# DISCUSSION TOPICS/QUESTIONS

## MIGRATION CHOICES AND EXPERIENCES

Here we are in \_\_\_\_\_\_. How did you come to live here, when did you arrive, and so on?

**MOVER**

Discuss the moves you have made since arriving in the UK (i.e. cities, houses – ask about each move specifically; collect data on housing locations → addresses and post codes).

* Can you tell me what was happening in your life at the time of EACH of these moves (probe on decisions to move)?
* What factors are most important to you when deciding where to live and whether to migrate, and what have your experiences been (e.g. situation such as family or job, immigration status, education-children and adults, social services, health services, internal mobility, safety, feeling at home, harassment/racism, neighbours, knowledge, community, networks, interactions, autonomy, etc.)?
* Have these moves met with your expectations?
* What would happen if you were unhappy with your living situation (probe mobility options)?

**NON-MOVER**

Can you tell me about your time here (probe on decision to stay and any local housing moves; probe on situation such as family or job, immigration status, education-children and adults, social services, health services, internal mobility, safety, feeling at home, racism/ harassment, neighbours, knowledge, community, networks, interactions, autonomy, etc.)?

**GENERAL TOPICS/QUESTIONS**

Asylum - Did you apply for asylum as a single person? Have you tried to bring any family here? If yes, what was the process like?

Dispersal - Experiences of being dispersed (e.g. area lived in, daily experiences) and what happened after you were granted status (e.g. stay in dispersal area or move on; receive advice from family, friends, organisations, etc.)

UK arrival - Probe about problems, experiences entering the country, knowledge of the UK, etc.

Pre-UK mobility - Movement in your home country and moves en route to the UK (probe timing between moves; situation at the time of move; what influenced decisions)

Future plans - Any future plans to migrate (ask where and why)? Would you like to stay in your present home? What will influence your decisions to move or stay?

|  |  |
| --- | --- |
| **TOPIC** | **DETAILS** |
| Date of arrival in UK |  |
| Length of time in current city (probe situation-family, economic, choice, etc.) |  |
| Length of time in current house (probe situation-family, economic, choice, etc.) |  |
| Other moves in UK |  |
| * Cities (number, location, time, situation-family, economic, etc.) |  |
| * Houses (number, location, time, situation-family, economic, etc.) |  |
| Dispersal (situation-family, economic, experiences, etc.) |  |
| Number of moves under dispersal |  |

## MIGRATION AND INTEGRATION

Tell me about your daily life (e.g. activities, interactions, resources used) and how you access information you need (e.g. transport, benefits, utilities).

* Have you had problems accessing any services (probe banks, benefits, advice, housing, etc.)? Who helps when you have problems (e.g. housing, laws, benefits, procedures, general info; probe on assistance from immediate family, friends, community, etc.)?
* Have you used any Refugee Council services (probe where, usefulness, best/worst thing regionally)? Have you ever moved to gain help with problems or would you consider this in the future?

Can you tell me about the importance of your family/friends, your ethnic community, and the local/national community in your UK life (probe on information, assistance, and opportunities; being near or with ethnic community when deciding where to live)? Have you moved to be near family/friends or ethnic community?

You mentioned the words \_\_\_\_, \_\_\_\_, etc. earlier. I’d like to talk some about your experiences with ‘belonging’ and ‘feeling settled’ (or whatever words have been used – use this as a way to discuss integration).

* How would you define a community? How does your present community compare to previous communities you have lived in (probe what ways present community differs from that in country of origin; probe which they prefer)?
* Has moving (or not) helped you feel part of the local community and the UK?
* What has made transitioning to life in the UK easier or more difficult for you (probe immigration status, policies, challenges of “refugee” label, being a stranger, finding an identity, fitting in, etc.)?
* Have you found British society to be welcoming (probe any differences between citizens and state)?
  + Have you experienced discrimination while in the UK?
    - If yes, what happened? Who did it? Why do you think they did it? How often has it happened?
  + Have you experienced discrimination in your community?
    - If yes, what happened? Who did it? Why do you think they did it? How often has it happened?
  + Do you think people with different backgrounds get on well in your community? What about in the country (probe explanations for answer)?

|  |  |
| --- | --- |
| **TOPIC** | **DETAILS** |
| **IMMIGRATION** |  |
| * Current legal status (and length of time to get status) |  |
| * How status affects (mobility) decisions at each move |  |
| * Status of immediate family members |  |
| * Future plans |  |
| **EMPLOYMENT/ECONOMIC ACTIVITIES AND RESOURCES** |  |
| * Current job (sector, job, matches skills, pay, hours, satisfaction, rapport, self-employ) |  |
| * Experience finding job (application, ease, interviews, barriers, networks, qualifications) |  |
| * Other economic activities |  |
| * Welfare benefits |  |
| * Assistance (from individuals, households, families, communities, networks) |  |
| * Financial demands (locally/transnationally and coping on household income) |  |
| * Employment history/work experience (country of origin and number of jobs in UK) |  |
| **SOCIOECONOMIC BACKGROUND/ SOCIAL CLASS** |  |
| **FAMILY SITUATION** (e.g. carer, partner’s job status, effects of financial struggles) |  |
| **SOCIAL ACTIVITIES, INTERACTIONS, AND CONTACTS** |  |
| * Community activities (e.g. refugee organisations, religious organisations) |  |
| * Voluntary work |  |
| * Relatives and friends in UK (e.g. contact via telephone, personal, activities) |  |
| * Your ethnic community (probe time, capacity, type– e.g. community orgs) |  |
| * Other ethnic communities (probe time, capacity, type– e.g. community orgs) |  |
| * Neighbours (part of ‘host’ community, depth of rel.-say hello, chat, visit) |  |
| * National community (probe capacity, type – e.g. community orgs, politics) |  |

Code/pseudonym: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

### SELF AND FAMILY

1. Nationality/birth country:

|  |  |  |  |
| --- | --- | --- | --- |
| Eritrea |  | Sudan |  |
| Iran |  | Zimbabwe |  |
| Iraq |  | Other |  |
| Somalia |  | ETHNICITY (clan/tribe) |  |

1. Gender:  Male  Female
2. Age:

|  |  |  |  |
| --- | --- | --- | --- |
| 18-24 |  | 45-64 |  |
| 25-34 |  | 65+ |  |
| 35-44 |  |  |  |

1. Religion:

|  |  |  |  |
| --- | --- | --- | --- |
| None |  | Jewish |  |
| Buddhist |  | Muslim |  |
| Christian |  | Sikh |  |
| Hindu |  | Other |  |

1. Marital/relationship status:

|  |  |  |  |
| --- | --- | --- | --- |
| Single |  | Divorced |  |
| Relationship |  | Widowed |  |
| Married |  | Other |  |
| Separated |  |  |  |

1. Living with spouse or partner in the UK:  Yes  No
2. Children:  Yes  No

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Number | In UK | Not in UK | Living w/ you | Not living w/ you |
| Children under 18 |  |  |  |  |  |
| Children over 18 |  |  |  |  |  |

### HEALTH

1. How is your health in general?:

|  |  |  |  |
| --- | --- | --- | --- |
| Very good |  | Bad |  |
| Good |  | Very bad |  |
| Fair |  |  |  |

1. Currently registered with a GP:  Yes  No
2. Currently registered with a dentist:  Yes  No
3. Since you arrived in the UK, have you been bothered by emotional problems (e.g., worried, depressed or stressed)?

|  |  |  |  |
| --- | --- | --- | --- |
| Not at all |  | Quite a lot |  |
| Slightly |  | Extremely |  |
| Moderately |  |  |  |

1. Since you arrived in the UK, how much have emotional or physical health problems limited what you would usually do each day (e.g. finding work/housing, attending school, socialising with friends, and so on)?:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Not at all | Very little | Somewhat | Quite a lot | Could not do daily activities |
| Emotional |  |  |  |  |  |
| Physical |  |  |  |  |  |

### EMPLOYMENT

1. **Zero-hours contract** - Currently employed on a zero-hours contract:  Yes  No
   * If yes, identify:
     1. Role: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
     2. Sector: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
     3. Range of hours normally worked per week (min. to max.): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
     4. Amount of notice of confirmed weekly working hours: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
     5. Length of time employed on a zero-hours contract: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
     6. Identify the two or three main impacts of being on a zero-hours contract:

(1)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_­­­­­­­­­­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (2)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (3)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

* + In your opinion, what is the main reason you have not been able to progress onto a full employment contract with your employer? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Work Programme** – Length of time on JSA Work Programme:  Never  < 1 year  > 1 year
   * If yes:
     1. Were you referred onto the Work Programme?:  Yes  No
     2. Do you know the name of the provider of the WP that you were referred to?:  Yes  No
   * What support did you/have you received from them? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
   * How often did they meet with you? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
   * Satisfied with the support provided (as their aim is to help tackle barriers to employment and to find work)?:  Yes  No
     1. If no, what are the reasons why? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
   * Completed the Work Programme (i.e. 2 years):  Yes  No
   * Did you get a job as a result of it?:  Yes  No
2. **Self-employment** - Running own business:  Yes  No
   * If no, do you have plans to run your own business:  Yes  No
     1. If yes, what is the main reason why you haven't done so (e.g. don't understand process/ legal requirements, too risky, no finance, unsure of ideas, etc.)? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
     2. What kind of business would you like to set up? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

### LANGUAGE

1. First language/native tongue:

|  |  |  |  |
| --- | --- | --- | --- |
| Arabic |  | Shona |  |
| English |  | Somali |  |
| Ndebele |  | Tigrinya |  |
| Farsi |  | Other |  |

* + Proficiency in other languages: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Language(s) spoken at home:

|  |  |  |  |
| --- | --- | --- | --- |
| Arabic |  | Shona |  |
| English |  | Somali |  |
| Ndebele |  | Tigrinya |  |
| Farsi |  | Other |  |

1. Compared to a native English speaker, how well do you:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Very well | Fairly well | Not very well | Not at all |
| Understand spoken English |  |  |  |  |
| Speak English |  |  |  |  |
| Read English |  |  |  |  |
| Write English |  |  |  |  |

1. Have you ever or in the past 6 months taken part in formal English language training in the UK?:

|  |  |  |  |
| --- | --- | --- | --- |
|  | Yes | No | Good language skills/ no add. training nec. |
| Ever |  |  |  |
| In the past 6 months |  |  |  |

### EDUCATION

1. Before coming to the UK, how many years of formal education did you receive?:

|  |  |  |  |
| --- | --- | --- | --- |
| None |  | 10-12 years |  |
| 6 years or less |  | 13-15 years |  |
| 7-9 years |  | 16 or more years |  |

1. Before coming to the UK, did you have any qualifications, training, certificates, diplomas or degrees?:  Yes  No
   * Qualification(s): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
   * Qualification equivalents grouped:

|  |  |
| --- | --- |
| GCSE and below |  |
| A level |  |
| Higher education, graduate and post graduate |  |

1. Since arriving in the UK, have you received any qualifications, training, certificates, diplomas or degrees?:  Yes  No
   * Qualification(s): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
   * Future plans: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

### ACCOMMODATION

1. Current accommodation type:

|  |  |  |  |
| --- | --- | --- | --- |
| House |  | Hostel |  |
| Flat |  | Homeless shelter |  |
| Rooms in shared house or flat |  | Living on the streets |  |
| Hotel or bed and breakfast |  | Other |  |

1. Household composition:

|  |  |  |  |
| --- | --- | --- | --- |
| Self |  | With extended family |  |
| With friends |  | With strangers |  |
| With nuclear family |  | Other |  |

* + Number of people living in your household: \_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. How do you occupy your current accommodation?:

|  |  |  |  |
| --- | --- | --- | --- |
| Own outright |  | Live rent free |  |
| Buy it with the help of a mortgage or loan |  | Live with friends |  |
| Pay part rent/part mortgage (shared own.) |  | Benefits or Council paying rent |  |
| Rent from Local Authority or Housing Assn. |  | Other |  |
| Rent it privately |  |  |  |

1. Level of satisfaction with accommodation/location:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Very satisfied | Fairly satisfied | Neither satis/dissatis | Slightly satisfied | Very dissatisfied |
| Accommodation |  |  |  |  |  |
| Location |  |  |  |  |  |

1. Problems with accommodation:

|  |  |  |  |
| --- | --- | --- | --- |
| General condition |  | Rot in windows, frames or floors |  |
| Too small |  | Too noisy |  |
| Too dark, not enough light |  | Inadequately furnished |  |
| Limited heating facilities |  | Lack of facilities for disabled persons |  |
| Leaky roof |  | Household composition |  |
| Landlord |  | Other |  |
| Mould/damp walls, floors, etc. |  |  |  |

28. Problems with location:

|  |  |  |  |
| --- | --- | --- | --- |
| Safety and security |  | Access to public transportation |  |
| Neighbours |  | Interactions with locals |  |
| Community |  | Isolating |  |
| Access to shops and services |  | Other |  |