Generally speaking, blanks were ignored. So, in the section **languages**, if the respondent did not include a language, the data was not recorded for this. As a result, many sections will not add up to the entire number of respondents. To keep the emergent data categories useful and clean, anything with less than 5 or so results was generally ignored, although I have used this report to highlight one or two interesting ideas that appeared beneath this threshold. (Languages is an exception – I tried to record as many languages as possible.)

Where there was one possible answer (ie, gender) I just used a strict count. Where there were multiple possible answers (why do people fight with foreigners?) I used a 'tagging system'. So, if someone said "they fight foreigners because of land and jobs and because foreigners steal our women" that would get three entries: +1 to land, +1 to jobs, and +1 to 'relationships'. Where I have used this system I have mentioned this in the report below.

Demographic information.

Education:

Blanks were ignored.

'Some primary is anything below grade 7. 'Some secondary' is anything below Grade 12. High school graduate is Grade 12, and 'some tertiary' is any schooling above grade 12 (diploma or the like) where there is no indication of a graduation.

'Graduate' is not limited to 4 year university degrees, but includes diplomas, certificates and all completed tertiary education.

House structures was separated into 4 categories, plus 'didn't answer'. "corrugated iron" was a common answer, and while this **might** mean a shack, it was not entirely clear, so I left it as a separate category.

Occupation. There were significant numbers of blank answers, so the number of blanks has been noted to give context to the data here. It is not clear from the answers whether blank meant unemployed or did not give an answer – in some data sets 'unemployed' would show up alongside numerous blank squares.

Income.

In this section there were many blank spaces, so they have been noted. In the dataset there did not appear to be an 'others 2' column, so I simply left this out.

Working Hours

I made semi-arbitrary blocks of time and counted people leaving within them. This was done by simply tallying up the numbers of people leaving within 2 hour blocks. So, from 05:00 to 07:00 (inclusive) there were 39 respondents who said they leave within this time frame. From 07:01 to 10:00 there were 54 people leaving for work, and so on.

For brevity, the time frames were drawn up so that there are no empty time slots. Of the interviewees, none of them left before 05:00, so there are no times before this. Similarly, none of them came home between 02:01 and 15:59, so there were no time slots here.

There is an additional slot for people who said they had extremely variable or nonspecific working times – this is noted below. Long term commuters (people who did not have times, and rather go to work for days or weeks at a time) are noted separately as well.

Hours/day is simple – I used a formula to work out how long people spent at work, and then displayed it as a series of times. Less than 6 hours, less than 8 hours, and so on. If someone spent 8 hours at work they would end up in the 'less than 10 hours' category.

In 'money from relatives' only 'yes' answers were recorded, so only 'yes' answers are reflected. The next several categories are fairly self-explanatory.

Unsafe areas.

I started by working through the lists and seeing what areas came up often, and then making categories for them. One thing that I did notice is that some people referred to Dontsayakhe, and to 'the shacks'. From various references I got the impression that Dontsayakhe is, in fact, a cluster of shacks within the settlement, but I am not familiar with the geography of IY, so I can't be sure. It may be worth looking into this, and seeing if Dontsayakhe and 'the shacks' are the same thing. Someone else said "Dontsayakhe" is a nick name for the entire settlement, so I really don't know what's happening here.

Improvements since 94

For this section I used a tagging system. If Respondent X said "things are better because we are free and we get grants" they would get one entry in the 'civil rights /political' section and one entry in the 'grants' section. Obviously, this will skew the data towards the positive end (one person could mention multiple improvements, but if another person says nothing has changed, they're only getting one entry), but it will also express the different areas that people felt were important, and ultimately I can't say whether the grants or the civil rights are more important to Respondent X.

How many people in IY?

The vast, vast majority of the respondents simply said 'too many'. Enough said 'too many foreigners', so this came in as a category of its own.

Nationalities in IY.

Almost every respondent gave multiple answers, eg "Xhosas, Nigerians, Malawians and Congolese" so I simply counted each group that they mentioned and put them all in. As with the "improvements" section, if someone mentioned Nigerians, I put in +1 Nigerian, and so on.

Extrapolating, I suspect that this will be a good way of telling which groups are most visible in IY. It's interesting to note that Malawians are slightly better represented in the survey than Zimbabweans, but Zimbabweans are by far the most 'mentioned' group in this category.

I *think* 'Wambo' means Namibian, but I am not certain, so I put them into their own category. There may be some deeper distinction here that I am not aware of.

Shebeens is simple. "link to crime and violence" is a subset of "shebeens are bad", so 57 of the 63 "shebeens are bad" people cited crime or fighting as a reason for shebeens being bad.

Issues of conflict seemed to work out almost solely to be around xenophobia. Virtually everyone who said there was a conflict linked it to xenophobia or foreigners. Of these, I tagged the different issues – if someone said "foreigners steal our women and they steal our jobs" that received one point under 'relationships' and one point under 'jobs'.

There were 2 or 3 references to 'competition for resources', but this was too vague, and the numbers were too low to warrant another category.

"business competition" is anything involving spaza shops or trading conflict.

"Foreigners commit crime" seemed to refer, rather specifically, to foreigners allegedly raping or abducting children, and allegedly raping women. There were one or two vague references to foreigners counterfeiting money or just mugging people, but the main alleged crimes were abduction of children and rape. From some of the comments it appears that there has been at least one recent child disappearance that has been blamed on foreigners, and people feel it has not received adequate attention from the police.

The last issue that emerged, but didn't quite make it into a category, was that of people in IY seeing the xenophobic attacks in the media, and copying them in their own community. It was only mentioned by 2 or 3 people, but it may be worth looking into – how much did the news help spread the xenophobic attacks?