

2000 (Sep 9)

JOB NO. 1243

RAC/LEX CAR DRIVERS SURVEY

SEPTEMBER 1999

(1)

SCREENING QUESTIONNAIRE

Good morning/afternoon, I work for Sample Surveys Ltd, the independent research company. We are conducting a survey, and I wonder if I could ask you some questions about motoring in Britain today? ENSURE RESPONDENT UNDERSTANDS LENGTH OF INTERVIEW – 40 MINUTES

QA. Do you personally hold a current driving licence?

Yes

No

Don't know

☐ 1 → GO TO QB

☐ 2 } → CLOSE

☐ 3 }

(2)

QB. And how often do you personally drive a car nowadays?

Everyday/most days

1 – 3 times a week

Less than once a week to once a month

Less than once a month

Never

Don't know

☐ 1 }

☐ 2 } → ASK QC

☐ 3 }

☐ 4 }

☐ 5 } → CLOSE

☐ 6 }

(3)

QC. Was the car you use most often bought privately, provided by an employer, or bought by you or someone in your household as a business expense? ONLY CODE ONE (IF "EMPLOYER" OR "BUSINESS EXPENSE" PROBE WHETHER RESPONDENT'S EMPLOYER/BUSINESS EXPENSE OR SOMEONE ELSE'S EMPLOYER/BUSINESS EXPENSE) CHECK QUOTAS

Bought privately

☐ 1 PRIVATE

Provided by respondent's employer

☐ 2 COMPANY

Bought as respondent's business expense

☐ 3

Provided by someone else's employer

☐ 4

Bought as someone else's business expense

☐ 5

Don't know

☐ 6

} CHECK QUOTAS

(4)

1. REGULAR QUESTIONS TO BE REPEATED

ASK ALL

Q1. SHOW CARD A How strongly do you agree or disagree with the following statements? READ OUT/ONLY CODE ONE FOR EACH STATEMENT

	Strongly Agree	Tend To Agree	Neither Agree Nor Disagree	Tend To Disagree	Strongly Disagree	Don't Know/ No Opinion	
I would use my car less if public transport were better	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(5)
I would find it very difficult to adjust my lifestyle to being without a car	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(6)

Q2a. How many cars are there in your household now?

Q2b. How many cars do you expect there to be in your household in two years' time?

	Q2a. (7)	Q2b. (8)
None	<input type="checkbox"/> 1	<input type="checkbox"/> 1
One	<input type="checkbox"/> 2	<input type="checkbox"/> 2
Two	<input type="checkbox"/> 3	<input type="checkbox"/> 3
Three	<input type="checkbox"/> 4	<input type="checkbox"/> 4
Four	<input type="checkbox"/> 5	<input type="checkbox"/> 5
Five	<input type="checkbox"/> 6	<input type="checkbox"/> 6
Six	<input type="checkbox"/> 7	<input type="checkbox"/> 7
Seven	<input type="checkbox"/> 8	<input type="checkbox"/> 8
Eight or more	<input type="checkbox"/> 9	<input type="checkbox"/> 9
Was not in this household	<input type="checkbox"/> 10	<input type="checkbox"/> 10
Don't know	<input type="checkbox"/> 11	<input type="checkbox"/> 11

READ OUT: Now I am going to ask you a series of questions about the car that you use most often.

Q3. Was the car you use most often bought new, nearly new or second-hand – by nearly new we mean less than an year old? ONLY CODE ONE

New	<input type="checkbox"/> 1	Second-hand	<input type="checkbox"/> 3	(9)
Nearly new	<input type="checkbox"/> 2	Don't know	<input type="checkbox"/> 4	

Q4. Approximately how old is the car? ONLY CODE ONE – PROMPT FOR REGISTRATION/LETTER

Up to 1 year (S, T or V reg)	<input type="checkbox"/> 1	Over 6 to 7 years (K reg)	<input type="checkbox"/> 7	(10)
Over 1 to 2 years (R reg)	<input type="checkbox"/> 2	Over 7 to 8 years (J reg)	<input type="checkbox"/> 8	
Over 2 to 3 years (P reg)	<input type="checkbox"/> 3	Over 8 to 9 years (H reg)	<input type="checkbox"/> 9	
Over 3 to 4 years (N reg)	<input type="checkbox"/> 4	Over 9 to 10 years (G reg)	<input type="checkbox"/> 10	
Over 4 to 5 years (M reg)	<input type="checkbox"/> 5	Over 10 years (F reg or older)	<input type="checkbox"/> 11	
Over 5 to 6 years (L reg)	<input type="checkbox"/> 6	Don't know	<input type="checkbox"/> 12	

ASK ALL

Q5. Approximately how much did the car you drive most often cost? (WRITE IN EXACT AMOUNT AND ALSO CODE BELOW)

Exact amount

£

Don't know

☐ 99

(11)

Up to £1,000

☐ 1

(12)

£1,001 - £2,000

☐ 2

£2,001 - £3,000

☐ 3

£3,001 - £4,000

☐ 4

£4,001 - £5,000

☐ 5

£5,001 - £6,000

☐ 6

£6,001 - £7,000

☐ 7

£7,001 - £8,000

☐ 8

£8,001 - £9,000

☐ 9

£9,001 - £10,000

☐ 10

£10,001 - £11,000

☐ 11

£11,001 - £12,000

☐ 12

£12,001 - £13,000

☐ 13

£13,001 - £14,000

☐ 14

£14,001 - £15,000

☐ 15

£15,001 - £16,000

☐ 16

£16,001 - £17,000

☐ 17

£17,001 - £18,000

☐ 18

£18,001 - £19,000

☐ 19

£19,001 - £20,000

☐ 20

£20,001 - £21,000

☐ 21

£21,001 - £22,000

☐ 22

£22,001 - £23,000

☐ 23

£23,001 - £24,000

☐ 24

£24,001 - £25,000

☐ 25

Over £25,000

☐ 26

Don't know/Refused

☐ 27

COMPANY CARS

ASK ALL

Q6. SHOW CARD B Which, if any, of these statements apply to you? Please read out the letters of all that apply. CODE ALL MENTIONS

- A. My employer has provided me with a car for my use ☐ 1
- B. I bought a car as a business expense ☐ 2
- C. I get paid a mileage allowance for using my own car for work-related travel (excluding travel to/from work) ☐ 3
- D. I am eligible to have a car provided by my employer, but I have opted for an increase in annual salary instead ☐ 4
- E. I am eligible to have a car provided by my employer, but I have opted for a lump sum cash alternative instead ☐ 5
- F. I have had a company car in the last two years, but I don't have one now ☐ 6
- G. Eligible for an increase in annual salary or lump sum cash alternative but opted for/choose to keep company car ☐ 7
- None of these ☐ 8
- Don't know ☐ 9

(13)

ASK IF ANSWERED "F" AT Q6. OTHERS GO TO Q7b:

Q7a. Why do you not have a company car now? DO NOT READ OUT / CODE ALL MENTIONS

- Opted for cash/salary instead ☐ 1
- New job, no longer get a car ☐ 2
- Too much tax so opted not to have a car ☐ 3
- Company stopped providing company cars ☐ 4
- Don't have a job now/retired ☐ 5
- Other ☐ 6
- Don't know/No opinion ☐ 7

(14)

ASK IF ANSWERED "G" AT Q6. OTHERS GO TO Q8a:

Q7b. Why did you opt for/choose to keep a company car instead of an increase in annual salary or lump sum cash alternative? RECORD RESPONSE VERBATIM

.....

.....

.....

(15)

ASK ALL

Q8a. Can I just check, are you currently working – either full or part-time?

- Full-time ☐ 1 \ → ASK Q8b
- Part-time ☐ 2 /
- No ☐ 3 → GO TO Q10

(16)

ASK ALL IN FULL OR PART-TIME WORK AT Q8a. OTHERS GO TO Q10:

Q8b. Has your employer changed their policy on company cars within the last 12 months?

- Yes ☐ 1 → ASK Q8c
- No ☐ 2 } → GO TO Q9
- Don't know ☐ 3 }

(17)

IF BOUGHT ONE OR MORE NEW CARS AT Q13. OTHERS GO TO Q16:

Q14. And did you buy your new car/the new car you bought most recently (AS APPROPRIATE) from
READ OUT - ONLY CODE ONE

- A franchise dealer specialising in only your make of car ☐ 1
- A franchise dealer selling more than one make of car ☐ 2
- Or another dealer selling new cars ☐ 3
- Cannot remember ☐ 4

(25)

Q15a. When you were considering your new car/the new car you bought most recently, did you consider buying either a nearly new or second-hand car instead?

- Yes ☐ 1 → GO TO Q15b
- No ☐ 2 } → GO TO Q16
- Don't know/Can't remember ☐ 3 }

(26)

ASK IF CONSIDERED ALTERNATIVE AT Q15a. OTHERS GO TO Q16

Q15b. Why did you buy a new car as opposed to a nearly new or second-hand car?

.....

.....

.....

(27)

ASK ALL WHO HAVE BOUGHT A CAR IN THE LAST TWO YEARS AT Q12: OTHERS GO TO Q20:

Q16. And how many nearly new (cars under one year old) or second-hand cars have you been responsible for buying within the last two years? ONLY CODE ONE

- None ☐ 1 → GO TO Q20
- One ☐ 2
- Two ☐ 3
- Three ☐ 4
- Four ☐ 5
- Five ☐ 6 } → ASK Q17
- Six ☐ 7
- Seven ☐ 8
- Eight or more ☐ 9
- Don't know/No opinion ☐ 10 }

(28)

IF BOUGHT ONE OR MORE SECOND-HAND CARS AT Q16. OTHERS GO TO Q20:

Q17. SHOW CARD E Which of these did you buy the nearly new/second-hand car you bought most recently from? Please read out the letter that applies to you. ONLY CODE ONE

- A. An individual selling privately whom you did not know ☐ 1
- B. A friend or relative selling privately ☐ 2
- C. Given or paid for by friend or relative ☐ 3
- D. A car auction ☐ 4
- E. A dealer selling only second-hand cars ☐ 5
- F. A franchise or new car dealer of your make of car ☐ 6
- G. A franchise or new car dealer for another make of car ☐ 7

NB IF RESPONDENT BOUGHT FROM A CAR DEALER BUT DOES NOT KNOW IF THEY ARE FRANCHISE DEALERS OR NOT (F, G) THEN CODE (H) BELOW

- H. A dealer/garage selling new cars ☐ 8
- Other (WRITE IN)..... ☐ 9
- Cannot remember/Don't know ☐ 10

Q18. Thinking again of the nearly new/second-hand car that you bought most recently (AS APPROPRIATE), how old was this car when you bought it? ONLY CODE ONE

- Up to 6 months ☐ 1
- Over 6 months to 1 year ☐ 2
- Over 1 to 2 years ☐ 3
- Over 2 to 3 years ☐ 4
- Over 3 to 4 years ☐ 5
- Over 4 to 5 years ☐ 6
- Over 5 to 6 years ☐ 7
- Over 6 to 7 years ☐ 8
- Over 7 to 8 years ☐ 9
- Over 8 to 9 years ☐ 10
- Over 9 to 10 years ☐ 11
- Over 10 years ☐ 12
- Don't know ☐ 13

ASK IF ONLY BOUGHT NEARLY NEW OR SECOND-HAND CAR AT Q16 (NOT BOUGHT NEW CAR AT Q13). OTHERS GO TO Q20

Q19a. When you were considering the nearly new or second-hand car you bought most recently, did you consider buying a new car instead?

- Yes ☐ 1 → GO TO Q19b
- No ☐ 2 } → GO TO Q20
- Don't know/Can't remember ☐ 3 }

(29)

(30)

(31)

ASK IF CONSIDERED ALTERNATIVE AT Q19a. OTHERS GO TO Q20

Q19b. Why did you buy a nearly new or second-hand car as opposed to a new car?

.....

.....

.....

(32)

ASK ALL:

Q20. SHOW CARD F And thinking of the car that you drive most often, from this card please tell me how the car was bought? Please read out the letter that applies to you. ONLY CODE ONE

- | | |
|---|-----------------------------|
| A. Cash | <input type="checkbox"/> 1 |
| B. Cash or loan from a member of the family | <input type="checkbox"/> 2 |
| C. Bank loan or bank loan and cash | <input type="checkbox"/> 3 |
| D. Building society loan or building society loan plus cash | <input type="checkbox"/> 4 |
| E. Finance company loan or finance company loan plus cash | <input type="checkbox"/> 5 |
| F. Hire purchase or hire purchase plus cash | <input type="checkbox"/> 6 |
| G. Finance leasing (monthly payment for use of car only) | <input type="checkbox"/> 7 |
| H. Contract hire or full service leasing (monthly payment includes service and repairs etc) | <input type="checkbox"/> 8 |
| J. Contract purchasing (e.g. Ford Options/Vauxhall Choice 1-2-3) | <input type="checkbox"/> 9 |
| Other (WRITE IN)..... | <input type="checkbox"/> 10 |
| Don't know | <input type="checkbox"/> 11 |

(33)

ASK ALL WHO HAVE BOUGHT A CAR IN THE LAST TWO YEARS AT Q12:

Q21a. The last time you bought a car, did you use the Internet to find out information of any sort?

- | | |
|-------------------|---|
| Yes | <input type="checkbox"/> 1 → GO TO Q21b |
| No | <input type="checkbox"/> 2 |
| Don't have access | <input type="checkbox"/> 3 } → GO TO Q22a |

(34)

ASK ALL WHO USED INTERNET AT Q21a. OTHERS GO TO Q22a.

Q21b. What did you use the Internet for? DO NOT READ OUT/CODE ALL MENTIONS

- | | |
|--|----------------------------|
| To get information on makes and models | <input type="checkbox"/> 1 |
| To get information on prices | <input type="checkbox"/> 2 |
| To find out about dealers | <input type="checkbox"/> 3 |
| Other (WRITE IN)..... | <input type="checkbox"/> 4 |

(35)

ASK ALL:

Q22a. With the last car that you bought, did you consider buying a 'grey import'? By 'grey import' we mean either a second-hand car imported into the UK or a new car bought in another country and then imported into the UK.

- | | |
|------------|--|
| Yes | <input type="checkbox"/> 1 → ASK Q22b |
| No | <input type="checkbox"/> 2 |
| Don't know | <input type="checkbox"/> 3 } → GO TO Q23 |

(36)

ASK IF CONSIDERED A 'GREY IMPORT' AT Q22a. OTHERS GO TO Q23.

Q22b. Did you go on to buy a 'grey import'? PROMPT TO PRE-CODE / ONLY CODE ONE

- Yes – bought a second-hand import ☐ 1
- Yes – bought a new car overseas and imported it into the UK ☐ 2
- No ☐ 3
- Don't know ☐ 4

(37)

SERVICING AND REPAIRS

ASK ALL

Q23. Do you have primary responsibility for getting the car you use most often serviced or not?

- Yes ☐ 1 → ASK Q24
- No ☐ 2 → GO TO Q28a

(38)

ASK IF HAVE PRIMARY RESPONSIBILITY FOR GETTING CAR SERVICED AT Q23. OTHERS GO TO Q28a

Q24. (SHOW CARD G) Which of these do you tend to do for car servicing? Please read out the letters of any that apply? CODE ALL MENTIONS

- A. Have your car serviced by a main dealer for your make of car ☐ 1
- B. Have your car serviced by a main dealer for another make of car ☐ 2
- C. Have your car serviced by a service centre (e.g. Halfords/Apple/Lex Autocentres) ☐ 3
- D. Have the car serviced by a garage/workshop (which does not sell new cars) ☐ 4
- E. Mobile service unit visits your home ☐ 5
- F. Have your car serviced by a friend/acquaintance ☐ 6
- G. Physically service the car by yourself/someone else in the household physically services the car ☐ 7
- H. Collection, service and delivery service by dealership or company fleet provider ☐ 8
- I. Other (WRITE IN) ☐ 9
- J. Never get/got car serviced ☐ 10
- K. Don't know ☐ 11
- ASK Q25a
- GO TO Q28a

(39)

ASK ALL WHO GET THEIR CAR SERVICED LETTERS A-I AT Q24. OTHERS GO TO Q28a:

Q25a. How many times has the car you drive most often been serviced in the last 12 months?
ONLY CODE ONE

Q25b. How many times has the car you drive most often been repaired in the last 12 months? ONLY CODE ONE

	Q25a.	Q25b.
	(40)	(41)
None	<input type="checkbox"/> 1	<input type="checkbox"/> 1
One	<input type="checkbox"/> 2	<input type="checkbox"/> 2
Two	<input type="checkbox"/> 3	<input type="checkbox"/> 3
Three	<input type="checkbox"/> 4	<input type="checkbox"/> 4
Four	<input type="checkbox"/> 5	<input type="checkbox"/> 5
Five	<input type="checkbox"/> 6	<input type="checkbox"/> 6
More than five	<input type="checkbox"/> 7	<input type="checkbox"/> 7
Don't know	<input type="checkbox"/> 8	<input type="checkbox"/> 8

ASK IF SERVICED BY A DEALER/GARAGE/SERVICE CENTRE/UNIT (LETTERS A-E AT Q24). OTHERS GO TO Q27a:

Q26. How satisfied or dissatisfied are you generally with the way your car is serviced? READ OUT/ONLY CODE ONE

Very satisfied	<input type="checkbox"/> 1
Fairly satisfied	<input type="checkbox"/> 2
Neither satisfied nor dissatisfied	<input type="checkbox"/> 3
Fairly dissatisfied	<input type="checkbox"/> 4
Very dissatisfied	<input type="checkbox"/> 5
DO NOT READ OUT Don't know	<input type="checkbox"/> 6

(42)

ASK ALL WHO GET THEIR CAR SERVICES (LETTERS A-I) AT Q24:

Q27a. Do you get your car serviced more or less often than you used to three years ago?

More	<input type="checkbox"/> 1 → GO TO Q27b
Less	<input type="checkbox"/> 2 → GO TO Q27c
Same	<input type="checkbox"/> 3
Didn't have car three years ago	<input type="checkbox"/> 4
Other	<input type="checkbox"/> 5
Don't know	<input type="checkbox"/> 6

→ GO TO Q28a

(43)

IF MORE AT Q27a:

Q27b. Why do you get your car serviced more often than you used to? DO NOT READ OUT/CODE ALL MENTIONS

Older car needs more servicing	<input type="checkbox"/> 1
Cover more miles now need more servicing	<input type="checkbox"/> 2
Can afford it now	<input type="checkbox"/> 3
Other (WRITE IN).....	<input type="checkbox"/> 4
Don't know	<input type="checkbox"/> 5

(44)

IF LESS AT Q27a:

Q27c. Why do you get your car serviced less often than you used to? DO NOT READ OUT/CODE ALL MENTIONS

- Newer car needs less servicing ☐ 1
- Cover less miles now need less servicing ☐ 2
- Can't afford it now ☐ 3
- Other (WRITE IN)..... ☐ 4
- Don't know ☐ 5

(45)

2. THE ECONOMIC BENEFITS OF CAR USAGE**Q28a. (SHOW CARD H) Which of these, if any, do you use your car for nowadays? Please read out the letters of all that apply. CODE ALL MENTIONS****Q28b. (SHOW CARD H) Which of these, if any, do you use buses/coaches for nowadays? Please read out the letters of all that apply. CODE ALL MENTIONS****Q28c. (SHOW CARD H) Which of these, if any, do you use trains or the underground for nowadays? Please read out the letters of all that apply. CODE ALL MENTIONS**

- | | Q28a. | Q28b. | Q28c. |
|--|----------------------------|----------------------------|----------------------------|
| | (46) | (47) | (48) |
| A. Travel to/from work | <input type="checkbox"/> 1 | <input type="checkbox"/> 1 | <input type="checkbox"/> 1 |
| B. Travel in connection with your work | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 |
| C. Visit family/friends | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 |
| D. Going shopping | <input type="checkbox"/> 4 | <input type="checkbox"/> 4 | <input type="checkbox"/> 4 |
| E. Going to sports/leisure/entertainment | <input type="checkbox"/> 5 | <input type="checkbox"/> 5 | <input type="checkbox"/> 5 |
| F. Taking children to school/playgroup | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |
| None | <input type="checkbox"/> 7 | <input type="checkbox"/> 7 | <input type="checkbox"/> 7 |

ASK IF USE CAR TO GO SHOPPING. OTHERS GO TO Q29a

Q28d. When you drive into a town/city centre to shop, how long on average does it take you to find a parking spot? PROMPT TO PRE CODE/ONLY CODE ONE

- Less than 5 minutes ☐ 1
- 5 to 10 minutes ☐ 2
- Over 10 minutes ☐ 3
- Don't know/Can't remember ☐ 4

(49)

IF USE CAR TO TRAVEL TO AND FROM WORK AT Q28a. OTHERS SKIP TO Q30a:

Q29a. On average, how many miles do you travel on your journey to work?

WRITE INmiles

Don't know/Can't remember ☐ 1

(50)

Q29b. On average, how long does this journey take you?

WRITE INminutes

Don't know/Can't remember ☐ 1

(51)

Q29c. Approximately, how much do you think this journey in your car costs?

WRITE IN pounds.....pence

Don't know/Can't remember ☐ 1

(52)

Q29d. Thinking of a typical day, how many people travel in your car on this journey including yourself? ONLY CODE ONE One – just respondent <input type="checkbox"/> 1 Four <input type="checkbox"/> 4 Two – respondent plus one other <input type="checkbox"/> 2 Five or more <input type="checkbox"/> 5 Three <input type="checkbox"/> 3 Don't know/Can't remember <input type="checkbox"/> 6	(53)	
Q29e. How long do you think the journey would take if there was no congestion on your journey? WRITE IN hours minutes Don't know/Can't remember <input type="checkbox"/> 1		(54)
Q29f. If you had to undertake this journey by public transport, how long would it take you? WRITE IN hours minutes Don't know/Can't remember <input type="checkbox"/> 1		(55)
Q29g. Approximately, how much do you think it would cost per person you if you had to go by public transport? WRITE IN pounds pence Don't know/Can't remember <input type="checkbox"/> 1	(56)	
<u>IF USE CAR TO TRAVEL IN CONNECTION WITH WORK AT Q28a. OTHERS GO TO Q31a:</u>		
Can you think of the most recent journey you have done in your car in connection with work ... "Have you thought of a journey?"		
Q30a. Approximately how many miles was that particular journey in total? WRITE IN miles	(57)	
Q30b. How long did this journey take you? WRITE IN hours minutes	(58)	
Q30c. Approximately, how much do you think this journey in your car costs? WRITE IN pounds pence Don't know/Can't remember <input type="checkbox"/> 1		

Q30d. How many people, including yourself, made this journey? ONLY CODE ONE One – just respondent <input type="checkbox"/> 1 Two – respondent plus one other <input type="checkbox"/> 2 Three <input type="checkbox"/> 3 Four <input type="checkbox"/> 4 Five or more <input type="checkbox"/> 5 Don't know/Can't remember <input type="checkbox"/> 6	(59)	
Q30e. How long do you think the journey would have taken if there was no congestion on your journey? WRITE IN hours minutes		(60)
Q30f. If you had to undertake this journey by public transport, how long would it take you? WRITE IN hours minutes		(61)
Q30g. Approximately, how much do you think it would cost you per person if you had to go by public transport? WRITE IN pounds pence Don't know/can't remember	(62)	

IF USE CAR TO TRAVEL TO VISIT FAMILY/FRIENDS AT Q28a. OTHERS GO TO Q35

Can you think about the most recent journey you have done in your car visiting friends/family... "Have you thought of a journey?"

Q31a. Approximately how many miles was this journey to your friends/family?

WRITE INmiles

(63)

Q31b. How long did this journey take you?

WRITE IN hoursminutes

(64)

Q31c. Approximately, how much do you think this journey in your car costs?

WRITE IN pounds.....pence

Don't know/Can't remember

☐ 1

Q31d. How many people, including yourself, travelled in your car to visit your friends/family? ONLY CODE ONE

One – just respondent

☐ 1

(65)

Two – respondent plus one other

☐ 2

Three

☐ 3

Four

☐ 4

Five or more

☐ 5

Don't know/Can't remember

☐ 6

Q31e. How long do you think the journey would have taken if there was no congestion on your journey?

WRITE IN hoursminutes

(66)

Q31f. If you had to undertake this journey by public transport, how long would it take you?

WRITE IN hoursminutes

(67)

Q31g. Approximately, how much do you think it would cost you per person if you had to go by public transport?

WRITE IN pounds.....pence

Don't know, can't remember

(68)

(69)(70)(71)(72)(73)(74)(75)(76)(77)(78)(79)(80)(81)

SKIP
V68-V85

NO Q30 – Q32

U2)

IF USE CAR TO GO SHOPPING AT Q28a. OTHERS GO TO Q34a:

Q35a. On average, how many miles do you travel when you go to the shops?

WRITE INmiles

(103)

Don't know/Can't remember

☐ 1

Q32b. On average, how long does this journey take you?

WRITE IN hoursminutes

(104)

Don't know/Can't remember

☐ 1

Q32c. Approximately, how much do you think this journey in your car costs?

WRITE IN pounds.....pence

(105)

Don't know/Can't remember

☐ 1**Q32d. On a typical journey to the shops, how many people travel in your car? ONLY CODE ONE**

One – just respondent

☐ 1

Four

☐ 4

(106)

Two – respondent plus one other

☐ 2

Five or more

☐ 5

Three

☐ 3

Don't know/Can't remember

☐ 6**Q32e. How long do you think the journey would take if there was no congestion on your journey?**

WRITE IN hours minutes

(107)

Don't know/Can't remember

☐ 1**Q32f. If you had to undertake this journey by public transport, how long would it take you?**

WRITE IN hours minutes

(108)

Don't know/Can't remember

☐ 1**Q32g. Approximately, how much do you think it would cost you if you had to go by public transport?**

WRITE IN pounds..... pence

(109)

Don't know/Can't remember

☐ 1**Q36.(110)(111)(112)(113)(114)(115)(116)**SKIP V78
- V84IF USE CAR TO TRAVEL TO AND FROM A SPORTS/LEISURE/ENTERTAINMENT VENUE AT Q28a.
OTHERS GO TO Q36a:**Can you think about the most recent journey you have done going to a sports/leisure/entertainment venue... "Have you thought of a journey?"****Q37a. How many miles was the journey to the sports/leisure/entertainment venue?**

WRITE IN miles

(117)

Don't know/Can't remember

☐ 1**Q33b. How long did this journey take you?**

WRITE IN hours minutes

(118)

Don't know/Can't remember

☐ 1**Q33c. Approximately, how much do you think this journey in your car costs?**

WRITE IN pounds..... pence

(119)

Don't know/Can't remember

☐ 1**Q33d. How many people, including yourself, travelled in your car to the sports/leisure/entertainment venue? ONLY CODE ONE**

One – just respondent

☐ 1

Four

☐ 4

(120)

Two – respondent plus one other

☐ 2

Five or more

☐ 5

Three

☐ 3

Don't know/Can't remember

☐ 6**Q33e. How long do you think the journey would have taken if there was no congestion on your journey?**

WRITE IN hours minutes

(121)

Don't know/Can't remember

☐ 1**Q33f. If you had to undertake this journey by public transport, how long would it take you?**

WRITE IN hours minutes

(122)

Don't know/Can't remember

☐ 1**Q33g. Approximately, how much do you think it would cost you per person if you had to go by public transport?**

WRITE IN pounds..... pence

(123)

Don't know/Can't remember

☐ 1SKIP V85
- V91IF USE CAR TO TAKE CHILDREN TO SCHOOL/PLAYGROUP AT Q28a. OTHERS GO TO Q35:**Q38a. Approximately how many miles do you travel to take the children to school or playgroup?**

WRITE INmiles

(124)

Don't know/Can't remember

☐ 1**Q34b. On average, how long does this journey take you?**

WRITE IN hoursminutes

(125)

Don't know/Can't remember

☐ 1**Q34c. Approximately, how much do you think this journey in your car costs?**

WRITE IN pounds.....pence

(126)

Don't know/Can't remember

☐ 1**Q34d. On average, how many people, including you, travel in your car on this journey? ONLY CODE ONE**

One – just respondent

☐ 1

Four

☐ 4

(127)

Two – respondent plus one other

☐ 2

Five or more

☐ 5

Three

☐ 3

Don't know/Can't remember

☐ 6**Q34e. How long do you think the journey would take if there was no congestion on your journey?**

WRITE IN hoursminutes

(128)

Don't know/Can't remember

☐ 1**Q34f. If you had to undertake this journey by public transport, how long would it take you?**

WRITE IN hoursminutes

(129)

Don't know/Can't remember

☐ 1**Q34g. Approximately, how much do you think it would cost you if you had to go by public transport?**

WRITE IN pounds.....pence

(130)

Don't know/Can't remember

☐ 1**3. ATTITUDES TO DRIVING****ACCIDENTS**

Now I am going to ask you some questions about accidents and road safety. Please try to answer them as honestly as possible, and remember that all of your responses will be treated confidentially. For the purpose of this section, we will define a road accident as being any event involving a moving vehicle that directly results in damage to any vehicle or injury to any person concerned.

ASK ALL:**Q35. How many accidents in total have you been involved in during the past three years?**

WRITE IN

(131)

Don't know/Can't remember

☐ 99ASK ALL THOSE INVOLVED IN AT LEAST ONE ACCIDENT AT Q35. OTHERS GO TO Q39a:

Q36. SHOW CARD Thinking of your most recent accident (IF MORE THAN ONE AT Q35), which one of the phrases best describes your involvement in it? Please read out the letter that applies to you. ONLY CODE ONE

- | | | |
|----|--|----------------------------|
| A. | It was completely my fault | <input type="checkbox"/> 1 |
| B. | It was mostly my fault | <input type="checkbox"/> 2 |
| C. | It was equally my and someone else's fault | <input type="checkbox"/> 3 |
| D. | It was mostly someone else's fault | <input type="checkbox"/> 4 |
| E. | It was completely someone else's fault | <input type="checkbox"/> 5 |
| F. | It was no ones fault | <input type="checkbox"/> 6 |
| | Refused | <input type="checkbox"/> 7 |
| | Don't know/Can't remember | <input type="checkbox"/> 8 |

(132)

DRINK AND DRUGS

The following questions ask about your attitudes to drinking and driving, drugs and other sensitive issues. Please do your best to answer them as honestly as you can, and remember that all your answers will be treated in the strictest of confidence.

ASK ALL

Q37a. SHOW CARD J In the last 12 months, have you been in a vehicle, either as a driver or a passenger, when you have known that the driver has been under the influence of any of these drugs, and if so, which? Please read out all the letters that apply. CODE ALL MENTIONS

ASK IF ANY OF A TO G AT Q37a. OTHERS GO TO Q38:

Q37b. SHOW CARD J And have you personally driven under the influence of any of the following in the last 12 months, and if so, which? Please read out all the letters that apply. CODE ALL MENTIONS

	Q37a. (133)	Q37b. (134)
A. Medicines liable to cause drowsiness, such as anti-histamine tablets or anti-depressants	<input type="checkbox"/> 1	<input type="checkbox"/> 1
B. Alcohol – on or below the legal limit	<input type="checkbox"/> 2	<input type="checkbox"/> 2
C. Alcohol – over the legal limit	<input type="checkbox"/> 3	<input type="checkbox"/> 3
D. Legal stimulant drugs such as pro-plus or guarana	<input type="checkbox"/> 4	<input type="checkbox"/> 4
E. Cannabis or marijuana	<input type="checkbox"/> 5	<input type="checkbox"/> 5
F. Amphetamines or "speed"	<input type="checkbox"/> 6	<input type="checkbox"/> 6
G. Other illegal drugs such as ecstasy, cocaine or heroin	<input type="checkbox"/> 7	<input type="checkbox"/> 7
No/None	<input type="checkbox"/> 8	<input type="checkbox"/> 8
Refused	<input type="checkbox"/> 9	<input type="checkbox"/> 9
Don't know/Can't remember	<input type="checkbox"/> 10	<input type="checkbox"/> 10

ASK ALL

Q38. SHOW CARD K First, for each type of drug that I read out, please tell me, using one of the statements on the card, how dangerous you think it is for people to drive under the influence of that drug? Please read out how dangerous you think each statement is. READ EACH STATEMENT/ONLY CODE ONE

TICK/ROTATE
START

Extremely Very Fairly Not Not At Don't
Dangerous Dangerous Dangerous Very All Know/No
Dangerous Dangerous Opinion

<input type="checkbox"/>	Medicines liable to cause drowsiness, such as anti-histamine tablets or anti-depressants	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(135)
<input type="checkbox"/>	Alcohol – on or below the legal limit	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(136)
<input type="checkbox"/>	Alcohol – over the legal limit	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(137)
<input type="checkbox"/>	Legal stimulant drugs such as pro-plus or guarana	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(138)
<input type="checkbox"/>	Cannabis or marijuana	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(139)
<input type="checkbox"/>	Amphetamines or 'speed'	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(140)
<input type="checkbox"/>	Other illegal drugs such as ecstasy, cocaine or heroin	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(141)

SPEED CAMERAS

Q39a. To your knowledge, have you ever driven past a speed camera whilst exceeding the speed limit?

Yes

No

Don't know

☐ 1 → ASK Q39b☐ 2 } → GO TO Q41☐ 3 }

(142)

ASK IF YES AT Q39a. OTHERS GO TO Q40

Q39b. And on the last occasion you can remember, approximately how many miles per hour in excess of the speed limit would you say you were travelling?

WRITE INmiles per hour

(143)

Q39c. And, when driving, have you ever to your knowledge been photographed, or 'flashed' at by a speed camera?

Yes

No

Don't know/No opinion

☐ 1 → ASK Q40☐ 2 } → GO TO Q41☐ 3 }

(144)

ASK IF 'YES' AT Q39c. OTHERS GO TO Q41:

Q40. SHOW CARD L Thinking of the last time that this happened, which one, if any of these things happened to you as a result? Please read out the letter that applies to you. ONLY CODE ONE

A. Too early to tell

B. Nothing

C. Received notification of speeding offence but it was not followed up

D. Prosecuted or cautioned, but not convicted

E. Convicted and fined/points on licence/banned etc

F. Other (PLEASE SPECIFY)

None of these

Don't know/Can't remember

☐ 1☐ 2☐ 3☐ 4☐ 5☐ 6☐ 7☐ 8

(145)

ASK ALL:

Q39. SHOW CARD M How much do you agree or disagree with each of these statements? Please read out how much you agree with each statement. READ EACH STATEMENT/ONLY CODE ONE

TICK/ROTATE START

Agree Strongly	Tend To Agree	Neither Agree Nor Disagree	Tend To Disagree	Disagree Strongly	Don't Know
-------------------	------------------	-------------------------------------	------------------------	----------------------	---------------

☐ Speed cameras are a good way of deterring people from speeding

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

(146)

☐ Speed bumps/sleeping policemen are a nuisance/waste of money

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

(147)

☐ Speed cameras cause people to slow down dangerously quickly

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

(148)

☐ Speed cameras are an infringement of personal liberty

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

(149)

☐ Speed cameras are a good way of raising revenue for the government

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

(150)

ROAD RAGE

ASK ALL

Some of the following questions concern your own driving habits and experiences. Please answer them as honestly as you can, bearing in mind that all your responses are strictly confidential.

Q40. SHOW CARD N Which, if any, of these things have you actually done in the last 12 months whilst driving a vehicle, because of feeling angry or stressed? Please read out all the letters that apply to you. CODE ALL MENTIONS

- | | | | |
|----|---|-----------------------------|-------|
| A. | Got out of your car and physically threatened another driver | <input type="checkbox"/> 1 | (151) |
| B. | Got out of your car and physically attacked another driver | <input type="checkbox"/> 2 | |
| C. | Got out of your car and deliberately damaged the car of another driver | <input type="checkbox"/> 3 | |
| D. | Forced another driver to pull over or off the road | <input type="checkbox"/> 4 | |
| E. | Deliberately driven into the car of another driver | <input type="checkbox"/> 5 | |
| F. | Verbally abused or gestured at another driver whilst still in the car | <input type="checkbox"/> 6 | |
| G. | Followed (tailgated) another driver very closely or aggressively for a distance | <input type="checkbox"/> 7 | |
| | None of these | <input type="checkbox"/> 8 | |
| | Don't know | <input type="checkbox"/> 9 | |
| | Refused to answer | <input type="checkbox"/> 10 | |

Q41a. SHOW CARD O Which, if any, of these have you ever experienced whilst in a car? Please read out all the letters that apply to you. CODE ALL MENTIONS

Q43b. SHOW CARD O And which, if any, of these have you experienced in the last 12 months? Please read out all the letters that apply to you. CODE ALL MENTIONS

- | | Q43a.
(152) | Q43b.
(153) |
|--|----------------------------|----------------------------|
| A. Another driver got out of their car and physically threatened me | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| B. Another driver got out of their car and physically attacked me | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 |
| C. Another driver got out of their car and deliberately damaged the car I was in | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 |
| D. Another driver forced me to pull over or off the road | <input type="checkbox"/> 4 | <input type="checkbox"/> 4 |
| E. Another driver deliberately hit the car I was in | <input type="checkbox"/> 5 | <input type="checkbox"/> 5 |
| F. Another driver verbally abused me or gestured at me whilst still in the car | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |
| G. Another driver followed me very closely and aggressively ('tailgated') for a distance | <input type="checkbox"/> 7 | <input type="checkbox"/> 7 |
| None of these/Don't know | <input type="checkbox"/> 8 | <input type="checkbox"/> 8 |

GENERAL ATTITUDINAL QUESTIONS

Q42. SHOW CARD P How strongly do you agree or disagree with the following statements? Please read out how much you agree with each statement. READ OUT EACH STATEMENT/ONLY CODE ONE

TICK/ROTATE START

Strongly Agree Tend To Agree Neither Agree Nor Disagree Tend To Disagree Strongly Disagree No Opinion/Don't Know

- | | | | | | | | | |
|--------------------------|--|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|-------|
| <input type="checkbox"/> | There should be compulsory re-testing of people who have been banned from driving | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (154) |
| <input type="checkbox"/> | Random breath testing should be introduced | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (155) |
| <input type="checkbox"/> | Everyone who is caught driving with more than the legal limit of alcohol in their blood should receive a prison sentence | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (156) |
| <input type="checkbox"/> | The legal drink-drive limit should be reduced to about half its current level | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (157) |
| <input type="checkbox"/> | Drivers who have just passed their test should have to take motorway lessons | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (158) |
| <input type="checkbox"/> | Learner drivers should have to take a minimum number of lessons with an Approved Driving Instructor before taking a test | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (159) |
| <input type="checkbox"/> | People who drive high performance cars should be required to take an advanced driving test | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (160) |

Q45a. SHOW CARD Q Thinking generally, how would you rate the overall standards of driving in Britain today? READ OUT/ONLY CODE ONE

Q45b. And how would you rate your own standard of driving? READ OUT/ONLY CODE ONE

- | | Q45a.
(161) | Q45b.
(162) |
|-----------------------------------|----------------------------|----------------------------|
| Very good | <input type="checkbox"/> 1 | <input type="checkbox"/> 1 |
| Good | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 |
| Neither good nor bad | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 |
| Bad | <input type="checkbox"/> 4 | <input type="checkbox"/> 4 |
| Very bad | <input type="checkbox"/> 5 | <input type="checkbox"/> 5 |
| <u>DO NOT READ OUT</u> Don't know | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |

Q46. On balance, who do you think make better drivers, men or women? ONLY CODE ONE

- | | | |
|--------------------------|----------------------------|-------|
| Men | <input type="checkbox"/> 1 | (163) |
| Women | <input type="checkbox"/> 2 | |
| Neither – about the same | <input type="checkbox"/> 3 | |
| Don't know/No opinion | <input type="checkbox"/> 4 | |

Q47. SHOW CARD R Now I am going to read out a list of offences and ask you to tell me how serious you consider them to be. Please read out how serious you think each offence is. READ OUT EACH OFFENCE/ONLY CODE ONE

TICK/ROTATE START

	Extremely Serious	Fairly Serious	Not Very Serious	Not At All Serious	Don't Know	
<input type="checkbox"/> Robbing a petrol station, using a weapon	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(164)
<input type="checkbox"/> Shoplifting at Marks and Spencers	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(165)
<input type="checkbox"/> Breaking into a car and stealing the radio/cassette	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(166)
<input type="checkbox"/> Snatching an old lady's handbag in the street	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(167)
<input type="checkbox"/> Stealing a car for "joyriding"	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(168)
<input type="checkbox"/> Stealing a car to strip and re-sell abroad	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(169)
<input type="checkbox"/> Drink-driving while just over the limit	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(170)
<input type="checkbox"/> Drink-driving while well over the limit	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(171)
<input type="checkbox"/> Motorway speeding at 100mph	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(172)
<input type="checkbox"/> Speeding at 50mph in a built-up area	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(173)
<input type="checkbox"/> Housebreaking and entering/burglary	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(174)
<input type="checkbox"/> Jumping a red traffic light at a busy time of day	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(175)
<input type="checkbox"/> Causing traffic congestion while illegally parked	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(176)
<input type="checkbox"/> Using bus lanes at prohibited times	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	(177)

SPEEDING

Q48a. When you are driving along a motorway and the traffic is free-flowing, what speed would you normally choose to drive at? PROMPT TO PRE-CODES/ONLY CODE ONE

Under 60	<input type="checkbox"/> 1	91 – 95	<input type="checkbox"/> 7	(178)
61 – 70	<input type="checkbox"/> 2	96 – 100	<input type="checkbox"/> 8	
71 – 75	<input type="checkbox"/> 3	100+	<input type="checkbox"/> 9	
76 – 80	<input type="checkbox"/> 4	Don't drive on motorways	<input type="checkbox"/> 10	
81 – 85	<input type="checkbox"/> 5	Don't know	<input type="checkbox"/> 11	
86 – 90	<input type="checkbox"/> 6			

Q48b. What do you think the speed limit should be on motorways?

WRITE IN.....miles per hour

Don't know

☐ 240

(179)

Q49a. When you are driving along a country road, with a 60mph speed limit and the traffic is free-flowing, what speed would you normally choose to drive at? PROMPT TO PRE-CODES/ONLY CODE ONE

Under 40	<input type="checkbox"/> 1	71 – 75	<input type="checkbox"/> 6	(180)
41 – 50	<input type="checkbox"/> 2	76 – 80	<input type="checkbox"/> 7	
51 – 60	<input type="checkbox"/> 3	81+	<input type="checkbox"/> 8	
61 – 65	<input type="checkbox"/> 4	Don't drive on these roads	<input type="checkbox"/> 9	
66 – 70	<input type="checkbox"/> 5	Don't know	<input type="checkbox"/> 10	

Q49b. What do you think the speed limit should be on country roads?

WRITE IN.....miles per hour

Don't know

☐ 240

(181)

Q43a. When you are driving along a road in town, with a 30mph speed limit and the traffic is free-flowing, what speed would you normally choose to drive at? PROMPT TO PRE-CODES/ONLY CODE ONE

- | | |
|----------------------------|-----------------------------|
| Under 30 | <input type="checkbox"/> 1 |
| 31 – 40 | <input type="checkbox"/> 2 |
| 41 – 45 | <input type="checkbox"/> 3 |
| 46 – 50 | <input type="checkbox"/> 4 |
| 51 – 55 | <input type="checkbox"/> 5 |
| 56 – 60 | <input type="checkbox"/> 6 |
| 61 – 65 | <input type="checkbox"/> 7 |
| 66 – 70 | <input type="checkbox"/> 8 |
| 71+ | <input type="checkbox"/> 9 |
| Don't drive on these roads | <input type="checkbox"/> 10 |
| Don't know | <input type="checkbox"/> 11 |

(182)

Q50b. What do you think the speed limit should be on single lane main roads through towns?

WRITE IN miles per hour

Don't know

☐ 240

(183)

ASK ALL:

Q44a. SHOW CARD S I would like to show you this list of measures designed to encourage drivers to keep to the speed limit. Now please tell me which, if any, of them, would make you personally less likely to exceed the speed limit? Please read out all the letters that apply to you. CODE ALL MENTIONS

Q51b. SHOW CARD S (I would like to show you this list of measures designed to encourage drivers to keep to the speed limit.) Which, if any of them would you support? Please read out all the letters that apply to you. CODE ALL MENTIONS

- | | Q51a.
(184) | Q51b.
(185) |
|---|-----------------------------|-----------------------------|
| A. Installing speed cameras on more roads | <input type="checkbox"/> 1 | <input type="checkbox"/> 1 |
| B. Heavier penalties for all drivers who exceed the speed limit | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 |
| C. The police enforcing speed limits more strictly | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 |
| D. Banning people from driving for 3 months if caught more than 30mph above limit | <input type="checkbox"/> 4 | <input type="checkbox"/> 4 |
| E. Banning people from driving for 3 months if caught driving more than 10mph above limit | <input type="checkbox"/> 5 | <input type="checkbox"/> 5 |
| F. Installing tachographs in cars (as in lorries) recording speeds driven | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |
| G. Installing more speed bumps or 'sleeping policemen' | <input type="checkbox"/> 7 | <input type="checkbox"/> 7 |
| H. Having speed limiters on cars | <input type="checkbox"/> 8 | <input type="checkbox"/> 8 |
| I. On the spot speeding fines | <input type="checkbox"/> 9 | <input type="checkbox"/> 9 |
| J. Publishing names and addresses of drivers convicted of speeding in local papers | <input type="checkbox"/> 10 | <input type="checkbox"/> 10 |
| K. Hard-hitting anti-speeding publicity campaign (similar to that for drink-driving) | <input type="checkbox"/> 11 | <input type="checkbox"/> 11 |
| None of these | <input type="checkbox"/> 12 | <input type="checkbox"/> 12 |
| Don't know/No opinion | <input type="checkbox"/> 13 | <input type="checkbox"/> 13 |

Q45a. Have you heard of the government proposal to make it compulsory to carry driving licences when driving?

- Yes ☐ 1
 No ☐ 2
 Don't know ☐ 3

(186)

Q52b. Can you tell me how much you would support or oppose this proposal? READ OUT/ONLY CODE ONE

- Strongly support ☐ 1
 Tend to support ☐ 2
 Neither support nor oppose ☐ 3
 Tend to oppose ☐ 4
 Strongly oppose ☐ 5
 Don't know ☐ 6

(187)

Q52c. Can you tell me how many penalty points you currently have on your licence?

WRITE IN

(188)

4. GREEN LABELLING OF CARS AND RELATED PRODUCTS AND SERVICES

ATTITUDES TO THE ENVIRONMENT

SHOW CARD T Here is a list of several different problems linked with the development of the transport system in Britain today. LET RESPONDENT READ LIST

Q46a. Which of these, if any, do you think are major problems in Britain today? Please read out the letters of any that apply. CODE ALL MENTIONS

Q53b. And which of these, if any, do you think are now such major problems that we have reached a critical point about which something must be done immediately?

- | | Q53a.
(189) | Q53b.
(190) |
|--|-----------------------------|-----------------------------|
| A. Traffic congestion in towns and cities | <input type="checkbox"/> 1 | <input type="checkbox"/> 1 |
| B. Traffic congestion on main roads and motorways | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 |
| C. The destruction of the countryside | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 |
| D. Air pollution | <input type="checkbox"/> 4 | <input type="checkbox"/> 4 |
| E. Global warming from car fumes and car production | <input type="checkbox"/> 5 | <input type="checkbox"/> 5 |
| F. The safety of car users on the roads | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |
| G. The safety of pedestrians and cyclists on the roads | <input type="checkbox"/> 7 | <input type="checkbox"/> 7 |
| H. 'Road rage' or stress related motoring incidents | <input type="checkbox"/> 8 | <input type="checkbox"/> 8 |
| None of these | <input type="checkbox"/> 9 | <input type="checkbox"/> 9 |
| Don't know/No answer | <input type="checkbox"/> 10 | <input type="checkbox"/> 10 |

Q47. SHOW CARD U I'd now like to find out how concerned you are personally about a number of different issues. So first of all how concerned are you about ...? READ OUT EACH STATEMENT/ONLY CODE ONE

TICK & ROTATE START

	Very Concerned	Fairly Concerned	Neither Concerned Nor Unconcerned	Not Particularly Concerned	Not At All Concerned	Don't Know	
<input type="checkbox"/> Unemployment	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(191)
<input type="checkbox"/> Health service	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(192)
<input type="checkbox"/> Education	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(193)
<input type="checkbox"/> Crime	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(194)
<input type="checkbox"/> Cost of living	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(195)
<input type="checkbox"/> Environmental pollution	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(196)
<input type="checkbox"/> Traffic congestion	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	(197)

METHODS OF ADDRESSING ENVIRONMENTAL PROBLEMS

Q55. SHOW CARD V Certain options have been suggested in order to reduce the effects of cars on the environment. Which of these, if any, do you think you would accept as a way of significantly reducing damage to the environment? Please read out all the letters you would accept. CODE ALL MENTIONS

A. 70mph speed limiting device on your car	<input type="checkbox"/> 1	(198)
B. Your car being powered by electricity, allowing journeys of 50 miles between recharging	<input type="checkbox"/> 2	
C. Being unable to drive in town or city centres	<input type="checkbox"/> 3	
D. Restricting access to main roads in rush hours to cars with two or more people	<input type="checkbox"/> 4	
E. Doubling the price of petrol and diesel over the next 5 years	<input type="checkbox"/> 5	
None of these	<input type="checkbox"/> 6	
Don't know	<input type="checkbox"/> 7	

Q56. For each of the following areas, can you tell me whether you think they should be given a star rating according to how environmentally friendly they are, which has to appear on all advertisements and promotional material? READ OUT AREAS

	Yes	No	Don't Know	
New cars	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	(199)
Second-hand cars	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	(200)
Petrol and diesel	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	(201)
Car service centres	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	(202)

Q57. SHOW CARD W If cars were to be given an environmental star rating, which of the following do you think it should be based on? ONLY CODE ONE

A Fuel efficiency	<input type="checkbox"/> 1	(203)
B Pollutants produced	<input type="checkbox"/> 2	
C Environmental efficiency of the car production process	<input type="checkbox"/> 3	
D How much of the car could be recycled at the end of its useful life	<input type="checkbox"/> 4	
E An overall measure combining all of these elements	<input type="checkbox"/> 5	

Q58a. SHOW CARD X Which of the following do you take into account when buying a car, either new or second hand? Please read out all the letters that you would take into account. CODE ALL MENTIONS

IF MORE THAN THREE AT Q59a. OTHERS GO TO Q60

Q58b. SHOW CARD X Which are the three most important factors when you buy a car, either new or second hand? Please read out the three most important letters. CODE UP TO THREE

	Q58a. (204)	Q58b. (205)
A Price of the car	<input type="checkbox"/> 1	<input type="checkbox"/> 1
B Fuel efficiency	<input type="checkbox"/> 2	<input type="checkbox"/> 2
C Safety of the car	<input type="checkbox"/> 3	<input type="checkbox"/> 3
D Environmental friendliness of the car	<input type="checkbox"/> 4	<input type="checkbox"/> 4
E Interior space	<input type="checkbox"/> 5	<input type="checkbox"/> 5
F Performance of the car	<input type="checkbox"/> 6	<input type="checkbox"/> 6
G Styling	<input type="checkbox"/> 7	<input type="checkbox"/> 7
H The expected value of the car when you come to sell it	<input type="checkbox"/> 8	<input type="checkbox"/> 8
I Servicing costs	<input type="checkbox"/> 9	<input type="checkbox"/> 9
J Reliability of the car	<input type="checkbox"/> 10	<input type="checkbox"/> 10
Other (WRITE IN).....	<input type="checkbox"/> 11	<input type="checkbox"/> 11

ASK ALL

Q59. If an environmental rating, showing fuel efficiency and general environmental friendliness, was available for new and used cars, how likely would you be to take this into account when buying a car?

Very likely	<input type="checkbox"/> 1	Not very likely	<input type="checkbox"/> 4	(206)
Quite likely	<input type="checkbox"/> 2	Not at all likely	<input type="checkbox"/> 5	
Neither likely nor unlikely	<input type="checkbox"/> 3			

Q60. You may already know that, as part of their annual MOT, cars must pass an exhaust emissions test. Would you personally support the introduction of even stricter MOT test measures to ensure that cars that produce excessive pollution are kept off the road?

Yes	<input type="checkbox"/> 1	(207)
No	<input type="checkbox"/> 2	
Don't know	<input type="checkbox"/> 3	

4. THE FUEL ESCALATOR AND ROAD TAX

Q48. Are you aware of any recent changes to the tax and duty that motorists have to pay?

Yes	<input type="checkbox"/> 1	(208)
No	<input type="checkbox"/> 2	
Don't know	<input type="checkbox"/> 3	

ASK ALL COMPANY CAR OWNERS (CODES 2 – 3 AT QC). OTHERS GO TO Q64

Q49. Are you aware of any changes to company car tax that have recently been introduced or that the government are planning to introduce? DO NOT PROMPT

Yes	<input type="checkbox"/> 1 → ASK Q63	(209)
No	<input type="checkbox"/> 2 → GO TO Q64	
Don't know/No opinion	<input type="checkbox"/> 3	

IF AWARE OF CHANGES TO COMPANY CAR TAX AT Q62. OTHERS GO TO Q64

Q50. What changes do you know about? DO NOT PROMPT

Rise in level of company car tax

☐ 1

(210)

Change in basis of taxation to one based on emissions not work-related mileage

☐ 2

Rise in the amount of tax paid for provision of fuel for private mileage

☐ 3

Other (PLEASE SPECIFY)..... ☐ 4

Don't know

☐ 5

ASK ALL

Q51. I'm now going to read out a list of policies announced by the Government as a means of reducing pollution and congestion. For each one, I'd like you to tell me whether the proposal is something you would either support or oppose. READ OUT EACH PROPOSAL

TICK/ROTATE START

Support Oppose D/K

☐ To increase road tax for cars with larger engines and reduce road tax for cars with smaller engines ☐ 1 ☐ 2 ☐ 3 (211)

☐ To charge motorists to drive in town centres ☐ 1 ☐ 2 ☐ 3 (212)

☐ To charge for the use of motorways and or trunk roads ☐ 1 ☐ 2 ☐ 3 (213)

☐ To charge an extra 6% tax on fuel over and above inflation, every year ☐ 1 ☐ 2 ☐ 3 (214)

☐ Increase the price of diesel ☐ 1 ☐ 2 ☐ 3 (215)

☐ To increase the amount of tax that individuals have to pay if they have a company car ☐ 1 ☐ 2 ☐ 3 (216)

☐ To charge companies tax if they provide employees with parking spaces ☐ 1 ☐ 2 ☐ 3 (217)

☐ To increase the amount of tax a company car driver has to pay if they have fuel for private mileage provided by their employer ☐ 1 ☐ 2 ☐ 3 (218)

☐ To change the basis on which drivers of company cars are taxed, from a system based on the number of miles they drive in the course of their work, to one based on the amount of pollutants their car produces ☐ 1 ☐ 2 ☐ 3 (219)

ASK ALL COMPANY CAR OWNERS (CODES 2 – 3 AT QC). OTHERS GO TO Q66

Q65. How much tax and duty do you think you currently pay to own and run your car? This includes road tax, fuel duty, insurance tax, VAT and company car tax.

WRITE IN

(220)

ASK ALL

Q66. What percentage of the price of a litre of fuel do you think goes on tax and duty?

WRITE IN

(221)

Q67. SHOW CARD Y How strongly do you agree or disagree with the following statements?

Please read out how much you agree with each statement. READ OUT EACH STATEMENT/ONLY CODE ONE

Strongly Agree Tend To Agree Neither Agree Nor Disagree Tend To Disagree Strongly Disagree Don't Know/No Opinion

Taxes raised through motoring should mainly be spent on roads ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 (222)

Taxes raised through motoring should mainly be spent on public transport ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 (223)

Raising taxes on motoring would significantly reduce the amount I use my car ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 (224)

SHOW CARD Z

For each of the following proposals that I will read out, I would like you to tell me which of these you would be likely to do? Please read out the letters that apply to you. CODE ALL MENTIONS

Q68a. The price of fuel went up from its current level of around 75p per litre to £1.00 per litre. CODE ALL MENTIONS

Q68b. The level of road tax went up from its current level of £155 to £300 per annum. CODE ALL MENTIONS

Q68c. A toll of £5 per 100 miles driven on motorways. CODE ALL MENTIONS

Q68d. A daily toll of £3 to drive into major towns and cities. CODE ALL MENTIONS

	Q68a. (225)	Q68b. (226)	Q68c. (227)	Q68d. (228)
A. Would give up my car/one of my cars	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1
B. Would buy a smaller car/a car with a smaller engine	<input type="checkbox"/> 2	<input type="checkbox"/> 2	<input type="checkbox"/> 2	<input type="checkbox"/> 2
C. Would buy a newer car	<input type="checkbox"/> 3	<input type="checkbox"/> 3	<input type="checkbox"/> 3	<input type="checkbox"/> 3
D. Would buy an older car	<input type="checkbox"/> 4	<input type="checkbox"/> 4	<input type="checkbox"/> 4	<input type="checkbox"/> 4
E. Would drive less miles	<input type="checkbox"/> 5	<input type="checkbox"/> 5	<input type="checkbox"/> 5	<input type="checkbox"/> 5
F. Would change the roads that I drove on/the destinations I went to	<input type="checkbox"/> 6	<input type="checkbox"/> 6	<input type="checkbox"/> 6	<input type="checkbox"/> 6
G. Would use public transport/walk/cycle more	<input type="checkbox"/> 7	<input type="checkbox"/> 7	<input type="checkbox"/> 7	<input type="checkbox"/> 7
H. Would join protests/complain to my MP	<input type="checkbox"/> 8	<input type="checkbox"/> 8	<input type="checkbox"/> 8	<input type="checkbox"/> 8
I. Would vote for a different political party at the next election	<input type="checkbox"/> 9	<input type="checkbox"/> 9	<input type="checkbox"/> 9	<input type="checkbox"/> 9
J. Nothing	<input type="checkbox"/> 10	<input type="checkbox"/> 10	<input type="checkbox"/> 10	<input type="checkbox"/> 10

6. FUN QUESTIONS

For each of the following sets of options, which do you think you would choose?

Q69a. You witness a minor accident whilst driving to an important appointment, do you...? READ OUT/ONLY CODE ONE

- Stop and give your name and address ☐ 1
- Ring the police on your mobile and keep driving ☐ 2
- Drive off without stopping ☐ 3

(229)

Q69b. You and another driver are both going for the last parking space in the car park, do you...? READ OUT/ONLY CODE ONE

- Race for the space ☐ 1
- Let the other driver have it ☐ 2
- Smile in the hope that the other driver will let you in ☐ 3

(230)

Q69c. Someone who has been tailgating you for the last mile, pulls up beside you at the traffic lights, do you...? READ OUT/ONLY CODE ONE

- Look straight ahead and ignore them ☐ 1
- Give them a dirty look ☐ 2
- Shout at them or make an obscene gesture ☐ 3

(231)

Q69d. You find a disabled parking sticker on the road, do you...? READ OUT/ONLY CODE ONE

- Leave it where it is ☐ 1
- Hand it into the police ☐ 2
- Keep it to use on your own vehicle ☐ 3

(232)

Q52. SHOW CARD AA (PHOTOPROMPTS A - D) I am going to show you 4 traffic signs from the Highway Code. Please tell me what you think each sign means?

DO NOT READ OUT THE DESCRIPTIONS.

Sign A – End of minimum speed limit

- Correct ☐ 1
- Incorrect ☐ 2
- Don't know ☐ 3

(233)

Sign B – Quayside or riverbank

- Correct ☐ 1
- Incorrect ☐ 2
- Don't know ☐ 3

(234)

Sign C – No vehicles carrying explosives

- Correct ☐ 1
- Incorrect ☐ 2
- Don't know ☐ 3

(235)

Sign D – Traffic signals not in use

- Correct ☐ 1
- Incorrect ☐ 2
- Don't know ☐ 3

(236)

7. COMPANY CAR QUESTIONS

ASK ALL WHO HAVE A COMPANY CAR (CODES 2 – 3 AT QC). OTHERS GO TO Q85

Q53. How much tax do you currently pay for your company car?

WRITE INPounds

Don't know ☐ 1

(237)

Q54a. Do you understand how the tax you pay for your company car is calculated?

- Yes ☐ 1 → ASK Q72b
- No ☐ 2 } → GO TO Q73
- Don't know ☐ 3

(238)

IF UNDERSTAND THE TAX AT Q72a. OTHERS GO TO Q73

Q72b. Can you explain to me how this is calculated? DO NOT READ OUT/CODE ALL MENTIONS

- Based on list price of car ☐ 1
- Discount for work-related mileage ☐ 2
- Based on engine size ☐ 3
- Not really sure ☐ 4
- Other (WRITE IN)..... ☐ 5

(239)

ASK ALL WITH COMPANY CAR (CODES 2 – 3 AT QC). OTHERS GO TO Q85

Q55. SHOW CARD BB Using one of these statements can you tell me how fair you think the amount of tax you pay for your company car is? Please read out the letter that applies to you the most. ONLY CODE ONE

- | | | | |
|----|--|----------------------------|-------|
| A. | Do not pay enough tax for the benefit the car represents | <input type="checkbox"/> 1 | (240) |
| B. | Pay about the right amount of tax for the benefit the car represents | <input type="checkbox"/> 2 | |
| C. | Pay too much tax for the benefit the car represents | <input type="checkbox"/> 3 | |
| | Don't know/No opinion | <input type="checkbox"/> 4 | |

Q56a. Does your company pay for the petrol you use for private mileage?

- | | | |
|------------|--|-------|
| Yes | <input type="checkbox"/> 1 → ASK Q74b | (241) |
| No | <input type="checkbox"/> 2 | |
| Don't know | <input type="checkbox"/> 3 } → GO TO Q75 | |

IF COMPANY PAYS PETROL FOR PRIVATE MILEAGE AT Q74

Q74b. How much tax do you currently pay for the petrol your company provides?

- | | | |
|----------------|----------------------------|-------|
| WRITE IN | <input type="checkbox"/> 1 | (242) |
| Don't know | <input type="checkbox"/> 1 | |

Q74c. If you had to pay more tax for the fuel your company provides would you think more carefully about how you used it?

- | | | |
|------------|----------------------------|-------|
| Yes | <input type="checkbox"/> 1 | (243) |
| No | <input type="checkbox"/> 2 | |
| Don't know | <input type="checkbox"/> 3 | |

Q75. SHOW CARD CC If the amount of tax you pay for your basic company car increased by 25% which of these, if any, would you do? Please read out the letter that applies to you the most. ONLY CODE ONE

- | | | |
|---|-----------------------------------|-----------------------------|
| | | 25% |
| | | (244) |
| A | No longer have company car | <input type="checkbox"/> 1 |
| B | Reduce mileage on work business | <input type="checkbox"/> 2 |
| C | Reduce mileage on private trips | <input type="checkbox"/> 3 |
| D | Increase mileage on work business | <input type="checkbox"/> 4 |
| E | Increase mileage on private trips | <input type="checkbox"/> 5 |
| F | Get a smaller/cheaper company car | <input type="checkbox"/> 6 |
| G | Change job | <input type="checkbox"/> 7 |
| H | Other (PLEASE SPECIFY) | <input type="checkbox"/> 8 |
| | Don't know | <input type="checkbox"/> 9 |
| | None of these/Nothing | <input type="checkbox"/> 10 |

ASK IF PRIVATE FUEL PAID FOR BY COMPANY AT Q72a. OTHERS GO TO Q85

Q76. SHOW CARD DD If the amount of tax you paid to cover the fuel your company provides for private mileage increased by 25%, which of these, if any, would you do? Please read out the letter that applies to you the most. ONLY CODE ONE

- | | 25%
(245) |
|-------------------------------------|-----------------------------|
| A No longer have company car | <input type="checkbox"/> 1 |
| B No longer have fuel paid for | <input type="checkbox"/> 2 |
| C Reduce mileage on work business | <input type="checkbox"/> 3 |
| D Reduce mileage on private trips | <input type="checkbox"/> 4 |
| E Increase mileage on work business | <input type="checkbox"/> 5 |
| F Increase mileage on private trips | <input type="checkbox"/> 6 |
| G Get a smaller/cheaper company car | <input type="checkbox"/> 7 |
| H Change job | <input type="checkbox"/> 8 |
| Other (PLEASE SPECIFY) | <input type="checkbox"/> 9 |
| Don't know | <input type="checkbox"/> 10 |
| None of these/Nothing | <input type="checkbox"/> 11 |

EXPLAIN CAREFULLY AND CHECK UNDERSTANDING The government are to introduce a new system of taxation for company cars, where the tax you pay is based on the emissions produced by the car, together with the list price of the car. It will no longer be based on how many miles you travel in your company car on work-related travel.

Q77a. Please tell me how much you support the introduction of this policy. READ OUT/ONLY CODE ONE

- | | |
|---------------------------------------|----------------------------|
| Strongly support | <input type="checkbox"/> 1 |
| Tend to support | <input type="checkbox"/> 2 |
| Neither support nor oppose | <input type="checkbox"/> 3 |
| Tend to oppose | <input type="checkbox"/> 4 |
| Strongly oppose | <input type="checkbox"/> 5 |
| DO NOT READ OUT Don't know/No opinion | <input type="checkbox"/> 6 |

(246)

Q77b. What impact, if any, do you think it would have on the amount of tax you personally have to pay? READ OUT/ONLY CODE ONE

- | | |
|---------------------------------------|----------------------------|
| Pay a lot more | <input type="checkbox"/> 1 |
| Pay a little more | <input type="checkbox"/> 2 |
| Pay about the same as now | <input type="checkbox"/> 3 |
| Pay a little less | <input type="checkbox"/> 4 |
| Pay a lot less | <input type="checkbox"/> 5 |
| DO NOT READ OUT Don't know/No opinion | <input type="checkbox"/> 6 |

(247)

Q77c. SHOW CARD EE Which of these, if any, do you think you will do as a result of this new basis of taxation? Please read out the letter that applies to you the most. ONLY CODE ONE

- A. No longer have company car ☐ 1
- B. Reduce mileage on work business ☐ 2
- C. Reduce mileage on private trips ☐ 3
- D. Increase mileage on work business ☐ 4
- E. Increase mileage on private trips ☐ 5
- F. Get a company car with a smaller engine/lower emissions ☐ 6
- G. Get an additional company car ☐ 7
- H. Change job ☐ 8
- I. Demand more pay from your employer ☐ 9
- Other (PLEASE SPECIFY) ☐ 10
- Don't know ☐ 11
- None of these/Nothing ☐ 12

(248)

Q78a. SHOW CARD FF Have you ever considered personally leasing a car (PCPs), instead of a company car? Please read out the letter that applies to you the most. ONLY CODE ONE

- A. Yes – considered it on a personal lease ☐ 1
- B. Yes – it was offered to me by my employer, instead of a company car ☐ 2 → ASK Q78h
- C. Yes – it was offered to me by my employer in addition to my company car ☐ 3
- No ☐ 4 → GO TO Q79
- Don't know ☐ 5

(249)

IF OFFERED PCP AT Q78a (CODES 1 – 3). OTHERS GO TO Q79

Q78b. Why did you not take out a personal lease at that time? PROBE FULLY

.....

.....

.....

(250)

Don't know ☐ 239

Have taken out PCP ☐ 240

ASK ALL NOT OFFERED PCP AT Q78a (CODES 4 - 5). OTHERS GO TO Q80

Q79. SHOW CARD GG If you were offered a car under such a scheme instead of your company car, with your employer covering the cost of the lease, how seriously would you consider it? Please read out the letter that applies to you the most. ONLY CODE ONE

- A. Would definitely consider it ☐ 1
- B. Would seriously consider it ☐ 2
- C. Would consider it ☐ 3
- D. Would not consider it ☐ 4
- Don't know ☐ 5
- No opinion ☐ 6

(251)

ASK IF EMPLOYER HAS CHANGED THEIR POLICY AT Q8b. OTHERS GO TO Q9:

Q8c. SHOW CARD C How has your employer changed their policy on company cars? Please read out the letters of all that apply. CODE ALL MENTIONS

- | | | |
|---|-----------------------------|------|
| A. Reduced the categories of people eligible for company cars | <input type="checkbox"/> 1 | (18) |
| B. Increased the categories of people eligible for company cars | <input type="checkbox"/> 2 | |
| C. Traded down/bought cheaper/smaller engine cars | <input type="checkbox"/> 3 | |
| D. Upgraded/bought more expensive cars | <input type="checkbox"/> 4 | |
| E. Delayed the renewal of company cars | <input type="checkbox"/> 5 | |
| F. Now replacing company cars more frequently | <input type="checkbox"/> 6 | |
| G. Company now leases instead of buying cars | <input type="checkbox"/> 7 | |
| H. Company now buys instead of leasing cars | <input type="checkbox"/> 8 | |
| I. Offered cash/salary alternatives to eligible employees | <input type="checkbox"/> 9 | |
| J. All eligible employees receive additional cash/salary instead of a company car | <input type="checkbox"/> 10 | |
| K. Decided to phase out company cars altogether | <input type="checkbox"/> 11 | |
| L. Now provides company cars | <input type="checkbox"/> 12 | |
| M. Now leases to/arranges leases for employees | <input type="checkbox"/> 13 | |
| Other (PLEASE SPECIFY) | <input type="checkbox"/> 14 | |
| | <input type="checkbox"/> 15 | |

Don't know/No opinion

ASK ALL WITH A COMPANY CAR (CODES 2-3) AT QC. OTHERS GO TO Q10:

Q9. Would you say that your car is essential for you to carry out your job, is it helpful in your job, or is it simply part of your remuneration package? ONLY CODE ONE

- | | | |
|------------------------------|----------------------------|------|
| Essential part of job | <input type="checkbox"/> 1 | (19) |
| Helpful to your job | <input type="checkbox"/> 2 | |
| Part of remuneration package | <input type="checkbox"/> 3 | |
| Don't know/No opinion | <input type="checkbox"/> 4 | |

ASK ALL (ABOUT CAR RESPONDENT DRIVES MOST OFTEN)

Q10. Thinking still about the car you drive most often, in total how long do you think you will keep your current car? Please take into account how long you have already owned it and how much longer you are likely to keep it, and tell me the combined total. INTERVIEWER NOTE: IF RESPONDENT SEEMS UNCERTAIN SAY Please add the number of years you have owned your current car to the number of years you are likely to keep it. ONLY CODE ONE

- | | | | | |
|-------------------|----------------------------|--------------------|-----------------------------|------|
| Up to 1 year | <input type="checkbox"/> 1 | Over 6 to 7 years | <input type="checkbox"/> 7 | (20) |
| Over 1 to 2 years | <input type="checkbox"/> 2 | Over 7 to 8 years | <input type="checkbox"/> 8 | |
| Over 2 to 3 years | <input type="checkbox"/> 3 | Over 8 to 9 years | <input type="checkbox"/> 9 | |
| Over 3 to 4 years | <input type="checkbox"/> 4 | Over 9 to 10 years | <input type="checkbox"/> 10 | |
| Over 4 to 5 years | <input type="checkbox"/> 5 | Over 10 years | <input type="checkbox"/> 11 | |
| Over 5 to 6 years | <input type="checkbox"/> 6 | Don't know | <input type="checkbox"/> 12 | |

Q11a. SHOW CARD D Approximately how many miles is the car (that you drive most often) driven a year, on average? ONLY CODE ONE

ASK ALL WITH A COMPANY CAR (CODES 2 – 3) AT QC. OTHERS GO TO Q12

Q11b. SHOW CARD D How many of these miles, if any, is the car driven in connection with your, or someone else's work (not including driving to or from work)? ONLY CODE ONE

	Q11a. (21)	Q11b. (22)
None		<input type="checkbox"/> 1
Up to 1,000 miles	<input type="checkbox"/> 1	<input type="checkbox"/> 2
1,001 to 2,000 miles	<input type="checkbox"/> 2	<input type="checkbox"/> 3
2,001 to 4,000 miles	<input type="checkbox"/> 3	<input type="checkbox"/> 4
4,001 to 6,000 miles	<input type="checkbox"/> 4	<input type="checkbox"/> 5
6,001 to 8,000 miles	<input type="checkbox"/> 5	<input type="checkbox"/> 6
8,001 to 10,000 miles	<input type="checkbox"/> 6	<input type="checkbox"/> 7
10,001 to 12,000 miles	<input type="checkbox"/> 7	<input type="checkbox"/> 8
12,001 to 14,000 miles	<input type="checkbox"/> 8	<input type="checkbox"/> 9
14,001 to 16,000 miles	<input type="checkbox"/> 9	<input type="checkbox"/> 10
16,001 to 18,000 miles	<input type="checkbox"/> 10	<input type="checkbox"/> 11
18,001 to 20,000 miles	<input type="checkbox"/> 11	<input type="checkbox"/> 12
20,001 to 25,000 miles	<input type="checkbox"/> 12	<input type="checkbox"/> 13
25,001 to 30,000 miles	<input type="checkbox"/> 13	<input type="checkbox"/> 14
Over 30,000 miles	<input type="checkbox"/> 14	<input type="checkbox"/> 15
Don't know	<input type="checkbox"/> 15	<input type="checkbox"/> 16

BUYING CARS

ASK ALL

Q12. Have you personally been responsible for buying a car, either new or second-hand, within the last two years?

Yes	<input type="checkbox"/> 1 → ASK Q13	} → GO TO Q20
No	<input type="checkbox"/> 2	
Don't know	<input type="checkbox"/> 3	

ASK ALL WHO HAVE BOUGHT A CAR IN THE LAST TWO YEARS AT Q12. OTHERS GO TO Q20

Q13. How many new cars have you been responsible for buying within the last two years? ONLY CODE ONE

None	<input type="checkbox"/> 1 → GO TO Q16	} → ASK Q14
One	<input type="checkbox"/> 2	
Two	<input type="checkbox"/> 3	
Three	<input type="checkbox"/> 4	
Four	<input type="checkbox"/> 5	
Five	<input type="checkbox"/> 6	
Six	<input type="checkbox"/> 7	
Seven	<input type="checkbox"/> 8	
Eight or more	<input type="checkbox"/> 9	
Don't know/No opinion	<input type="checkbox"/> 10	

ASK ALL WITH COMPANY CAR (CODES 2 – 3 AT QC). OTHERS GO TO Q85

Q57. SHOW CARD HH When your car needs a service, how is this organised? Please read out the letter that applies to you the most. ONLY CODE ONE

- A. I let my company know and they organise it for me ☐ 1
- B. I let the leasing company/contract hire company know and they organise it for me ☐ 2
- C. I organise it myself ☐ 3
- Other ☐ 4
- Don't know ☐ 5

(252)

Q58. Does the company carrying out the service pick your car up and deliver it back to you afterwards?

- Yes ☐ 1
- No ☐ 2
- Don't know ☐ 3

(253)

Q59. How satisfied are you with the way servicing is organised in your company? READ OUT/ONLY CODE ONE

- Very satisfied ☐ 1
- Quite satisfied ☐ 2
- Neither satisfied nor unsatisfied ☐ 3
- Quite unsatisfied ☐ 4
- Very unsatisfied ☐ 5
- Don't know/No opinion ☐ 6

(254)

Q603 SHOW CARD II When you have an accident, how are repairs and other issues dealt with? Please read out the letter that applies to you the most. ONLY CODE ONE

- A. I let my company know and they organise it for me ☐ 1
- B. I let the leasing company/contract hire company know and they organise it for me ☐ 2
- C. I let the insurance company know and they organise it for me ☐ 3
- D. I let the insurance broker know and they organise it for me ☐ 4
- E. I let the company accident management service know and they organise it for me ☐ 5
- F. I organise it myself ☐ 6
- Other ☐ 7
- Don't know ☐ 8

(255)

Q61. How satisfied are you with the way accidents are managed in your company? READ OUT/ONLY CODE ONE

- | | | | | |
|-----------------------------------|----------------------------|-----------------------|----------------------------|-------|
| Very satisfied | <input type="checkbox"/> 1 | Quite unsatisfied | <input type="checkbox"/> 4 | (256) |
| Quite satisfied | <input type="checkbox"/> 2 | Very unsatisfied | <input type="checkbox"/> 5 | |
| Neither satisfied nor unsatisfied | <input type="checkbox"/> 3 | Don't know/No opinion | <input type="checkbox"/> 6 | |

ASK ALL IN EMPLOYMENT WHO DO NOT HAVE A COMPANY CAR (CODES 2 – 3 AT QC AND CODES 1 – 2 AT Q8a). OTHERS GO TO Q87

Q85. Why do you not have a company car? MULTI CODE OK. DO NOT PROMPT

- | | | |
|--|-----------------------------|-------|
| Not offered one | <input type="checkbox"/> 1 | (257) |
| Decided not to have it – too much tax | <input type="checkbox"/> 2 | |
| Do not like choice offered by company | <input type="checkbox"/> 3 | |
| Do not agree with company cars from an ethical perspective | <input type="checkbox"/> 4 | |
| Took cash/other benefits instead of company car | <input type="checkbox"/> 5 | |
| Do not need one – do not travel much | <input type="checkbox"/> 6 | |
| Do not need one – partner has a company car | <input type="checkbox"/> 7 | |
| Company does not have company cars | <input type="checkbox"/> 8 | |
| Do not have a driving licence | <input type="checkbox"/> 9 | |
| Other (PLEASE SPECIFY) | <input type="checkbox"/> 10 | |

Q86. Tell me if you would take a company car, if you were offered one under each of the following circumstances? READ OUT CIRCUMSTANCES

- | | Yes | No | Don't Know | |
|--|----------------------------|----------------------------|----------------------------|-------|
| If you were offered a company car under the current tax regime/system | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | (258) |
| If company car tax were reduced by 10% | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | (259) |
| If company car tax were reduced by 20% | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | (260) |
| If company car tax were reduced by 30% | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | (261) |
| If your company offered you a car on a personal lease, which they contributed to | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | (262) |

5. TRUCK QUESTIONS

POLICIES

Q87a. SHOW CARD JJ Which of the items on this card, if any, would you personally support to reduce traffic congestion in Britain? Please read out all the letters that apply. CODE ALL MENTIONS

Q87b. SHOW CARD JJ And which of them, if any, would you personally oppose? Please read out the letters that apply. CODE ALL MENTIONS

- | | Q87a.
(263) | Q87b.
(264) |
|--|----------------------------|----------------------------|
| A. Increasing the weight that existing lorries could carry | <input type="checkbox"/> 1 | <input type="checkbox"/> 1 |
| B. Lorry bans at certain times of the day | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 |
| C. More freight carried by rail | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 |

Q88. SHOW CARD KK I am going to read out a number of different changes which could be introduced and I'd like you to tell me to what extent you support or oppose each one? Please read out the extent to which you agree with each change.

TICK/ROTATE START

Strongly Support Tend To Support Neither Support Nor Oppose Tend To Oppose Strongly Oppose No Opinion

To what extent would you support or oppose...

- | | | | | | | | | |
|--------------------------|--|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|-------|
| <input type="checkbox"/> | ...more night-time deliveries if it led to less congestion during the day? | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (265) |
| <input type="checkbox"/> | ...more night-time deliveries if it led to lower prices in the shops? | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (266) |
| <input type="checkbox"/> | ... less lorries in urban areas if it led to higher prices in the shops? | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (267) |

Q89a. It has been suggested that the maximum weight that a lorry can carry should be increased. To what extent would you support or oppose the law being changed so that lorries could have a maximum weight of 44 tonnes, instead of the current 41 tonnes? READ OUT/CODE ONLY ONE

- | | | |
|----------------------------|---|-------|
| Strongly support | <input type="checkbox"/> 1 \ | (268) |
| Tend to support | <input type="checkbox"/> 2 → GO TO Q91 | |
| Neither support nor oppose | <input type="checkbox"/> 3 / | |
| Tend to oppose | <input type="checkbox"/> 4 \ | |
| Strongly oppose | <input type="checkbox"/> 5 / → GO TO Q91b | |
| No opinion | <input type="checkbox"/> 6 → GO TO Q91 | |

ASK IF OPPOSE AT Q90a. OTHERS GO TO Q91

Q90a. Why do you say you oppose a change in the law to increase the maximum weight to 44 tonnes? PROBE FULLY

.....

.....

.....

ASK ALL

Q62. SHOW CARD JJ I'd like you to tell me whether you would support or oppose a change in the law to allow a maximum of 44 tonnes if ... READ OUT CHANGES

TICK/ROTATE START

Strongly Support Tend To Support Neither Support Nor Oppose Tend To Oppose Strongly Oppose No Opinion

- | | | | | | | | | |
|--------------------------|--|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|-------|
| <input type="checkbox"/> | It makes it easier to transfer freight from road to rail | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (270) |
| <input type="checkbox"/> | The new lorries are no bigger than current lorries | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (271) |
| <input type="checkbox"/> | It leads to fewer lorries on the road | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (272) |
| <input type="checkbox"/> | There is an overall reduction in the amount of pollution caused by lorries | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (273) |
| <input type="checkbox"/> | All the effects on this card were to happen | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (274) |

Q92.Q63.(275)(276)

SKIP V228-
V227Q64. SHOW CARD JJ How strongly do you agree or disagree with the following statements. READ STATEMENTSTICK/ROTATE
START

Strongly Agree	Tend To Agree	Neither Agree Nor Disagree	Tend To Disagree	Strongly Disagree	Don't Know/No Opinion
-------------------	------------------	-------------------------------------	------------------------	----------------------	-----------------------------

- | | | | | | | | | |
|--------------------------|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|-------|
| <input type="checkbox"/> | Truck drivers are generally more courteous drivers than car drivers | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (277) |
| <input type="checkbox"/> | Truck drivers are generally safer drivers than car drivers | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | (278) |

Q65. Which of these have you experienced or seen on the road in the last 12 months? READ OUT/CODE ALL MENTIONS

- | | | |
|--|----------------------------|-------|
| A lorry cutting up/across other vehicles | <input type="checkbox"/> 1 | (279) |
| Discourteous driving from a lorry driver | <input type="checkbox"/> 2 | |
| A lorry driving too close to a vehicle in front (tailgating) | <input type="checkbox"/> 3 | |
| A lorry going too fast for the road conditions | <input type="checkbox"/> 4 | |
| A lorry inconsiderately parking | <input type="checkbox"/> 5 | |
| Courteous/good driving from a lorry driver | <input type="checkbox"/> 6 | |
| A lorry driver assisting another driver/member of the public | <input type="checkbox"/> 7 | |

Q66.Q67.Q68.Q69.Q70.(280)(281)(282)(283)(284)(285)(286)(287)(288)(289)(290)

SKIP V228-
V239

THE INTERNET AND HOME SHOPPING

Q94. Do you ever buy goods from home either via the telephone or over the Internet?

- | | | | | |
|-----|----------------------------|----|----------------------------|-------|
| Yes | <input type="checkbox"/> 1 | No | <input type="checkbox"/> 2 | (291) |
|-----|----------------------------|----|----------------------------|-------|

Q95. In the future, do you think you will buy more or less goods in this way? READ OUT/ONLY CODE ONE

- | | | | | |
|-----------------------|----------------------------|---------------|----------------------------|-------|
| A lot more | <input type="checkbox"/> 1 | A little less | <input type="checkbox"/> 4 | (292) |
| A little more | <input type="checkbox"/> 2 | A lot less | <input type="checkbox"/> 5 | |
| About the same as now | <input type="checkbox"/> 3 | | | |

Q96a. What impact do you think an increase in home shopping would have on congestion? READ OUT/ONLY CODE ONE

Q96b. What impact do you think an increase in home shopping would have on pollution? READ OUT/ONLY CODE ONE

- | | Q96a.
(293) | Q96b.
(294) |
|---------------------------|----------------------------|----------------------------|
| More congestion/pollution | <input type="checkbox"/> 1 | <input type="checkbox"/> 1 |
| Less congestion/pollution | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 |
| No impact | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 |
| Don't know | <input type="checkbox"/> 4 | <input type="checkbox"/> 4 |
| No opinion | <input type="checkbox"/> 5 | <input type="checkbox"/> 5 |

Q97. If home shopping led to a rise in the number of vans and lorries delivering goods in your road, outside normal work hours, would you support or oppose the growth in home

shopping? READ OUT/ONLY CODE ONE

Strongly support	<input type="checkbox"/> 1	Tend to oppose	<input type="checkbox"/> 4	(295)
Tend to support	<input type="checkbox"/> 2	Strongly oppose	<input type="checkbox"/> 5	
Neither support nor oppose	<input type="checkbox"/> 3	No opinion	<input type="checkbox"/> 6	

ROADSIDE ASSISTANCE**Q98. Are you or the car you drive covered for roadside assistance?**

Yes	<input type="checkbox"/> 1 → GO TO Q99a	(296)
No	<input type="checkbox"/> 2 → GO TO Q103	
Don't know	<input type="checkbox"/> 3 → GO TO Q103	

ASK IF YES AT Q98. OTHERS GO TO Q103:**Q99a. SHOW CARD LL Is the cover with one of these organisations? Please read out the letter that applies. ONLY CODE ONE. (IF COVERED BY MORE THAN ONE) Which do you consider the main one?****Q99b. SHOW CARD LL Have you previously been covered by any (other) organisations in the past and if so which one were you covered by most recently? Please code all that apply. ONLY CODE ONE**

	Q99a. (297)	Q99b. (298)
A. Automobile Association (AA)	<input type="checkbox"/> 1	<input type="checkbox"/> 1
B. Royal Automobile Club (RAC)	<input type="checkbox"/> 2	<input type="checkbox"/> 2
C. Green Flag National Breakdown	<input type="checkbox"/> 3	<input type="checkbox"/> 3
D. Europ Assistance	<input type="checkbox"/> 4	<input type="checkbox"/> 4
E. Britannia Rescue	<input type="checkbox"/> 5	<input type="checkbox"/> 5
F. Autohome	<input type="checkbox"/> 6	<input type="checkbox"/> 6
G. IAS Rescueline	<input type="checkbox"/> 7	<input type="checkbox"/> 7
H. Direct Line	<input type="checkbox"/> 8	<input type="checkbox"/> 8
I. Guild of Experienced Motorists	<input type="checkbox"/> 9	<input type="checkbox"/> 9
J. Environmental Transport Association	<input type="checkbox"/> 10	<input type="checkbox"/> 10
K. Autonational Rescue	<input type="checkbox"/> 11	<input type="checkbox"/> 11
L. Kwik Fit/DAS	<input type="checkbox"/> 12	<input type="checkbox"/> 12
Other organisation (WRITE IN).....	<input type="checkbox"/> 13	<input type="checkbox"/> 13
.....		<input type="checkbox"/> 13
No	<input type="checkbox"/> 14	<input type="checkbox"/> 14
Don't know	<input type="checkbox"/> 15	<input type="checkbox"/> 15

ASK ALL AWARE OF MAIN ORGANISATION THEY ARE COVERED BY AT Q99a. OTHERS GO TO Q103**Q99c. How long have you been covered by (NAME OF ORGANISATION)? WRITE IN AND CODE RANGE**

Exact time (WRITE IN).....years.....months (299)

Don't know ☐ 1Less than 1 year ☐ 1 (300)1 years to less than 2 years ☐ 22 years to less than 5 years ☐ 35 years to less than 10 years ☐ 410 years or more ☐ 5

Don't know/Can't remember

☐ 6

Q100. And which of the descriptions on this card best describes how your (NAME OF MAIN ORGANISATION) is paid? READ OUT/ONLY CODE ONE

Paid subscription myself

☐ 1

Paid by someone else in household

☐ 2

I paid, company reimbursed me

☐ 3

Company paid subscription direct to motoring organisation

☐ 4

Cover came with car

☐ 5

Cover came with my insurance policy

☐ 6

Don't know/Can't remember

☐ 7

(301)

Q101. SHOW CARD MM Looking at this card, could you please tell me how you obtained your (NAME OF MAIN ORGANISATION) membership when you first joined them? ONLY CODE ONE

A. Direct from motoring organisation by post

☐ 1

B. Direct from motoring organisation by telephone

☐ 2

C. In person at an (ORGANISATION) shop

☐ 3

D. In person with an (ORGANISATION) salesperson (e.g. in a shopping centre/car park/service area)

☐ 4

E. In person with an (ORGANISATION) patrolman (e.g. at roadside)

☐ 5

F. In person at a garage or service station or motor spares shop (e.g. Halfords, Shell, A1 Motorspares)

☐ 6

G. Through a club/union

☐ 7

H. Through the Internet

☐ 8

I. From a Post Office

☐ 9

J. From a mail order catalogue

☐ 10

K. Cover came with car

☐ 11

L. Through an insurance company

☐ 12

M. Through another company (e.g. bank, building society, estate agent, etc)

☐ 13

Through other means (WRITE IN).....

☐ 14

Don't know

☐ 15

(302)

Q71. As well as providing assistance at the roadside, in which of the following situations are you or your car also covered by... (NAME OF MAIN ORGANISATION)? READ OUT/CODE ALL MENTIONS

Breakdown at home

☐ 1

Breakdown abroad

☐ 2

Transportation of car to destination of your choice in the UK when cannot be repaired at roadside

☐ 3

None of these

☐ 4

Don't know

☐ 5

(303)

ASK ALL:

Q103a. Are you aware of any change in ownership of any of the motoring organisations? PROBE FOR WHAT CHANGES ARE) DO NOT READ OUT/CODE ALL MENTIONS

Yes, Lex buying the RAC

☐ 1

Yes, Centrica buying the AA

☐ 2

Yes, other (WRITE IN).....

☐ 3

No

☐ 4

Don't know

☐ 5

(304)

ASK IF AWARE OF LEX BUYING THE RAC AT Q103a. OTHERS GO TO Q103c

Q103b. SHOW CARD NN Do you think Lex buying the RAC will affect the level of service their customers receive? Please read out the letter that applies to your opinion. ONLY CODE ONE

ASK IF AWARE OF CENTRICA BUYING THE AA AT Q103a. OTHERS GO TO Q104

Q103c. SHOW CARD NN Do you think Centrica buying the AA will affect the level of service their customers receive? Please read out the letter that applies to your opinion. ONLY CODE ONE

	Q103b. (305)	Q103c. (306)
A. A much better service	<input type="checkbox"/> 1	<input type="checkbox"/> 1
B. A slightly better service	<input type="checkbox"/> 2	<input type="checkbox"/> 2
C. No change in the level of service	<input type="checkbox"/> 3	<input type="checkbox"/> 3
D. A slightly worse service	<input type="checkbox"/> 4	<input type="checkbox"/> 4
E. A much worse service	<input type="checkbox"/> 5	<input type="checkbox"/> 5
Don't know	<input type="checkbox"/> 6	<input type="checkbox"/> 6

CLASSIFICATION

ASK ALL:

Q104. Gender: DO NOT READ OUT

Male ☐ 1 Female ☐ 2 (307)

Q105. Marital Status:

Single ☐ 1 Divorced or Separated ☐ 4 (308)
 Married ☐ 2 Widowed ☐ 5
 Cohabiting ☐ 3

Q106. Adults in household (aged 17+):

1 ☐ 1 4 ☐ 4 (309)
 2 ☐ 2 5+ ☐ 5
 3 ☐ 3 None ☐ 6

Q107. Children in household (aged 0 – 16):

1 ☐ 1 4 ☐ 4 (310)
 2 ☐ 2 5+ ☐ 5
 3 ☐ 3 None ☐ 6

Q108. Age of children in household (aged 0 – 16): (WRITE IN NUMBER IF CODE 1-5 AT Q108)

Aged 0 – 5 _____ (311) Aged 11 – 16 _____ (312)
 Aged 6 – 10 _____ (313) None _____ (314)

Q109. Age of respondent: WRITE IN EXACT AGE & CODE Age years

17-24 ☐ 1 45-54 ☐ 4 (315)
 25-34 ☐ 2 55-64 ☐ 5
 35-44 ☐ 3 65+ ☐ 6

Q110. Working status of respondent:

- | | | | |
|-------------------------------|----------------------------|---|----------------------------|
| Full-time (30+ hours/week) | <input type="checkbox"/> 1 | Studying at school or college or university | <input type="checkbox"/> 5 |
| Part-time (9 – 29 hours/week) | <input type="checkbox"/> 2 | (full-time) | <input type="checkbox"/> 6 |
| Not working but seeking work | <input type="checkbox"/> 3 | Retired | <input type="checkbox"/> 7 |
| Unemployed and seeking work | <input type="checkbox"/> 4 | Other | |

(316)

Q111. IF FULL OR PART-TIME ASK

- | | | | |
|---------------|----------------------------|-------------------|----------------------------|
| Self-employed | <input type="checkbox"/> 1 | Not self-employed | <input type="checkbox"/> 2 |
|---------------|----------------------------|-------------------|----------------------------|

(317)

Occupation of chief income earner:

Position or rank or grade

Industry or type of company

Qualifications

Number of staff responsible for

REMEMBER TO PROBE FULLY FOR PENSION AND CODE FROM ABOVE:

Social class:

- | | | | |
|----|----------------------------|----|----------------------------|
| A | <input type="checkbox"/> 1 | C2 | <input type="checkbox"/> 4 |
| B | <input type="checkbox"/> 2 | D | <input type="checkbox"/> 5 |
| C1 | <input type="checkbox"/> 3 | E | <input type="checkbox"/> 6 |

(318)

Q112. Rural/Urban: (INTERVIEWER OBSERVE)

- | | | | |
|-----------------------------|----------------------------|-------------------------------------|----------------------------|
| City or town centre | <input type="checkbox"/> 1 | Village or edge of village or rural | <input type="checkbox"/> 3 |
| City suburb or edge of town | <input type="checkbox"/> 2 | | |

(319)

ASK ALL:**Q113. We may wish to call back to ask you a few more short questions sometime in the near future. Would you be happy for us to do this?**

- | | | | |
|-----|----------------------------|----|----------------------------|
| Yes | <input type="checkbox"/> 1 | No | <input type="checkbox"/> 2 |
|-----|----------------------------|----|----------------------------|

(320)

INTERVIEWED IN ACCORDANCE WITH THE MRS CODE OF CONDUCT

Signed:

Name:

Address:

.....

.....

Postcode:

(321)

Telephone:

- | | | | |
|-----|----------------------------|--------------|----------------------------|
| Yes | <input type="checkbox"/> 1 | Refused | <input type="checkbox"/> 3 |
| No | <input type="checkbox"/> 2 | Ex directory | <input type="checkbox"/> 4 |

(322)

IF YES WRITE IN NUMBER INCLUDING STD CODE

FOR OFFICE USE ONLY:

CODER 1: (323)

CODER 2: (324)

PUNCHER 1: (325)

PUNCHER 2: (326)