**Questionnaire for businesses and households in Ayat**

**Interviewer introduction:** *‘Thank you for agreeing to take part in this survey. The purpose of the survey is to investigate how people living and working in the Ayat area understand the changes taking place in the area, and in the city of Addis Ababa as a whole. Please see the separate information sheet for more information on this research project.*

*Some of the questions in the questionnaire just require yes/no answers or choose something from a list, while others may ask you to provide a short explanation of your answer.’*

|  |  |
| --- | --- |
| Questionnaire Number:  For Office Use Only |  |

Respondent gives consent to participate?

|  |  |
| --- | --- |
| Yes |  |
| No (END INTERVIEW) |  |

Participant information sheet given to respondent?

|  |  |
| --- | --- |
| Yes |  |
| No |  |

|  |  |
| --- | --- |
| Interviewer: |  |
| Date: |  |

**1: Background information**

|  |  |
| --- | --- |
| **1.3 Nationality** |  |
| Ethiopian |  |
| Other *(Please specify):* |  |

|  |  |
| --- | --- |
| **1.1: Gender** |  |
| Female |  |
| Male |  |

|  |  |
| --- | --- |
| **1.2 Age** |  |
| 18-25 |  |
| 26-35 |  |
| 36-45 |  |
| 46-55 |  |
| 56-65 |  |
| Over 65 |  |

|  |  |
| --- | --- |
| **1.4 Approximate monthly personal income** *(total from all sources, including e.g. salary, wages, remittances, rent on properties owned, government support)* |  |
| Less than 500 ETB |  |
| 500- 1000 ETB |  |
| 1000-3000 ETB |  |
| 3000-5000 ETB |  |
| 5000-10,000 ETB |  |
| 10,000- 20,000 ETB |  |
| 20,000 – 50,000 ETB |  |
| More than 50,000 ETB |  |

|  |  |  |
| --- | --- | --- |
| **1.6: What is your primary occupation?** | **Tick just one box** | **Notes** |
| Work in shop/sales person |  |  |
| Street vendor |  |
| Construction worker |  |
| Transport worker |  |
| Factory worker |  |
| Domestic worker/cleaner/gardener/childminder |  |
| Employed in a private company |  | *Please specify what kind of company:* |
| Business owner |  | *Please specify type of business:* |
| Government employee |  | *Please specify unit of government and role:* |
| Housewife/househusband/unpaid work at home |  |  |
| Student |  |
| Unemployed |  |
| Other |  | *Please specify:* |

|  |  |  |
| --- | --- | --- |
| **1.7 What is your current employment status?** | **Tick just one box** | **Notes** |
| Self-employed and have no employees |  |  |
| Self-employed and have fewer than 3 employees |  |
| Self-employed and have more than 3 employees |  |
| Employed formally (have written contract and get payslip) |  |
| Employed informally (wages but no contract or payslip) but on a regular basis |  |
| Casual worker (do jobs when I get a job) |  |
| Unemployed and looking for work |  |
| Not working and not looking for work |  |

|  |  |  |
| --- | --- | --- |
| **1.8 Why are you in the Ayat area today?** | **Tick all that apply** | **Notes** |
| Because I work here |  |  |
| Because I live here |  |
| For shopping and/or leisure activities |  |
| To look for work |  |
| To visit friends or relatives |  |
| I am just passing through on the way to somewhere else |  |
| No particular reason |  |
| Other *(please specify)* |  |

**2: Working in Ayat**

|  |  |  |
| --- | --- | --- |
| **2.1 How often do you work in the Ayat area?** | **Tick just one box** | **Notes** |
| 6-7 days a week |  |  |
| 3-5 days a week |  |
| Fewer than 3 days a week |  |
| Only very occasionally |  |
| Never ***(move straight to Section 3*** |  |

|  |  |  |
| --- | --- | --- |
| **2.2 How long have you been working in this area?** | **Tick just one box** | **Notes** |
| More than 5 years |  |  |
| 3-5 years |  |
| 1-3 years |  |
| 6 months- 1 year |  |
| Less than 6 months |  |

|  |  |  |
| --- | --- | --- |
| **2.3 What is the main reason you decided to come here to work?** | **Tick all that apply** | **Notes** |
| I have always worked here |  |  |
| Because I live nearby |  |
| Because of new business opportunities arising from construction and development in the area |  |
| Because it is easy for me to get here |  |
| Because there are lots of people here (potential customers) |  |
| Because renting a commercial space/office is cheaper here than where I was before |  |
| I don’t know, I was just sent here by an employer |  |
| Other *(Please specify):* |  |

|  |  |  |
| --- | --- | --- |
| **2.4 Were you working here before the light railway opened?** | **Tick just one box** | **Notes** |
| Yes |  |  |
| No ***(skip to Question 2.6)*** |  |

|  |  |  |
| --- | --- | --- |
| **2.5. How do you think the light rail affected your work here? (Tick just one box)** | **Tick just one box** | **Notes** |
| It has improved my business very significantly |  |  |
| It has improved my business slightly |  |
| It has been bad for my business |  | *Please briefly explain why:* |
| It has been good for business but has made my working conditions more difficult |  | *Please briefly explain why: ­­­* |
| It has had no effect |  |  |
| I don’t know, because there have been so many other changes happening at the same time |  |

|  |  |  |
| --- | --- | --- |
| **2.6 How do you think the large amount of construction in the area is affecting your work here?** | **Tick just one box** | **Notes** |
| It has improved my business very significantly |  |  |
| It has improved my business slightly |  |  |
| It has been bad for my business |  | *Please explain why: ­­­* |
| It has been good for business but has made my working conditions more difficult |  | *Please explain why: ­­­* |
| It has had no effect |  |  |
| I don’t know |  |  |

|  |  |  |
| --- | --- | --- |
| **2.7 Are there any other aspects of this area and**  **how it has changing have significantly**  **affected your work here?** | **Tick just one box** | **Notes** |
| Yes |  | *If* ***yes*** *please provide a brief explanation:* |
| No |  |

**3. Living in Ayat**

|  |  |  |
| --- | --- | --- |
| **3.1 Do you live in the Ayat area?** | **Tick just one box** | **Notes** |
| Yes, all the time ***(proceed to question 3.2.)*** |  |  |
| Yes, some of the time ***(proceed to question 3.2)*** |  |
| No ***(go straight to section 4)*** |  | *If* ***no,*** *please state which area you live in:* |

|  |  |  |
| --- | --- | --- |
| **3.2. How long have you lived in the area?** | **Tick just one box** | **Notes** |
| More than 5 years |  |  |
| 3-5 years |  |
| 1-3 years |  |
| 6 months- 1 year |  |
| Less than 6 months |  |

|  |  |
| --- | --- |
| **3.3. Where did you live before moving here?** |  |

|  |  |  |
| --- | --- | --- |
| **3.4 What kind of house/apartment do you live in as your main dwelling?** | **Tick just one box** | **Notes** |
| A condominium apartment that I own |  |  |
| A condominium apartment that I rent from someone else |  |
| A flat or apartment that I own in a private apartment block |  |
| A flat or apartment that I rent in a private apartment block |  |
| A detached or semi-detached house that I own |  |
| A detached or semi-detached house that I rent |  |
| A detached or semi-detached house that I own in a private real estate development |  |
| A detached or semi-detached house that I rent in a private real estate development |  |
| A *kebele* house that I rent from the government |  |
| A *kebele* house that I rent from another individual |  |
| An informally constructed house that I own |  |
| An informally constructed house that I rent from someone else |  |
| As a guard in a small guard house within a compound or on the street |  |
| In a farmer’s house that I own |  |
| In a farmer’s house that I rent |  |
| Other *(please specify):* |  |

|  |  |  |
| --- | --- | --- |
| **3.5. What is the main reason that you moved to this area?** | **Tick all that apply** | **Notes** |
| I have always lived here |  |  |
| I was evicted from my home in the city centre by a landlord |  |
| I was removed from the city centre by government due to an urban renewal programme |  |
| I was awarded a condominium here through the lottery system |  |
| I moved here due to work opportunities |  |
| I moved here because I wanted to buy or rent real estate being developed here |  |
| I moved here because of the good transport connections |  |
| I moved here for family reasons |  |
| Other *(please specify):* |  |

|  |  |  |
| --- | --- | --- |
| **3.6 Were you living here before the light railway opened?** | **Tick just one box** | **Notes** |
| Yes |  |  |
| No ***(skip to question 3.8)*** |  |

|  |  |  |
| --- | --- | --- |
| **3.7 How do you think the light rail has affected living here?** | **Tick all that apply** | **Notes** |
| It is good for the area |  | *Please briefly explain why:* |
| It is bad for the area |  | *Please briefly explain why:* |
| It has had no effect |  |  |
| I don’t know, because there have been so many other changes happening at the same time |  |  |

|  |  |  |
| --- | --- | --- |
| **3.8 How do you think the large amount of construction in the area is affecting your life here?** | **Tick all that apply** | **Notes** |
| It is good for the area |  | *Please briefly explain why:* |
| It is bad for the area |  | *Please briefly explain why:* |
| It has had no effect |  |  |
| I don’t know |  |  |

**4. Transport to and from Ayat**

|  |  |  |
| --- | --- | --- |
| **4.1 How do you usually travel to the Ayat area?** | **Tick just one box** | **Notes** |
| On foot |  | *If you have ticked ‘a combination…’ please briefly describe the different steps in this journey* |
| By bus |  |
| By minibus (shared taxi) |  |
| By private vehicle |  |
| By special hire taxi |  |
| By company car |  |
| By light rail |  |
| By bajaj |  |
| By a combination of the above |  |

|  |  |  |
| --- | --- | --- |
| **4.2 How often do you use the Addis Ababa light rail service?** | **Tick just one box** | **Notes** |
| Most days |  |  |
| Several times a week |  |
| Occasionally (once a week or less) |  |
| I have used it in the past, but do not use it regularly |  |
| Never ***(skip to question 4.12)*** |  | *If ‘never’, please explain why:* |

|  |  |  |
| --- | --- | --- |
| **4.3 Do you usually use the light rail service usually when you come to the Ayat area?** | **Tick just one box** | **Notes** |
| Yes |  |  |
| No |  |  |

|  |  |  |
| --- | --- | --- |
| **4.4 Do you find the light rail service to be convenient?** | **Tick just one box** | **Notes** |
| Yes |  | *Please briefly explain why:* |
| No |  |

|  |  |  |
| --- | --- | --- |
| **4.5. What do you think of the price of this service?** | **Tick just one box** | **Notes** |
| Very cheap |  |  |
| Quite cheap |  |
| About right |  |
| Expensive |  |
| Very expensive |  |

|  |  |  |
| --- | --- | --- |
| **4.6 Do you think that the light rail service provides good value for money relative to other forms of transport?** | **Tick just one box** | **Notes** |
| Yes |  |  |
| No |  |  |

|  |  |  |
| --- | --- | --- |
| **4.7 Does the light rail help you to access any of the following?** | **Tick all that apply** | **Notes** |
| Health/medical clinics |  |  |
| Schools |  |  |
| Community facilities (e.g. libraries, parks, recreation facilities, religious facilities, crèches) |  |  |
| Work opportunities |  |  |
| Financial and banking services |  |  |
| Food shopping facilities |  |  |
| Social activities (e.g visiting friends and families, attending social events like funerals and weddings) |  |  |

|  |  |
| --- | --- |
| **4.8 How long does it take you to get here from where you live, using the light rail service?** |  |
| **4.9 How long does it take you to get here from where you live, using other forms of public transport?** |  |
| **4.10 Are there any advantages of the light rail service that you would like to comment on?** |  |
| **4.11 Are there any disadvantages of the light rail service that you would like to comment on?** |  |

|  |  |  |
| --- | --- | --- |
| **4.12 If you had to pick just ONE thing on this list, what do you think is the MOST URGENT transport need in Addis Ababa currently? (Please tick just one box** | **Tick just one box** | **Notes** |
| More buses |  |  |
| More minibus taxis |  |  |
| Better quality minibus taxis |  |  |
| Fewer minibus taxis |  |  |
| More private cars |  |  |
| Fewer private cars |  |  |
| More light rail lines |  |  |
| More/frequent trains on the light rail lines/ more carriages |  |  |
| Abolishing the existing light rail line |  |  |
| More Bajaj |  |  |
| Motorcycle taxis |  |  |
| bicycle lanes |  |  |
| Better quality buses |  |  |
| A dedicated bus lane (BRT) |  |  |
| Other *(please specify):* |  |  |

**5. Broader changes to the city in recent years**

|  |  |  |
| --- | --- | --- |
| **5.1 Addis Ababa is changing very rapidly. How would you describe the changes to the city in recent years?** | **Tick just one box** | ***Please briefly explain your answer*** |
| Mostly positive |  |  |
| Mostly negative |  |
| Some positive and some negative |  |

**5.2 Over the past five years, how much impact (positive or negative) have the following changes had on your life? *(Please rate each one with a number from 0-10. 0 = very strong NEGATIVE impact; 5 = neutral or no impact; 10 = very strong POSITIVE impact. So e.g. a score of 7 would be a fairly strong positive impact)***

***Please score all the changes listed below.***

|  |  |  |
| --- | --- | --- |
| **Change to the city** | **Score** | **Notes** |
| New roads |  |  |
| Introduction of light railway |  |
| Construction of condominium housing |  |
| Construction of private residential real estate |  |
| Construction of new commercial buildings |  |
| Increasing land prices |  |
| Creation of new jobs (e.g. through entrepreneurship schemes) |  |
| Opening of industrial parks in or near the city |  |
| Increased migration from other parts of Ethiopia |  |
| Increased numbers of foreigners in the city |  |
| Foreign investment |  |
| Investment from Ethiopian diaspora abroad |  |
| Growth of the city population |  |

**5.2 Do you think the following services have got better or worse over the past 5 years, in the area where you live? *(Please rate each one from 0 - 10. 0 = service has got much WORSE; 5 = neutral or no change; 10 = service has got much BETTER. So a score of e.g. 3 would mean the service has got a bit worse.***

|  |  |  |
| --- | --- | --- |
| **Urban services in your area** | **Score** | **Notes** |
| Water provision |  |  |
| Waste collection |  |
| Sanitation |  |
| Drainage |  |
| Electricity |  |
| Primary education |  |
| Secondary education |  |
| Healthcare |  |
| Transport provision |  |
| Pavements and street lighting |  |
| Financial and banking services |  |
| Communications services (e.g. access to internet) |  |
| Food shopping facilities |  |
| Safety and security |  |
| Access to parks/green space |  |

|  |
| --- |
| **5.3 Is there anything else you want to comment on regarding how the city is changing?** |
|  |

**6. Attitudes to international support for Addis Ababa’s development**

|  |
| --- |
| **6.1 Ethiopia receives a lot of assistance, investment and support from other countries. Which countries do you think are the most important in affecting the development of Addis Ababa as a city?** |
|  |

**6.2 How would you rate the following international actors in terms of their influence on the development of Addis Ababa? *(Please rate each one with a number from 0-10. 0 would be a very NEGATIVE influence, 5 would be neutral/don’t know, and 10 a very POSITIVE influence).***

|  |  |  |
| --- | --- | --- |
| **International actor** | **Score** | **Why? (optional)** |
| China |  |  |
| Ethiopians living overseas (diaspora) |  |
| Eritrea |  |
| Germany |  |
| Kenya |  |
| India |  |
| Japan |  |
| Somalia |  |
| South Africa |  |
| The UK |  |
| The United Nations |  |
| The USA |  |
| The World Bank |  |

|  |  |  |
| --- | --- | --- |
| **6.3 Are there any other countries/ international actors not listed above that you think are having a particularly significant influence?** | **Tick just one box** | **Notes** |
| Yes |  | *If yes, please say* ***who*** *and the* ***kind of influence*** *you think they are having:* |
| No |  |

**6.4 What kinds of foreign engagement and assistance do you think most helpful for the city’s development? *(Rate each one with a number from 0-10. 0 would be a very NEGATIVE form of foreign engagement, 5 would be neutral/don’t know, and 10 a very POSITIVE form of foreign engagement).***

|  |  |  |
| --- | --- | --- |
| **Type of foreign engagement** | **Score** | **Notes** |
| Investment in infrastructure such as roads and railways |  |  |
| Support for public services such as education and healthcare |  |
| Investment in manufacturing industry |  |
| Support for civil society (community groups, media, churches and mosques) |  |
| Investment in commercial buildings |  |
| Investment in residential real estate |  |
| Support to political parties |  |
| Support for environmental conservation |  |
| Support for security services |  |

|  |  |  |
| --- | --- | --- |
| **6.5 China is often seen as having a particularly strong influence in Ethiopia, and in the city of Addis Ababa. Do you think its influence is largely positive or negative?** | **Tick just one box** | **Notes** |
| Positive |  | *Please explain your answer:* |
| Negative |  |
| Some aspects positive, some negative |  |
| Don’t know |  |

|  |  |  |
| --- | --- | --- |
| **6.6 What do you think is the most common reason that Chinese people come to Addis Ababa?** | **Tick just one box** | **Notes** |
| To work in Chinese companies that are extending their activities in Ethiopia |  |  |
| To start up new companies in partnership with Ethiopians |  |
| To work as contractors in the construction sector |  |
| To buy land |  |
| For tourism |  |  |

**6.7 Which of these countries would you say is the most similar to Ethiopia in terms of its culture? *(Please rate each one with a number from 0-10. 0 would be a very different culture, and 10 a very similar one).***

|  |  |  |
| --- | --- | --- |
| **Country** | **Score** | **Why? (optional)** |
| China |  |  |
| Germany |  |
| India |  |
| Japan |  |
| Kenya |  |
| South Africa |  |
| The USA |  |