





### **SME Survey 2016: Consent Form [Interviewer Copy]**

#### **The research**

We are conducting research to explore the economic impacts of climate variability on businesses in Botswana, Zambia and Kenya.

The aim of this survey is to gather information and opinions about the way in which climate variability impacts businesses such as yours. During this survey you will be asked a variety of questions about your business and about your experience of climate variability.

#### **Your role within the study**

The information you provide during the course of this interview will be treated as strictly confidential and will be anonymised. Neither your name, nor the name of your business, will be used in any document based on this survey.

You are free to discontinue the survey at any time and you are free to decline to answer any question on the survey.

If at any point during the survey you wish to take a break, please just let the interviewer know.

#### **Contact Us**

In Zambia the study is being overseen by a team of three researchers comprising Mr Mukelabai Ndiyo (0977430928) and Mr Mubita Nyambe of the University of Barotseland in Mongu and Dr Kate Gannon (+447725558583) from the Grantham Research Institute on Climate Change and the Environment (London School of Economics). Should you have any questions, or if you require more information about this research, please do not hesitate to contact us.

Please sign below to confirm you have understood the above information and you are happy to participate in this survey. Your assistance with this research is greatly appreciated.

Signed \_\_\_\_\_

Print name: \_\_\_\_\_

Date: \_\_\_\_\_

## Section C: SME identifiers

**C01:** What is your main business?

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C02	C03	C04
		<i>Ask if C03 = 1</i>
Year business was formed:	Is your business currently registered?	With which regulatory body(ies) are you registered?
<i>Year [If business has been open less than a year, please state the month the business opened]</i>	1= Yes 2= No => <i>If 'no' go to C05</i>	1= PACRA 2= Department of Cooperatives 3= Registrar of Societies 4= Other Specify
C02	C03	C04

C05	C06	C07	C08	C09	C10
				<i>Ask if C08 = &gt;0</i>	
Total number of current permanent employees	Of this number how many are <b>Male</b>	Of this number how many are <b>Female</b>	Total number of seasonal or temporary employees currently employed	Of this number how many are <b>Male</b>	Of this number how many are <b>Female</b>
<i>Number</i>	<i>Number</i>	<i>Number</i>	<i>Number</i>	<i>Number</i>	<i>Number</i>
C05	C06	C07	C08	C09	C10

*Permanent employees are those who have been working for the company for 12 months, or are expected to be working for the company for 12 months*

## Section D: Obstacles to Business Operations

I would now like to discuss the various obstacles that your business faces.

Using the response options on card 1, to what degree is << each obstacle >> an obstacle to the current operations of your business?

*[ENUM: Circle one for each obstacle on the list or place 'X' in box. If respondent is illiterate, ask respondent 'how much is <<each obstacle>> an obstacle to business on a scale of 0-4']*.

Obstacle						(Spontaneous)	
	No Obstacle	Minor obstacle	Moderate obstacle	Major obstacle	Very severe obstacle	Don't know	Does not apply
D01: Access to finance	0	1	2	3	4		
D02: Access to land	0	1	2	3	4		
D03: Access to appropriate technology and facilities	0	1	2	3	4		
D04: An inadequately educated/under-skilled workforce	0	1	2	3	4		
D05: Business licensing & permits	0	1	2	3	4		
D06: Corruption	0	1	2	3	4		
D07: Crime theft and disorder	0	1	2	3	4		
D08: Customs and trade regulations	0	1	2	3	4		
D09: Electricity	0	1	2	3	4		
D10: Flooding	0	1	2	3	4		
D11: Other climate hazards (excluding flooding)	0	1	2	3	4		
D12: Political instability	0	1	2	3	4		
D13: Practices of competitors in the informal sector	0	1	2	3	4		
D14: Tax administration	0	1	2	3	4		
D15: Tax rates	0	1	2	3	4		
D16: Transport	0	1	2	3	4		
D17: Waste collection/disposal	0	1	2	3	4		
D18: Water supply disruption	0	1	2	3	4		

## Section E: Business electricity usage

E01	E02
Does your business use electricity?	Is this business connected to the electricity grid?
1= Yes 2= No => <i>If 'no' go to section J</i>	1= Yes => <i>If 'yes' go to E07</i> 2= No => <i>If 'no' complete E03-E06, then go to section J</i>
<b>E01</b>	<b>E02</b>

E03	E04	E05	E06
----- Ask if E02 = 2 ----- -			
Using the options on <b>card 2</b> , what other sources of energy does your business use?	Using the options on <b>card 3</b> , why is your business not connected to the grid?	Do you plan to connect to the grid in future?	Please explain why/why not:
1= Petroleum based fuels (e.g. gasoline/ diesel for use in a generator) 2 = Coal 3 = Wood fuel (e.g. firewood/charcoal) 4= Liquefied Petroleum Gas (LPG) 5= Bagasse or other form of biofuel 6 = Solar power 7 = Wind power 8 = Manual labour 9= Other energy source (please specify) <i>[please record all that apply]</i>	1= National Grid is too expensive 2= National Grid's supply is too unreliable 3= SME is located too far from the grid 4 = Other (please specify)  <i>[please record all that apply]</i>	1=Yes 2=No	
<b>E03</b>	<b>E04</b>	<b>E05</b>	
			<b>Now go to SECTION J</b>

E07	E08	E09	E10	E11
Over the last 12 months did your business experience power outages?	Using the options on <b>card 4</b> , over the last 12 months how many times in a typical month did this business experience power outages?	Over the last 12 months, how long did power outages last on average?	In the last 12 months, during which month did your business experience the worst electricity supply disruption?	Please estimate the longest duration power outage that your business has experienced over the last 12 months?
1= Yes 2= No => <i>If 'no' go to section J</i>	1= Less than once a month 2= 1-5 times/month 3= 6-10 times/month 4= 11-15 times/month 5= 15+ times/month, but not everyday 6= Everyday	Days: Hours: Minutes	Month, Year	Days: Hours: Minutes
E07	E08	E09	E10	E11

E12	Which of the activities on <b>card 5</b> does your business use electricity for? <i>[Please tick all that apply]</i>	1 - Heat (e.g. welding, heating, water)	E12-1	
		2 - Communications and IT	E12-2	
		3 - Lighting	E12-3	
		4 - Equipment and other motive power	E12-4	
		5 - Water pumping	E12-5	
		6 - Cooling	E12-6	
		7 - Other (please specify: _____	E08-7	

E13	Which of the activities on <b>card 5</b> is the most important use of electricity for your business? <i>[Please tick only one]</i>	1 - Heat (e.g. welding, heating, water)	E13-1	
		2 - Communications and IT	E13-2	
		3 - Lighting	E13-3	
		4 - Equipment and other motive power	E13-4	
		5 - Water pumping	E13-5	
		6 - Cooling	E13-6	
		7 - Other (please specify: _____	E13-7	

***[ENUM: fill out this page with respondent so they can see and reflect upon the time-series being developed. Place a cross (X) in the intersection between the month and the severity of the outage]***

**E14:** We'd like to understand how your business' experience of power outages has changed over time. Using the options available on the table below during which months do you feel you experienced the most severe power outages?

4 - Very severe power outages												
3 - Severe power outages												
2 - Moderate power outages												
1 - Mild power outages												
0 - No power outages												
	August 2015	September 2015	October 2015	November 2015	December 2015	January 2016	February 2016	March 2016	April 2016	May 2016	June 2016	July 2016

**ENUM: Place a cross (X) in the intersection between the power outage experience and degree of agreement**

We'd like to compare your experience of power outages over the last 12 months, with your experience of power outages at previous times. Using the options on card 6 please state how much you agree with the following statements:

		1 - Strongly disagree	2 - Disagree	3 - Neither agree nor disagree	4 - Agree	5 - Strongly agree	DECLINED UNSURE or N/A
E15	Over the last 12 months my business has experienced more regular power outages than is usual.						
E16	Over the last 12 months the power outages that my business has experienced have generally lasted longer than is usual.						

#### Section F: Business impacts of power outages

F01	F02	F03	F04	F05
	----- Ask if F01 = 1 -----			
In the last 12 months have business operations/ production processes been halted as a result of power outages?	Using the options on <b>card 4</b> , how many days in a typical month have business operations or production processes been halted as a result of power outages?	Please estimate how long operations were halted on average	Using the options on <b>card 7</b> , do times of power outage have any impact on your business' productivity?	In the last 12 months have power outages caused any damage to your business inventory or resulted in any other losses of business assets?
1=Yes 2= No => If no go to <b>F04</b>	1= Less than once a month 2= 1-5 times/month 3= 6-10 times/month 4= 11-15 times/month 5= 15+ times/month, but not everyday 6= Everyday	Days:Hours:Minutes	1= Productivity decreases at times of power outage 2= Productivity increases at times of power outage 3= Power outages have no impact on productivity	1= Yes 2= No
F01	F02	F03	F04	F05



F06	F07	F08
	<i>Ask if F06 = 1</i>	
In the last 12 months have you been unable to fulfill any obligations to customers or any customer orders as a result of power outages?	Do you believe that this has resulted in any permanent loss of customers or business?	Using the options on <b>card 8</b> , please tell me whether you believe that power outages over the last 12 months have in anyway affected demand for your commodity(ies), service(s), product(s) or crop(s)?
1= Yes 2= No => <i>If no go to F08</i>	1= Yes 2= No	1 = Demand has decreased as a result of power shortages 2 = Demand has increased as a result of power shortages 3 = Power shortages have had no impact on demand
F06	F07	F08

F09	F10	F11
	<i>Ask if F09 = 1</i>	<i>Ask if F10 = 1</i>
Do you think any of your suppliers have also been affected by power outages?	Has this had any consequences for your business?	Using the options on <b>card 9</b> , please specify the consequences your business has experienced as a result of suppliers' power outages
1= Yes 2= No => <i>If no go to F12</i>	1= Yes 2= No => <i>If no go to F12</i>	1 = Supplier has been unable to supply sufficient raw materials or goods or has been delayed supplying raw materials or goods 2 = Supplier's prices have increased 3 = Supplier has switched to a different commodity, product or crop 4 = Supplier has gone out of business 5 = Supplier has relocated its facilities to cope with power outages 6 = Other (please specify) <i>[Please record all that apply]</i>
F09	F10	F11

Please tell me if the following statements, printed on **card 10** are true or false in relation to your business:

F12	F13	F14
STATEMENT 1: My business <b>has already reduced</b> its total number of employees due to power outages	STATEMENT 2: My business <b>might reduce</b> its workforce in the future if power outages continue.	STATEMENT 3: My business has reduced employees <b>hours of work</b> as a result of power outages
1=True 2=False	1=True 2=False	1=True 2=False
F12	F13	F14

F15	F16	F17
	<b>Ask if F15 = 1</b>	
STATEMENT 4 – At times of power outage my business has temporarily dismissed employees or sent employees home early	Were employees paid for this time?	STATEMENT 5 – Power outages are a factor preventing my business from hiring new employees
1= True 2= False = <b>If 'false' go to F17</b>	1= Yes 2= No 3=Sometimes	1= True 2= False
F15	F16	F17

F18	F19	F20
STATEMENT 6 – Power outages have had no impact on the number of employees in my business	STATEMENT 7 - My <b>business is considering taking on</b> extra employees in response to power outages	STATEMENT 8 - My business <b>has already taken on</b> extra employees in response to power outages
1= True 2= False	1= True 2= False	1= True 2= False
F18	F19	F20

F21	F22	F23
		<b>Ask if F22 = 1</b>
Do you feel your business is at risk of closing down as a result of power outages?	Apart from those we have discussed already, has your business experienced any other (positive or negative) impacts of power outages over the last 12 months?	Please specify:
1= Yes 2= No	1= Yes 2= No	
F21	F22	

## Section G: Coping with power outages

**When there is no power on the grid, does your business rely on any of the alternative sources of energy listed on card 2?**

G01	G02	G03	G04	G05	G06	G07	G08	G09
Petroleum based fuels (e.g. diesel for generator)	Coal	Wood fuel (e.g. firewood/charcoal)	Liquefied Petroleum Gas (LPG)	Bagasse (from sugar cane) or other form of biofuel	Solar power	Wind power	Manual labour	Other energy source ( <i>please specify</i> )
1 = Yes 2 = No	1 = Yes 2 = No	1 = Yes 2 = No	1 = Yes 2 = No	1 = Yes 2 = No	1 = Yes 2 = No	1 = Yes 2 = No	1 = Yes 2 = No	1 = Yes 2 = No
G01	G02	G03	G04	G05	G06	G07	G08	G09

G10	G11	G12	G13
	----- Ask if G10 = 1 -----		
Does your business have access to a generator?	Is this generator private or shared?	What fuel type does your generator use?	Approximately what percentage of your businesses electricity comes from a generator?
1 = Yes 2 = No => If 'no' go to <b>G14</b>	1 = Private 2 = Shared	1 = Diesel 2 = Liquefied Petroleum Gas (LPG) 3 = Biodiesel 4 = A combination of these fuels 5 = Other ( <i>please specify</i> )	<i>Estimated percentage</i>
G10	G11	G12	G13

G14	G15	G16
	----- Ask if G14 = 1 -----	
Apart from electricity from the grid, or from a generator, does your business have access to any other form of electricity (e.g. from solar power)?	Please specify:	Approximately what percentage of your businesses electricity comes from this/these alternative source(s)?
1 = Yes 2 = No => If 'no' go to <b>G17</b>		<i>Estimated percentage</i>
G14		G16

G17	G18	G19	G20
Has your business <b>reduced its business hours</b> , or hours of operation, to cope with power outages over the last 12 months?	Has your business <b>adjusted its business hours</b> , or hours of operation, to cope with power outages over the last 12 months?	Has your business taken out a <b>LOAN</b> to cope with power outages over the last 12 months? <i>[Loan may come in various forms including finance/lease]</i>	Has your business taken out <b>INSURANCE</b> to cope with power outages over the last 12 months?
1= Yes 2= No	1= Yes 2= No	1= Yes 2= No	1= Yes 2= No
G17	G18	G19	G20

G21	G22	G23
	<i>Ask if G21 = 1</i>	
Has your business sold assets to cope with power outages over the last 12 months?	Did you sell assets at a lower price to cope with power outages over the last 12 months??	Has your business mortgaged/rented out assets to cope with power outages over the last 12 months?
1= Yes 2= No => <i>If 'no' go to G23</i>	1= Yes 2= No	1= Yes 2= No
G21	G22	G23

G24	G25	G26
Has your business switched to a <b>different</b> product, service, commodity or crop to cope with power outages over the last 12 months?	Has your business started trading or farming an <b>additional</b> commodity, service, product or crop to cope with power outages over the last 12 months?	Has your business relocated any facilities or assets to cope with power outages over the last 12 months?
1= Yes 2= No	1= Yes 2= No	1= Yes 2= No
G24	G25	G26

G27	G28	G29	G30
	<i>Ask if G27 = 1</i>		<i>Ask if G29 = 1</i>
Has your business adopted any new technologies or upgraded infrastructure, equipment or other company assets to cope with power outages over the last 12 months?	Please specify:	Has your business collaborated with any other businesses to cope with power outages over the last 12 months?	Please specify:
1= Yes 2= No=> <i>If 'no' go to G29</i>		1= Yes 2= No=> <i>If 'no' go to G31</i>	
G27		G29	

G31	G32	G33	G34
	<b>Ask if G31 = 1</b>		<b>Ask if G33 = 1</b>
In the last 12 months have power outages influenced your business investment decisions?	Please specify:	In the last 12 months has your business received or accessed any support to deal with the impacts of power outages?	Using the options listed on <b>card 11</b> , from whom did you receive support? (please state all that apply)
1= Yes 2= No => If 'no' go to <b>G33</b>		1= Yes 2= No => If 'no' go to <b>G35</b>	1 = From national government 2 = From local county/ local administration 3 = From NGOs or from other international institutions? (e.g. World Bank) 4 = From electricity provider 5 = From industry associations 6 = From other businesses 7 = From family and friends 8 = From others (please specify)
<b>G31</b>		<b>G33</b>	<b>G34</b>

G35	G36
	<b>Ask if G35 = 1</b>
Has your business taken any steps to reduce its own total electricity requirements and consumption?	Using the options on <b>card 12</b> , which steps has your business taken to reduce its own electricity consumption?
1= Yes 2= No => If 'no' go to <b>G37</b>	1= My business has switched to more energy efficient equipment or lighting 2= My business turns equipment or lights off when they are not in use 3= My business has installed timers to power lighting or equipment only when needed 4= My business has switched to a different commodity, service, product or crop that requires less electricity 5= Other (please specify) <b>[Please record all that apply]</b>
<b>G35</b>	<b>G36</b>

G37
Has your business taken any other steps not yet mentioned to cope with power outages over the last 12 months? If so please specify:

## Section H: Cost of power outages to business

<b>H01</b>
Using the options on <b>card 13</b> , have power outages had any impact on the price of your commodity, service, product or crop?
1= The price I sell at has decreased as a result of power outages 2 = The price I sell at has increased as a result of power outages 3 = Power outages have had no effect on my price of sale 4 = Other (please specify)
<b>H01</b>

**ENUM:** *Place a cross (X) in the intersection between the power outage experience and degree of agreement*

Using the options on **card 6**, please state how much you agree with the following statements:

		1 - Strongly disagree	2 - Disagree	3 - Neither agree nor disagree	4 - Agree	5 - Strongly agree	DECLINED UNSURE or N/A
<b>H02</b>	The <b>losses</b> my business has experienced as a result of power outages have been higher over the last 12 months than is usual.						
<b>H03</b>	Over the last 12 months my business has experienced <b>lower annual profits</b> as a result of power outages						

<b>H04</b>	<i>Ask if H03 = 4 or 5</i>	By what percentage do you believe your annual profits have decreased as a result of load shedding?	Percentage	<b>H04</b>	
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## Section I Awareness and learning

<b>I01</b>	<b>I02</b>	<b>I03</b>
	<i>Interviewer – only ask I02/I03 if respondent did not reference El Niño already in response to I01. If already referenced El Niño, go to I04.</i>	
Why do you think power outages in Zambia have been particularly bad over the past 12 months? <i>[Interviewer, if respondent does not mention drought, load shedding or El Niño of own accord, when respondent has finished answering prompt once more – “Are there any other reasons why you think power outages in Zambia have been particularly bad over the past 12 months?”]</i>	Are you aware of the El Niño weather phenomenon?	Are you aware that an El Niño weather event occurred recently?
	1= Yes 2= No => If ‘no’ go to <b>I08</b>	1= Yes 2= No => If ‘no’ go to <b>I08</b>
	<b>I02</b>	<b>I03</b>

I04	I05	I06	I07
----- Ask if I03 = 1 -----			
When did you first hear that the recent El Niño was expected or occurring?	Using the options on <b>card 14</b> , from where did you receive the information that an El Niño was expected or occurring?	Upon learning that El Niño was expected or occurring, did your business make any different decisions to cope with its impacts?	Ask if I06 = 1 Please specify:
Approximate Month, Year	Option from card 14 [Please record all that apply]	1= Yes 2= No => If 'no' go to I08	
I04	I05	I06	

I08
Did you receive warning that a general trend towards more severe power outages was anticipated over the last 12 months?
1 = Yes => If 'yes' answer questions I09-I12, then go to question I15 2 = No => If 'no' go to I13
I08

I09	I10	I11	I12
----- Ask if I08 = 1 -----			
When did you first receive this warning?	Using the options on <b>card 14</b> , from where did you receive this warning?	Did receiving advance warning (that more severe power outages were anticipated) help your business to plan for power outages?	Please explain/give an example:
Month, year	Option from card 14 [Please record all that apply]	1 = Yes 2 = No	
I09	I10	I11	
			Now go to I15

I13	I14
----- Ask if I08 = 2 -----	
Do you think that if you had received advance warning (that more severe power outages were anticipated), it would have helped your business to plan for power outages?	Please explain/give an example:
1=Yes 2=No	
I13	

I15	I16	I17	I18
	<i>Ask if I15 = 1</i>		<i>Ask if I17 = 1</i>
Did your business consult a load shedding timetable?	What percentage of the time did the power outages that your business experienced follow this timetable?	Did you receive advanced notice of power outage events from any other sources?	Using the options on <b>card 14</b> , please specify from where:
1= Yes, 2= No => <i>If 'no' go to I17</i>	Percentage (%)	1= Yes 2= No => <i>If 'no' go to I19</i>	<i>Option from card 14</i> <i>[Please record all that apply]</i>
I15	I16	I17	I18

If the same frequency and intensity of power outages was forecast to occur again in five years' time, can you tell me which of the strategies listed on **card 15** your business would be most likely to implement (*please select up to three*).

*[Enum: Allow respondent to select strategies (I19a, I20a and I21a) first and record these, before probing through follow on question (I19b, I20b and I21b)]*

I19a	I19b
1 <sup>st</sup> strategy chosen	Using the options listed on <b>card 16</b> , do you foresee your business facing any obstacles to implementing this strategy?
<i>Number from card 15</i> <i>[if other please specify]</i>	<i>Number from card 16</i> <i>[Please record all that apply]</i>
STR01	OBS01

I20a	I20b
2 <sup>nd</sup> strategy chosen	Using the options listed on <b>card 16</b> , do you foresee your business facing any obstacles to implementing this strategy?
<i>Number from card 15</i> <i>[if other please specify]</i>	<i>Number from card 16</i> <i>[Please record all that apply]</i>

I21a	I21b
3 <sup>rd</sup> strategy chosen	Using the options listed on <b>card 16</b> , do you foresee your business facing any obstacles to implementing this strategy?
<i>Number from card 15</i> <i>[if other please specify]</i>	<i>Number from card 16</i> <i>[Please record all that apply]</i>



## Section J: Water shortages and floods.

To conclude this survey I would like to just very briefly ask you about your businesses experiences of water shortages and flooding.

### Water shortages:

J01	J02	J03	J04	J05
	<i>Ask if J01 = 1</i>	<i>----- Ask if J02 = 1 -----</i>		
Does your business have a piped water supply?	Over the last 12 months did your business experience insufficient water supply for its activities (either because your water supply was completely cut off or because of decreased water pressure)?	Using the options on <b>card 4</b> , over the last 12 months how many times in a typical month did your business experience insufficient water supply?	How long did these episodes of insufficient water supply last on average?	In the last 12 months, what was the worst month for your business' experience of water supply disruption?
1= Yes, 2= No => <i>If 'no' go to J09</i>	1= Yes, 2= No => <i>If 'no' go to J09</i>	1= Less than once a month 2= 1-5 times/month 3= 6-10 times/month 4= 11-15 times/month 5= 15+ times/month, but not everyday 6= Everyday	Days:Hours:Minutes	Month, Year
J01	J02	J03	J04	J05

We'd like to compare your experience of water shortages over the last 12 months, with your experience of water shortages at previous times. Using the options on **card 6**, please state how much you agree with the following statement:

		1 - Strongly disagree	2 - Disagree	3 - Neither agree nor disagree	4 - Agree	5 - Strongly agree	DECLINED UNSURE or N/A
<b>J06</b>	Over the last 12 months my business has experienced more severe episodes of insufficient water supply than is typical.						

J07	J08
Has your business adopted any of the strategies listed on <b>card 17</b> to cope with insufficient water supply over the last 12 months? If so please specify:	Using the options on <b>card 17</b> , what action(s), coping strategy(ies) or form(s) of support would best help your business to cope with the impacts of insufficient water supply in the future?
<i>Number from card 17, [if 'other' please specify and please record all that apply]</i>	<i>Number from card 17, [if 'other' please specify and please select up to three]</i>
J07	J08

**Flooding:**

J09	J10	J11	J12
----- Ask if J09 = 1 -----			
Over the last 12 months, has your business been impacted by flooding	Over the last 12 months, how many incidents of flooding did this business experience?	On average how long did each incident of flooding last?	In the last 12 months, what was the worst month for your business' experience of flooding?
1= Yes, 2= No => <i>If no, go to J16</i>	<i>Number of incidents</i>	<i>Days, hours</i>	<i>Month, Year</i>
J09	J10	J11	J12

Using the options on card 6 please state how much you agree with the following statement:

		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	DECLINED UNSURE or N/A
J13	Over the last 12 months, my business has experienced more severe flooding than is typical.						

J14	J15
Has your business adopted any of the strategies listed on <b>card 18</b> to cope with flooding over the last 12 months? If so please specify:	Using the options on <b>card 18</b> , what action(s), coping strategy(ies) or form(s) of support would best help your business to cope with the impacts of flooding in future?
<i>Number from card 18, [if 'other' please specify and please record all that apply]</i>	<i>Number from card 18, [if 'other' please specify and please select up to three]</i>
J14	J15

J16	Would you consider allowing us to contact you again for a short follow up survey, as we track the ongoing impacts of power outages in Zambia?	1= Yes, 2= No	J16	
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**SURVEY ENDS HERE**

**THANK YOU VERY MUCH FOR YOUR TIME AND YOUR COOPERATION**

**FOR ENUMERATORS: PLEASE ANSWER AT THE END OF THE SURVEY**

Could you please estimate the respondent's age	<b>1)</b> Under 25 <b>2)</b> 26-39 <b>3)</b> 40-59 <b>4)</b> 60+	
It is my perception that the responses to the questions regarding opinions and perceptions are -	<b>1)</b> Truthful <b>2)</b> Somewhat truthful <b>3)</b> Not truthful	
It is my perception that the responses to the questions regarding figures (e.g., business losses; employment numbers) are –	<b>1)</b> Taken directly from establishment records <b>2)</b> Estimated with some precision <b>3)</b> Arbitrary and unreliable numbers <b>4)</b> In some cases taken from the book and in other cases estimated	
Regarding the suitability of the respondent for further participation, it is my perception that –	<b>1)</b> They were highly engaged with the research process and would make an ideal candidate for further participation <b>2)</b> They were well engaged with the research process and would make a good candidate for further participation <b>3)</b> They were somewhat engaged with the research process and could potentially be approached for further participation <b>4)</b> They were less engaged with the research process than would be ideal for further participation	
Any further comments:		

**Enumerators, please use this page to offer us some researcher reflections about the survey. E.g. please elaborate on any notes annotated in the margins of this survey. Please offer context to help us to understand the business' experience**

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