



Interview # _____
Date ____/____/____

Interview Protocol (residents)

Start

My name is Vanesa Castán Broto and I am an academic in University College London, UK. First of all I would like to thank you for participating in this interview.

Introduction to the project

This interview will contribute to a project whose aim is to find out evidence about how to build more sustainable cities by looking at how people use energy in different context and what kinds of innovation emerge.

Interview objective

The objective of this interview is to get to know the work that you do for the sustainable development of the city.

Recording

I would like your permission to tape record this interview, so I may accurately document the information you give me. If at any time during the interview you wish to discontinue the use of the recorder or the interview itself, please feel free to let me know.

Confidentiality and anonymity

All of your responses are confidential and all the means to remain anonymous will be provided. The recordings and my notes will be transcribed and analysed by the research team. The analysis will contribute to reports and publications associated to the project. Any specific reference to whatever is said in this interview will be referred to by means of pseudonyms or coded-names.

Voluntary participation and withdrawal

Your participation in this interview is completely voluntary. If at any time you need to stop, take a break, or return to a previous question, let me know. You can decline to respond to any question asked. You may also withdraw your participation at any time without consequence.

Use of the material and formal consent

The interview will form part of the background to our research, and could be used in publications for policy and academic audiences, in our newsletters and other communications, as well as for research training and teaching.

We have set out these details on our participation form – do you have any questions about the interview or how we will use the material? Any other concerns?

Are you happy to sign the form as a record of your willingness to participate in our research project? Then with your permission we will begin the interview.

Interview guide

Demographic questions:

Gender: Male / Female

Age: <20 / 21-30 / 31-40 / 41-50 / 51-60 / >60

Institutional role/ organisation:

Everyday Practices in relation to services

- Lighting
 - Can you describe how lighting is important for you? How it affects you?
 - Where do you get lighting from?
 - What are the different choices you have to procure the service you need?
 - Do you use different lighting implements during the day?
 - Do you use lighting in different ways in different seasons?
- Thermal comfort (cooling)
 - Can you describe how temperature is important for you? How it affects you?
 - Where do you get thermal comfort from?
 - What are the different choices you have to procure the service you need?
 - Do you use different thermal technologies during the day?
 - Do you use these implements in different ways in different seasons?
- Cooking, preserving food, cooling food
 - Can you describe what different forms of cooking you do, and how you use different sources of energy for cooking?
 - What are the different choices you have to procure the service you need?
 - Do you use different modes of cooking during the day?
 - Do you use these modes in different ways in different seasons?
- Communication
 - Can you describe how lighting is important for you? How it affects you?
 - Where do you get lighting from?
 - What are the different choices you have to procure the service you need?
 - Do you use different lighting implements during the day?
 - Do you use lighting in different ways in different seasons?

Energy in the neighbourhood

- In which ways different forms of energy services are provided for at the building services level?
- In which ways different forms of energy services are provided for in the wider neighbourhood?
- Do you use shared services/shared spaces in different ways?

Material objects

- Can you describe different objects that you have in your house that relate to energy uses? For each one, can you explain where did you get it and how did you choose it?
- Can you describe different objects that you have in your house that relate to energy uses? For each one, can you explain where did you get it and how did you choose it?

General questions

- Is energy access/energy poverty a concern in the city? In which sense?
- What kind of values or concerns should, in your opinion, inform policies for a sustainable transition in the city?

End of the interview

Thank you for your help, this is all very useful. Do you have any questions? (Please write down)

END