**RAC**

**Report on Motoring 2016 Questionnaire - Final**

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| **INTRODUCTION** |

Thank you for choosing to take part in this research.

The survey is largely about your views, opinions and experiences when it comes to motoring in the UK.

We hope you enjoy it!

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| **SECTION 1: SCREENING** |

**SHOW TO ALL:**

In order to compare your opinions with others, we would first like you to complete a few classification questions. Please be assured that all answers will remain anonymous in accordance with the Data Protection Act and the MRS Code of Conduct.

**ASK ALL**

**QS1.** Are you:

**SINGLE CODE, CLOSE IF QUOTA FULL**

|  |  |  |
| --- | --- | --- |
| 1 | Male | **Quota: 770 + Natural fall out for Boost sample** |
| 2 | Female | **Quota: 730 + Natural fall out for Boost sample** |

**ASK ALL**

**QS2.** Please indicate to which occupational group the Chief Income Earner in your household belongs, or which group fits best.

* This could be you: the Chief Income Earner is the person in your household with the largest income.
* If the Chief Income Earner is retired and has an occupational pension please answer for their most recent occupation.
* If the Chief Income Earner is not in paid employment but has been out of work for less than 6 months, please answer for their most recent occupation.

**SINGLE CODE, CLOSE IF QUOTA FULL OR IF CODED 98**

|  |  |  |  |
| --- | --- | --- | --- |
|  | | **[HIDDEN VARIABLE] SEG\_CODED:** | **QUOTA:** |
| 1 | **Higher managerial/ professional/ administrative** (e.g. Established doctor, Solicitor, Board Director in a large organisation (200+ employees), top level civil servant/public service employee) | **A** | **830 + Natural fall out for Boost sample** |
| 2 | **Intermediate managerial/ professional/ administrative** (e.g. Newly qualified (under 3 years) doctor, Solicitor, Board director small organisation, middle manager in large organisation, principal officer in civil service/ local government) | **B** |
| 3 | **Supervisory or clerical/ junior managerial/ professional/ administrative** (e.g. Office worker, Student Doctor, Foreman with 25+ employees, salesperson, etc) | **C1** |
| 4 | **Student** | **C1** |
| 5 | **Skilled manual worker** (e.g. Skilled Bricklayer, Carpenter, Plumber, Painter, Bus/ Ambulance Driver, HGV driver, AA patrolman, pub/bar worker, etc) | **C2** | **670 + Natural fall out for Boost sample** |
| 6 | **Semi or unskilled manual work** (e.g. Manual workers, all apprentices to skilled trades, Caretaker, Park keeper, non-HGV driver, shop assistant) | **D** |
| 7 | **Casual worker** – not in permanent employment | **E** |
| 8 | **Housewife/ Homemaker** | **E** |
| 9 | **Retired** and living on state pension | **E** |
| 10 | **Unemployed** or not working due to long-term sickness | **E** |
| 11 | **Full-time carer** of other household member | **E** |
| 98 | **Other** |  | **CLOSE** |

**ASK ALL**

**QS3.** Where do you live?

**SINGLE CODE, CLOSE IF QUOTA FULL**

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **QUOTA** | **BOOST** |
| 1 | East of England | **139** |  |
| 2 | East Midlands | **108** |  |
| 3 | London | **194** |  |
| 4 | North East | **62** | **50** |
| 5 | North West | **166** |  |
| 6 | Northern Ireland | **42** | **50** |
| 7 | Scotland | **127** | **50** |
| 8 | South East | **205** |  |
| 9 | South West | **128** |  |
| 10 | Wales | **73** | **50** |
| 11 | West Midlands | **132** |  |
| 12 | Yorkshire And The Humber | **125** |  |

**ASK ALL**

**QS4.** How old are you?

**OPEN NUMERIC AND SINGLE CODE, CLOSE IF QUOTA FULL OR IF CODED 1**

|  |
| --- |
| **[WRITE IN WHOLE NUMBER FROM 1 TO 99]** |

**HIDDEN VARIABLE: AGEBAND**

|  |  |  |
| --- | --- | --- |
| 1 | Under 17 | **CLOSE** |
| 2 | 17-19 | **Quota: 195 + Natural fall out for Boost sample** |
| 3 | 20-24 |
| 4 | 25-34 | **Quota: 501 + Natural fall out for Boost sample** |
| 5 | 35-44 |
| 6 | 45-54 | **Quota: 478 + Natural fall out for Boost sample** |
| 7 | 55-64 |
| 8 | 65-69 | **Quota: 102 + Natural fall out for Boost sample** |
| 9 | 70+ | **Quota: 224 + Natural fall out for Boost sample** |

**ASK ALL**

**QS5.** Do you personally hold a full current UK driving licence?

**SINGLE CODE, CLOSE IF CODE 2**

|  |  |  |
| --- | --- | --- |
| 1 | Yes | **CONTINUE** |
| 2 | No | **CLOSE** |

**ASK ALL**

**QS6.** And roughly, in what year did you pass your driving test?

For example: 1981

**OPEN END NUMERIC. MAXIMUM=2016, MINIMUM =1940. APPLY LOGIC CHECK AGAINST AGE TO ENSURE YEAR OF DRIVING TEST IS AT LEAST 15 YEARS AFTER YEAR OF BIRTH, IF LOGIC CHECK FAILS FIRST TIME THEN SHOW TEXT ‘Please check the year to make sure it is correct’. IF LOGIC CHECK FAILS A SECOND TIME THEN SCREEN OUT & CLOSE**

|  |
| --- |
| **[WRITE IN WHOLE NUMBER ONLY 1940-2016]** |

**ASK ALL**

**QS7.** And how often do you personally drive a vehicle nowadays?

**SINGLE CODE, CLOSE IF CODE 4, 5, OR 99**

|  |  |  |
| --- | --- | --- |
| 1 | Every day/ most days | **CONTINUE** |
| 2 | 1-3 times a week |
| 3 | Less than once a week to once a month |
| 4 | Less than once a month | **CLOSE** |
| 5 | Never |
| 99 | Don’t know |

**ASK ALL**

**QS8.** What type or types of motor vehicles do you have in your household?

**SINGLE CODE, CLOSE IF CODE 4**

|  |  |  |
| --- | --- | --- |
| 1 | Car(s) only in our household | **CONTINUE** |
| 2 | Car(s) plus other types of motor vehicles in our household |
| 3 | No car, but we do have other types of motor vehicles in our household |
| 4 | No motor vehicles in our household | **CLOSE** |

**SHOW TO ALL:**

During this survey, we will ask you some questions specifically about the vehicle that you drive. If you drive more than one vehicle, please think of the one that you drive most often when answering the questions in this survey.

**ASK ALL**

**QS9.** How did you acquire the vehicle that you drive most often?

**SINGLE CODE**

|  |  |  |  |
| --- | --- | --- | --- |
| 1 | Bought privately by me (including bought with a car finance deal such as a Personal Contract Purchase or another form of a loan / finance deal) | Private | **QUOTAS:**  **COMPANY =** 150  **PRIVATE =** EVERYONE ELSE |
| 2 | Bought privately by someone else (including car finance deals / loans as above) | Private |
| 3 | Provided by my or my partner’s employer | Company |
| 4 | Bought as a business expense | Private |
| 5 | Leased privately by me | Private |
| 6 | Hired / through membership of Car Club, e.g. ZipCar | Private |
| 99 | Don’t know |  | **CLOSE** |

**ASK ALL**

**QS10a.** Approximately how old is the vehicle you drive most often?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Less than 6 months |
| 2 | 6 months to 1 year |
| 3 | Over 1 and up to 2 years |
| 4 | Over 2 and up to 3 years |
| 5 | Over 3 and up to 4 years |
| 6 | 5 to 10 years |
| 7 | Over 10 years |
| 98 | Don’t know |

**ASK ALL**

**QS10b.** And what make (brand) is the vehicle that you drive most often?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Audi |
| 2 | Alfa Romeo |
| 3 | BMW |
| 4 | Citroën |
| 5 | Dacia |
| 6 | Ferrari |
| 7 | Ford |
| 8 | Honda |
| 9 | Hyundai |
| 10 | Infiniti |
| 11 | Jaguar |
| 12 | Jeep |
| 13 | KIA |
| 14 | Land Rover |
| 15 | Lexus |
| 16 | Mazda |
| 17 | Mercedes-Benz |
| 18 | Mini |
| 19 | Mitsubishi |
| 20 | Nissan |
| 21 | Peugeot |
| 22 | Porsche |
| 23 | Range Rover |
| 24 | Renault |
| 25 | Seat |
| 26 | Škoda |
| 27 | Smart |
| 28 | Suzuki |
| 29 | Toyota |
| 30 | Vauxhall |
| 31 | Volvo |
| 33 | VW (Volkswagen) |
| 98 | Other (Please specify) |
| 99 | Don’t know |

**ASK ALL**

**QS11a.** Approximately how many miles do you drive in a **year**, on average?If you are unsure, please provide your best estimate.

**OPEN END NUMERIC AND SINGLE CODE, MINIMUM VALUE=1, MAX VALUE=99,999, CODE 99 IS EXCLUSIVE**

|  |  |
| --- | --- |
|  | **[WRITE IN NUMBERS ONLY]** |
| 99 | Don’t know **[SINGLE CODE]** |

**ASK ALL**

**QS11b.** Where do you usually get your vehicle serviced?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Main dealer for my car’s make |
| 2 | Local independent garage |
| 3 | Chain / group that specialises in tyres, exhausts and servicing |
| 4 | By a friend / relative who does it at home |
| 5 | I do it myself |
| 6 | I don’t have my car serviced |
| 99 | Don’t know – I am not responsible for booking the car in for its service |

**ASK IF CODED 1-4 AT QS11b**

**QS11c.** And how much did you pay for your last service?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | It was free of charge |
| 2 | £1 to £50 |
| 3 | £51 to £100 |
| 4 | £101 to £150 |
| 5 | £151 to £200 |
| 6 | £201 to £250 |
| 7 | £251 to £300 |
| 8 | £301 to £350 |
| 9 | £351 to £400 |
| 10 | £401 to £500 |
| 11 | £501+ |
| 12 | I get it done through a long term service agreement and pay a set price for a given time period |
| 99 | Can’t remember |
| 97 | Prefer not to say |

**ASK IF CODE 1 OR 2 SELECTED AT QS8**

**QS12.** How many cars are there in your household?Please include all cars in your household, excluding any vehicles which are off the road (SORN).

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Only one |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 or more |

**ASK ALL**

**QS13.** Do you have children?

**MULTI CODE EXCEPT CODE 7 WHICH IS EXCLUSIVE**

|  |  |
| --- | --- |
| 1 | Yes, I have children aged up to 16 living at home |
| 2 | Yes, I have children aged 17 living at home |
| 3 | Yes, I have children aged 18 or older living at home |
| 4 | Yes, I have children aged up to 16, they are living away from home |
| 5 | Yes, I have children aged 17, they are living away from home |
| 6 | Yes, I have children aged 18 or older, they are living away from home |
| 7 | No, I don’t have children **[SINGLE CODE]** |

**ASK IF CODE 2, 3, 4 OR 5 AT QS12 AND 1-6 AT QS13**

**QS14.** You said earlier that there are **[INSERT ANSWER FROM QS12]** cars in your household. **[IF 2 CARS AT QS12: ‘**Isthe other driver’**] [IF 3 OR MORE CARS AT QS12: ‘**Are any of the other drivers’**]** in your household your **[IF 2 CARS AT QS12: ‘**child’**] [IF 3 OR MORE CARS AT QS12: ‘**children’**]**?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Yes, the other driver(s) is/are my child / children |
| 2 | No, the other driver(s) is someone else in my household |
| 3 | No, I drive the other car(s) |

**ASK ALL**

**QS15.** Which of the following types of location best fits where you live?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | City or town centre |
| 2 | Suburb/ edge of town |
| 3 | Village/ rural |

**ASK ALL**

**QS16.** Do you **live in** or **regularly travel to** any of the following cities?

**SINGLE CODE PER ROW**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | | **Live in** | **Travel to regularly** | **Neither live in nor travel to** |
| **QS16\_1** | London | 1 | 2 | 96 |
| **QS16\_2** | Birmingham | 1 | 2 | 96 |
| **QS16\_3** | Leeds or Bradford | 1 | 2 | 96 |
| **QS16\_4** | Glasgow | 1 | 2 | 96 |
| **QS16\_5** | Edinburgh | 1 | 2 | 96 |
| **QS16\_6** | Liverpool | 1 | 2 | 96 |
| **QS16\_7** | Manchester | 1 | 2 | 96 |
| **QS16\_8** | Cardiff | 1 | 2 | 96 |
| **QS16\_9** | Belfast | 1 | 2 | 96 |
| **QS16\_10** | Derby or Nottingham | 1 | 2 | 96 |
| **QS16\_11** | Southampton or Portsmouth | 1 | 2 | 96 |
| **QS16\_12** | Bristol | 1 | 2 | 96 |
| **QS16\_13** | Newcastle | 1 | 2 | 96 |
| **QS16\_14** | Norwich or Ipswich | 1 | 2 | 96 |

**SHOW TO ALL:**

We are conducting this survey on behalf of RAC, who will use this information to represent the Voice of the Motorist in the 2016 RAC ‘Report on Motoring.’ Your contribution is very much appreciated and please be assured that all answers will remain anonymous.

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| --- |
| **SECTION 2: MOTORING ISSUES AND LAWS** |

**ASK ALL**

**QL1\_1.** Below is a list of issues that might, or might not, be of concern to motorists today. Please select **four** issues that are of concern to you today.

Please read through the list before answering.

**MULTI CODE, MUST SELECT 4 ANSWERS. RANDOMISE ORDER OF ROWS**

|  |  |
| --- | --- |
| 1 | People driving cars without tax or insurance |
| 2 | Traffic congestion/ slower journey times |
| 3 | Cost of fuel for running a car |
| 4 | Cost of insuring a car |
| 5 | The environmental impact of motoring |
| 6 | The number of accidents on the road |
| 7 | The rudeness of other drivers on the road |
| 8 | Drivers under the influence of drink |
| 9 | Drivers under the influence of drugs |
| 10 | Older drivers (those over the age of 70) |
| 11 | Younger drivers (those under the age of 21) |
| 12 | Drivers breaking traffic laws (e.g. speeding, running red lights) |
| 13 | Drivers using hand-held mobile phones to talk, text or access the internet / social media / email |
| 14 | The condition and maintenance of local roads in the UK |
| 15 | Child safety on roads |
| 16 | The behaviour of cyclists on the road |
| 17 | The cost of parking |
| 18 | The availability of parking |
| 19 | The condition and maintenance of motorways and high speed dual carriageways roads in the UK |
| 20 | Behaviour of drivers from abroad |
| 21 | Impact of diesel vehicles on health |
| 22 | The reducing number of road police officers |
| 23 | Fuel efficiency and emissions claims made by motor manufacturers |

**ASK ALL**

**QL1\_2.** And which one of these is of MOST concern to you?

**SINGLE CODE, RANDOMISE ORDER**

|  |  |
| --- | --- |
|  | **[INSERT ALL CODES SELECTED AT QL1\_1]** |

**ASK ALL**

**QL2**. Thinking broadly about a wide range of motoring issues, how strongly do you agree or disagree with the following statements?

**SINGLE CODE PER STATEMENT, RANDOMISE STATEMENTS, CAROUSEL**

**SCALE:**

|  |  |
| --- | --- |
| 1 | Strongly disagree |
| 2 | Slightly disagree |
| 3 | Neither agree nor disagree |
| 4 | Slightly agree |
| 5 | Strongly agree |
| 99 | Don’t know |

**STATEMENTS:**

|  |  |
| --- | --- |
| **QL2\_1** | I consider myself to be a law abiding driver |
| **QL2\_2** | Most people in cars could use public transport instead |
| **QL2\_3** | I would find it very difficult to adjust my lifestyle to being without a car |
| **QL2\_4** | I don’t think I am very likely to get caught if I break most motoring laws |
| **QL2\_5** | There are not enough police on the roads enforcing driving laws |
| **QL2\_6** | I would use my car less if public transport were better |
| **QL2\_7** | If fuel was more affordable then I would have a fuller social life and would be able to visit friends and family more frequently |
| **QL2\_8** | Road safety is a shared responsibility for all road users, i.e. cyclists, motorcyclists and motorists alike |
| **QL2\_9** | Motorists are hit by high taxes as they are easy targets for the Government |
| **QL2\_10** | Motorists are an easy target for local authorities to raise revenue (e.g. parking fines and speed cameras) |

**ASK IF CODE 4 OR 5 AT QL2\_6**

**QL3**. You said that you would use your car less if public transport was better. Please can you tell us why you don’t currently use public transport more?

**MULTI CODE, RANDOMISE ORDER, KEEP CODE 98 AT BOTTOM**

|  |  |
| --- | --- |
| 1 | Fares are too high |
| 2 | Doesn’t run on time (early or late) |
| 3 | Too slow |
| 4 | Rude drivers/staff |
| 5 | Too many cancellations |
| 7 | It’s too crowded |
| 8 | Isn’t close enough to where I live or need to go |
| 9 | Doesn’t run often enough |
| 98 | Other (Please specify) |

**ASK ALL**

**QL4.** Thinking back to one year ago, would you say that the condition (e.g. potholes, out of control vegetation, signage, etc.) of: your local roads, as well as motorways and high speed dual carriageways you regularly drive on is...?

**SINGLE CODE PER ROW**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  | Better than a year ago | The same as a year ago | Worse than a year ago | Don’t drive there |
| **QL4\_1** | My local roads | 1 | 2 | 3 | 99 |
| **QL4\_2** | Motorways / high speed dual carriageways | 1 | 2 | 3 | 99 |

**ASK IF CODED 1 OR 3 AT QL4\_1**

**QL5**. You said that the condition of your local roads is **[INSERT ANSWER FROM QL4\_1]**, please can you indicate why you feel that way?

**MULTI CODE, RANDOMISE ORDER, KEEP CODE 98 AT BOTTOM**

|  |  |
| --- | --- |
| 1 | Road surface (e.g. pot holes) |
| 2 | Signage |
| 3 | Safety barriers |
| 4 | Street lighting |
| 5 | Grass/foliage maintenance |
| 6 | Amount of litter by the road |
| 98 | Other (Please specify) |

**ASK IF CODED 1 OR 3 AT QL4\_2**

**QL6**. You said that the condition of motorways and high speed dual carriageways near you is **[INSERT ANSWER FROM QL4\_2]**, please can you indicate why you feel that way?

**MULTI CODE, RANDOMISE ORDER, KEEP CODE 98 AT BOTTOM**

|  |  |
| --- | --- |
| 1 | Road surface (e.g. pot holes) |
| 2 | Signage |
| 3 | Safety barriers |
| 4 | Carriageway lighting |
| 5 | Grass/foliage maintenance |
| 6 | Lane marking visibility |
| 7 | Amount of litter by the motorway/high speed dual carriageway |
| 98 | Other (Please specify) |

**ASK ALL**

**QL7.** And thinking about a few more motoring issues, how strongly do you agree or disagree with the following statements?

**SINGLE CODE PER STATEMENT, RANDOMISE ORDER OF STATEMENTS, CAROUSEL**

**SCALE:**

|  |  |
| --- | --- |
| 1 | Strongly disagree |
| 2 | Slightly disagree |
| 3 | Neither agree nor disagree |
| 4 | Slightly agree |
| 5 | Strongly agree |
| 99 | Don’t know |

**STATEMENTS:**

|  |  |
| --- | --- |
| **QL7\_1** | I oppose any technology that allows other people to monitor the movements of my vehicle |
| **QL7\_2** | Much tougher steps should be taken to reduce traffic congestion |
| **QL7\_3** | Speed cameras are more about raising money than improving road safety |
| **QL7\_4** | Motoring may become a rare luxury for me if the cost of driving increases |
| **QL7\_5** | Local journey times are becoming less predictable |
| **QL7\_6** | Motorway and high speed dual carriageway journey times are becoming less predictable |
| **QL7\_7** | There is no point in changing or increasing traffic penalties unless there is effective enforcement |

|  |
| --- |
| **SECTION 3: COST AND GOVERNMENT** |

**ASK ALL**

**QG1.** Over the past 12 months, how, if at all, have your motoring costs changed?

**SINGLE CODE PER ROW**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  | Have fallen | Have not changed | Have risen | Don’t know |
| **QG1\_1** | Expenditure on fuel | 1 | 2 | 3 | 99 |
| **QG1\_2** | Insurance premiums | 1 | 2 | 3 | 99 |
| **QG1\_3** | Car tax | 1 | 2 | 3 | 99 |
| **QG1\_4** | Cost of maintenance and repair, e.g. MOT, parts and labour | 1 | 2 | 3 | 99 |

**ASK ALL**

**QG2.** Thinking about motoring taxation - fuel duty, VAT on fuel, and Vehicle Excise Duty (car tax) - how strongly do you agree or disagree with the following statements?

**SINGLE CODE PER ROW, RANDOMISE ROWS, CAROUSEL**

**SCALE:**

|  |  |
| --- | --- |
| 1 | Strongly disagree |
| 2 | Slightly disagree |
| 3 | Neither agree nor disagree |
| 4 | Slightly agree |
| 5 | Strongly agree |
| 99 | Don’t know |

**STATEMENTS:**

|  |  |
| --- | --- |
| **QG2\_1** | I believe the current level of motoring taxes paid is a fair price for the personal freedom driving gives us |
| **QG2\_2** | I believe the current level of motoring taxes paid is a fair price for the environmental damage motoring can cause |
| **QG2\_3** | I don’t believe the motoring taxes I pay are sufficiently reinvested into local roads |
| **QG2\_4** | I believe more of the taxes raised through motorists should be invested back into public transport |
| **QG2\_5** | I believe that taxes raised through motorists are used to deter motorists from using their vehicles |
| **QG2\_6** | I would support the introduction of more road tolls (Pay-as-you-drive) as an alternative to the current level of motoring tax |
| **QG2\_7** | I would be willing to pay more in motoring tax if the additional sums were ring-fenced to improve roads |
| **QG2\_8** | I would be willing to pay per mile on all roads on which I drive if it replaced some existing motoring taxes |

**ASK ALL**

**QG3.** In the current economic climate, the national and local government have limited funding available for transport investment.

Based on the list below, **please rank your top 5** in order of priority (with rank 1 being top priority), where you believe transport funding should be prioritised.

*You can assign ranks to the relevant options by clicking on them. The first option you click on will be ranked 1, the second will be ranked 2, and so on. Click on the statement again to take the rank off.*

**RANDOMISE ORDER OF STATEMENTS, RANK TOP 5 ONLY, CLICK RANK**

|  |  |  |
| --- | --- | --- |
|  | | **RANK** |
| 1 | Maintenance of existing local roads |  |
| 2 | Maintenance of existing motorways and other major roads |  |
| 3 | Provision of better arrangements for cyclists (e.g. cycle lanes, bike hire schemes) |  |
| 4 | Improve local rail services (e.g. more frequent services) |  |
| 5 | Build new bypasses and dual carriageways |  |
| 6 | Build additional airport capacity for London |  |
| 7 | Build additional regional airport capacity |  |
| 8 | Maintenance of existing road safety measures (e.g. speed cameras, speeding warning signs) **on local roads** |  |
| 9 | Targeted improvements **to local roads** (e.g. reduce bottlenecks, improve safety) |  |
| 10 | Build the new high speed rail network – HS2, HS3 |  |
| 11 | Invest in winter weather equipment (e.g. snow ploughs) |  |
| 12 | Maintenance of existing road safety measures (e.g. speed cameras, speeding warning signs) **on motorways and major roads** |  |
| 13 | Targeted improvements **on motorways and major roads** (e.g. reduce bottlenecks, improve safety) |  |

|  |
| --- |
| **SECTION 4: MOTORING BEHAVIOUR** |

**ASK ALL**

**QBH1.** Please can you indicate which of the following, if any, you have done in the past 12 months, and whether this behaviour has changed?

*Please drag all items into the relevant box. You can put multiple items in a box.*

**SINGLE CODE PER ROW, RANDOMISE ROWS, DRAG & DROP**

**COLUMNS / FIELDS TO DRAG STATEMENTS INTO:**

|  |  |
| --- | --- |
| 1 | Have done more often |
| 2 | The same amount |
| 3 | Have done less often |
| 4 | Have not done in the past 12 months |

**ROWS / STATEMENTS:**

|  |  |
| --- | --- |
| **QBH1\_1** | Car sharing with colleagues |
| **QBH1\_2** | Used a car club (e.g. Street Car, Zip Car, etc.) |
| **QBH1\_3** | Left the car at home and used public transport (e.g. train, coach, etc.) for **long** journeys |
| **QBH1\_4** | Left the car at home and used public transport (e.g. bus, tube, etc.) for **short** journeys |
| **QBH1\_5** | Left the car at home and used a taxi (e.g. Uber, Minicab, Black cab etc.) for **short** journeys |
| **QBH1\_6** | Left the car at home and walked |
| **QBH1\_7** | Left the car at home and cycled |

**ASK IF CODED 1 OR 3 TO AT LEAST ONE STATEMENT QBH1\_1 THRU QBH1\_6**

**QBH2.** Please can you indicate the reasons for which you have done the following? Please select all that apply.

**MULTI CODE, RANDOMISE ORDER OF STATEMENTS, CAROUSEL**

**SCALE:**

|  |  |
| --- | --- |
| 1 | Financial reasons |
| 2 | Personal circumstances/choice |
| 3 | Environmental reasons |
| 4 | Reduced the number of cars in my household |
| 5 | Sold all cars in my household |
| 6 | Increased number of cars owned in my household |
| 7 | I cannot find affordable parking when I reach my destination |
| 98 | Other (Please specify) |

**STATEMENTS:**

|  |  |  |
| --- | --- | --- |
| **QBH2\_1** | **[IF CODED 1 AT QBH1\_1:** More often:**] [IF CODED 3 AT QBH1\_1:** Less often:**]** Car sharing with colleagues | **[DISPLAY IF CODED 1 OR 3 QBH1\_1]** |
| **QBH2\_2** | **[IF CODED 1 AT QBH1\_2:** More often:**] [IF CODED 3 AT QBH1\_2:** Less often:**]** Used a car club | **[DISPLAY IF CODED 1 OR 3 QBH1\_2]** |
| **QBH2\_3** | **[IF CODED 1 AT QBH1\_3:** More often:**] [IF CODED 3 AT QBH1\_3:** Less often:**]** Left the car at home and used public transport for **long** journeys | **[DISPLAY IF CODED 1 OR 3 QBH1\_3]** |
| **QBH2\_4** | **[IF CODED 1 AT QBH1\_4:** More often:**] [IF CODED 3 AT QBH1\_4:** Less often:**]** Left the car at home and used public transport for **short** journeys | **[DISPLAY IF CODED 1 OR 3 QBH1\_4]** |
| **QBH2\_5** | **[IF CODED 1 AT QBH1\_5:** More often:**] [IF CODED 3 AT QBH1\_5:** Less often:**]** Used a taxi service for **short** journeys | **[DISPLAY IF CODED 1 OR 3 QBH1\_5]** |
| **QBH2\_6** | **[IF CODED 1 AT QBH1\_6:** More often:**] [IF CODED 3 AT QBH1\_6:** Less often:**]** Left the car at home and walked | **[DISPLAY IF CODED 1 OR 3 QBH1\_6]** |
| **QBH2\_7** | **[IF CODED 1 AT QBH1\_7:** More often:**] [IF CODED 3 AT QBH1\_7:** Less often:**]** Left the car at home and cycled | **[DISPLAY IF CODED 1 OR 3 QBH1\_7]** |

**ASK ALL**

**QBH3.** Thinking about everything you use your vehicle for, do you feel more or less **dependent** on your vehicle compared to this time a year ago?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Much more dependent |
| 2 | A little more dependent |
| 3 | No change |
| 4 | A little less dependent |
| 5 | A lot less dependent |
| 99 | Don’t know |

**ASK ALL**

**QBH4.** And overall, how has your vehicle usage changed compared to this time a year ago? Do you use your vehicle...

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | A lot more now |
| 2 | A little more now |
| 3 | No change |
| 4 | A little less now |
| 5 | A lot less now |
| 6 | Never use your vehicle now |
| 99 | Don’t know |

**ASK IF CODED 4 OR 5 OR 6 AT QBH4**

**QBH5.** Which, if any, of the following reasons affected this?

**MULTI CODE, RANDOMISE ORDER, KEEP CODE 98 AT BOTTOM**

|  |  |
| --- | --- |
| 1 | Working from home |
| 2 | Online shopping (excluding grocery) with deliveries to home/work |
| 3 | Online grocery shopping with home delivery |
| 4 | Increase in motor insurance costs |
| 5 | Shorter commute |
| 6 | Increase in car maintenance costs |
| 7 | Lower income |
| 8 | More difficult to park |
| 98 | Other (Please specify) |

|  |
| --- |
| **SECTION 5: MOTORWAYS AND MAJOR ROADS** |

**SHOW TO ALL:**

Now we would like to ask you a few questions about major incidents occurring on motorways.

**SHOW IF CODED 1-3 AT QL4\_2**

**QM1intro.** Variable message signs, such as the ones shown below, display road information, e.g. lane closures, estimated travel time to next junction or information about road incidents, congestion warnings, and may sometimes specify speed limits or be shown alongside speed limit signs.



*[IMAGE SOURCE: HIGHWAYS ENGLAND]*

**ASK IF CODED 1-3 AT QL4\_2**

**QM1.** Thinking about **variable message signs**, please indicate the extent to which you agree or disagree with the following statements:

**SINGLE CODE PER STATEMENT, CAROUSEL, RANDOMISE ORDER BUT KEEP QM1\_7 AND QM1\_8 LAST**

**SCALE:**

|  |  |
| --- | --- |
| 1 | Strongly disagree |
| 2 | Slightly disagree |
| 3 | Neither agree nor disagree |
| 4 | Slightly agree |
| 5 | Strongly agree |
| 99 | Don’t know |

**STATEMENTS:**

|  |  |
| --- | --- |
| **QM1\_1** | I trust the accuracy of the displayed information about road incidents |
| **QM1\_2** | I trust the accuracy of travel time estimates displayed |
| **QM1\_3** | I find the travel time estimates useful |
| **QM1\_4** | I understand all of the pictograms displayed (such as the one shown on the image you have just seen) |
| **QM1\_5** | When speed restrictions are imposed (e.g. in response to an incident or because of bad weather), I always comply |
| **QM1\_6** | When lane closure is indicated by a red “X” displayed on overhead signs, I always comply |
| **QM1\_7** | The **accuracy** of the information displayed on variable message signs has **improved** over the last 12 months |
| **QM1\_8** | The **relevance** of the information displayed has **improved** over the last 12 months |

**ASK IF CODED 1-3 AT QL4\_2**

**QM2a.** A ‘major incident’ is an event, such as a traffic collision, which results in partial or complete closure of the motorway, causing at least a 45 minute delay to your journey. For the purposes of this survey, please only think about delays caused by a major incident such as a collision or other incident, and not congestion caused only by a large number of cars on the road.

When was the last time that you can recall being delayed by at least 45 minutes as a result of a major incident as described above? Was it …

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Within the last 6 months |
| 2 | 6 months to a year ago |
| 3 | A year to 2 years ago |
| 4 | 2 to 3 years ago |
| 5 | 3 to 4 years ago |
| 6 | 4 to 5 years ago |
| 7 | More than 5 years ago |
| 99 | Not applicable / I don’t recall |

**ASK IF CODED 99 AT QM2a**

**QM2b.** And when was the last occasion on which you have been able to avoid a 45min+ delay caused by a major incident as a result of an advance warning?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Within the last 6 months |
| 2 | 6 months to a year ago |
| 3 | A year to 2 years ago |
| 4 | 2 to 5 years ago |
| 5 | More than 5 years ago |
| 99 | Not applicable / I don’t recall |

**ASK IF CODED 1-4 AT QM2a OR 1-4 AT QM2b**

**QM3. IF CODED 1-4 AT QM2a:** By how long was your journey delayed on that occasion?

**IF CODED 1-4 AT QM2b:** By how long would your journey have been delayed on that occasion?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Just about 45 minutes |
| 2 | 45 minutes to an hour |
| 3 | An hour to an hour and a half (90 mins) |
| 4 | An hour and a half to 2 hours |
| 5 | 2 to 3 hours |
| 6 | More than 3 hours |
| 99 | Can’t remember |

**ASK IF CODED 1-4 AT QM2a**

**QM4.** On that occasion,do you remember acquiring, receiving or coming across any of the following types of information in any of the following ways? Please select all that apply.

**MULTI CODE, GRID**

**COLUMNS:**

|  |  |
| --- | --- |
| **QM4\_1** | Information estimating the likely duration of the delay |
| **QM4\_2** | Information about the reasons for the hold-up |

**ROWS:**

|  |  |
| --- | --- |
| 1 | Information on variable message signs |
| 2 | Traffic news on the radio |
| 3 | SatNav / Navigation system live traffic updates |
| 4 | Specialist provider of traffic information (e.g. RAC or the AA) |
| 5 | Through social media |
| 6 | Google Maps or other online map |
| 7 | Informed by other people (e.g. friend, family, other motorists) |
| 98 | Other (Please specify) |
| 99 | Can’t remember **[SINGLE CODE]** |
| 96 | I did not receive this information **[SINGLE CODE]** |

**ASK IF CODED 1-4 AT QM2b**

**QM5.** How did you receive the advance warning about the possible major delay?

**MULTI CODE EXCEPT CODES 99 AND 96 WHICH ARE EXCLUSIVE, RANDOMISE ORDER**

|  |  |
| --- | --- |
| 1 | Information on variable message signs |
| 2 | Traffic news on the radio |
| 3 | SatNav / Navigation system live traffic updates |
| 4 | Specialist provider of traffic information (e.g. RAC or the AA) |
| 5 | Through social media |
| 6 | Google Maps or other online map |
| 7 | I was informed by other people (e.g. friend, family, other motorists) |
| 98 | Other (Please specify) |
| 99 | Can’t remember **[SINGLE CODE]** |
| 96 | I did not receive an advance warning **[SINGLE CODE]** |

**SHOW TO ALL:**

**QM6intro. [IF CODED 1-5, 8-9 OR 11-12 AT QS3**: Highways England**] [IF CODED 7 AT QS3:** Transport Scotland**] [IF CODED 10 AT QS3:** South Wales / North Wales Trunk Road Agency**] [IF CODED 6 AT QS3:** Transport NI**]** oversees the maintenance, repairs and operation of the strategic road network (i.e. motorways and major A roads) in **[IF CODED 1-5, 8-9 OR 11-12 AT QS3**: England**] [IF CODED 7 AT QS3:** Scotland**] [IF CODED 10 AT QS3:** Wales**] [IF CODED 6 AT QS3:** Northern Ireland**]**. Part of their remit is to help minimise disruption on those roads in the event of a road incident such as a collision.

**ASK ALL**

**QM6.** To what extent do you agree or disagree with the following statements?

**SINGLE CODE PER STATEMENT, RANDOMISE ORDER OF STATEMENTS, CAROUSEL**

**SCALE:**

|  |  |
| --- | --- |
| 1 | Strongly disagree |
| 2 | Slightly disagree |
| 3 | Neither agree nor disagree |
| 4 | Slightly agree |
| 5 | Strongly agree |
| 99 | Don’t know |

**STATEMENTS:**

|  |  |
| --- | --- |
| **QM6\_1** | Major incidents will occur from time to time and therefore major hold-ups are inevitable |
| **QM6\_2** | **[IF CODED 1-5, 8-9 OR 11-12 AT QS3**: Highways England**] [IF CODED 7 AT QS3:** Transport Scotland**] [IF CODED 10 AT QS3:** SWTRA / NMWTRA**] [IF CODED 6 AT QS3:** Transport NI**]** and emergency services do their best to minimise delays when major incidents occur |
| **QM6\_2** | **[IF CODED 1-5, 8-9 OR 11-12 AT QS3**: Highways England**] [IF CODED 7 AT QS3:** Transport Scotland**] [IF CODED 10 AT QS3:** SWTRA / NMWTRA**] [IF CODED 6 AT QS3:** Transport NI**]** do their best to keep me informed of what’s going on |

**ASK ALL**

**QM7.**  Should a major incident (i.e. caused not by congestion due to traffic volume, but by a collision or other incident, for example) cause a delay to your journey, **how** would you expect to find out more information about the hold-up and how it affects your journey?

**MULTI CODE, RANDOMISE ORDER**

|  |  |
| --- | --- |
| 1 | Information on variable message signs |
| 2 | Traffic news on the radio |
| 3 | SatNav / Navigation system live traffic updates |
| 4 | Specialist provider of traffic information (e.g. RAC or the AA) |
| 5 | Through social media |
| 6 | Google Maps or other online map |
| 7 | Informed by other people (e.g. friend, family, other motorists) |
| 99 | Don’t know |

**ASK ALL**

**QM8.** When receiving information about a major incident which is likely to disrupt your journey, please can you rank the importance of the following pieces of information you might receive, with rank 1 being most important?

*You can assign ranks to the relevant options by clicking on them. The first option you click on will be ranked 1, the second will be ranked 2, and so on. Click on the statement again to take the rank off.*

*PLEASE RANK ALL STATEMENTS*

**RANDOMISE ORDER, CLICK RANK ALL STATEMENTS**

|  |  |  |
| --- | --- | --- |
|  |  | **RANK** |
| 1 | The location of the incident |  |
| 2 | What happened |  |
| 3 | The length of the queue (in miles or kilometres) |  |
| 4 | The estimated time to fully reopen the road |  |
| 5 | The estimated delay to my journey |  |
| 6 | The fastest alternative route |  |
| 7 | Health and Safety advice for those already delayed by the incident |  |

|  |
| --- |
| **SECTION 6: CARS AND THE ENVIRONMENT** |

**SHOW TO ALL:**

**QR1intro.** Air quality in towns and cities can vary significantly from location to location. It depends on the numbers and types of different vehicles present on the roads. For example, modern diesel vehicles have recently been associated with higher emissions of pollutants than previously assumed. The general perception is that the more vehicles there are on the roads, the worse air quality is likely to be in that area – this is typically the case around high streets or city centres.

**ASK ALL**

**QR1.** To what extent do you agree or disagree with the following statements?

**SINGLE CODE PER ROW, CAROUSEL, RANDOMISE STATEMENTS BUT KEEP QR1\_7 ANF QR1\_8 TOGETHER IN THAT ORDER**

**SCALE:**

|  |  |
| --- | --- |
| 1 | Strongly disagree |
| 2 | Slightly disagree |
| 3 | Neither agree nor disagree |
| 4 | Slightly agree |
| 5 | Strongly agree |
| 99 | Don’t know |

**STATEMENTS:**

|  |  |
| --- | --- |
| **QR1\_1** | I am more concerned now than I was 12 months ago about the impact vehicles have on air quality in the area where I live |
| **QR1\_2** | Stronger action needs to be taken to reduce pollution from vehicles in areas with the poorest air quality |
| **QR1\_3** | I support the introduction of charges for more polluting vehicles entering areas with the poorest air quality |
| **QR1\_4** | I support the more polluting vehicles being banned from entering areas with the poorest air quality |
| **QR1\_5** | I support the introduction of charges for all diesel vehicles entering areas with the poorest air quality |
| **QR1\_6** | I support the introduction of charges for diesel vehicles entering areas with the poorest air quality if they do not comply with the latest emission standards |
| **QR1\_7** | **I am aware of** the Government’s proposal to establish clean air zones in towns, city centres or other areas where levels of pollutants exceed safe standards |
| **QR1\_8** | **I support** the Government’s proposal to establish clean air zones in towns, city centres or other areas where levels of pollutants exceed safe standards |
| **QR1\_9** | I have concerns about air quality near where I live |

|  |
| --- |
| **SECTION 7: ROAD SAFETY AND INFRINGMENTS** |

**ASK ALL**

**QSI1.** Thinking about road safety, how strongly do you agree or disagree with the following statements?

**SINGLE CODE PER ROW, RANDOMISE ROWS, CAROUSEL**

**SCALE:**

|  |  |
| --- | --- |
| 1 | Strongly disagree |
| 2 | Slightly disagree |
| 3 | Neither agree nor disagree |
| 4 | Slightly agree |
| 5 | Strongly agree |
| 99 | Don’t know |

**STATEMENTS:**

|  |  |
| --- | --- |
| **QSI1\_1** | Roads are safer today than they used to be |
| **QSI1\_2** | Cars are safer today than they used to be |
| **QSI1\_3** | Driving standards are better today than they used to be |
| **QSI1\_4** | Drivers are more safety conscious today than they used to be |
| **QSI1\_5** | The authorities are more interested in road safety than they used to be |
| **QSI1\_6** | The management of roads and traffic is better than it used to be |
| **QSI1\_7** | Driver assistance technologies (e.g. automatic emergency braking, lane following systems, parking assistance technology) are making roads safer |

**ASK ALL**

**QSI2.** And how strongly do you agree or disagree with these statements?

**SINGLE CODE PER ROW, RANDOMISE STATEMENTS, CAROUSEL**

**SCALE:**

|  |  |
| --- | --- |
| 1 | Strongly disagree |
| 2 | Slightly disagree |
| 3 | Neither agree nor disagree |
| 4 | Slightly agree |
| 5 | Strongly agree |
| 99 | Don’t know |

**STATEMENTS:**

|  |  |
| --- | --- |
| **QSI2\_1** | It is acceptable to travel 80mph on motorways where the speed limit is 70mph |
| **QSI2\_2** | It is acceptable to travel 40mph on urban roads with a speed limit of 30mph |
| **QSI2\_3** | It is acceptable to travel 25 mph on residential roads with a speed limit of 20 mph |
| **QSI2\_4** | It is safe to text or check social media on your phone when stationary (e.g. at a traffic light, in congestion) |
| **QSI2\_5** | It is fine to drive after being drunk the night before |
| **QSI2\_6** | Taking a quick call on your phone **not** hands-free is acceptable |
| **QSI2\_7** | Taking a long call on your phone **not** hands-free is acceptable |

|  |
| --- |
| **SECTION 8: DRINK AND DRUG DRIVING** |

**ASK ALL**

**QSI3**. In the past 12 months, have you driven when you believed you were over the drink-drive limit, even if just a little? Please select all that apply.

**MULTI CODE, EXCEPT CODE 96 WHICH IS EXCLUSIVE**

|  |  |
| --- | --- |
| 1 | I think I’ve driven when over the limit shortly after having a drink(s) |
| 2 | I know I’ve driven when over the limit shortly after having a drink(s) |
| 3 | I think I’ve driven when over the limit the following morning after a night out |
| 4 | I know I’ve driven when over the limit the following morning after a night out |
| 96 | No, I don’t think I’ve driven whilst over the limit **[SINGLE CODE]** |

**ASK ALL**

**QSI4.** In the past 12 months, have you been in a car when the driver was over the drink-drive limit?

**MULTI CODE FOR CODES 1 OR 2, CODE 96 EXCLUSIVE**

|  |  |
| --- | --- |
| 1 | Yes, I’ve been in a car when I’ve suspected the driver has been over the limit shortly after having a drink(s) |
| 2 | Yes, I’ve been in a car when I’ve suspected the driver has been over the limit the following morning after a night out |
| 96 | No, I don’t think I’ve been in a car when the driver has been over the limit **[SINGLE CODE]** |

**ASK ALL**

**QSI5.** In the last 12 months, have you done any of the following with regards to drug-driving?

By drugs, we mean the following:

* **Class A** drugs such as Heroin, Ecstasy or Cocaine
* **Class B** drugs such as Cannabis or Amphetamines
* **Class C** drugs such as tranquilisers
* **Prescription drugs or cough/cold remedies** that bear a warning that they can affect driving or cough/cold remedies that can make you drowsy

**MULTI CODE EXCEPT CODE 96 WHICH IS EXCLUSIVE**

|  |  |
| --- | --- |
| 1 | I have driven under the influence of illegal Class A or B drugs |
| 2 | I have driven under the influence of illegal Class C drugs (tranquilisers) |
| 3 | I have driven under the influence of legal prescription drugs that can make you drowsy and have a warning message on the container |
| 4 | I have been in a car where I believe the driver was under the influence of drugs |
| 96 | I have not been in such situations **[SINGLE CODE]** |

**ASK IF CODED 4 AT QSI5**

**QSI5b.** Are you aware of what type of drugs the driver was under the influence of? Were they…

**MULTI CODE EXCEPT CODE 99 AND 97 WHICH ARE EXCLUSIVE**

|  |  |
| --- | --- |
| 1 | **Class A or B** drugs such as Heroin, Ecstasy, Cocaine**,** Cannabis or Amphetamines |
| 2 | **Class C** drugs such as tranquilisers |
| 3 | **Prescription drugs or cough/cold remedies** that bear a warning that they can affect driving or cough/cold remedies that can make you drowsy |
| 99 | Not sure **[SINGLE CODE]** |
| 97 | Prefer not to say **[SNGLE CODE]** |

**ASK ALL**

**QSI6.** In December 2014, Scotland introduced a new lower drink-drive limit than the rest of the UK of 50 mg of alcohol in every 100 ml of blood. This compares to the limit within the rest of the UK of 80 mg of alcohol in every 100 ml of blood.

Do you think the legal alcohol limit for driving should be reduced to 50mg of alcohol in every 100ml of blood across the rest of the UK?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Yes – reduce it to 50mg |
| 2 | No – it should be reduced to 20mg or less across the whole of the UK |
| 3 | No – leave at the current level |
| 99 | Don’t know |

**ASK ALL**

**QSI7.** If the Government were to reduce the drink driving limit to 50mg of alcohol in every 100ml of blood in England, Wales and Northern Ireland as well, do you think this would make a difference to the overall numbers of drink drivers on the roads?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Yes |
| 2 | No |
| 99A16. | Don’t know |

**ASK IF CODED 1 AT QSI7**

**QSI8a.** Why is that? Please select the most important reason.

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Drivers will be more inclined not to have a drink at all |
| 2 | Drivers will be more inclined to have fewer drinks |
| 3 | Drivers will be more inclined to have only one drink |
| 4 | Drivers will arrange to use another form of transport (e.g. public transport, taxis or pickup by friend or family) |
| 5 | Drivers will become more likely to nominate a designated driver |
| 98 | Other (Please specify) |
| 99A16. | Don’t know |

**ASK IF CODED 2 AT QSI7**

**QSI8b.** Why is that? Please select the most important reason.

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | The chances of getting prosecuted are too small for anyone to take it seriously |
| 2 | Motorists will not understand what the new limit means in terms of how much they can drink |
| 3 | Habitual drink drivers (e.g. people who don’t see any real risks in drink driving) won’t change their habits |
| 98 | Other (Please specify) |
| 99A16. | Don’t know |

|  |
| --- |
| **SECTION 9: SPEED LIMITS AND DISTRACTIONS** |

**ASK ALL**

**QSI9\_1.** How fast do you typically drive on **motorways** (current maximum of 70mph)?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | 60 mph |
| 2 | 70 mph |
| 3 | 80 mph |
| 4 | 90 mph |
| 5 | 100 mph |
| 6 | 105+ mph |
| 99 | Don’t drive on this type of road |

**ASK ALL**

**QSI9\_2.** How fast do you typically drive on **country roads that are relatively straight** (current maximum is 50-60mph)?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | 40 mph |
| 2 | 50 mph |
| 3 | 60 mph |
| 4 | 70 mph |
| 5 | 80 mph |
| 6 | 90 mph |
| 7 | 100 mph |
| 8 | 105+ mph |
| 99 | Don’t drive on this type of road |

**ASK ALL**

**QSI9\_3.** How fast do you typically drive on **country roads that have numerous bends** (current maximum is 50-60mph)?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | 40 mph |
| 2 | 50 mph |
| 3 | 60 mph |
| 4 | 70 mph |
| 5 | 80 mph |
| 6 | 90 mph |
| 7 | 100 mph |
| 8 | 105+ mph |
| 99 | Don’t drive on this type of road |

**ASK ALL**

**QSI9\_4.** How fast do you typically drive on **urban roads** (current maximum is 40mph)?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | 20 mph |
| 2 | 25 mph |
| 3 | 30 mph |
| 4 | 35 mph |
| 5 | 40 mph |
| 6 | 45 mph |
| 7 | 50 mph |
| 8 | 55+ mph |
| 99 | Don’t drive on this type of road |

**ASK ALL**

**QSI9\_5.** How fast do you typically drive on **urban roads** (current maximum is 30mph)?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | 20 mph |
| 2 | 25 mph |
| 3 | 30 mph |
| 4 | 35 mph |
| 5 | 40 mph |
| 6 | 45 mph |
| 7 | 50 mph |
| 8 | 55+ mph |
| 99 | Don’t drive on this type of road |

**ASK ALL**

**QSI9\_6.** How fast do you typically drive in **urban area zones** (current maximum is 20mph)?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | 10 mph |
| 2 | 15 mph |
| 3 | 20 mph |
| 4 | 25 mph |
| 5 | 30 mph |
| 6 | 35 mph |
| 7 | 40 mph |
| 8 | 45+ mph |
| 99 | Don’t drive on this type of road |

**ASK IF CODED 1-6 AT QS9\_1 OR 1-8 AT QS9\_2 THRU QS9\_6**

**QSI10.** And how often do you break the speed limit, if at all? Please answer for each road category.

**SINGLE CODE PER ROW, CAROUSEL**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Frequently  (on most journeys) | Occasionally  (up to half of all journeys) | Never |
| **QSI10\_1** | Motorways – where the current maximum is **70mph [DISPLAY IF CODED 1-6 AT QSI9\_1]** | 1 | 2 | 3 |
| **QSI10\_2** | Country roads – where the current maximum is **50-60mph [DISPLAY IF CODED 1-8 AT QSI9\_2 AND QSI9\_3]** | 1 | 2 | 3 |
| **QSI10\_3** | Urban roads – where the current maximum is **40mph [DISPLAY IF CODED 1-8 AT QSI9\_4]** | 1 | 2 | 3 |
| **QSI10\_4** | Urban roads – where the current maximum is **30mph [DISPLAY IF CODED 1-8 AT QSI9\_5]** | 1 | 2 | 3 |
| **QSI10\_5** | Urban areas **– 20mph** zones **[DISPLAY IF CODED 1-8 AT QSI9\_6]** | 1 | 2 | 3 |

**ASK IF CODE 1 OR 2 AT QSI10\_1**

**QSI11\_1.** You said you frequently or occasionally break the speed limit onmotorways, where the current maximum is **70mph.** What is main reason for this?

Please select only one answer.

**SINGLE CODE, RANDOMISE ORDER OF REASONS BUT KEEP CODES 98 AND 99 AT BOTTOM**

|  |  |
| --- | --- |
| 1 | The speed limit is inappropriate for the road |
| 2 | I don’t look at the speedometer frequently enough |
| 3 | I underestimate the power of my car |
| 4 | Insufficient speed limit signage |
| 5 | It is sometimes safe to go faster than the applicable speed limit |
| 7 | The chances of being caught are low (e.g. no speed cameras) |
| 8 | I lose concentration while driving and can find myself speeding |
| 9 | I drive according to the speed of other road users |
| 10 | Speed limits are meaningless to me |
| 11 | I feel pressured by other drivers behind me |
| 98 | Other |
| 99 | Don’t know |

**ASK IF CODE 1 OR 2 AT QSI10\_4**

**QSI11\_2.** You said you frequently or occasionally break the speed limit onurban roads, where the current maximum is **30mph**. What is the main reason for this?

Please select only one answer.

**MULTI CODE EXCEPT CODE 99 WHICH IS EXCLUSIVE, RANDOMISE ORDER OF REASONS BUT KEEP CODES 98 AND 99 AT BOTTOM**

|  |  |
| --- | --- |
| 1 | The speed limit is inappropriate for the road |
| 2 | I don’t look at the speedometer frequently enough |
| 3 | I underestimate the power of my car |
| 4 | Insufficient speed limit signage |
| 5 | No other vehicles or pedestrians on the road |
| 6 | The chances of being caught are low (e.g. no speed cameras) |
| 7 | I lose concentration while driving and can find myself speeding |
| 8 | I drive according to the speed of other road users |
| 9 | Speed limits are meaningless to me |
| 10 | I feel pressured by other drivers behind me |
| 98 | Other |
| 99 | Don’t know **[SINGLE CODE]** |

**ASK IF CODE 1 OR 2 AT SQI10\_5**

**QSI11\_3.** You said you frequently or occasionally break the speed limit in urban areaswhich are **20mph** zones. What is the main reason for this?

Please select only one answer.

**MULTI CODE EXCEPT CODE 99 WHICH IS EXCLUSIVE, RANDOMISE ORDER OF REASONS BUT KEEP CODES 98 AND 99 AT BOTTOM**

|  |  |
| --- | --- |
| 1 | The speed limit is inappropriate for the road |
| 2 | I don’t look at the speedometer frequently enough |
| 3 | I underestimate the power of my car |
| 4 | Insufficient speed limit signage |
| 5 | No other vehicles or pedestrians on the road |
| 6 | The chances of being caught are low (e.g. no speed cameras) |
| 7 | I lose concentration while driving and can find myself speeding |
| 8 | I drive according to the speed of other road users |
| 9 | Speed limits are meaningless to me |
| 10 | I feel pressured by other drivers behind me |
| 98 | Other |
| 99 | Don’t know **[SINGLE CODE]** |

**ASK ALL**

**QSI12\_1.** What, in your opinion, should the maximum speed limit be on **motorways** (current maximum of 70mph)?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | 60 mph |
| 2 | 70 mph |
| 3 | 80 mph |
| 4 | 90 mph |
| 5 | 100 mph |
| 6 | 105+ mph |

**ASK ALL**

**QSI12\_2.** What, in your opinion, should the maximum speed limit be on **country roads** (current maximum is 50-60mph)?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | 40 mph |
| 2 | 50 mph |
| 3 | 60 mph |
| 4 | 70 mph |
| 5 | 80 mph |
| 6 | 90 mph |
| 7 | 100 mph |
| 8 | 105+ mph |

**ASK ALL**

**QSI12\_3.** What, in your opinion, should the maximum speed limit be on **urban roads** (current maximum is 30mph)?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | 20 mph |
| 2 | 25 mph |
| 3 | 30 mph |
| 4 | 35 mph |
| 5 | 40 mph |
| 6 | 45 mph |
| 7 | 50 mph |
| 8 | 55+ mph |

**ASK ALL**

**QSI12\_4.** What, in your opinion, should the maximum speed limit be in **urban area zones** (current maximum is 20mph)?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | 10 mph |
| 2 | 15 mph |
| 3 | 20 mph |
| 4 | 25 mph |
| 5 | 30 mph |
| 6 | 35 mph |
| 7 | 40 mph |
| 8 | 45+ mph |

**ASK ALL**

**QSI13.** Thinking about possible distractions you may experience while driving, please select up to 5 things that have distracted or affected you **most** **often** while driving:

**MULTI CODE, ALLOW MIN OF 1 AND MAX OF 5, CODE 96 IS EXCLUSIVE, RANDOMISE ORDER**

|  |  |
| --- | --- |
| 1 | Other passengers in the car (e.g. talking) |
| 2 | Playing loud music |
| 3 | Looking at or programming a SatNav |
| 4 | Looking at or reading a map |
| 5 | Using a mobile phone (e.g. making or receiving calls, texting, using social media, apps, checking email) |
| 6 | Tiredness |
| 7 | Other things on my mind |
| 8 | Eating / drinking |
| 9 | Putting make up on / shaving |
| 10 | Changing CD, track or radio station |
| 11 | Reaching for something |
| 12 | Mobile ringing |
| 13 | Video playing in the car |
| 14 | Something interesting outside of the car (e.g. a billboard, a person, other drivers) |
| 15 | Taking photos or recording videos of the surroundings |
| 16 | Taking photos or recording videos of yourself / passengers in the car |
| 98 | Other (Please specify) |
| 96 | I do not get distracted while driving **[SINGLE CODE]** |

**ASK ALL**

**QSI14.** It’s not unusual for drivers to have other things on their mind while driving. What do you think about most often? Please select only one answer.

**SINGLE CODE, RANDOMISE ORDER BUT KEEP CODES 96, 98 AND 99 AT BOTTOM**

|  |  |
| --- | --- |
| 1 | Family life |
| 2 | Work pressures |
| 3 | Worrying about being late |
| 4 | Planning what to do when I get out of the car |
| 5 | Something interesting on the radio |
| 6 | Personal finances |
| 7 | Conversation I had before getting in the car |
| 96 | I’m always focused on the road – no other thoughts |
| 98 | Other (Please specify) |
| 99 | Don’t know |

|  |
| --- |
| **SECTION 10: USE OF HAND-HELD PHONES** |

**SHOW TO ALL:**

The next few questions are about using your mobile phone while driving. This is a top safety concern for many motorists and we want to understand how you feel about it and what you do while you’re in your vehicle, therefore, your honest views and answers will be invaluable. Please be assured that the answers to the questions will remain anonymous.

**ASK ALL**

**QP1.** Thinking about the last 12 months, how often, if at all, have you used your mobile phone while driving, without hands-free, to:

**SINGLE CODE PER ROW, RANDOMISE STATEMENTS, CAROUSEL**

**SCALE:**

|  |  |
| --- | --- |
| 1 | Never |
| 2 | Rarely |
| 3 | Sometimes |
| 4 | Most of the time |
| 5 | All of the time |
| 99 | Not sure |

**STATEMENTS:**

|  |  |
| --- | --- |
| **QP1\_1** | Make or receive a call whilst driving |
| **QP1\_2** | Make or receive a call whilst stationary with the engine running |
| **QP1\_3** | Text, email, post on social media or access the internet whilst driving |
| **QP1\_4** | Text, email, post on social media or access the internet whilst stationary with the engine running |
| **QP1\_5** | Check text messages, email or social media or other app notifications whilst driving |
| **QP1\_6** | Check text messages, email or social media or other app notifications whilst stationary with the engine running |
| **QP1\_7** | Take a photo / record a video with your phone camera (e.g. of the surroundings / selfies) whilst driving |
| **QP1\_8** | Take a photo / record a video with your phone camera (e.g. of the surroundings / selfies) whilst stationary with the engine running |

**ASK IF CODED 3-5 TO AT LEAST ONE STATEMENT QP1\_1 THRU QP1\_8**

**QP2.** You said that you used a hand-held phone while driving in your car, why was that?

**MULTI CODE, RANDOMISE STATEMENTS BUT KEEP CODE 98 AT BOTTOM**

|  |  |
| --- | --- |
| 1 | I was short of time |
| 2 | I needed information for my journey |
| 3 | It was an emergency |
| 4 | In the habit of doing so |
| 5 | Because everyone else does |
| 6 | Because I think I can get away with it |
| 7 | Did not realise at the time that it was illegal to do so |
| 8 | It could have been an emergency |
| 9 | I wanted to take a photo of something I was passing |
| 98 | Other (Please specify) |

**ASK ALL**

**QP3.** Still thinking about the last 12 months, how often, if at all, have you been a passenger in a car where the driver used their mobile phone while driving, without hands-free, to:

**SINGLE CODE PER ROW, RANDOMISE STATEMENTS, CAROUSEL**

**SCALE:**

|  |  |
| --- | --- |
| 1 | Never |
| 2 | Rarely |
| 3 | Sometimes |
| 4 | Most of the time |
| 5 | All of the time |
| 99 | Not sure |

**STATEMENTS:**

|  |  |
| --- | --- |
| **QP3\_1** | Make or receive a call whilst driving |
| **QP3\_2** | Make or receive a call whilst stationary with the engine running |
| **QP3\_3** | Text, email, post on social media or access the internet whilst driving |
| **QP3\_4** | Text, email, post on social media or access the internet whilst stationary with the engine running |
| **QP3\_5** | Check text messages, email or social media or other app notifications whilst driving |
| **QP3\_6** | Check text messages, email or social media or other app notifications whilst stationary with the engine running |
| **QP3\_7** | Take a photo / record a video with their phone camera whilst driving |
| **QP3\_8** | Take a photo / record a video with their phone camera whilst stationary with the engine running |

**ASK ALL**

**QP4.** If you were to receive a phone call on your mobile while you’re driving, which of the following would most likely apply to you?

**MULTI CODE, RANDOMISE STATEMENTS BUT KEEP CODE 98 AT BOTTOM**

|  |  |
| --- | --- |
| 1 | Answer using capability built into the car (docking station or connected via Bluetooth) |
| 2 | Answer using wireless earpiece linked to phone |
| 3 | Answer on hand-held phone |
| 4 | Answer on headphones connected to phone |
| 5 | Ignore as I don’t have any means of answering hands-free |
| 6 | Ignore as I don’t take phone calls whilst driving |
| 7 | Get a passenger to answer |
| 98 | Other (Please specify) |

|  |
| --- |
| **SECTION 11: CHOOSING YOUR CAR** |

**ASK ALL**

**QH1.** Next time you decide to change your car, which of the following types of car are you most likely to acquire? We are keen to understand people’s **real intentions**, therefore, please consider your likely financial and life situation at that point,

**SINGLE CODE**

|  |  |  |
| --- | --- | --- |
| 1 | **A conventional diesel engine** |  |
| 2 | **A conventional petrol engine** |  |
| 3 | **A conventional hybrid vehicle** | A hybrid vehicle is powered by, either or both, a battery and an Internal Combustion Engine (ICE). The power source is selected automatically by the vehicle, depending on speed, engine load and battery charge level. This battery cannot be plugged in. |
| 4 | **A plug in hybrid vehicle** | A vehicle with a plug-in battery and an internal combustion engine (ICE). After the pure-electric range is utilised, the vehicle reverts to the benefits of full hybrid capability. |
| 5 | **A pure electric battery powered vehicle** | A vehicle powered by a battery with no ICE (internal combustion engine). |
| 98 | **Other** (Please specify in the box below) |  |

**ASK ALL**

**QH2.** Imagine you are about to purchase or acquire another car to replace the vehicle you drive most often. Would you prefer a used or a new car?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | New car |
| 2 | Used car |

**ASK IF CODED 1 AT QH2**

**QH3.** Please rank the following considerations, from most to least important (rank 1 is most important), in terms of how important they are to you when acquiring a new car. Please **rank your top 5** considerations

*You can assign ranks to the relevant options by clicking on them. The first option you click on will be ranked 1, the second will be ranked 2, and so on. Click on the statement again to take the rank off.*

**CLICK RANKING, RANK 5 OPTIONS, RANDOMISE ORDER**

|  |  |  |
| --- | --- | --- |
|  |  | **RANK** |
| 1 | Low running cost |  |
| 2 | Low purchase price |  |
| 3 | Low Carbon Dioxide emissions |  |
| 4 | Low emissions of pollutants that can damage health (Oxides of Nitrogen, particulates, hydrocarbons, Carbon monoxide) |  |
| 5 | Styling |  |
| 6 | The model / specification |  |
| 7 | Brand |  |
| 8 | Best fit with my lifestyle |  |
| 9 | New Driver Assistance and communications Technology |  |
| 10 | The colour |  |

**ASK IF CODED 2 AT QH2**

**QH4.** Please rank the following considerations, from most to least important (rank 1 is most important), in terms of how important they are to you in purchasing a used car. Please **rank your top 5** considerations.

*You can assign ranks to the relevant options by clicking on them. The first option you click on will be ranked 1, the second will be ranked 2, and so on. Click on the statement again to take the rank off.*

**CLICK RANKING, RANK 5 OPTIONS, RANDOMISE ORDER**

|  |  |  |
| --- | --- | --- |
|  |  | **RANK** |
| 1 | Low running cost |  |
| 2 | Low purchase price |  |
| 3 | Low Carbon Dioxide emissions |  |
| 4 | Low emissions of pollutants that can damage health (Oxides of Nitrogen, particulates, hydrocarbons, Carbon monoxide) |  |
| 5 | Styling |  |
| 6 | The model / specification |  |
| 7 | Brand |  |
| 8 | Best fit with my lifestyle |  |
| 9 | Full service history |  |
| 10 | Low mileage |  |
| 11 | Rust or damage-free bodywork |  |
| 12 | Mechanically sound |  |
| 13 | A recent MOT |  |
| 14 | A recent service |  |
| 15 | The colour |  |

**ASK IF CODED 2 AT QH2**

**QH5.** What would your 3 biggest concerns be when it comes to purchasing a used vehicle?

Please select up to 3 answers.

**MULTI CODE, MUST SELECT AT LEAST ONE ANSWER, MAX 3 ANSWERS, RANDOMISE ORDER**

|  |  |
| --- | --- |
| 1 | Finding it is still being paid for on finance by someone else |
| 2 | Finding it has an underlying mechanical fault |
| 3 | Finding it is a stolen vehicle |
| 4 | Finding it has been written-off |
| 5 | Finding it has been clocked (the milometer wound back) |
| 6 | Paying more than the vehicle is really worth |
| 7 | Finding it needs more unplanned maintenance than expected |
| 8 | Finding out unexpectedly that it has been imported/exported |
| 9 | Finding out it was actually another colour originally |
| 10 | Finding out it has had more owners than I thought when I bought the car |
| 98 | Other (Please specify) |

**ASK IF CODED 2 AT QH2**

**QH6.** What steps would you take to avoid purchasing a vehicle that had a hidden history, such as being clocked, stolen, still on finance, or had an underlying issue?

**MULTI CODE**

|  |  |
| --- | --- |
| 1 | Buying a vehicle history and mileage check |
| 2 | Paying for a professional inspection |
| 3 | Relying on a friend or relative with motoring expertise to check wear and tear was consistent with the mileage |
| 96 | None of the above |

|  |
| --- |
| **SECTION 12: BRAND TRUST** |

**ASK ALL**

**QB1.** Thinking now about **your current vehicle**, did you acquire it before 18th September 2015?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Yes |
| 2 | No |
| 99 | Can’t remember |

**ASK ALL**

**QB2.** How important was the make (brand) of your current vehicle when you acquired it?

**SINGLE CODE, HORIZONTAL SLIDER**

|  |  |
| --- | --- |
| 1 | 1- Very important |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - Not at all important |
| 99 | Don’t know |

**ASK IF CODED 1 AT QB2**

**QB3.** And was it the most important factor in your choice of your current vehicle, or was it just one of the important factors?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | The most important factor |
| 2 | One of the important factors |
| 99 | Don’t know |

**ASK ALL**

**QB4.** Compared to 12 months ago, how has the level of **trust you have for the manufacturer** **of your current vehicle** changed, if at all? Do you trust **[IF CODED 1-33 AT QS10b THEN INSERT ANSWER FROM QS10b] [IF CODED 98 OR 99 AT QS10b THEN INSERT:** them**]**…

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | A lot more |
| 2 | Slightly more |
| 3 | No change |
| 4 | Slightly less |
| 5 | A lot less |
| 99 | Don’t know |

**ASK IF CODED 4 OR 5 AT QB4**

**QB5.** Why is that?

**MULTI CODE**

|  |  |
| --- | --- |
| 1 | I no longer believe their claims on emissions |
| 2 | I no longer believe their claims on fuel economy (mpg) |
| 3 | They recalled cars due to faults in the manufacturing process |
| 4 | The general build quality of my current car has not met my expectations |
| 5 | The reliability of my current car has not met my expectations |
| 6 | The performance of my current car has not met my expectations |
| 98 | Other (Please specify) |

**ASK ALL**

**QB6.** How likely are you to acquire a car of a different brand next time you get one?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Extremely likely |
| 2 | Quite likely |
| 3 | Neither likely nor unlikely |
| 4 | Quite unlikely |
| 5 | Extremely unlikely |
| 99 | Don’t know |

**ASK ALL**

**QB7.** How likely would you be to acquire a diesel car next time you’re thinking of replacing your current vehicle?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Extremely likely |
| 2 | Quite likely |
| 3 | Neither likely nor unlikely |
| 4 | Quite unlikely |
| 5 | Extremely unlikely |
| 99 | Don’t know |

**ASK IF CODED 4 OR 5 AT QB7**

**QB8.** Why is that?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | Because of the VW emissions scandal |
| 2 | Because of the Government’s or my local authority’s plans for establishing clean air zones |
| 3 | Pollutes the air |
| 4 | Too expensive to maintain |
| 98 | Other reason |

**ASK ALL**

**QB4b.** Compared to 12 months ago, how has the level of **trust you have for the car manufacturing industry as a whole** changed, if at all? Do you trust the industry…

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | A lot more |
| 2 | Slightly more |
| 3 | No change |
| 4 | Slightly less |
| 5 | A lot less |
| 99 | Don’t know |

|  |
| --- |
| **SECTION 13: NEW CAR TECHNOLOGY** |

**SHOW TO ALL:**

A fully autonomous, or driverless, vehicle is a vehicle that is capable of sensing its environment, controlling the vehicle and navigating without any human intervention, and therefore, does not require any of the occupants to hold a driving licence.

**ASK ALL**

**QN1.** By when do you think the first driverless cars will be available on the market for consumers to buy or hire in the UK?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | By 2020 |
| 2 | By 2030 |
| 3 | By 2040 |
| 4 | By 2050 |
| 5 | Never |
| 99 | Don’t know |

**ASK ALL**

**QN2.** By when do you think fully-driverless vehicles will outnumber conventional vehicles in terms of the number of new vehicles bought annually?

**SINGLE CODE**

|  |  |
| --- | --- |
| 1 | By 2030 |
| 2 | By 2040 |
| 3 | By 2050 |
| 4 | By 2060 |
| 5 | By 2070 |
| 6 | Beyond 2070 |
| 7 | Never |
| 99 | Don’t know |

**ASK ALL**

**QN3.** To what extent do you agree or disagree with these statements?

**SINGLE CODE PER ROW, RANDOMISE STATEMENTS, CAROUSEL**

**SCALE:**

|  |  |
| --- | --- |
| 1 | Strongly disagree |
| 2 | Slightly disagree |
| 3 | Neither agree nor disagree |
| 4 | Slightly agree |
| 5 | Strongly agree |
| 99 | Don’t know |

**STATEMENTS:**

|  |  |
| --- | --- |
| **QN3\_1** | I am excited by the thought of driverless cars on the road |
| **QN3\_2** | I am scared by the thought of driverless cars on the road |
| **QN3\_3** | I am looking forward to travelling in a driverless car |
| **QN3\_4** | Driverless cars will make our roads safer |
| **QN3\_5** | Driverless cars will improve personal mobility for older and disabled people |
| **QN3\_6** | Driverless cars will shorten journey times |
| **QN3\_7** | Driverless cars will make journeys by car better for the environment |
| **QN3\_8** | Driverless cars will reduce the *number* of traffic jams on our roads |
| **QN3\_9** | Driverless cars will reduce the *severity* of traffic jams on our roads |
| **QN3\_10** | When driverless cars become common, fewer people will own their own car |
| **QN3\_11** | When driverless cars become common, fewer people will use public transport |
| **QN3\_12** | I am concerned about risk of the computers that control a driverless car being ‘hacked’ |
| **QN3\_13** | I am concerned about the reliability of the computer software driverless cars will use |

**ASK ALL**

**QN4.** Thinking about new car technology more broadly, to what extent do you agree or disagree with the following statements?

**RANDOMISE STATEMENTS, CAROUSEL, SINGLE CODE PER ROW**

**SCALE:**

|  |  |
| --- | --- |
| 1 | Strongly disagree |
| 2 | Slightly disagree |
| 3 | Neither agree nor disagree |
| 4 | Slightly agree |
| 5 | Strongly agree |
| 99 | Don’t know |

**STATEMENTS:**

|  |  |
| --- | --- |
| **QN4\_1** | Many of the new technologies will lead to complacency amongst drivers and lead to more accidents |
| **QN4\_2** | I am opposed to any new technology that has the potential to distract drivers |
| **QN4\_3** | I am opposed to any new technology that records how well I am driving |
| **QN4\_4** | I am opposed to systems and technology that record data and/or images in the period immediately before and during an incident |

|  |
| --- |
| **THANK & CLOSE** |

**IF SURVEY COMPLETED:**

Thank you very much for taking the time to complete this survey – we appreciate your involvement.

**IF SCREEN OUT:**

Thank you very much for taking the time to complete this survey – unfortunately we will not be continuing the survey at this time.