



Experiences of National Citizen Service (NCS)

Your National Citizen Service (NCS) Experience

This questionnaire is about you and your experiences of National Citizen Service (NCS).

The questionnaire is part of a project that is being carried out by researchers at Loughborough University and is funded by the Economic and Social Research Council.

Any information you provide is confidential and it will not be possible for anyone to identify your participation.

It will take about 10 minutes to complete

Everyone who completes the survey will be entered into a prize draw to win one of two £50 Amazon vouchers.

You must be **aged 16 or over** to complete this survey.

If you are **under 18** please check with your parents/guardians before you complete this survey.

Thank you very much for your help.

For questions relating to this survey, or if you are a parent/guardian and do not want your child to participate in this survey, please contact:

Dr Catherine Waite - c.a.waite@lboro.ac.uk or 01509 222791

More information about the project is available at: www.geographiesofyouthcitizenship.com

You **must be aged 16 or over** to complete this survey

1. What is your date of birth?

Dates need to be in the format 'DD/MM/YYYY', for example 27/03/1980.



(dd/mm/yyyy)

2. If you are under 18 we have to let your parents/guardians know that you have completed this survey. This is to comply with ethical guidelines, but also to administer the prize draw, if randomly selected. Your survey response will not be shared with them.

Please can you give us your parent's/guardian's email address. If you are 18 or over, please just write **18** in the box

Your National Citizen Service

3. In what year did you do NCS?

- ☐ 2011
- ☐ 2012
- ☐ 2013
- ☐ 2014
- ☐ 2015

4. When in the year did you do NCS?

- ☐ Spring
- ☐ Summer
- ☐ Autumn

5. How old were you when you started NCS?

6. What was your home postcode when you did NCS?

7. Apart from NCS what other activities did you do outside of school?

- ☐ Girl Guiding
- ☐ Scouts
- ☐ Duke of Edinburgh
- ☐ Play sport for a club/team
- ☐ Part-time job
- ☐ Voluntary work
- ☐ Member of another youth organisation
- ☐ Other

7.a. If you selected Other, please specify:

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8. How did you hear about NCS? *Please select all that apply.*

- ☐ Presentation at School
- ☐ Television Advert
- ☐ Radio Advert
- ☐ Billboard Advert
- ☐ Social Media
- ☐ From Friends
- ☐ From your a parent/guardian
- ☐ Someone else in your family has done NCS
- ☐ Other

8.a. If you selected Other, please specify:

9. Why did you want to do NCS? *Please select all that apply.*

- ☐ I knew other people going on NCS
- ☐ I knew someone who had already done NCS
- ☐ My parents/guardians suggested it
- ☐ My teachers suggested it
- ☐ I wanted to meet new people
- ☐ It looked exciting
- ☐ I wanted to do outdoor activities
- ☐ I wanted to learn new skills
- ☐ I wanted to do volunteering
- ☐ I wanted to learn more about my community
- ☐ I thought it would be good for my UCAS application
- ☐ I thought it would look good on my CV and help me to get a job in the future
- ☐ I didn't know what else to do in the holidays
- ☐ There was another reason...

9.a. If you said there was another reason, what was it?

10. Before you started which part of NCS were you most excited about?

- ☐ First Residential - Adventure
- ☐ Second Residential - Future
- ☐ Planning & Delivering Social Action
- ☐ I was excited for the whole of NCS
- ☐ No particular part of NCS excited me

11. What would you have done if you hadn't done NCS? *Please select all that apply.*

- ☐ Gone on holiday
- ☐ Had a job
- ☐ Other out-of-school activities including sport and youth groups
- ☐ Hung out with friends
- ☐ Watched TV/Played computer games
- ☐ Don't know
- ☐ Other

11.a. If you selected Other, please specify:

12. Did you complete your NCS programme?

- ☐ Yes
- ☐ No

12.a. Why did you not complete NCS?

Doing NCS

13. Where did you go for your 'First Residential - Adventure'? Please select 'Don't Know' if you are unsure where you did your residential.

14. Thinking about your 'First Residential - Adventure', please use the grid below to indicate your response to the following statements

	Definitely	To some extent	Not really	Not at all
I made new friends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I became more confident	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learnt more about my community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel like I made a difference	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel like a more responsible person	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel more like an adult	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learnt new skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learnt new things that will help me in the future	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was proud of my achievements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. Where did you do your 'Second Residential - Future'? Please select 'Not Residential' if you stayed at home for 'Second Residential - Future'. Please select 'Don't Know' if you are unsure where you did your residential

16. Thinking about your 'Second Residential - Future', please use the grid below to indicate your response to the following statements

	Definitely	To some extent	Not really	Not at all
I made new friends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I became more confident	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learnt more about my community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel like I made a difference	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel like a more responsible person	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel more like an adult	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learnt new skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learnt new things that will help me in the future	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was proud of my achievements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Doing NCS - Social Action

17. What did you do for your social action project?

18. Where did you do your social action? Please tell us the name of the city / town / village.

19. Who decided what your social action project would be?

- ☐ You and Your Team
- ☐ Your NCS Provider
- ☐ A combination of your team and your NCS provider
- ☐ Other

19.a. If you selected Other, please specify:

20. How did you usually travel to your social action project each day?

- ☐ On foot
- ☐ On a bicycle
- ☐ On a moped/motorbike
- ☐ In a car
- ☐ On the bus
- ☐ On the train
- ☐ On transport organised by your NCS provider
- ☐ Other

20.a. If you selected Other, please specify:

21. How long did it normally take you to travel to your social action project each day?

- ☐ Less than 15 minutes
- ☐ 15-30 minutes
- ☐ 30-45 minutes
- ☐ 45-60 minutes
- ☐ More than 60 minutes

22. Have you been able to continue your social action project since NCS?

- ☐ Yes
- ☐ No

22.a. How have you continued with your social action?

22.b. Why have you not continued with your social action?

- ☐ The social action project was completed during NCS
- ☐ There was no opportunity or funding to continue our project
- ☐ I didn't want to continue with the project

23. Have you had the chance to take part in other social action?

- ☐ Yes
- ☐ No

23.a. Was the chance to do more social action organised through your NCS provider or did you organise it independently?

- ☐ NCS Provider
- ☐ Independently
- ☐ Both
- ☐ Other

23.a.i. If you selected Other, please specify:

24. Would you like to do more social action?

- ☐ Yes
- ☐ No

25. Thinking about 'Planning & Delivering your Social Action', please use the grid below to indicate your response to the following statements

	Definitely	To some extent	Not really	Not at all
I made new friends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I became more confident	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learnt more about my community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel like I made a difference	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel like a more responsible person	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel more like an adult	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learnt new skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learnt new things that will help me in the future	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was proud of my achievements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Impacts of NCS

26. Did you learn what it means to be a citizen **at school**?

☐ Yes

☐ No

27. Has **NCS** helped you to understand what it means to be a citizen?

- ☐ I learnt a lot more about what it means to be a citizen
- ☐ I learnt a little bit more about what it means to be a citizen
- ☐ I did not learn anymore about what it means to be a citizen
- ☐ I do not understand what it means to be a citizen

28. If you were old enough, did you vote in the General Election in May 2015?

- ☐ Yes
- ☐ No
- ☐ I wasn't old enough to vote

28.a. Do you think you would have voted if you had not done NCS?

- ☐ Yes
- ☐ No
- ☐ Don't know

29. What have you done since NCS? *Please select all that apply.*

- ☐ GCSEs
- ☐ AS-Levels
- ☐ A-levels
- ☐ University
- ☐ Other Qualifications
- ☐ Apprenticeship
- ☐ Full-time work
- ☐ Part-time work
- ☐ Other

29.a. If you selected Other, please specify:

30. Did your plans for the future change as a result of doing NCS?

- ☐ Yes
- ☐ No

30.a. How did your plans for the future change?

31. Since completing NCS have you been a volunteer or staff member on other NCS programmes?

- ☐ Yes
- ☐ No

32. Have you kept in touch with people you met on NCS?

- ☐ Yes
- ☐ No

32.a. In what ways have you stayed in touch?

- ☐ Phone & Texts
- ☐ Social Media (Twitter/Facebook/Instagram)
- ☐ Emails
- ☐ At school/college
- ☐ Met up at NCS-related events
- ☐ Organised your own opportunity to meet up
- ☐ Other

32.a.i. If you selected Other, please specify:

Experiences of NCS

33. Was NCS as good as you expected?

☐ It was a lot better than I expected

☐ It was a little better than I expected

☐ It was what I expected

☐ It was worse than I expected

☐ It was a lot worse than I expected

34. Please rate your overall NCS experience - using a scale where: 1 = a disappointing experience 10 = a fantastic experience

	1	2	3	4	5	6	7	8	9	10	
A disappointing experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	A fantastic experience

35. What was your **favourite** phase of NCS?

- ☐ First Residential - Adventure
- ☐ Second Residential - Future
- ☐ Planning & Delivering Social Action

36. What was your **least favourite** phase of NCS?

- ☐ First Residential - Adventure
- ☐ Second Residential - Future
- ☐ Planning & Delivering Social Action

37. Would you recommend NCS to others?

- ☐ Yes
- ☐ No

37.a. Why would you recommend NCS?

37.b. Why would you not recommend NCS?

38. Is there anything else you would like to tell us about your NCS experience? *Optional*

About You

39. Are you?

- ☐ Female
- ☐ Male
- ☐ Other
- ☐ Prefer not to say

40. How old are you?

41. What is your ethnic group?

- ☐ White (English/Welsh/Scottish/Northern Irish/British/Irish/Gypsy or Irish Traveller/Any other white background)
- ☐ Mixed/Multiple Ethnic Groups (White and Black Caribbean/White and Black African/White and Asian/Any other Mixed/Multiple ethnic background)
- ☐ Asian/Asian British (Indian/Pakistani/Bangladeshi/Chinese/Any other Asian background)
- ☐ Black/African/Caribbean/Black British (African/Caribbean/Any other Black/African/Caribbean background)
- ☐ Other ethnic group (Arab/Any other ethnic group)

41.a. If you selected Other, please specify:

42. What is your religion?

- ☐ No religion
- ☐ Christian (Including Church of England, Catholic, Protestant and all other Christian denominations)
- ☐ Buddhist
- ☐ Hindu
- ☐ Jewish
- ☐ Muslim
- ☐ Sikh
- ☐ Any other religion

42.a. If you selected Other, please specify:

43. Do you / Did you have a disability or health problem that affected your participation in NCS?

☐ Yes

☐ No

44. Thinking about the main wage earner in your household are they

- ☐ No one in paid work
- ☐ Employee
- ☐ Self-employed / Freelance without employees
- ☐ Self-employed with employees

45. How many people work for the employer?

- ☐ 1 to 24
- ☐ 25 or more

46. Do they supervise other people?

- ☐ Yes
- ☐ No

47. How many people do they employ?

- ☐ 1 to 24
- ☐ 25 or more

48. Do they supervise other people?

- ☐ Yes
- ☐ No

49. What best describes the sort of work the main wage earner does?

- ☐ No one in paid work
- ☐ Routine manual & service: HGV/van/taxi driver, cleaner, labourer, waiter, bar staff, porter
- ☐ Semi-routine manual & service: postal worker, machine operative, security guard, catering, assistant, receptionist, sales assistant, caretaker
- ☐ Technical & craft: mechanic, train driver, electrician, plumber, gardener
- ☐ Clerical & intermediate: secretary, office worker, nursery nurse, call centre agent
- ☐ Middle or junior managers: office manager, bank manager, publican, retail manager
- ☐ Senior managers or administrators: finance manager, chief executive
- ☐ Modern professional: teacher, nurse, social worker, artist, musician
- ☐ Traditional professional: accountant, solicitor, scientist, civil engineer, medical practitioner

Follow-Up Interview

We would like to interview a small number of people who have completed this survey to hear a bit more about their experiences of NCS.

If you are selected to be interviewed, you will receive a £20 Amazon voucher to thank you for your time.

The interview would be at a time and place that works for you and we won't tell anyone your name.

50. Are you happy to be contacted about taking part in a follow-up interview?

☐ Yes

☐ No

50.a. Please enter your first name:

50.b. Please enter an email address that you are happy for us to use to contact you about an interview:

Prize Draw

Thank you for completing our survey.

If you would like to be entered into the prize draw to win one of two £50 amazon vouchers please enter your contact details.

51. Name:

51.a. Email:

Thank you for completing our survey.

We will be in touch with the winner of the prize draw soon.

In the meantime if you would like anymore information about this project please see: www.geographiesofyouthcitizenship.com

For any other information or queries please contact:

Dr Catherine Waite - c.a.waite@lboro.ac.uk

Key for selection options

13 - Where did you go for your 'First Residential - Adventure'? Please select 'Don't Know' if you are unsure where you did your residential.

Bedfordshire
Berkshire
Buckinghamshire
Cambridgeshire
Cheshire
Cornwall
County Antrim, NI
County Armagh, NI
County Down, NI
County Fermanagh, NI
County Londonderry, NI
County Tyone, NI
Cumbria
Derbyshire
Devon
Dorset
Durham
East Riding of Yorkshire
East Sussex
Essex
Gloucestershire
Greater London
Greater Manchester
Hampshire
Herefordshire
Hertfordshire
Isle of Wight
Kent
Lancashire
Leicestershire
Lincolnshire
Merseyside
Norfolk
North Yorkshire
Northamptonshire
Northumberland
Nottinghamshire
Oxfordshire
Rutland
Scotland
Shropshire
Somerset
South Yorkshire
Staffordshire

Suffolk
Surrey
Tyne and Wear
Wales
Warwickshire
West Midlands
West Sussex
West Yorkshire
Wiltshire
Worcestershire
Don't Know

15 - Where did you do your 'Second Residential - Future'? Please select 'Not Residential' if you stayed at home for 'Second Residential - Future'. Please select 'Don't Know' if you are unsure where you did your residential

Bedfordshire
Berkshire
Buckinghamshire
Cambridgeshire
Cheshire
Cornwall
County Antrim, NI
County Armagh, NI
County Down, NI
County Fermanagh, NI
County Londonderry, NI
County Tyone, NI
Cumbria
Derbyshire
Devon
Dorset
Durham
East Riding of Yorkshire
East Sussex
Essex
Gloucestershire
Greater London
Greater Manchester
Hampshire
Herefordshire
Hertfordshire
Isle of Wight
Kent
Lancashire
Leicestershire
Lincolnshire
Merseyside
Norfolk
North Yorkshire
Northamptonshire
Northumberland
Not Residential
Nottinghamshire
Oxfordshire
Rutland
Scotland
Shropshire
Somerset
South Yorkshire

Staffordshire
Suffolk
Surrey
Tyne and Wear
Wales
Warwickshire
West Midlands
West Sussex
West Yorkshire
Wiltshire
Worcestershire
Don't Know
