

## **BUILDING MODERN HOMES GENERIC INTERVIEW SCHEDULE**

*Start the interview by providing participant information/getting it approved & signed*

### **A. Personal Background**

- a. Education, experience, positions at (firm name)

### **B. Firm Characteristics**

- a. How would you characterise (firm name) as a firm?
- b. Is there a ... way of working, what is it? Does it vary (across projects, regional offices, clients), how?
- c. We've heard a little already about the off-site innovation team, can you talk us through the general time-line of the project starting with when it first came about?

### **C. Innovation**

- We're particularly interested in ... used in this project. In your mind, how is it innovative?  
  
How did it develop? Why was it introduced? Who do you think picked it?  
What were the initial expectations?  
Is it new to (firm name)? Did you or anyone on site have prior experience with it?  
Who should we talk to about how it was sourced/delivered/configured/installed?

### **D. Initial pilot**

- a. Did methods of installing (innovation name) vary throughout the build? How did these methods differ for different the types of houses/flats?
- b. What challenges did it pose? How were they addressed? By whom?
- c. How did everybody receive the technology
- d. What was the original remit? Requirements? Did they change? If so, how? Were there any particular turning points?

### **E. Knowledge/skills transfer**

- Knock on effects? Changes to standard practice? How did the use of SIPS impact how other elements were built? (eg sequencing of wiring plumbing etc)
- What value did it add? For whom? How was it benchmarked? Reported?
- Lessons learned?  
  
How was new knowledge on the innovation shared? Has a space been created for it?  
Do you know about other projects using this innovation?  
People who worked on HH working on other similar projects?
- In your experience, does (firm name) support innovation? How?