30 days? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Don't Know |
| 81 | Was it in a local language? |
|  | 1. Yes |
|  | 2. No |
| 82 | What type of message(s) have you received? |
|  | 1. Government announcement |
|  | 2. NGO announcement |
|  | 3. Advert (Commercial) |
|  | 4. Appointment (hospital/ doctor) |
|  | 5. Other |
|  | 6. Don’t Know |

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| 83 | What did you do with the message(s) you received? |
|  | 1. I read it myself |
|  | 2. I asked somebody else to read it |
|  | 3. I ignored it |
|  | 4. Other |
| 84 | Have you received a call from somebody you don't know regarding health in the last 30 days? |
|  | 1. Yes |
|  | 2. No |
| 85 | Health phone lines where you can call and speak to a doctor? |
|  | 1. Not heard of it |
|  | 2. Have heard of it |
|  | 3. Have tried it once |
|  | 4. Have used it (more than once) |
| 86 | What health phone line numbers do you call? |
|  |  |
| 87 | Get health messages by SMS |
|  | 1. Not heard of it |
|  | 2. Have heard of it |
|  | 3. Have tried it once |
|  | 4. Have used it (more than once) |

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| 88 | If you were worried that you might have a serious health problem, who is the first person or place you would seek advice from or discuss it with? |
|  | 1. Relative |
|  | 2. Friend |
|  | 3. Neighbours |
|  | 4. Pharmacy |
|  | 5. Community clinic |
|  | 6. Family health center |
|  | 7. Government hospital |
|  | 8. Teaching hospital |
|  | 9. Doctor |
|  | 10. Pharmacy and doctor |
|  | 11. Village doctor |
|  | 12. Health worker |
|  | 13. NGO clinic / worker |
|  | 14. Privet clinic |
|  | 15. Privet hospital |
|  | 16. Teacher |
|  | 17. Kiosk owner |
|  | 18. Local leader |
|  | 19. Traditional healer |
|  | 20. Mobile health line |
|  | 21. Internet |
|  | 22. TV call show |
|  | 23. Radio call show |
|  | 24. Newspaper |
|  | 25. Homeopath |
|  | 26. Other |

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| 89 | Which relative would you seek advice from or discuss it with? |
|  | 1. Household head |
|  | 2. Spouse |
|  | 3. Son |
|  | 4. Daughter |
|  | 5. Brother |
|  | 6. Sister |
|  | 7. Mother |
|  | 8. Father |
|  | 9. Mother in law |
|  | 10. Father in law |
|  | 11. Daughter in law |
|  | 12. Son in law |
|  | 13. Sister in law |
|  | 14. Brother in law |
|  | 15. Maternal uncle |
|  | 16. Maternal aunt |
|  | 17. Paternal uncle |
|  | 18. Paternal aunt |
|  | 19. Cousin |
|  | 20. Grandmother |
|  | 21. Grandfather |
|  | 22. Nephew |
|  | 23. Niece |
| 90 | This person / place will give me good health information. |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |
| 91 | This person / place is likely to have experience of my specific condition |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |
| 92 | This person / place will have a good general knowledge (how things work) |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |

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| 93 | This person / place will be caring towards me |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |
| 94 | This person / place will have the authority to refer me to somebody else |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |
| 95 | This person / place will be able to help me with resources needed for me to consult somebody else |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |
| 96 | I will approach this person/place because it will not cost much |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 97 | I will approach this person/place because they are easy to contact |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 98 | I will approach this person/place because they will treat my personal details confidentially |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 99 | Would you consider contacting this person or place by phone? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Don't Know |

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| 100 | Would you consider asking somebody else to call them for you? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Don't Know |
| 101 | Using a phone will enable me to contact this person/place at any time of the day or night? |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
|  | 6. Not applicable |
| 102 | Using a phone will be cheaper than going to visit this person/place myself |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 103 | It will be easier to discuss an embarrassing problem over a phone |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 104 | Contacting this person/place by phone will not be helpful because they won't be able to examine me |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 105 | It will be hard to make myself understood over the phone |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 106 | Contacting this person/place by phone will be expensive |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 107 | If you were worried that you might have a serious health problem, who is the second person or place you would seek advice from or discuss it with? |
|  | 1. Relative |
|  | 2. Friend |
|  | 3. Neighbour |
|  | 4. Pharmacy |
|  | 5. Community Clinic |
|  | 6. Family Health Center |
|  | 7. Government Hospital |
|  | 8. Teaching Hospital |
|  | 9. Doctor |
|  | 10. Pharmacy &Doctor |
|  | 11. Village Doctor |
|  | 12. Health Worker |
|  | 13. NGO Clinic/Worker |
|  | 14. Private Clinic |
|  | 15. Private Hospital |
|  | 16. Teacher |
|  | 17. Kiosk Owner |
|  | 18. Local Leader |
|  | 19. Traditional Healer |
|  | 20. Mobile Health Line |
|  | 21. Internet |
|  | 22. TV call show |
|  | 23. Radio call show |
|  | 24. Newspaper |
|  | 25. homeopath |
|  | 26. Other |
|  | 27. Would not consult 2nd |

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| 108 | Which relative would you seek advice from or discuss it with? |
|  | 1. Household head |
|  | 2. Spouse |
|  | 3. Son |
|  | 4. Daughter |
|  | 5. Brother |
|  | 6. Sister |
|  | 7. Mother |
|  | 8. Father |
|  | 9. Mother in law |
|  | 10. Father in law |
|  | 11. Daughter in law |
|  | 12. Son in law |
|  | 13. Sister in law |
|  | 14. Brother in law |
|  | 15. Maternal uncle |
|  | 16. Maternal aunt |
|  | 17. Paternal uncle |
|  | 18. Paternal aunt |
|  | 19. Cousin |
|  | 20. Grandmother |
|  | 21. Grandfather |
|  | 22. Nephew |
|  | 23. Niece |
| 109 | This person / place will give me good health information |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 110 | . |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 111 | This person/place will have a good general knowledge (how things work) |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |

|  |  |
| --- | --- |
| 112 | This person/place will be caring towards me |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 113 | This person/place will have the authority to refer me to somebody else |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 114 | This person/place will be able to help me with resources needed for me to consult somebody else |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 115 | I will approach this person/place because it will not cost much |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 116 | I will approach the person/place because they are easy to contact |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 117 | I will approach this person/place because they will treat my personal details confidentially |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 118 | Would you consider contacting this person or place by phone? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Don’t Know |

|  |  |
| --- | --- |
| 119 | Would you consider asking somebody else to call them for you? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Don’t Know |
| 120 | I will be able to contact this person/place at any time of the day or night? |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
|  | 6. Not Applicable |
| 121 | Using a phone will be cheaper than going to visit this person/place myself. |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 122 | It will be easier to discuss an embarrassing problem over a phone |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 123 | Contacting this person/place by phone will not be helpful because they won't be able to examine me |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 124 | It will be hard to make myself understood over the phone |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 125 | Contacting this person/place by phone will be expensive |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 126 | If you were worried that you might have a serious health problem, who is the third person or place you would seek advice from or discuss it with? |
|  | 1. Relative |
|  | 2. Friend |
|  | 3. Neighbour |
|  | 4. Pharmacy |
|  | 5. Community Clinic |
|  | 6. Family Health Center |
|  | 7. Government Hospital |
|  | 8. Teaching Hospital |
|  | 9. Doctor |
|  | 10. Pharmacy & Doctor |
|  | 11. Village Doctor |
|  | 12. Health Worker |
|  | 13. NGO Clinic / Worker |
|  | 14. Private Clinic |
|  | 15. Private Hospital |
|  | 16. Teacher |
|  | 17. Kiosk Owner |
|  | 18. Local Leader |
|  | 19. Traditional Healer |
|  | 20. Mobile Health Line |
|  | 21. Internet |
|  | 22. TV call show |
|  | 23. Radio call show |
|  | 24. Newspaper |
|  | 25. homeopath |
|  | 26. Other |
|  | 27. Would not consult 3rd |

|  |  |
| --- | --- |
| 127 | Which relative would you seek advice from or discuss it with? |
|  | 1. Household head |
|  | 2. Spouse |
|  | 3. Son |
|  | 4. Daughter |
|  | 5. Brother |
|  | 6. Sister |
|  | 7. Mother |
|  | 8. Father |
|  | 9. Mother in law |
|  | 10. Father in law |
|  | 11. Daughter in law |
|  | 12. Son in law |
|  | 13. Sister in law |
|  | 14. Brother in law |
|  | 15. Maternal uncle |
|  | 16. Maternal aunt |
|  | 17. Paternal uncle |
|  | 18. Paternal aunt |
|  | 19. Cousin |
|  | 20. Grandmother |
|  | 21. Grandfather |
|  | 22. Nephew |
|  | 23. Niece |
| 128 | This person/place will give me good health information |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 129 | This person/place is likely to have experience of my specific condition |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 130 | This person/place will have a Good General Knowledge (how things work) |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |

|  |  |
| --- | --- |
| 131 | This person/place will be caring towards me |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 132 | This person/place will have the authority to refer me to somebody else |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 133 | This person/place will be able to help me with resources needed for me consult somebody else |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 134 | I will approach this person/place because it will not cost much |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 135 | I will approach this person/place because they are easy to contact |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 136 | I will approach this person/place because they will treat my personal details confidentially |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 137 | Would you consider contacting this person or place by phone? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Don't Know |

|  |  |
| --- | --- |
| 138 | Would you consider asking somebody else to call them for you? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Don't Know |
| 139 | I will be able to contact this person/place at any time of the day or night |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
|  | 6. not applicable |
| 140 | Using a phone will be cheaper than going to visit this person/place myself |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 141 | It will be easier to discuss an embarrassing problem over a phone |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 142 | Contacting this person/place by phone will not be helpful because they won't be able to examine me |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 143 | It will be hard to make myself understood over the phone |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 144 | Contacting this person/place by phone will be expensive |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 145 | If you were worried that your child might have a serious health problem, who is the first person or place you would seek advice from or discuss it with? |
|  | 1. Relative |
|  | 2. Friend |
|  | 3. Neighbour |
|  | 4. Pharmacy |
|  | 5. Community Clinic |
|  | 6. Family Health Centre |
|  | 7. Government Hospital |
|  | 8. Teaching Hospital |
|  | 9. Doctor |
|  | 10. Pharmacy & Doctor |
|  | 11. Village Doctor |
|  | 12. Health Worker |
|  | 13. NGO Clinic/ Worker |
|  | 14. Private Clinic |
|  | 15. Private Hospital |
|  | 16. Teacher |
|  | 17. Kiosk Owner |
|  | 18. Local Leader |
|  | 19. Traditional Healer |
|  | 20. Mobile Health line |
|  | 21. Internet |
|  | 22. TV Call Show |
|  | 23. Radio Call Show |
|  | 24. Newspaper |
|  | 25. Homeopath |
|  | 26. Other |

|  |  |
| --- | --- |
| 146 | Which relative did you seek advice from or discuss it with? |
|  | 1. Household head |
|  | 2. Spouse |
|  | 3. Son |
|  | 4. Daughter |
|  | 5. Brother |
|  | 6. Sister |
|  | 7. Mother |
|  | 8. Father |
|  | 9. Mother in law |
|  | 10. Father in law |
|  | 11. Daughter in law |
|  | 12. Son in law |
|  | 13. Sister in law |
|  | 14. Brother in law |
|  | 15. Maternal uncle |
|  | 16. Maternal aunt |
|  | 17. Paternal uncle |
|  | 18. Paternal aunt |
|  | 19. Cousin |
|  | 20. Grandmother |
|  | 21. Grandfather |
|  | 22. Nephew |
|  | 23. Niece |

|  |  |
| --- | --- |
| 147 | If you were worried that your child might have a serious health problem, who is the second person or place you would seek advice from or discuss it with? |
|  | 1. Relative |
|  | 2. Friend |
|  | 3. Neighbour |
|  | 4. Pharmacy |
|  | 5. Community Clinic |
|  | 6. Family Health Centre |
|  | 7. Government Hospital |
|  | 8. Teaching Hospital |
|  | 9. Doctor |
|  | 10. Pharmacy & Doctor |
|  | 11. Village Doctor |
|  | 12. Health Worker |
|  | 13. NGO Clinic/ Worker |
|  | 14. Private Clinic |
|  | 15. Private Hospital |
|  | 16. Teacher |
|  | 17. Kiosk Owner |
|  | 18. Local Leader |
|  | 19. Traditional Healer |
|  | 20. Mobile Health line |
|  | 21. Internet |
|  | 22. TV Call Show |
|  | 23. Radio Call Show |
|  | 24. Newspaper |
|  | 25. Homeopath |
|  | 26. Other |
|  | 27. Would not consult 2nd |

|  |  |
| --- | --- |
| 148 | Which relative did you seek advice from or discuss it with? |
|  | 1. Household head |
|  | 2. Spouse |
|  | 3. Son |
|  | 4. Daughter |
|  | 5. Brother |
|  | 6. Sister |
|  | 7. Mother |
|  | 8. Father |
|  | 9. Mother in law |
|  | 10. Father in law |
|  | 11. Daughter in law |
|  | 12. Son in law |
|  | 13. Sister in law |
|  | 14. Brother in law |
|  | 15. Maternal uncle |
|  | 16. Maternal aunt |
|  | 17. Paternal uncle |
|  | 18. Paternal aunt |
|  | 19. Cousin |
|  | 20. Grandmother |
|  | 21. Grandfather |
|  | 22. Nephew |
|  | 23. Niece |

|  |  |
| --- | --- |
| 149 | If you were worried that your child might have a serious health problem, who is the third person or place you would seek advice from or discuss it with? |
|  | 1. Relative |
|  | 2. Friend |
|  | 3. Neighbour |
|  | 4. Pharmacy |
|  | 5. Community Clinic |
|  | 6. Family Health Centre |
|  | 7. Government Hospital |
|  | 8. Teaching Hospital |
|  | 9. Doctor |
|  | 10. Pharmacy & Doctor |
|  | 11. Village Doctor |
|  | 12. Health Worker |
|  | 13. NGO Clinic/ Worker |
|  | 14. Private Clinic |
|  | 15. Private Hospital |
|  | 16. Teacher |
|  | 17. Kiosk Owner |
|  | 18. Local Leader |
|  | 19. Traditional Healer |
|  | 20. Mobile Health line |
|  | 21. Internet |
|  | 22. TV Call Show |
|  | 23. Radio all Show |
|  | 24. Newspaper |
|  | 25. Homeopath |
|  | 26. Other |
|  | 27. Would not consult 3rd |

|  |  |
| --- | --- |
| 150 | Which relative would you seek advice from or discuss it with? |
|  | 1. Household head |
|  | 2. Spouse |
|  | 3. Son |
|  | 4. Daughter |
|  | 5. Brother |
|  | 6. Sister |
|  | 7. Mother |
|  | 8. Father |
|  | 9. Mother in law |
|  | 10. Father in law |
|  | 11. Daughter in law |
|  | 12. Son in law |
|  | 13. Sister in law |
|  | 14. Brother in law |
|  | 15. Maternal uncle |
|  | 16. Maternal aunt |
|  | 17. Paternal uncle |
|  | 18. Paternal aunt |
|  | 19. Cousin |
|  | 20. Grandmother |
|  | 21. Grandfather |
|  | 22. Nephew |
|  | 23. Niece |
| 151 | Have you been in the situation recently (in the last year) where you were worried that you might have had a serious health problem so you sought advice or discussed it with somebody? |
|  | 1. Yes |
|  | 2. No |

|  |  |
| --- | --- |
| 152 | Who was the first person or place you sought advice from or discussed it with? |
|  | 1. Relative |
|  | 2. Friend |
|  | 3. Neighbour |
|  | 4. Pharmacy |
|  | 5. Community Clinic |
|  | 6. Family Health Centre |
|  | 7. Government Hospital |
|  | 8. Teaching Hospital |
|  | 9. Doctor |
|  | 10. Pharmacy & Doctor |
|  | 11. Village Doctor |
|  | 12. Health Worker |
|  | 13. NGO Clinic/ Worker |
|  | 14. Private Clinic |
|  | 15. Private Hospital |
|  | 16. Teacher |
|  | 17. Kiosk Owner |
|  | 18. Local Leader |
|  | 19. Traditional Healer |
|  | 20. Mobile Health line |
|  | 21. Internet |
|  | 22. TV Call Show |
|  | 23. Radio Call- in |
|  | 24. Newspaper |
|  | 25. Homeopath |
|  | 26. Other |

|  |  |
| --- | --- |
| 153 | Which relative did you seek advice from or discuss it with? |
|  | 1. Household head |
|  | 2. Spouse |
|  | 3. Son |
|  | 4. Daughter |
|  | 5. Brother |
|  | 6. Sister |
|  | 7. Mother |
|  | 8. Father |
|  | 9. Mother in law |
|  | 10. Father in law |
|  | 11. Daughter in law |
|  | 12. Son in law |
|  | 13. Sister in law |
|  | 14. Brother in law |
|  | 15. Maternal uncle |
|  | 16. Maternal aunt |
|  | 17. Paternal uncle |
|  | 18. Paternal aunt |
|  | 19. Cousin |
|  | 20. Grandmother |
|  | 21. Grandfather |
|  | 22. Nephew |
|  | 23. Niece |
| 154 | Did you contact this person/ place by phone? |
|  | 1. Yes |
|  | 2. No |
|  | 3. DK |
| 155 | Did you follow the advice given by this person/place? |
|  | 1. Yes |
|  | 2. No |
|  | 3. N/A |
| 156 | Which of the following actions did you take after talking to this person/place? |
|  | 1. Purchased Medicine |
|  | 2. Went to a Village Doctor |
|  | 3. Went to a MBBS Doctor I already know |
|  | 4. Went to a MBBS Doctor referred by them |
|  | 5. Went to Clinic or Hospital |
|  | 6. Asked someone else |
|  | 7. Followed other advice given |

|  |  |
| --- | --- |
| 157 | Who was the second person or place you sought advice from or discussed it with? |
|  | 1. Relative |
|  | 2. Friend |
|  | 3. Neighbour |
|  | 4. Pharmacy |
|  | 5. Community Clinic |
|  | 6. Family Health Centre |
|  | 7. Government Hospital |
|  | 8. Teaching Hospital |
|  | 9. Doctor |
|  | 10. Pharmacy & Doctor |
|  | 11. Village Doctor |
|  | 12. Health Worker |
|  | 13. NGO Clinic/ Worker |
|  | 14. Private Clinic |
|  | 15. Private Hospital |
|  | 16. Teacher |
|  | 17. Kiosk Owner |
|  | 18. Local Leader |
|  | 19. Traditional Healer |
|  | 20. Mobile Health line |
|  | 21. Internet |
|  | 22. TV Call Show |
|  | 23. Radio Call Show |
|  | 24. Newspaper |
|  | 25. Homeopath |
|  | 26. Other |
|  | 27. Did Not Consult 2nd |

|  |  |
| --- | --- |
| 158 | Which relative did you seek advice from or discuss it with? |
|  | 1. Household head |
|  | 2. Spouse |
|  | 3. Son |
|  | 4. Daughter |
|  | 5. Brother |
|  | 6. Sister |
|  | 7. Mother |
|  | 8. Father |
|  | 9. Mother in law |
|  | 10. Father in law |
|  | 11. Daughter in law |
|  | 12. Son in law |
|  | 13. Sister in law |
|  | 14. Brother in law |
|  | 15. Maternal uncle |
|  | 16. Maternal aunt |
|  | 17. Paternal uncle |
|  | 18. Paternal aunt |
|  | 19. Cousin |
|  | 20. Grandmother |
|  | 21. Grandfather |
|  | 22. Nephew |
|  | 23. Niece |
| 159 | Did you contact this person/ place by phone? |
|  | 1. Yes |
|  | 2. No |
|  | 3. DK |
| 160 | Did you follow the advice given by this person/place? |
|  | 1. Yes |
|  | 2. No |
|  | 3. N/A |
| 161 | Which of the following actions did you take after talking to this person/place? |
|  | 1. Purchased Medicine |
|  | 2. Went to a Village Doctor |
|  | 3. Went to a MBBS Doctor I Already Know |
|  | 4. Went to a MBBS Doctor Referred by Them |
|  | 5. Went to Clinic or Hospital |
|  | 6. Asked Someone Else |
|  | 7. Followed Other Advice Given |

|  |  |
| --- | --- |
| 162 | Who was the third person or place you sought advice from or discussed it with? |
|  | 1. Relative |
|  | 2. Friend |
|  | 3. Neighbour |
|  | 4. Pharmacy |
|  | 5. Community Clinic |
|  | 6. Family Health Centre |
|  | 7. Government Hospital |
|  | 8. Teaching Hospital |
|  | 9. Doctor |
|  | 10. Pharmacy & Doctor |
|  | 11. Village Doctor |
|  | 12. Health Worker |
|  | 13. NGO Clinic/ Worker |
|  | 14. Private Clinic |
|  | 15. Private Hospital |
|  | 16. Teacher |
|  | 17. Kiosk Owner |
|  | 18. Local Leader |
|  | 19. Traditional Healer |
|  | 20. Mobile Health line |
|  | 21. Internet |
|  | 22. TV Call Show |
|  | 23. Radio Call Show |
|  | 24. Newspaper |
|  | 25. Homeopath |
|  | 26. Other |
|  | 27. Did Not Consult 3rd |

|  |  |
| --- | --- |
| 163 | Which relative did you seek advice from or discuss it with? |
|  | 1. Household head |
|  | 2. Spouse |
|  | 3. Son |
|  | 4. Daughter |
|  | 5. Brother |
|  | 6. Sister |
|  | 7. Mother |
|  | 8. Father |
|  | 9. Mother in law |
|  | 10. Father in law |
|  | 11. Daughter in law |
|  | 12. Son in law |
|  | 13. Sister in law |
|  | 14. Brother in law |
|  | 15. Maternal uncle |
|  | 16. Maternal aunt |
|  | 17. Paternal uncle |
|  | 18. Paternal aunt |
|  | 19. Cousin |
|  | 20. Grandmother |
|  | 21. Grandfather |
|  | 22. Nephew |
|  | 23. Niece |
| 164 | Did you contact this person/ place by phone? |
|  | 1. Yes |
|  | 2. No |
|  | 3. DK |
| 165 | Did you follow the advice given by this person /place? |
|  | 1. Yes |
|  | 2. No |
|  | 3. N/A |
| 166 | Which of the flowing actions did you take after talking to this person /place? |
|  | 1. Purchased Medicine |
|  | 2. Went to a Village Doctor |
|  | 3. Went to a MBBS Doctor I already know |
|  | 4. Went to a MBBS Doctor referred by them |
|  | 5. Went to Clinic or Hospital |
|  | 6. Asked someone else |
|  | 7. Followed other advice given |
| 167 | Have you been in the situation recently (in the last year) where you were worried that you might have had any kind of health problem so you sought advice or discussed it with somebody? |
|  | 1. Yes |
|  | 2. No |
| 168 | Who was the first person or place you sought advice from or discussed it with? |
|  | 1. Relative |
|  | 2. Friend |
|  | 3. Neighbour |
|  | 4. Pharmacy |
|  | 5. Community Clinic |
|  | 6. Family Health Centre |
|  | 7. Government Hospital |
|  | 8. Teaching Hospital |
|  | 9. Doctor |
|  | 10. Pharmacy & Doctor |
|  | 11. Village Doctor |
|  | 12. Health Worker |
|  | 13. NGO Clinic/ Worker |
|  | 14. Private Clinic |
|  | 15. Private Hospital |
|  | 16. Teacher |
|  | 17. Kiosk Owner |
|  | 18. Local Leader |
|  | 19. Traditional Healer |
|  | 20. Mobile Health line |
|  | 21. Internet |
|  | 22. TV Call Show |
|  | 23. Radio Call Show |
|  | 24. Homeopath |
|  | 25. Newspaper |
|  | 26. Other |
|  |  |

|  |  |
| --- | --- |
| 169 | Which relative did you seek advice from or discuss it with? |
|  | 1. Household head |
|  | 2. Spouse |
|  | 3. Son |
|  | 4. Daughter |
|  | 5. Brother |
|  | 6. Sister |
|  | 7. Mother |
|  | 8. Father |
|  | 9. Mother in law |
|  | 10. Father in law |
|  | 11. Daughter in law |
|  | 12. Son in law |
|  | 13. Sister in law |
|  | 14. Brother in law |
|  | 15. Maternal uncle |
|  | 16. Maternal aunt |
|  | 17. Paternal uncle |
|  | 18. Paternal aunt |
|  | 19. Cousin |
|  | 20. Grandmother |
|  | 21. Grandfather |
|  | 22. Nephew |
|  | 23. Niece |
| 170 | Did you contact this person/ place by phone? |
|  | 1. Yes |
|  | 2. No |
|  | 3. DK |
| 171 | Did you follow the advice given by this person/place? |
|  | 1. Yes |
|  | 2. No |
|  | 3. N/A |
| 172 | Which of the following actions did you take after talking to this person/place? |
|  | 1. Purchased Medicine |
|  | 2. Went to a Village Doctor |
|  | 3. Went to a MBBS Doctor I already know |
|  | 4. Went to a MBBS Doctor referred by them |
|  | 5. Went to Clinic or Hospital |
|  | 6. Asked someone else |
|  | 7. Followed other advice given |

|  |  |
| --- | --- |
| 173 | Who was the second person or place you sought advice from or discussed it with? |
|  | 1. Relative |
|  | 2. Friend |
|  | 3. Neighbour |
|  | 4. Pharmacy |
|  | 5. Community Clinic |
|  | 6. Family Health Centre |
|  | 7. Government Hospital |
|  | 8. Teaching Hospital |
|  | 9. Doctor |
|  | 10. Pharmacy & Doctor |
|  | 11. Village Doctor |
|  | 12. Health Worker |
|  | 13. NGO Clinic/ Worker |
|  | 14. Private Clinic |
|  | 15. Private Hospital |
|  | 16. Teacher |
|  | 17. Kiosk Owner |
|  | 18. Local Leader |
|  | 19. Traditional Healer |
|  | 20. Mobile Health line |
|  | 21. Internet |
|  | 22. TV Call Show |
|  | 23. Radio Call Show |
|  | 24. Newspaper |
|  | 25. Homeopath |
|  | 26. Other |
|  | 27. Did Not Consult 2nd |

|  |  |
| --- | --- |
| 174 | Which relative did you seek advice from or discuss it with? |
|  | 1. Household head |
|  | 2. Spouse |
|  | 3. Son |
|  | 4. Daughter |
|  | 5. Brother |
|  | 6. Sister |
|  | 7. Mother |
|  | 8. Father |
|  | 9. Mother in law |
|  | 10. Father in law |
|  | 11. Daughter in law |
|  | 12. Son in law |
|  | 13. Sister in law |
|  | 14. Brother in law |
|  | 15. Maternal uncle |
|  | 16. Maternal aunt |
|  | 17. Paternal uncle |
|  | 18. Paternal aunt |
|  | 19. Cousin |
|  | 20. Grandmother |
|  | 21. Grandfather |
|  | 22. Nephew |
|  | 23. Niece |
| 175 | Did you contact this person/ place by phone? |
|  | 1. Yes |
|  | 2. No |
|  | 3. DK |
| 176 | Did you follow the advice given by this person/place? |
|  | 1. Yes |
|  | 2. No |
|  | 3. N/A |
| 177 | Which of the following actions did you take after talking to this person/place? |
|  | 1. Purchased Medicine |
|  | 2. Went to a Village Doctor |
|  | 3. Went to a MBBS Doctor I Already Know |
|  | 4. Went to a MBBS Doctor Referred by Them |
|  | 5. Went to Clinic or Hospital |
|  | 6. Asked Someone Else |
|  | 7. Followed Other Advice Given |

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| --- | --- |
| 178 | Who was the third person or place you sought advice from or discussed it with? |
|  | 1. Relative |
|  | 2. Friend |
|  | 3. Neighbour |
|  | 4. Pharmacy |
|  | 5. Community Clinic |
|  | 6. Family Health Centre |
|  | 7. Government Hospital |
|  | 8. Teaching Hospital |
|  | 9. Doctor |
|  | 10. Pharmacy & Doctor |
|  | 11. Village Doctor |
|  | 12. Health Worker |
|  | 13. NGO Clinic/ Worker |
|  | 14. Private Clinic |
|  | 15. Private Hospital |
|  | 16. Teacher |
|  | 17. Kiosk Owner |
|  | 18. Local Leader |
|  | 19. Traditional Healer |
|  | 20. Mobile Health line |
|  | 21. Internet |
|  | 22. TV Call Show |
|  | 23. Radio Call Show |
|  | 24. Newspaper |
|  | 25. Homeopath |
|  | 26. Other |
|  | 27. Did Not Consult 3rd |

|  |  |
| --- | --- |
| 179 | Which relative did you seek advice from or discuss it with? |
|  | 1. Household head |
|  | 2. Spouse |
|  | 3. Son |
|  | 4. Daughter |
|  | 5. Brother |
|  | 6. Sister |
|  | 7. Mother |
|  | 8. Father |
|  | 9. Mother in law |
|  | 10. Father in law |
|  | 11. Daughter in law |
|  | 12. Son in law |
|  | 13. Sister in law |
|  | 14. Brother in law |
|  | 15. Maternal uncle |
|  | 16. Maternal aunt |
|  | 17. Paternal uncle |
|  | 18. Paternal aunt |
|  | 19. Cousin |
|  | 20. Grandmother |
|  | 21. Grandfather |
|  | 22. Nephew |
|  | 23. Niece |
| 180 | Did you contact this person/ place by phone? |
|  | 1. Yes |
|  | 2. No |
|  | 3. DK |
| 181 | Did you follow the advice given by this person /place? |
|  | 1. Yes |
|  | 2. No |
|  | 3. N/A |
| 182 | Which of the flowing actions did you take after talking to this person /place? |
|  | 1. Purchased Medicine |
|  | 2. Went to a Village Doctor |
|  | 3. Went to a MBBS Doctor I already know |
|  | 4. Went to a MBBS Doctor referred by them |
|  | 5. Went to Clinic or Hospital |
|  | 6. Asked someone else |
|  | 7. Followed other advice given |
| 183 | Have you contacted a village doctor by phone (in the last year)? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Can't Remember |
| 184 | Have you contacted a Doctor by phone (in the last year)? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Can't Remember |
| 185 | Have you contacted a Health Worker by phone (in the last year)? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Can't Remember |
| 186 | Have you contacted any other health professional by phone (in the last year)? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Can't Remember |
| 187 | Have you used a phone to get a serial number (in the last year)? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Can't Remember |
| 188 | Have you used a phone to track a Doctor (in the last year)? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Can't Remember |
| 189 | Have you used a phone to get advice on a condition or treatment (in the last year)? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Can't Remember |
| 190 | Have you used a phone to make a complaint to a health care provider (in the last year)? |
|  | 1. Yes |
|  | 2. No |
|  | 3. Can't Remember |
| 191 | Health phone lines will give me good health information |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |
| 192 | Health phone lines are likely to have experience of my specific condition |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |

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| 193 | Health phone lines will have a good general knowledge (how thinks work) |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |
| 194 | Health phone lines will be caring towards me |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |
| 195 | Health phone lines will have the authority to refer me to somebody else |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |
| 196 | Health phone lines will be able to help me with resources needed for me to consult somebody else |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |
| 197 | I will use Health phone lines because it will not cost much |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |
| 198 | I will use Health phone lines because they are easy to contact |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |
| 199 | I will use Health phone lines because they will treat my personal details confidentially |
|  | 1. Strongly disagree |
|  | 2. Disagree |
|  | 3. No opinion |
|  | 4. Agree |
|  | 5. Strongly agree |
| 200 | The internet will give me good health information |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 201 | On the internet I am likely to find experience of my specific condition |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 202 | I can use the internet to find general knowledge (How things work) |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 203 | Information on the internet is provided for my benefit |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 204 | The internet will help me find the right person / place to referd to |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 205 | The internet will help me find alternative options for health advice. |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 206 | I will use the internet because it will not cost much |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 207 | I will use the internet because it is easy to use |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 208 | I will use the internet because my personal details will be confidential |
|  | 1. Strongly Disagree |
|  | 2. Disagree |
|  | 3. No Opinion |
|  | 4. Agree |
|  | 5. Strongly Agree |
| 209 | How do you find out about availability and price of goods (buying or selling) |
|  | 1. N/A |
|  | 2. Face to Face |
|  | 3. Radio |
|  | 4. TV |
|  | 5. Newspaper/ Newsletter |
|  | 6. Printed leaflets / Posters |
|  | 7. Local Information Center |
|  | 8. Miking |
|  | 9. Phone- Voice |
|  | 10. SMS |
|  | 11. Internet |
|  | 12. Letter |
| 210 | How do you find out about Credit & other financial services |
|  | 1. N/A |
|  | 2. Face to Face |
|  | 3. Radio |
|  | 4. TV |
|  | 5. Newspaper/ Newsletter |
|  | 6. Printed leaflets / Posters |
|  | 7. Local Information Center |
|  | 8. Miking |
|  | 9. Phone- Voice |
|  | 10. SMS |
|  | 11. Internet |
|  | 12. Letter |

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| 211 | How do you find out about Job opportunities |
|  | 1. N/A |
|  | 2. Face to Face |
|  | 3. Radio |
|  | 4. TV |
|  | 5. Newspaper/ Newsletter |
|  | 6. Printed leaflets / Posters |
|  | 7. Local Information Center |
|  | 8. Miking |
|  | 9. Phone- Voice |
|  | 10. SMS |
|  | 11. Internet |
|  | 12. Letter |
| 212 | How do you find out about Voter ID card registration |
|  | 1. N/A |
|  | 2. Face to Face |
|  | 3. Radio |
|  | 4. TV |
|  | 5. Newspaper/ Newsletter |
|  | 6. Printed leaflets / Posters |
|  | 7. Local Information Center |
|  | 8. Miking |
|  | 9. Phone- Voice |
|  | 10. SMS |
|  | 11. Internet |
|  | 12. Letter |
| 213 | How do you get in touch with people in emergencies (deaths, natural disasters etc) |
|  | 1. N/A |
|  | 2. Face to Face |
|  | 3. Radio |
|  | 4. TV |
|  | 5. Newspaper/ Newsletter |
|  | 6. Printed leaflets / Posters |
|  | 7. Local Information Center |
|  | 8. Miking |
|  | 9. Phone- Voice |
|  | 10. SMS |
|  | 11. Internet |
|  | 12. Letter |

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| 214 | How do you get News (Local & International) |
|  | 1. N/A |
|  | 2. Face to Face |
|  | 3. Radio |
|  | 4. TV |
|  | 5. Newspaper/ Newsletter |
|  | 6. Printed leaflets / Posters |
|  | 7. Local Information Center |
|  | 8. Miking |
|  | 9. Phone- Voice |
|  | 10. SMS |
|  | 11. Internet |
|  | 12. Letter |
| 215 | Please indicate if you are a member of any of the following community groups |
|  | 1. Microcredit group |
|  | 2. Mothers's group |
|  | 3. Self-help group |
|  | 4. Cooperative (e.g. saving group) |
|  | 5. Clubs (e.g. sports, youth) |
|  | 6. Health support group |
|  | 7. Political party |
|  | 8. Other |
|  | 9. Not member of any group |
| 216 | Are you a member of any health insurance scheme (formal or informal)? |
|  | 1. Yes |
|  | 2. No |
| 217 | How would you describe your involvement in the microcredit group? |
|  | 1. Not at all active |
|  | 2. Not very active |
|  | 3. Somewhat active |
|  | 4. Active |
|  | 5. Very active |
| 218 | How useful is the microcredit group in finding out about health matters? |
|  | 1. Not at all |
|  | 2. Useful |
|  | 3. Very useful |
| 219 | How would you describe your involvement in the mother's group? |
|  | 1. Not at all active |
|  | 2. Not very active |
|  | 3. Somewhat active |
|  | 4. Active |
|  | 5. Very active |

|  |  |
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| 220 | How useful is the mother's group in finding out about health matters? |
|  | 1. Not at all |
|  | 2. Useful |
|  | 3. Very useful |
| 221 | How would you describe your involvement in the self-help group? |
|  | 1. Not at all active |
|  | 2. Not very active |
|  | 3. Somewhat active |
|  | 4. Active |
|  | 5. Very active |
| 222 | How useful is the self-help group in finding out about health matters? |
|  | 1. Not at all |
|  | 2. Useful |
|  | 3. Very useful |
| 223 | How would you describe your involvement in the cooperative? |
|  | 1. Not at all active |
|  | 2. Not very active |
|  | 3. Somewhat active |
|  | 4. Active |
|  | 5. Very active |
| 224 | How useful is the cooperative in finding out about health matters? |
|  | 1. Not at all |
|  | 2. Useful |
|  | 3. Very useful |
| 225 | How would you describe your involvement in the club (s)? |
|  | 1. Not at all active |
|  | 2. Not very active |
|  | 3. Somewhat active |
|  | 4. Active |
|  | 5. Very active |
| 226 | How useful are the club (s) in finding out about health matters? |
|  | 1. Not at all |
|  | 2. Useful |
|  | 3. Very useful |
| 227 | How would you describe your involvement in the health support group? |
|  | 1. Not at all active |
|  | 2. Not very active |
|  | 3. Somewhat active |
|  | 4. Active |
|  | 5. Very active |

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| 228 | How useful is the health support group in finding out about health matters? |
|  | 1. Not at all |
|  | 2. Useful |
|  | 3. Very useful |
| 229 | How would you describe your involvement in the political party? |
|  | 1. Not at all active |
|  | 2. Not very active |
|  | 3. Somewhat active |
|  | 4. Active |
|  | 5. Very active |
| 230 | How useful is the political party in finding out about health matters? |
|  | 1. Not at all |
|  | 2. Useful |
|  | 3. Very useful |
| 231 | How would you describe your involvement in the other's group? |
|  | 1. Not at all active |
|  | 2. Not very active |
|  | 3. Somewhat active |
|  | 4. Active |
|  | 5. Very active |
| 232 | How useful is the other's in finding out about health matters? |
|  | 1. Not at all |
|  | 2. Useful |
|  | 3. Very useful |
| 233 | Would you allow us to call you if we need to clarify anything? |
|  | 1. Yes |
|  | 2. No |
| 234 | What is your name? |
|  |  |
| 235 | What is your phone number? |
|  |  |
| 236 | Describe how private the interview was |
|  | 1. Private (One to One) |
|  | 2. Private- Other family members (or good friends) present but did not contribute much |
|  | 3. Family- Other family members (or good friends) present who contributed a lot |
|  | 4. Public |
| 237 | Did this respondent tell you an interesting story? |
|  | 1. Yes |
|  | 2. No |

|  |  |
| --- | --- |
| 238 | What is the domain of interest? |
|  | 1. Use of ICTs for health information |
|  | 2. Use of internet services (especially Facebook, skype, chat) |
|  | 3. Household dynamics |
|  | 4. How things have changed |
|  | 5. Other (Please specify) |