

Kenya SME Survey: Supporting Documents

Card 1

0 – No obstacle to my business

1 – Minor obstacle to my business

2 – Moderate obstacle to my business

3 – Major obstacle to my business

4 – Very severe obstacle to my business

Card 2

1 – Strongly disagree

2 – Disagree

3 – Neither agree nor disagree

4 - Agree

5 – Strongly agree

Card 3

1 – My business' productivity decreases at times of flooding
--

2 – My business' productivity increases at times of flooding
--

3 – Flooding has no impact on my business' productivity

Card 4

1 - Less than once a month

2 - 1-5 times/month

3 - 6-10 times/month

4 - 11-15 times/month

5 - 15+ times/month, but not everyday

6 - Everyday

Card 5

1 – Demand has decreased as a result of flooding

2 – Demand has increased as a result of flooding

3 – Flooding has had no impact on demand

Card 6

1 - Supplier has been unable to supply sufficient raw materials or goods or has been delayed supplying raw materials or goods

2 - Supplier's prices have increased

3 - Supplier has switched to a different commodity, product or crop

4 - Supplier has gone out of business

5 - Supplier has relocated its facilities as a result of flooding

6 - Other (*please specify*)

Card 7

	True/False
Statement 1 – My business has already reduced its total number of employees due to flooding.	
Statement 2 – My business might reduce its workforce in the future if flooding continues.	
Statement 3 – My business has reduced employees hours of work as a result of flooding	
Statement 4 – At times of flooding my business has temporarily dismissed employees or sent employees home early	
Statement 5 – Flooding is a factor preventing my business from hiring new employees	
Statement 6 – Flooding has had no impact on the number of employees in my business	
Statement 7 – My business is considering taking on extra employees in response to flooding	
Statement 8 – My business has already taken on extra employees in response to flooding	

Card 8

1 - From national government
2 - From local government
3 - From NGOs or from other international institutions (e.g. World Bank)
4 - From water provider
5 - From industry associations
6 - From other businesses
7 - From family and friends
8 - From others (<i>please specify</i>)

Card 9

1 - Used reserve water tanks
2 - Used water from rainwater harvesting or other recycled water
3 - Purchased bottled water/used water cooler or water dispenser
4 - Used bulk water delivery / water bowring / water trucking service
5 - Used water from own well / borehole
6 - Practiced water rationing
7 - Reduced or adjusted hours of operation
8 - Started trading a different, or an additional, service, commodity, good or crop
9 - Other (<i>please specify</i>)

Card 10

1 - Used a generator
2 - Used other alternative sources of electricity (<i>please specify</i>)
3 - Relied on manual labour
4 - Reduced or adjusted hours of operation
5 - Start trading a different, or an additional, service, commodity, good or crop
6 - Other (<i>please specify</i>)

Card 11

1 - The price that I sell at has decreased as a result of flooding
2 - The price that I sell at has increased as a result of flooding
3 - Flooding has had no effect on my price of sale
4 - Other (<i>please specify</i>)

Card 12

1 - Government TV station
2 - Non-government TV station
3 - Government radio station
4 - Non-government radio station
5 - SMS cellphone
6 - Newspapers
7 - Kenya Meteorology Department
8 - Social media
9 - (Other) internet news source
10 - Word of mouth
11 - Other (please specify)

Card 13

1 – Invest in sandbags, flood guards, new walls or other flood defences
2 – Keep ditches and drains clean to reduce blockages
3 – Install non-return valves on drains
4 – Purchase water pumps
5 – Move assets or possessions from a ground floor area
6 – Vacate premises, or parts of premises
7 – Change business premises physical structure (e.g. installing concrete floors, replacing plasterboard with plaster)
8 – Move power sockets or large electrical appliances
9 – Secure alternative water source(s)
10 – Secure alternative energy source(s)
11 – Reduce employee numbers
12 – Increase employee numbers
13 – Reduce hours of operation
14 – Adjust hours of operation
15 – Take out a loan
16 – Take out insurance
17 – Sold assets
18 – Mortgage/rent assets
19 – Switch to a different commodity, good or crop
20 – Start trading or farming an additional commodity, good or crop
21 – Adopt new technologies or upgrade infrastructure/equipment
22 – Relocate facilities or assets
23 – Collaborate with other businesses
24 – Other (please specify)

Card 14

1 – Financial barriers (e.g. cost, access to finance)
2 – Access to land
3 – Access to technology or facilities
4 – An inadequately educated/under-skilled workforce
5 – Time
6 – Transportation and logistics
7 – Cultural and social barriers
8 - Corruption
9 – Lack of knowledge to implement strategy
10 - Lack of confidence to implement strategy
11 - Other barriers (<i>please specify</i>)

Card 15

1 – Invest in a water storage tank / jojo
2 – Implement rainwater harvesting
3 – Develop system for recycling water
4 – Purchase bottled water / water dispenser / water cooler
5 – Use bulk water delivery / water bowring / water trucking service
6 – Acquire own borehole / well
7 – Implement water rationing measures
8 – Reduce employee numbers
9 – Increase employee numbers
10 – Reduce hours of operation
11 – Adjust hours of operation
12 – Take out a loan
13 – Take out insurance
14 – Sell assets
15 – Mortgage / rent assets
16 – Switch to a different service, commodity, good or crop
17 – Start trading or farming an additional service, commodity, good or crop
18 – Adopt new technologies or upgraded infrastructure / equipment
19 – Relocate facilities or assets
20 – Collaborate with other businesses
21 – Other (<i>please specify</i>)

Card 16

1 – Invest in a generator
2 – Invest in other alternative sources of electricity
3 – Reduce employee numbers
4 – Increase employee numbers
5 – Reduce hours of operation
6 – Adjust hours of operation
7 – Take out a loan
8 – Take out insurance
9 – Sell assets
10 – Mortgage/rent assets
11 – Switch to a different commodity, good or crop
12 – Start trading or farming an additional commodity, good or crop
13 – Adopt new technologies or upgrade infrastructure/equipment
14 – Relocate facilities or assets
15 – Work with other businesses
16 – Other (please specify)