



Interview # _____
Date ____/____/____

Interview Protocol (organization representatives)

Start

My name is Vanesa Castán Broto and I am an academic in University College London, UK. First of all I would like to thank you for participating in this interview.

Introduction to the project

This interview will contribute to a project whose aim is to find out evidence about how to build more sustainable cities by looking at how people use energy in different context and what kinds of innovation emerge.

Interview objective

The objective of this interview is to get to know the work that you do for the sustainable development of The city.

Recording

I would like your permission to tape record this interview, so I may accurately document the information you give me. If at any time during the interview you wish to discontinue the use of the recorder or the interview itself, please feel free to let me know.

Confidentiality and anonymity

All of your responses are confidential and all the means to remain anonymous will be provided. The recordings and my notes will be transcribed and analysed by the research team. The analysis will contribute to reports and publications associated to the project. Any specific reference to whatever is said in this interview will be referred to by means of pseudonyms or coded-names.

Voluntary participation and withdrawal

Your participation in this interview is completely voluntary. If at any time you need to stop, take a break, or return to a previous question, let me know. You can decline to respond to any question asked. You may also withdraw your participation at any time without consequence.

Use of the material and formal consent

The interview will form part of the background to our research, and could be used in publications for policy and academic audiences, in our newsletters and other communications, as well as for research training and teaching.

We have set out these details on our participation form – do you have any questions about the interview or how we will use the material? Any other concerns?

Are you happy to sign the form as a record of your willingness to participate in our research project? Then with your permission we will begin the interview.

Interview guide

Demographic questions:

Gender: Male / Female

Age: <20 / 21-30 / 31-40 / 41-50 / 51-60 / >60

Institutional role/ organisation:

Information about the organization

- Can you briefly describe the history of your organisation? What is its mission? How does it accomplish its objectives?
- Can you briefly describe the climate change- related or low carbon initiatives within your organisation and who is leading them?
- Have these initiatives achieved their objectives? In which ways?
- What do you think are the main contributions of your organisation to society? Who benefits from the activities of the organisation? Who loses?
- Who does stir the action within your organisation? What other organisations receives support from? What enables action in your organisation? What are the main difficulties that your organisation confronts?
- So far, what has been the impact of your projects? Have they been replicated by other organisations? What has been their impact?

The city Energy Challenges

- What do you think are the main contemporary challenges for the provision of sustainable energy in the city? What are the most urgent needs to address in the city today?
- Are there any spatial differences in terms of energy use in the city? E.g. Public housing against other housings; energy poor people; infrastructure deficiencies; resource dependence.
- Is energy access/energy poverty a concern in the city? In which sense?
- Would you like to describe any initiatives/organizations whose work you would describe as transformative, in relation to the provision of energy and/or managing its demand?
- What kind of values or concerns should, in your opinion, inform policies for a sustainable transition in the city?

Practice: everyday experiences of innovation

- What is the impact of your initiatives in the everyday life of different people within the city? What other actions in the city are changing people's relationships with energy?
- What new social/ technological practices do you think this could generate?

Future developments

- Can you describe the future activities of your organisation?
- What are your expectations about the future of the city and its sustainable development?

End of the interview

Thank you for your help, this is all very useful. Do you have any questions? (Please write down)
END